ZyWALL USG Series

Unified Security Gateway

Version 4.20
Edition 1, 08/2016

Application Notes

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Scenario 1 — How to Configure NAT if you have Internet-facing Public Servers

1.1 Application Scenario

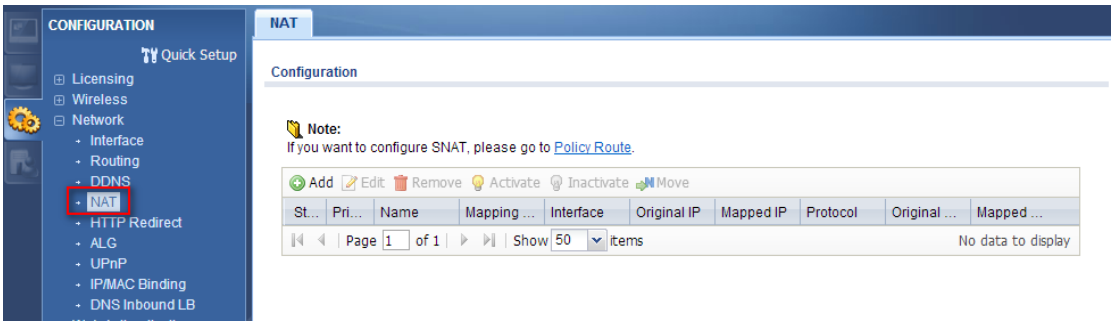
It is a common practice to place company servers behind the USG's protection; while at the same time letting WAN side clients/servers access the intranet servers. To give an example, the company may have an internal FTP server, which needs to be accessible from the Internet as well. To fulfill this requirement, the user can configure a NAT mapping rule to forward the traffic from the Internet side to intranet side. This feature does not only ensure service availability, but also helps avoid exposing the server's real IP address from being attacked.

1.2 Configuration Guide

Goal to achieve:
User Tom can access the Internet FTP server by accessing the Internet-facing the WAN IP address.
Network Conditions: USG-50:
- WAN IP: 59.124.163.152
- FTP server IP: 192.168.50.33

Configuration

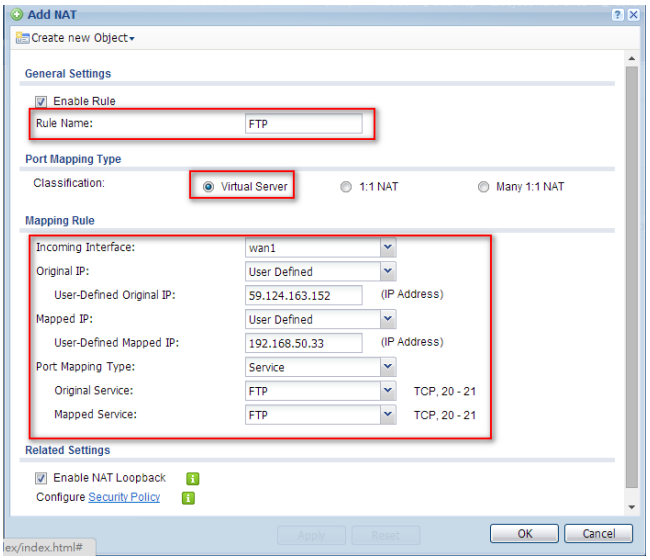
Step 1. Go to **CONFIGURATION > Network > NAT** to open the configuration screen.



Step 2. Click on the **Add** button to create a mapping rule.

Step 3. In this page, the user needs to configure:

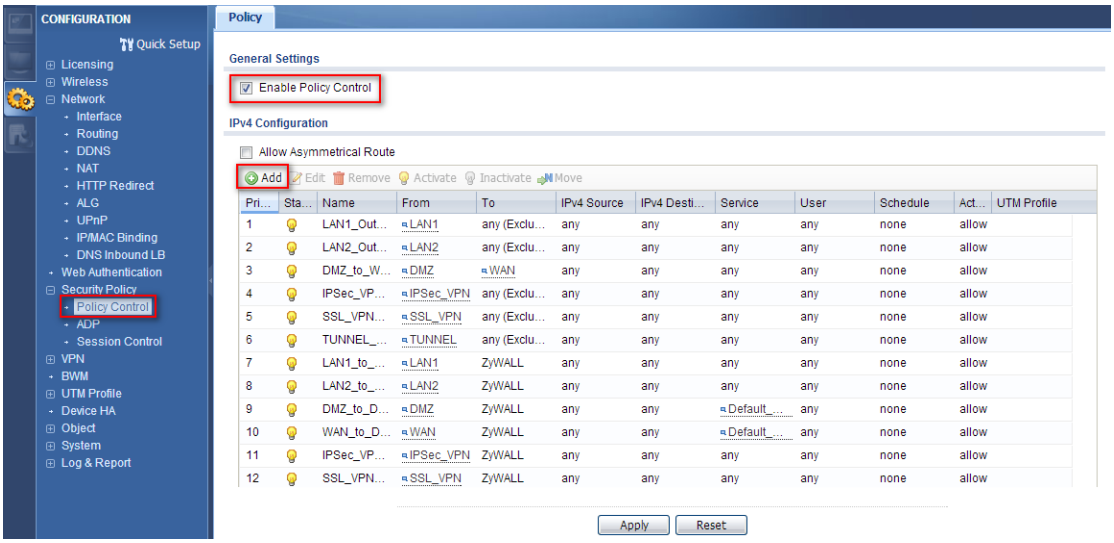
- Rule's name
- Select Virtual Server type to let USG-50 do packet forwarding
- Fill-in the **Original IP** (WAN IP) address
- Fill-in the **Mapped IP** (Internal FTP server IP) address
- Select the **service to be mapped** (FTP); the ports will be selected automatically



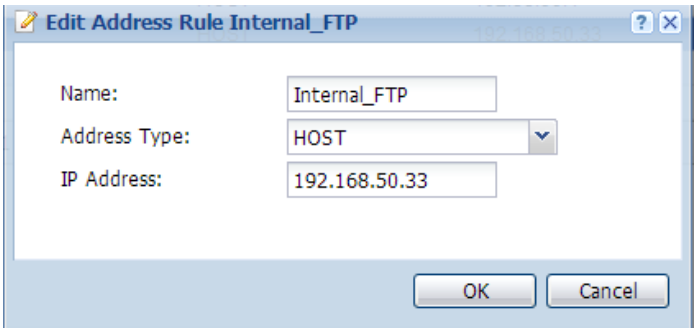
Step 4. Go to **CONFIGURATION > Security Policy > Policy Control** to open the firewall configuration screen.

Here assume the user already assigned the WAN interface to WAN zone and LAN interface to LAN1 zone.

Step 5. Click on the **Add** button to create a firewall rule to enable the FTP service to pass from WAN to LAN1.

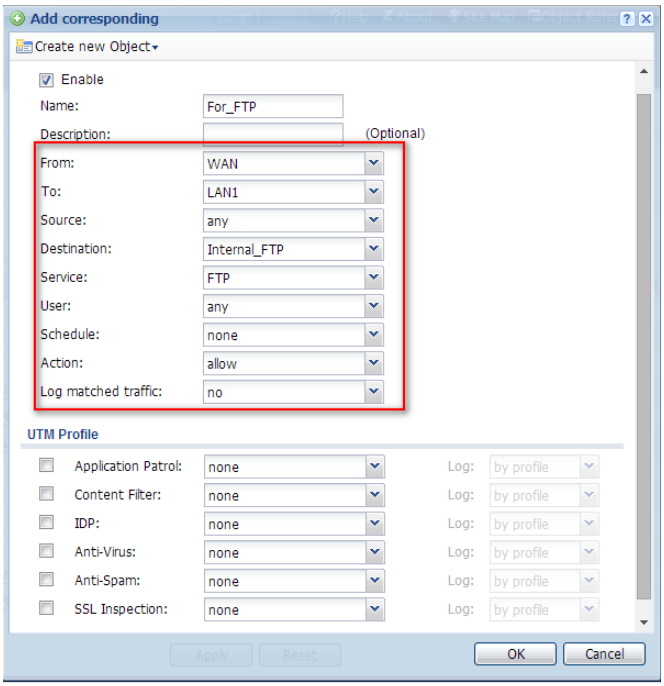


Step 6. The user can create an address object for the internal FTP server for further configuration usage. Click on **Create new Object** for this function.

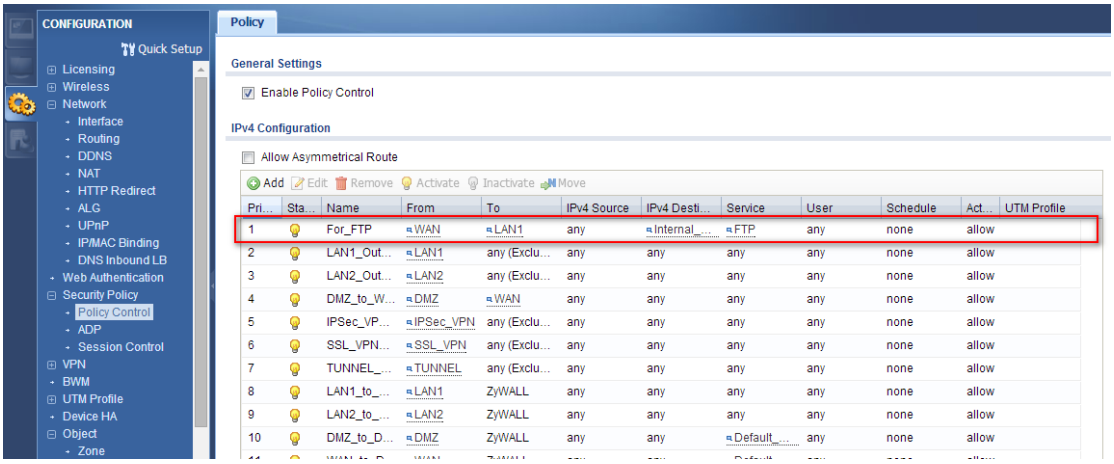


Step 7. Configure the rule to:

- **Allow access** from WAN to LAN1
- **Source IP address** is not specific
- **Destination IP address** is the FTP server's address
- Select **FTP service** (with port 20/21) to be enabled
- Select the **allow** action for matched packets



Step 8: Click on the **OK** button, you will see the rule in policy control.



Scenario 2 — Secure Site-to-site Connections using IPSec VPN – IPv4 with IKEv2 / IPv6

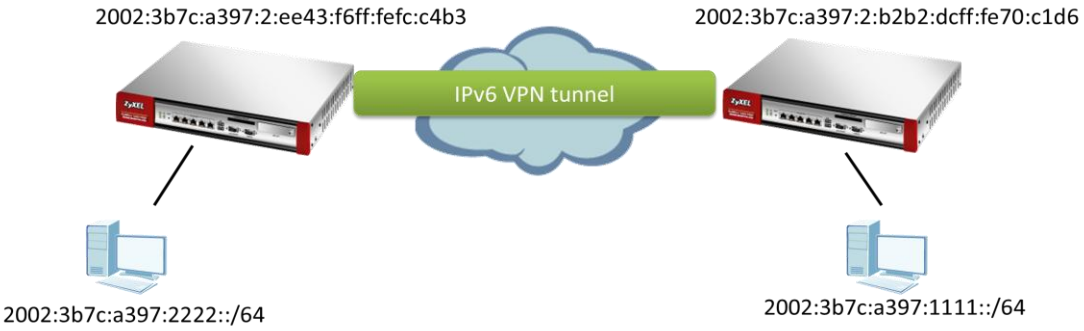
2.1 Application Scenario

IPv4 with IKEv2

We want to use IKEv2 to establish a VPN tunnel between the HQ and Branch Office.

IPv6 (with IKEv2 only)

ISP has changed the environment to IPv6. We applied for IPv6 address pool for internal use. So we have to change use the IPv6 address to establish an VPN tunnel between the USG.



2.2 Configuration Guide

IPv4

Network Conditions:

USG-40W with static WAN:

- WAN IP: 59.124.163.155

- Local subnet: 192.168.100.0/24

USG-40W with PPPOE WAN:
- PPPOE IP: 220.137.67.76
- Local subnet: 192.168.200.0/24

IPSec VPN Conditions:

Phase 1:	**Phase 2:**
IKE version: IKEv2	Active Protocol: ESP
Authentication: 1234567890	Encapsulation Mode: Tunnel
Local/Peer ID type: IPv4 0.0.0.0 / Any	Encryption Algorithm: DES
Encryption Algorithm: 3DES	Authentication Algorithm: SHA1
Authentication Algorithm: MD5	Perfect Forward Secrecy: None
Key Group: DH1	

Goal to achieve:

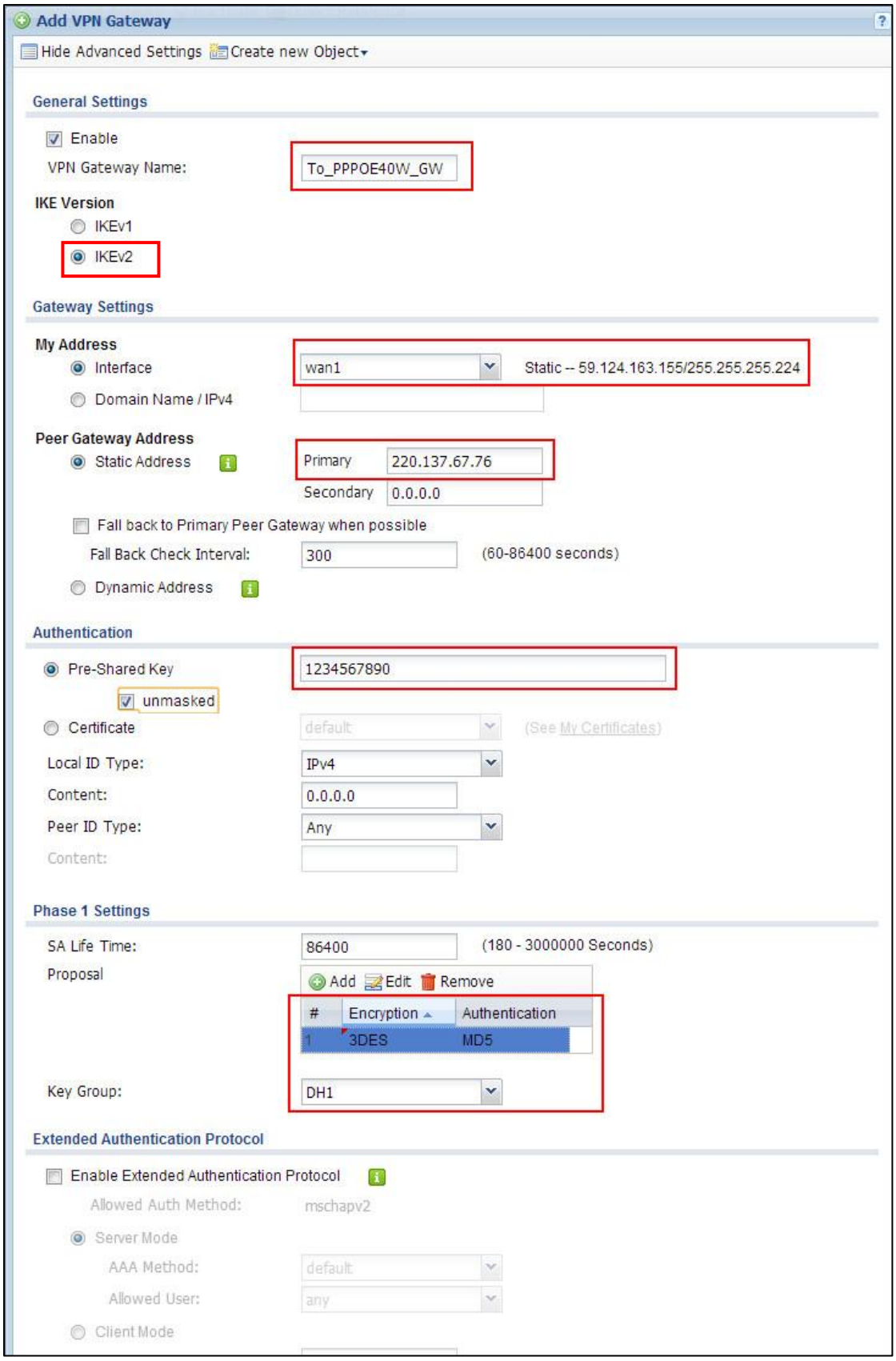
Establish an IPSec VPN tunnel between two USGs with the above configuration.

Step 1. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway** to open the configuration screen.

Step 2. Click on the **Add** button to add a VPN gateway rule.

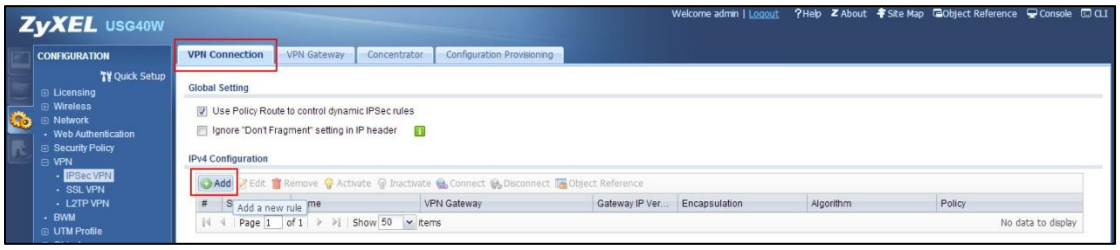
Step 3. To configure the VPN gateway rule, the user needs to fill-in:
- VPN gateway name
- Enable IKEv2 protocol
- Gateway address; both local (My Address) and peer (Peer GW Address)
- Authentication setting
  - Pre-Shared Key
  - ID Type setting (Local and Peer side)
- Phase-1 setting
  - Negotiation mode
  - Encryption algorithm
  - Authentication algorithm

- Key Group


Add VPN Gateway
Hide Advanced Settings
Create new Object
General Settings
Enable
VPN Gateway Name:
To_PPPOE40W_GW
IKE Version
IKEv1
IKEv2
Gateway Settings
My Address
Interface
wan1
Static -- 59.124.163.155/255.255.255.224
Domain Name / IPv4
Peer Gateway Address
Static Address
Primary
220.137.67.76
Secondary
0.0.0.0
Fall back to Primary Peer Gateway when possible
Fall Back Check Interval:
300
(60-86400 seconds)
Dynamic Address
Authentication
Pre-Shared Key
1234567890
unmasked
Certificate
default
(See My Certificates)
Local ID Type:
IPv4
Content:
0.0.0.0
Peer ID Type:
Any
Content:
Phase 1 Settings
SA Life Time:
86400
(180 - 3000000 Seconds)
Proposal
Add
Edit
Remove
#
Encryption
Authentication
1
3DES
MD5
Key Group:
DH1
Extended Authentication Protocol
Enable Extended Authentication Protocol
Allowed Auth Method:
mschapv2
Server Mode
AAA Method:
default
Allowed User:
any
Client Mode

Step 4. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection** to open the configuration screen to configure the phase-2 rule.

Step 5. Click on the **Add** button to add a rule.



Step 6. To configure the phase-2 rule, the user needs to fill-in:

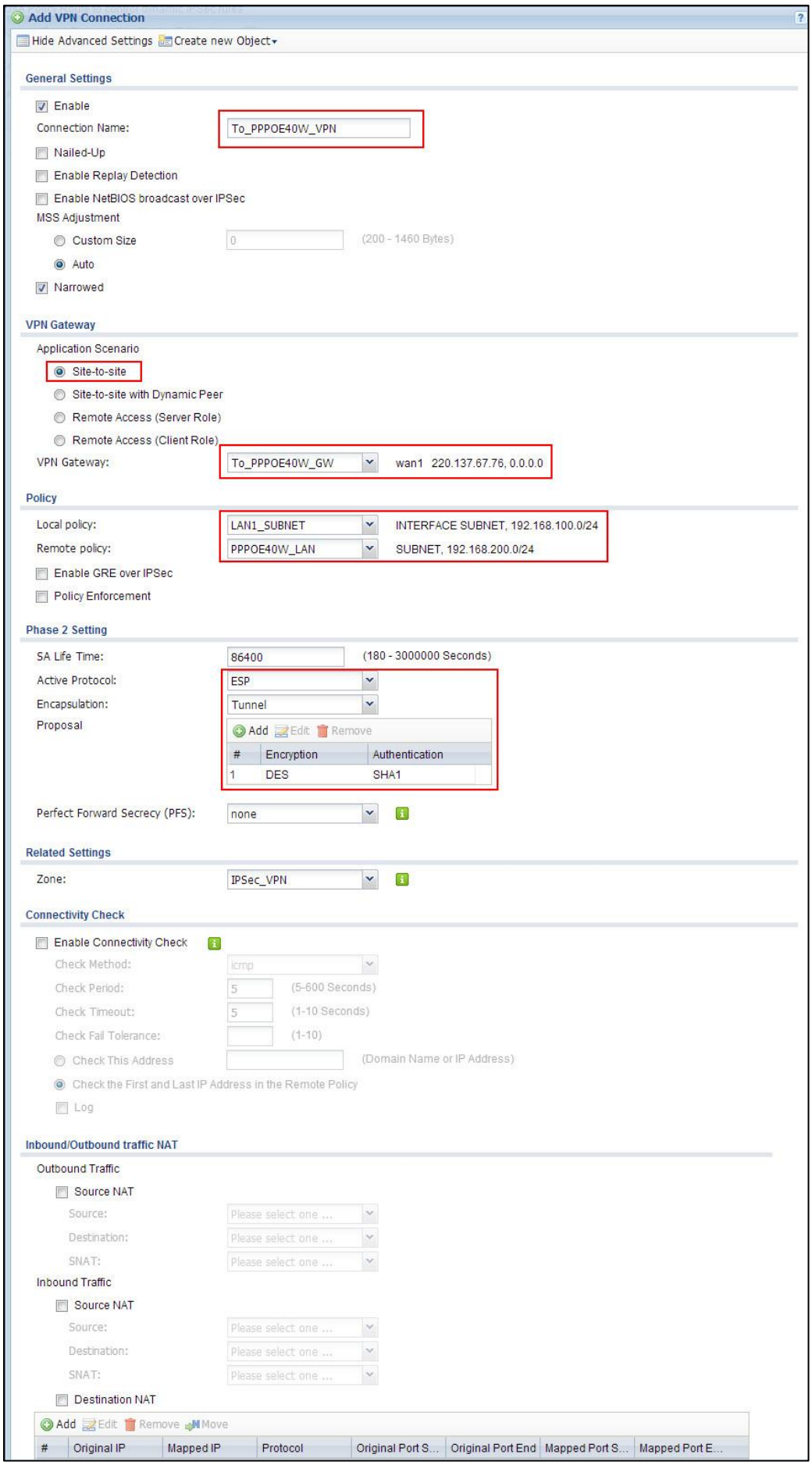
- VPN connection name
- VPN gateway selection

-Policy for

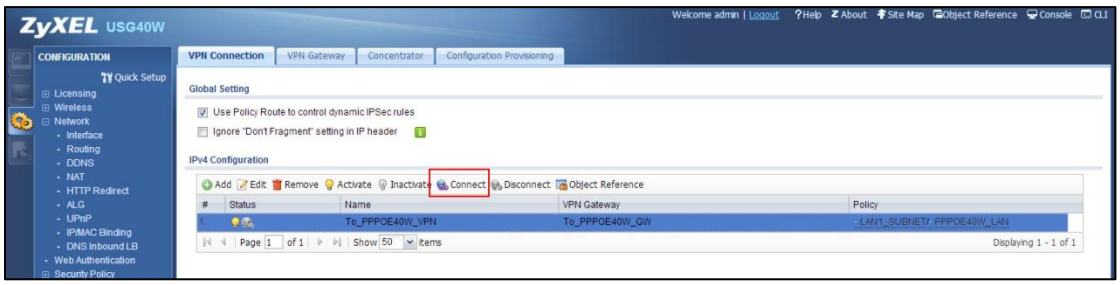
- Local network side
- Remote network side

- Phase-2 settings

- Active protocol
- Encapsulation mode
- Encryption algorithm
- Authentication algorithm
- Perfect Forward Secrecy


Add VPN Connection
Hide Advanced Settings
Create new Object
General Settings
Enable
Connection Name:
To_PPPOE40W_VPN
Nailed-Up
Enable Replay Detection
Enable NetBIOS broadcast over IPSec
MSS Adjustment
Custom Size
0
(200 - 1460 Bytes)
Auto
Narrowed
VPN Gateway
Application Scenario
Site-to-site
Site-to-site with Dynamic Peer
Remote Access (Server Role)
Remote Access (Client Role)
VPN Gateway:
To_PPPOE40W_GW
wan1 220.137.67.76, 0.0.0.0
Policy
Local policy:
LAN1_SUBNET
INTERFACE SUBNET, 192.168.100.0/24
Remote policy:
PPPOE40W_LAN
SUBNET, 192.168.200.0/24
Enable GRE over IPSec
Policy Enforcement
Phase 2 Setting
SA Life Time:
86400
(180 - 3000000 Seconds)
Active Protocol:
ESP
Encapsulation:
Tunnel
Proposal
Add
Edit
Remove
Encryption Authentication
1 DES SHA1
Perfect Forward Secrecy (PFS):
none
Related Settings
Zone:
IPSec_VPN
Connectivity Check
Enable Connectivity Check
Check Method:
icmp
Check Period:
5
(5-600 Seconds)
Check Timeout:
5
(1-10 Seconds)
Check Fail Tolerance:
(1-10)
Check This Address
(Domain Name or IP Address)
Check the First and Last IP Address in the Remote Policy
Log
Inbound/Outbound traffic NAT
Outbound Traffic
Source NAT
Source:
Please select one ...
Destination:
Please select one ...
SNAT:
Please select one ...
Inbound Traffic
Source NAT
Source:
Please select one ...
Destination:
Please select one ...
SNAT:
Please select one ...
Destination NAT
Add
Edit
Remove
Move
Original IP Mapped IP Protocol Original Port S... Original Port End Mapped Port S... Mapped Port E...

Step 7. After setting the rule, the user can select the rule and click on the **Connect** button to establish the VPN link. Once the tunnel is established, a **connected** icon will be displayed in front of the rule.



Step 8. When the VPN tunnel is established, the user can find the SA information on **MONITOR > VPN MONITOR > IPSec**.

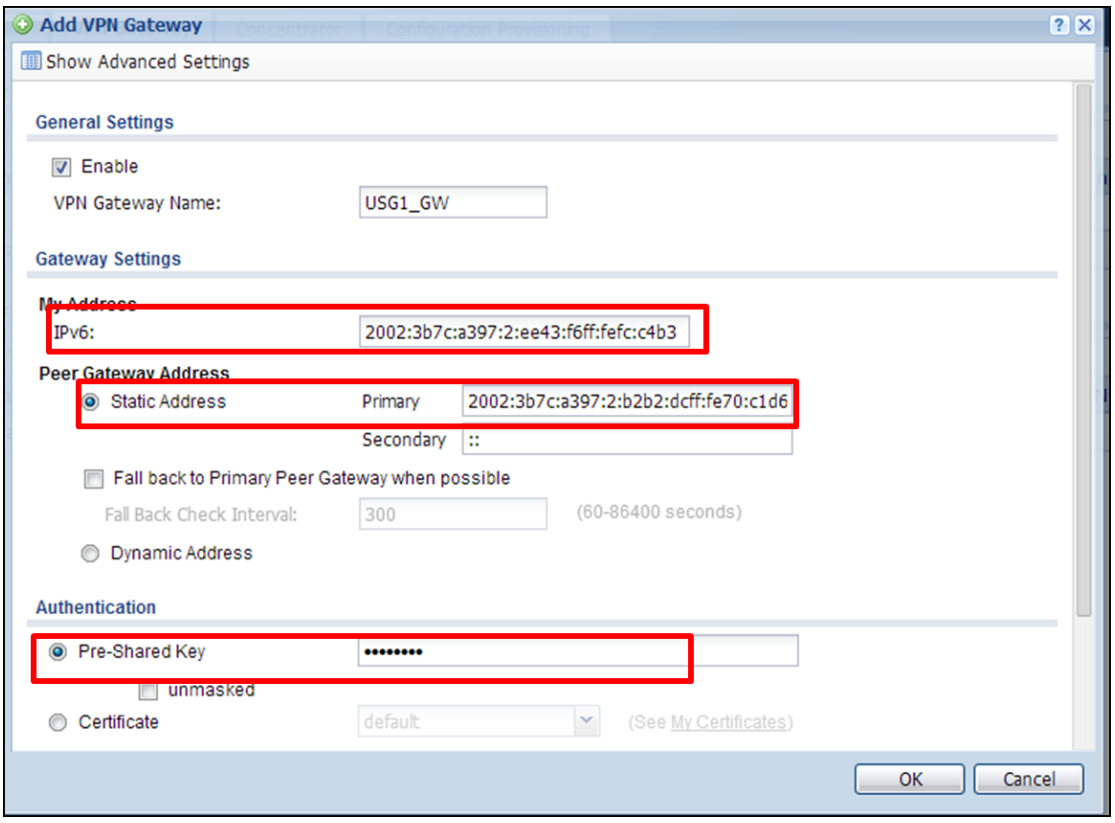
IPv6

Step 1. Add an IPV6 VPN phase I on USG1. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway**.

My Address: 2002:3b7c:a397:2:ee43:f6ff:fefc:c4b3

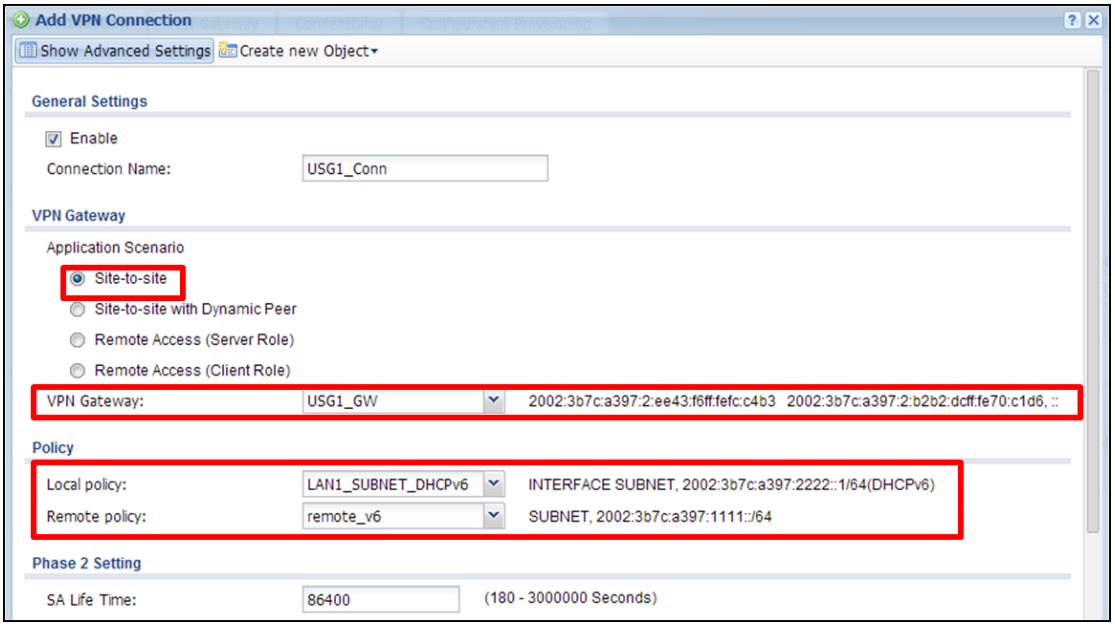
Peer Gateway Address: 2002:3b7c:a397:2:b2b2:dcff:fe70:c1d6

Pre-Shared Key: 12345678

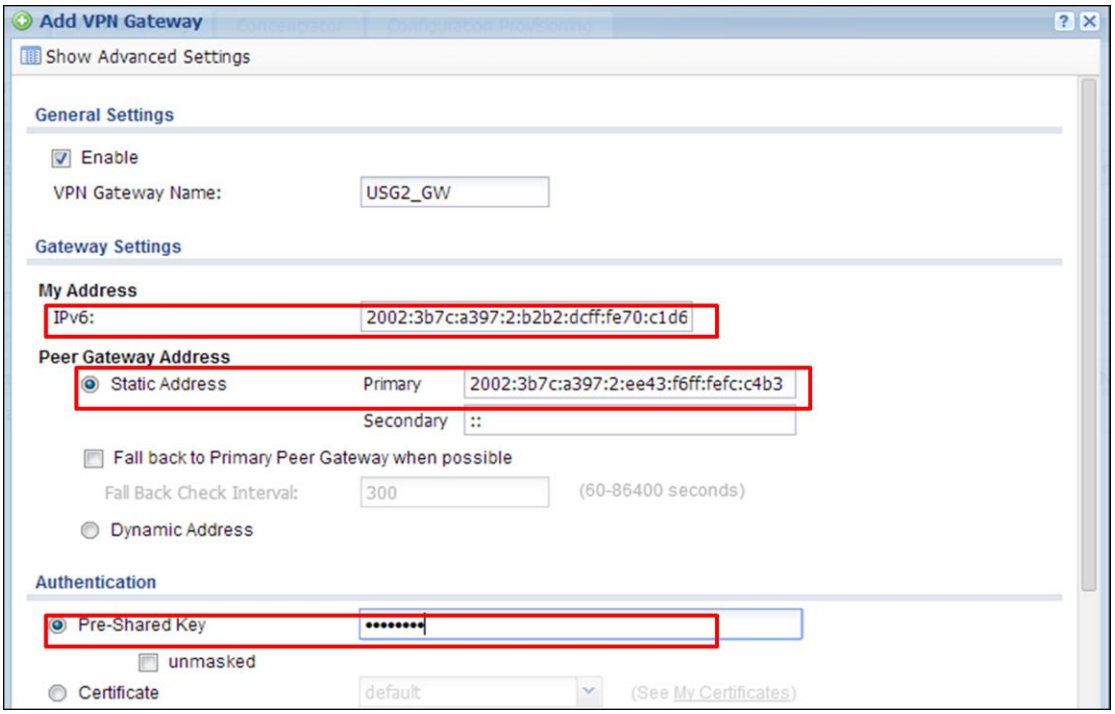


Step 2. Add an IPv6 VPN phase II on USG1. Go to **CONFIGURATION >**

VPN > IPSec VPN > VPN Connection.
VPN Gateway: USG1_GW
Local policy: 2002:3b7c:a397:2222::/64
Remote policy: 2002:3b7c:a397:1111::/64

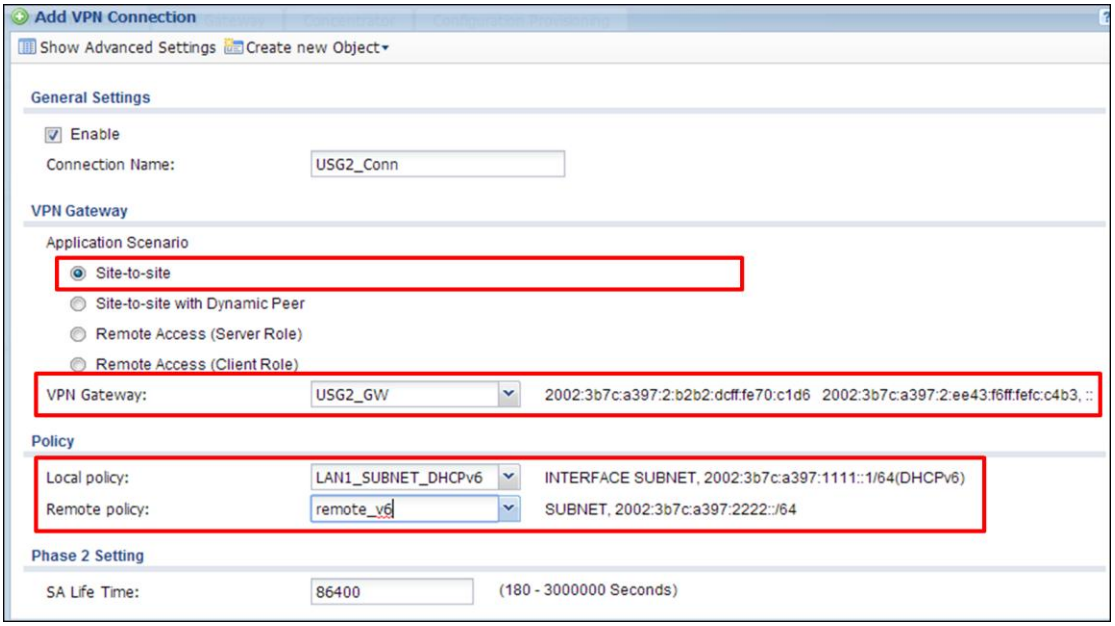


Step 3. Add an IPV6 VPN phase I on USG2. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway**.
My Address: 2002:3b7c:a397:2:b2b2:dcff:fe70:c1d6
Peer Gateway Address: 2002:3b7c:a397:2:ee43:f6ff:fefc:c4b3
Pre-Shared Key: 12345678



Step 4. Add an IPV6 VPN phase II on USG2. Go to **CONFIGURATION >**

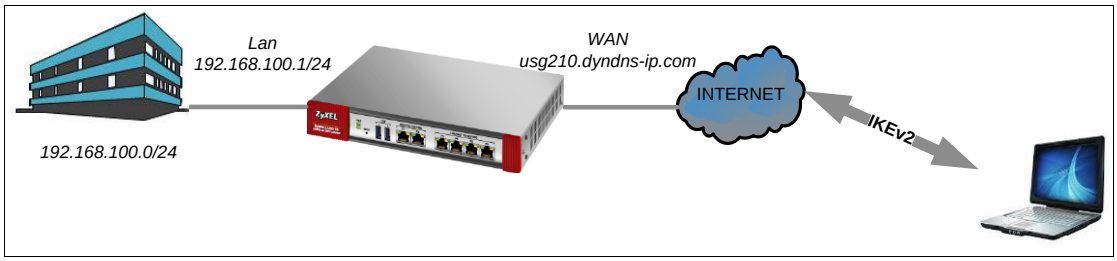
VPN > IPSec VPN > VPN Connection.
VPN Gateway: USG2_GW
Local policy: 2002:3b7c:a397:1111::/64
Remote policy: 2002:3b7c:a397:2222::/64



Step 5. When the VPN tunnel is established, the user can find the SA information on
MONITOR > VPN MONITOR > IPSec.

Scenario 3 — Connect to USG using IPSec IKEv2 in Windows 7

3.1 Application Scenario



Windows 7 supports IPSec IKEv2 with certificate authentication.
This section provides information on how to configure the IKEv2 (Internet Key Exchange) on a Windows 7 PC via certificates.

3.2 Configuration Guide

Network Conditions:

USG 210:

- WAN1 IP: usg210.dyndns-ip.com
- Local subnet: 192.168.100.0/24

USG-210 VPN Conditions:

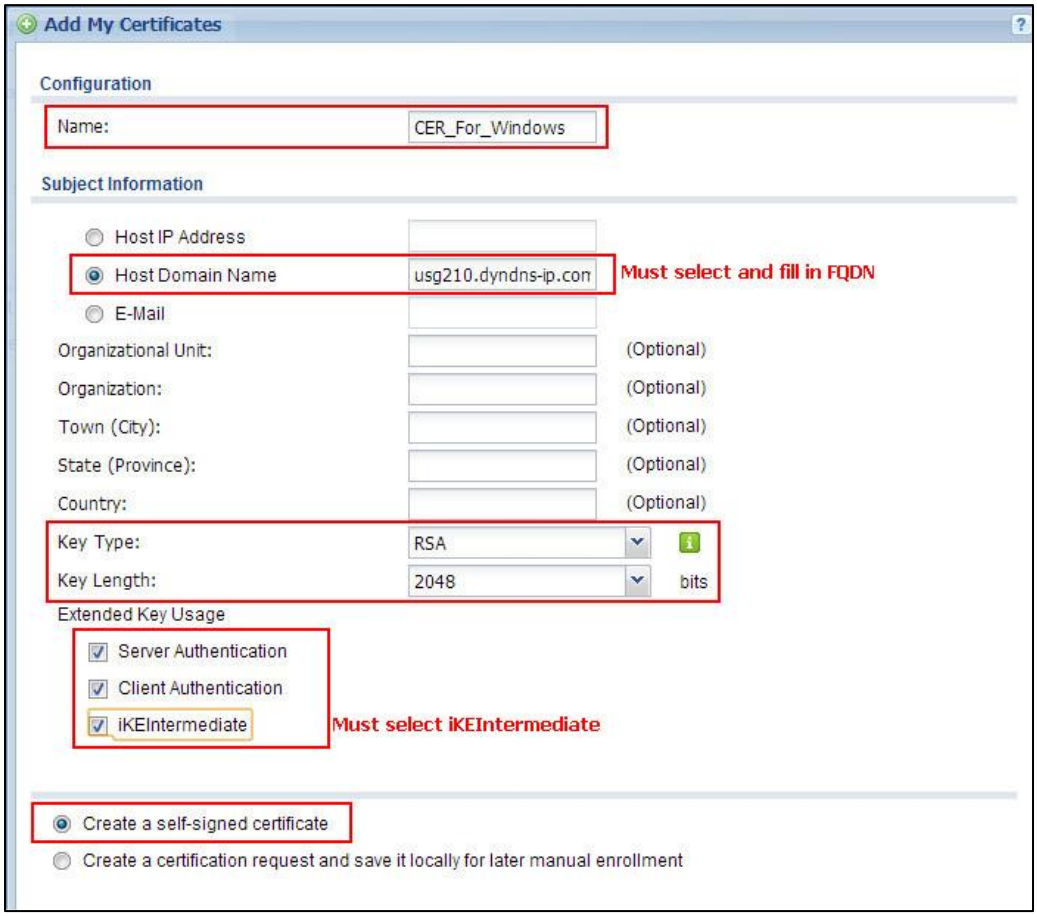
Phase 1:

- Authentication Method: Certificate
- Local /Peer ID type: DNS / Any
- Encryption and Authentication Algorithm:
  3DES/SHA1, AES128/MD5, AES128/SHA1
- Key Group: DH2

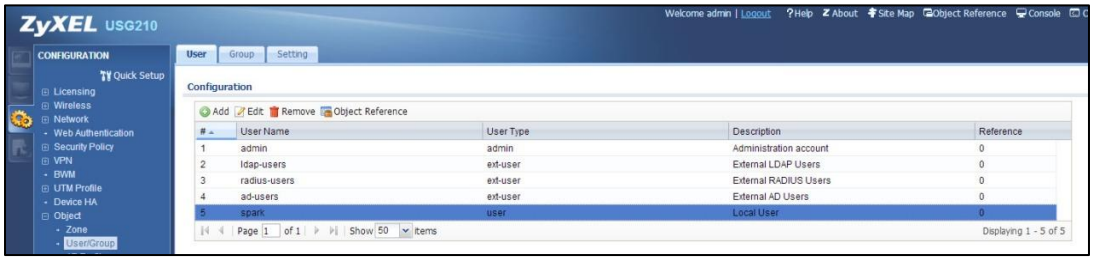
Goal to achieve:

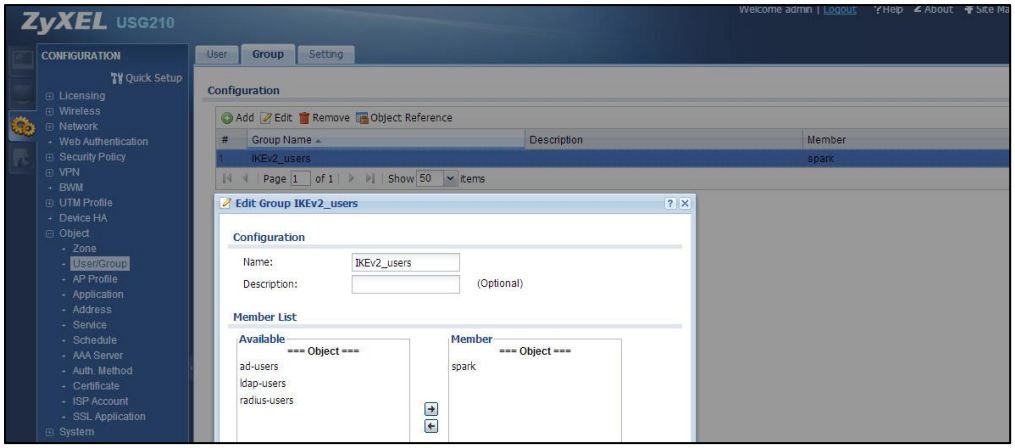
Establish an IPSec VPN tunnel from Windows 7 using IKEv2 protocol.

Step 1. Go to **CONFIGURATION > Object > Certificate > My Certificates tab** to add a new certificate for Windows clients.



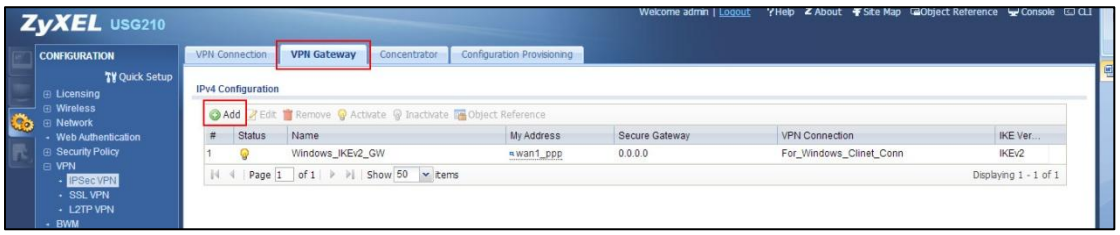
Step 2. Go to **CONFIGURATION > Object > User/Group** to create a user account. Add this account into IKEv2 users group object. This group object will be used in IPSec VPN phase-1 EAP (Extended Authentication Protocol) field.





Step 3. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway** to open the configuration screen.

Step 4. Click on the **Add** button to add a VPN gateway rule.



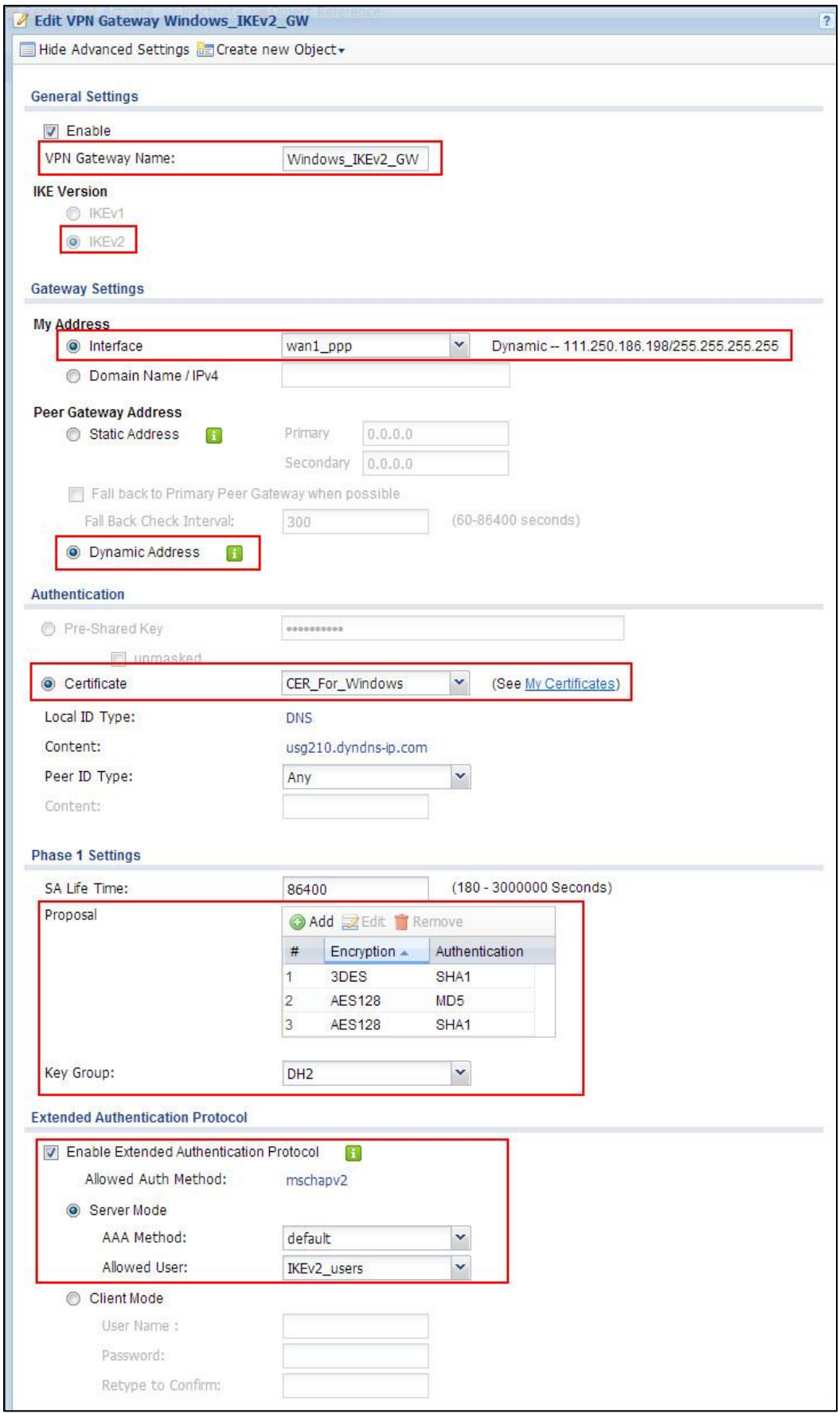
Step 5. To configure the VPN gateway rule, the user needs to fill-in:

- VPN gateway name:
- IKE Version: IKEv2
- Gateway address: both local (My Address) and peer (Dynamic Address)
- Authentication setting:
  - Certificate
- Phase-1 setting
  - Encryption and Authentication Algorithm:
    1) 3DES / SHA1
    2) AES128 / MD5
    3) AES128 / SHA1
    4) Key Group DH2
- Extended Authentication Protocol:
  - Enable Extended Authentication Protocol

    Server Mode

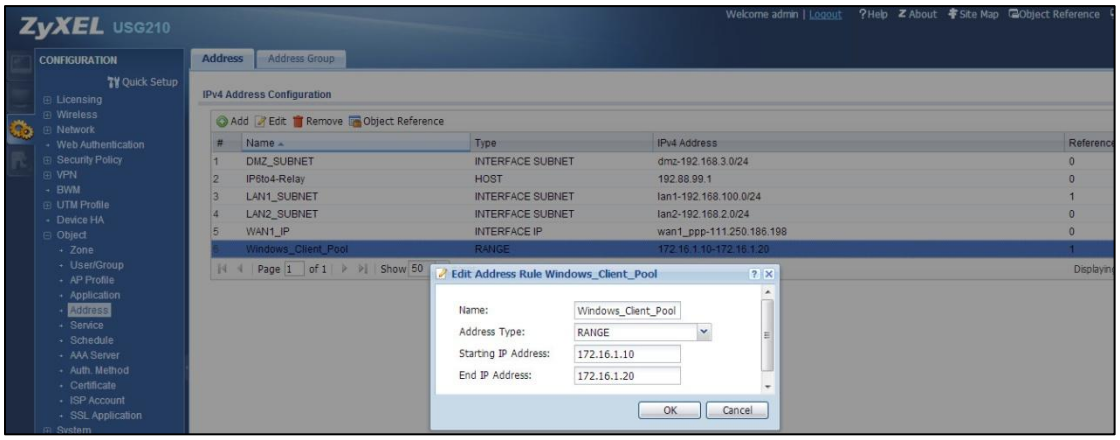
    AAA Method: default

    Allowed User: IKEv2_users



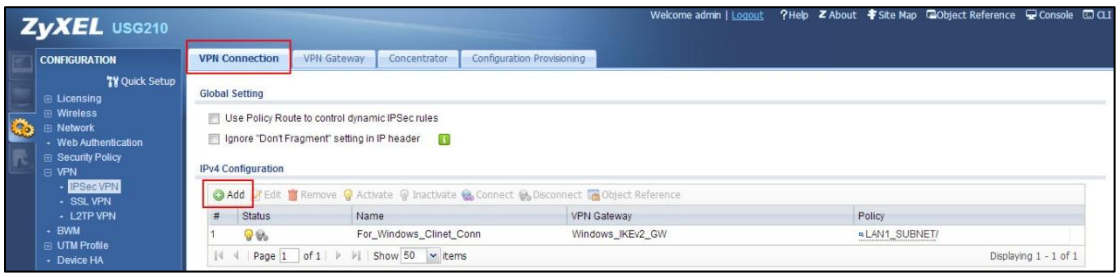
Step 6. Go to **CONFIGURATION > Object > Address** to create an address

object. This address object's IP address will be assigned to the Windows IKEv2 client's machine.



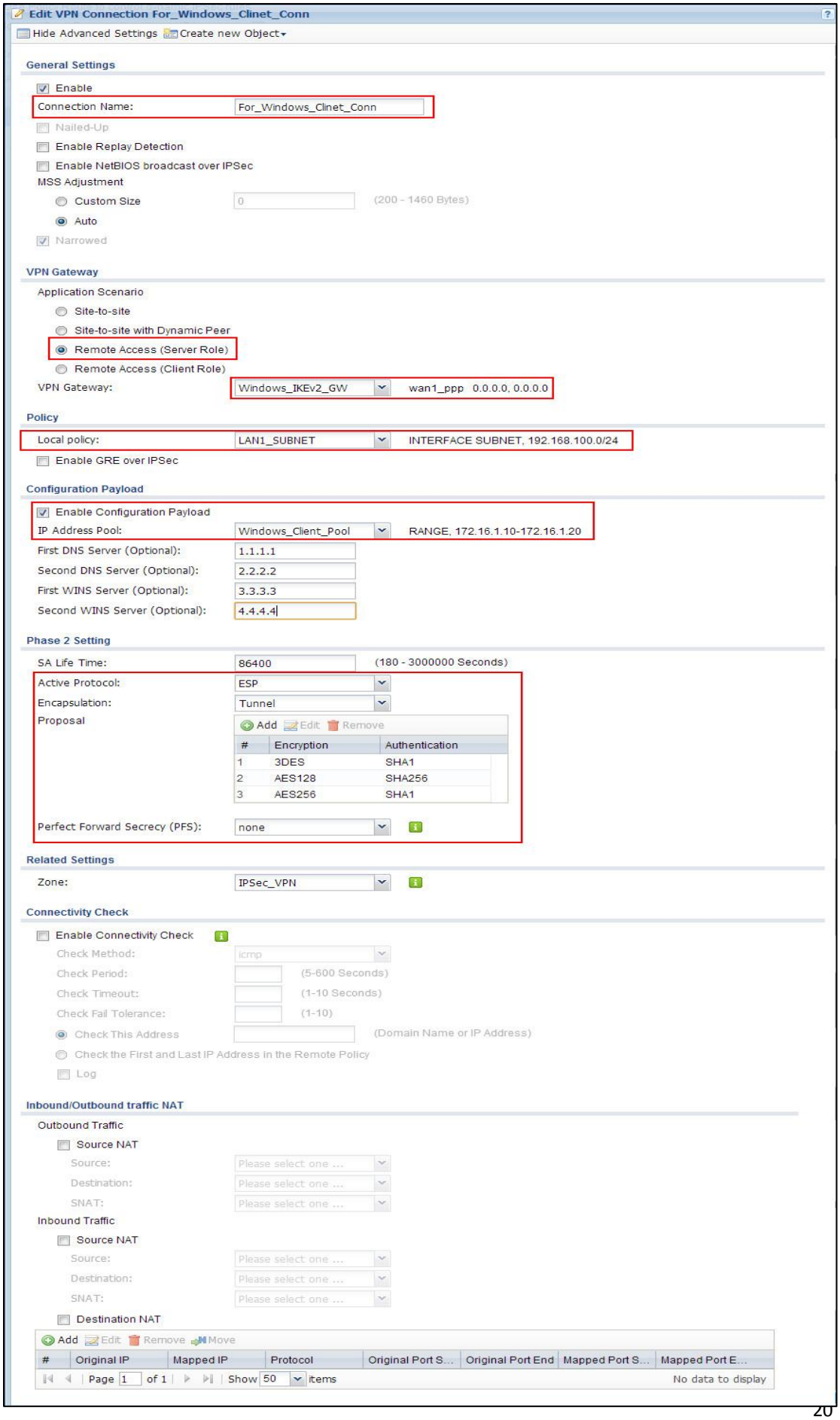
Step 7. Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection** to open the configuration screen to configure the phase-2 rule.

Step 8. Click on the **Add** button to add a rule.

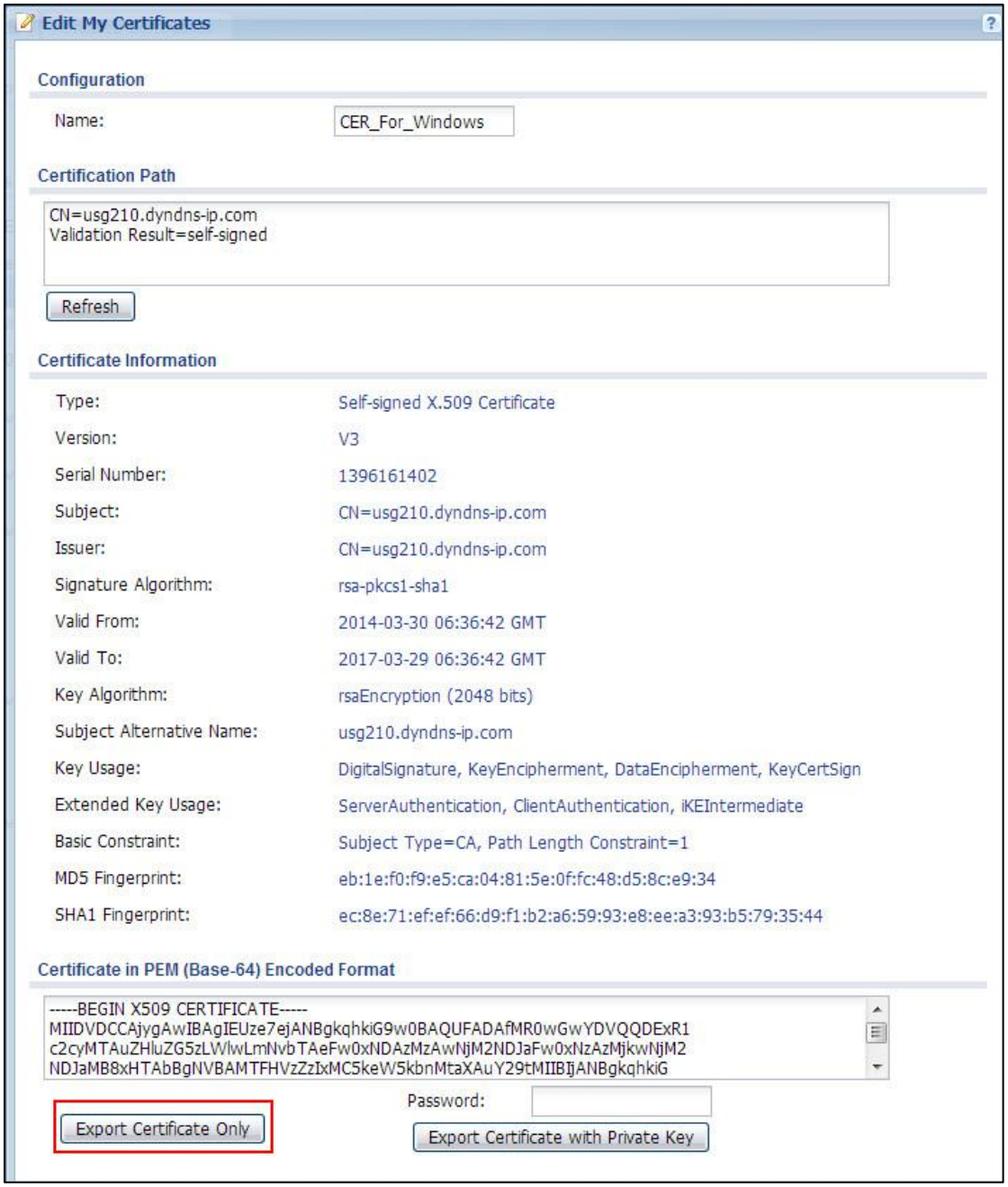


Step 9. To configure the phase-2 rule, the user needs to fill-in:

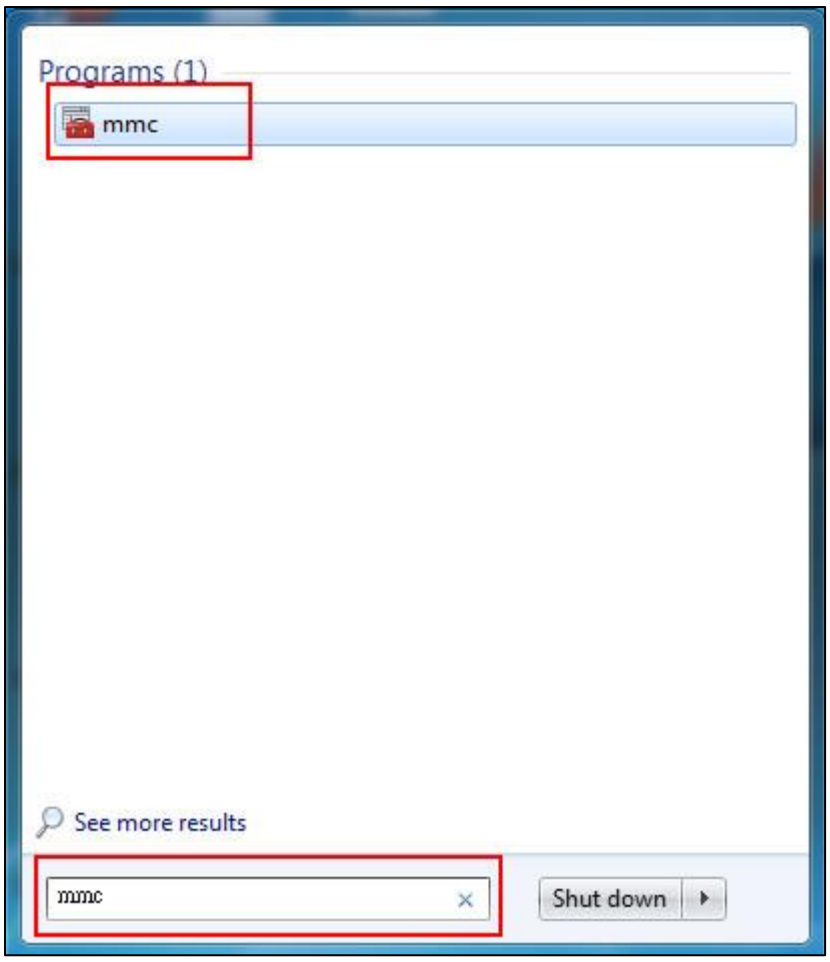
- VPN connection name
- VPN gateway selection
- Policy for
  - Local network side
- Configuration Payload
  - Enable Configuration Payload
    IP Address Pool:
- Phase-2 setting
  - Active protocol
  - Encapsulation mode
  - Encryption algorithm
  - Authentication algorithm
  - Perfect Forward Secrecy


Edit VPN Connection For_Windows_Clinet_Conn
Hide Advanced Settings
Create new Object
General Settings
Enable
Connection Name: For_Windows_Clinet_Conn
Nailed-Up
Enable Replay Detection
Enable NetBIOS broadcast over IPSec
MSS Adjustment
Custom Size 0 (200 - 1460 Bytes)
Auto
Narrowed
VPN Gateway
Application Scenario
Site-to-site
Site-to-site with Dynamic Peer
Remote Access (Server Role)
Remote Access (Client Role)
VPN Gateway: Windows_IKEv2_GW wan1_ppp 0.0.0.0, 0.0.0.0
Policy
Local policy: LAN1_SUBNET INTERFACE SUBNET, 192.168.100.0/24
Enable GRE over IPSec
Configuration Payload
Enable Configuration Payload
IP Address Pool: Windows_Client_Pool RANGE, 172.16.1.10-172.16.1.20
First DNS Server (Optional): 1.1.1.1
Second DNS Server (Optional): 2.2.2.2
First WINS Server (Optional): 3.3.3.3
Second WINS Server (Optional): 4.4.4.4
Phase 2 Setting
SA Life Time: 86400 (180 - 3000000 Seconds)
Active Protocol: ESP
Encapsulation: Tunnel
Proposal
Add Edit Remove
Encryption Authentication
1 3DES SHA1
2 AES128 SHA256
3 AES256 SHA1
Perfect Forward Secrecy (PFS): none
Related Settings
Zone: IPSec_VPN
Connectivity Check
Enable Connectivity Check
Check Method: icmp
Check Period: (5-600 Seconds)
Check Timeout: (1-10 Seconds)
Check Fail Tolerance: (1-10)
Check This Address (Domain Name or IP Address)
Check the First and Last IP Address in the Remote Policy
Log
Inbound/Outbound traffic NAT
Outbound Traffic
Source NAT
Source: Please select one ...
Destination: Please select one ...
SNAT: Please select one ...
Inbound Traffic
Source NAT
Source: Please select one ...
Destination: Please select one ...
SNAT: Please select one ...
Destination NAT
Add Edit Remove Move
Original IP Mapped IP Protocol Original Port S... Original Port End Mapped Port S... Mapped Port E...
Page 1 of 1 Show 50 items
No data to display

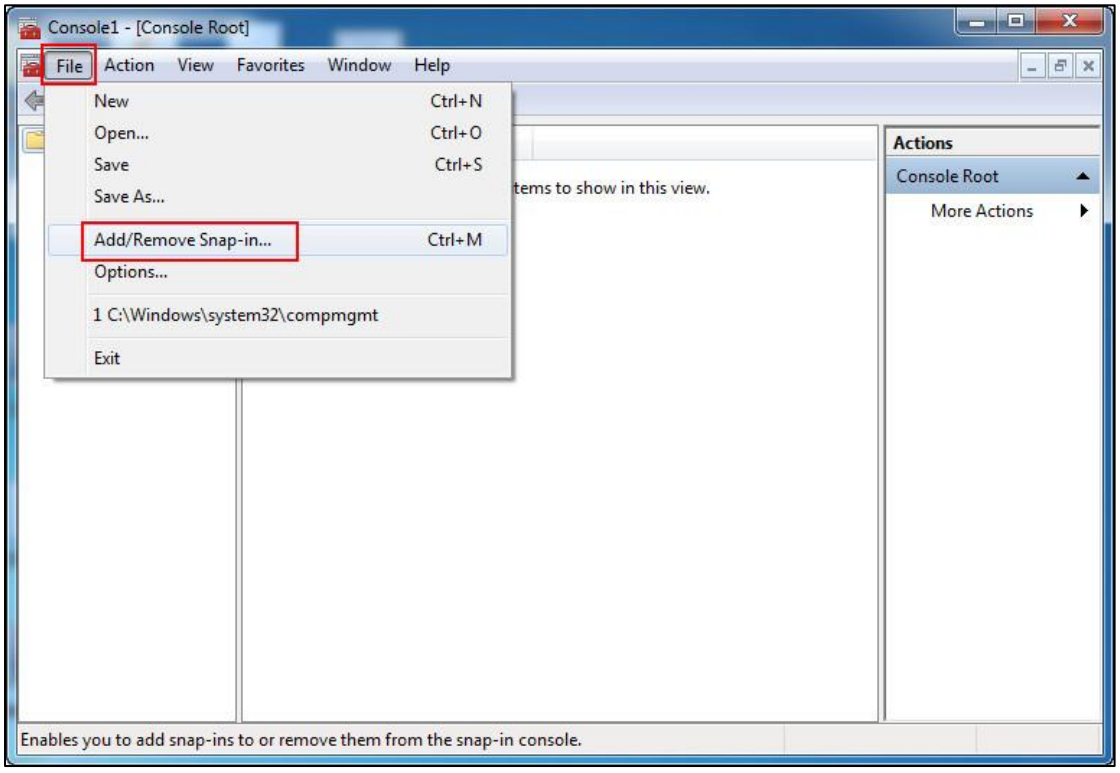
Step 10. Export the certificate, which was generated in step 1, and save it to the Windows 7 machine.



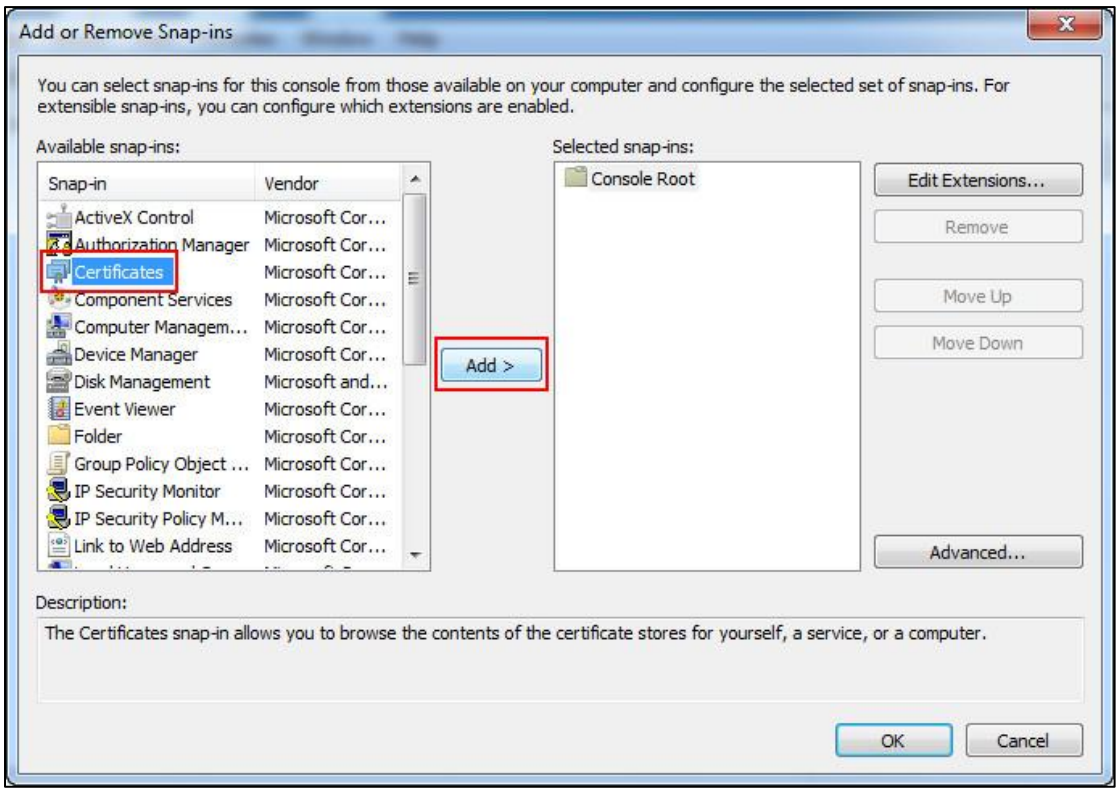
Step 11. In the Windows 7 machine, go to **Start > mmc >**



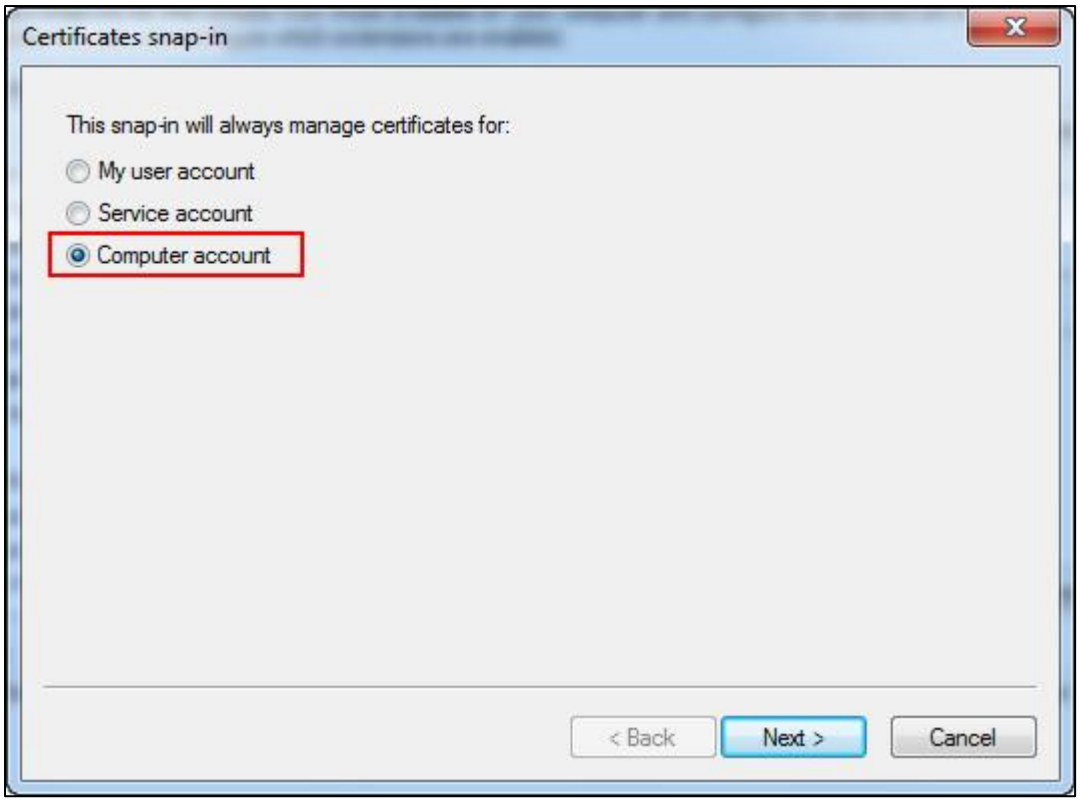
Step 12. In the mmc console, click on **File > Add/Remove Snap-in... >**

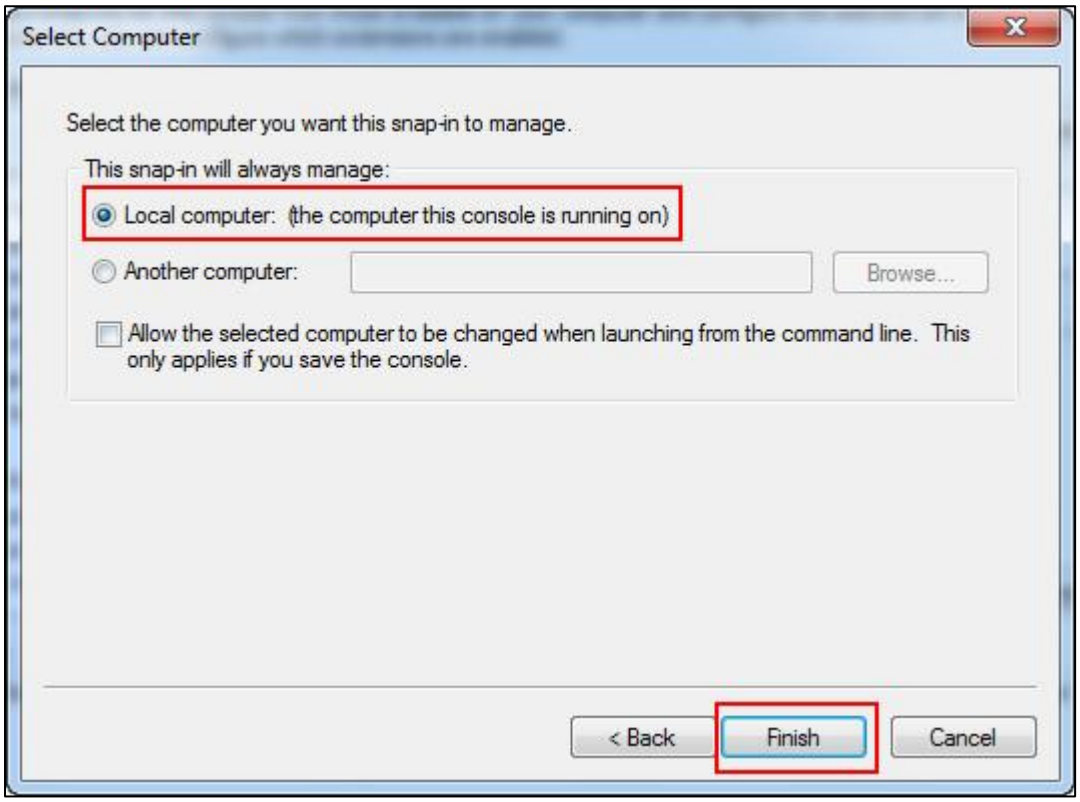


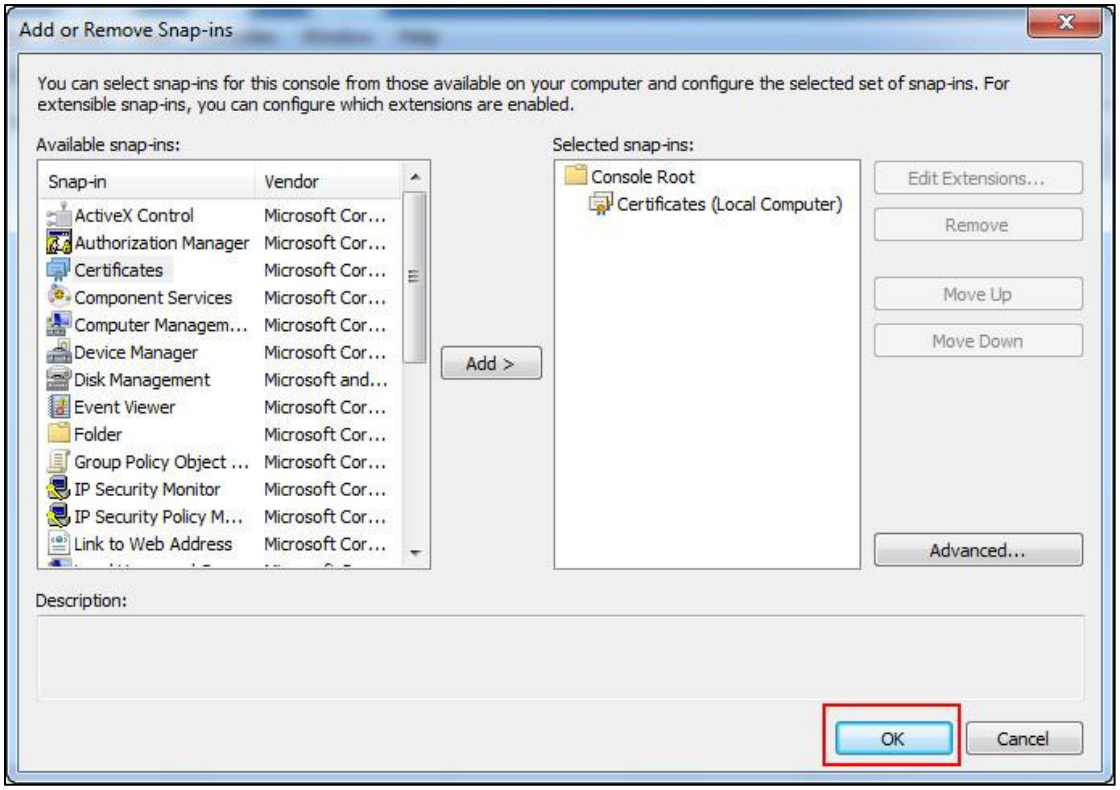
Step 13. In the left panel, select the Certificates and click on the **Add** button.



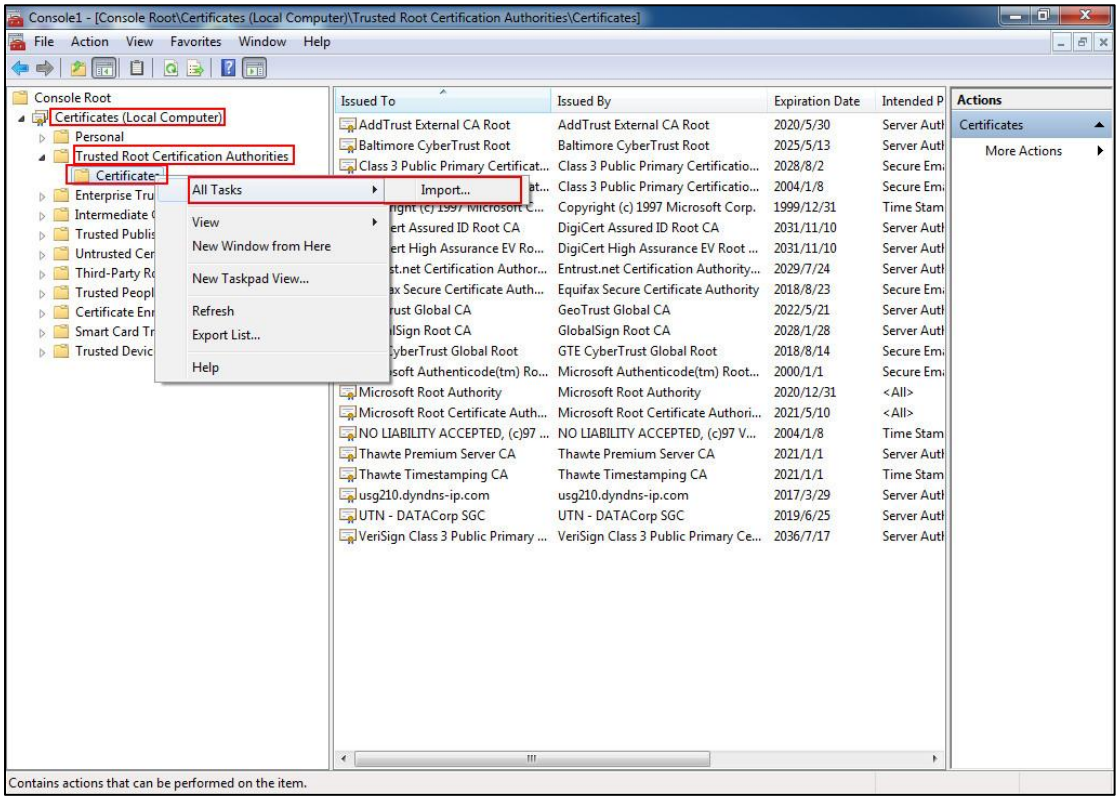
Step 14. Select the **Computer account > Next button > select Local computer > Finish** button **> OK** button.


Certificates snap-in
This snap-in will always manage certificates for:
My user account
Service account
Computer account
< Back
Next >
Cancel

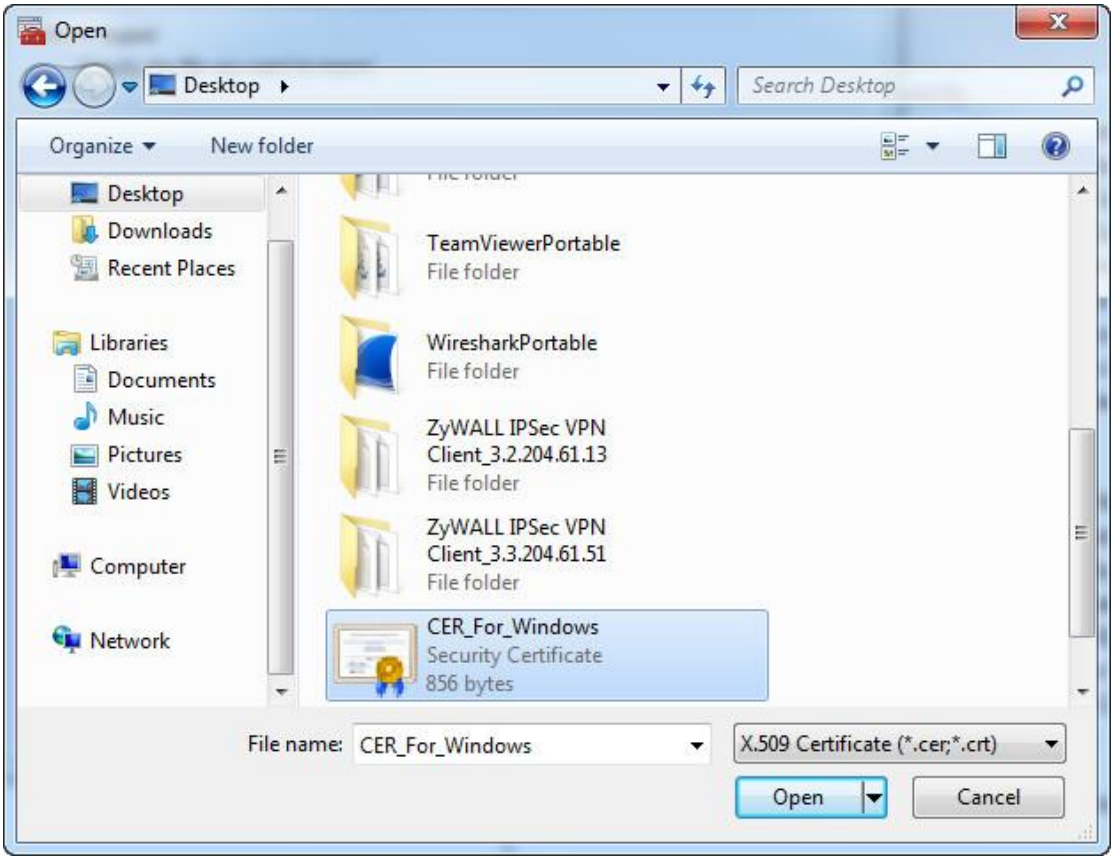

Select Computer
Select the computer you want this snap-in to manage.
This snap-in will always manage:
Local computer: (the computer this console is running on)
Another computer:
Browse...
Allow the selected computer to be changed when launching from the command line. This only applies if you save the console.
< Back
Finish
Cancel



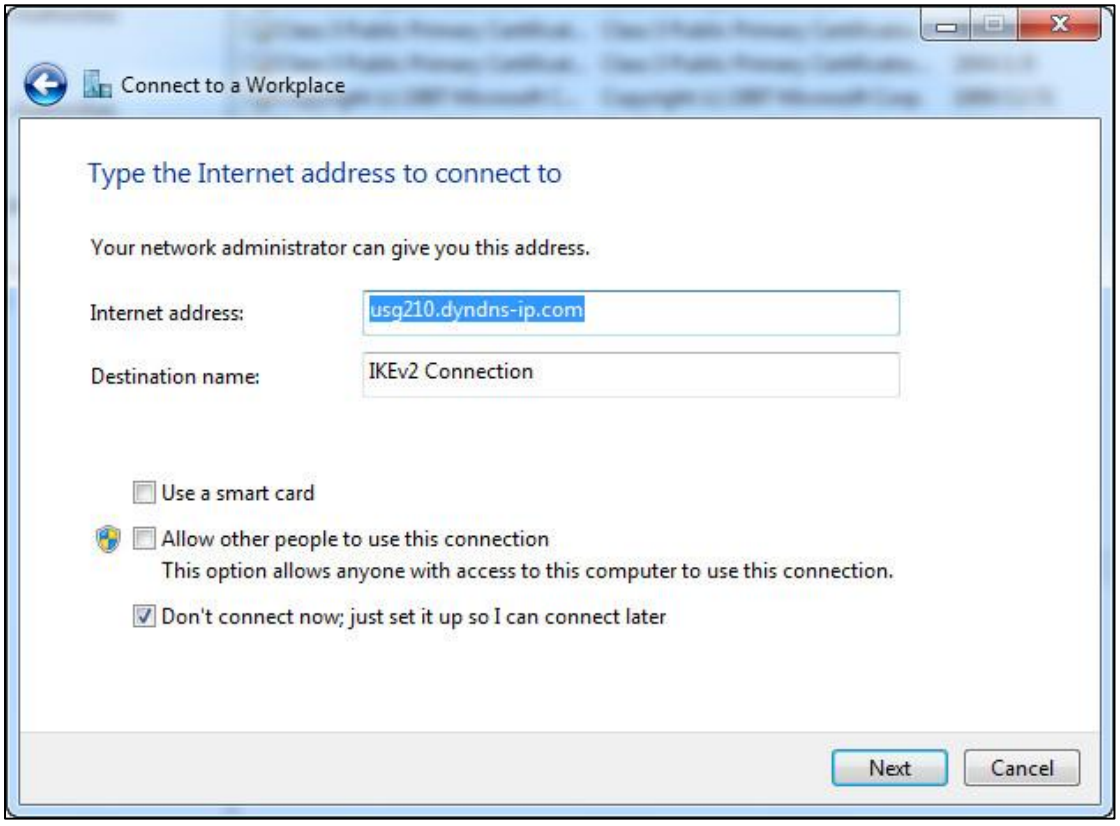
Step 15. Open up the **Certificates (Local Computer) > Trusted Root Certification Authorities >** right-click on **Certificate > All Tasks > Import**.

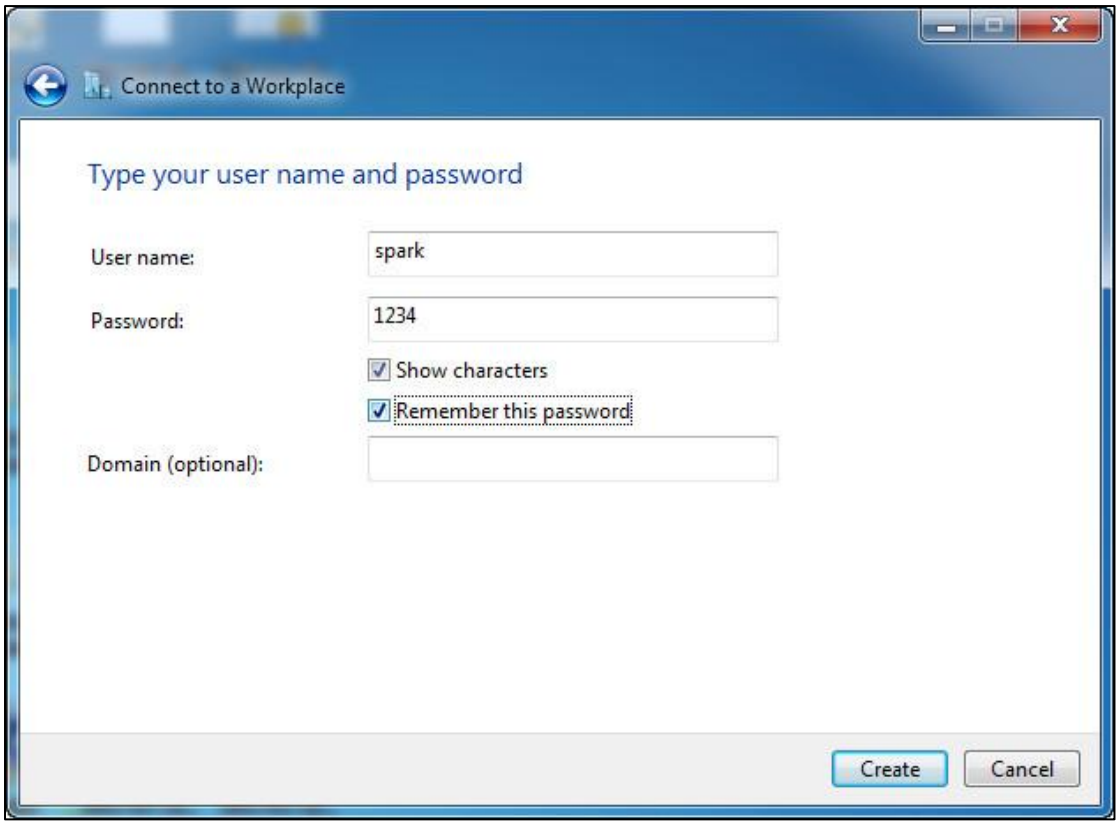


Step 16. Select the certificate, which was generated by the USG.

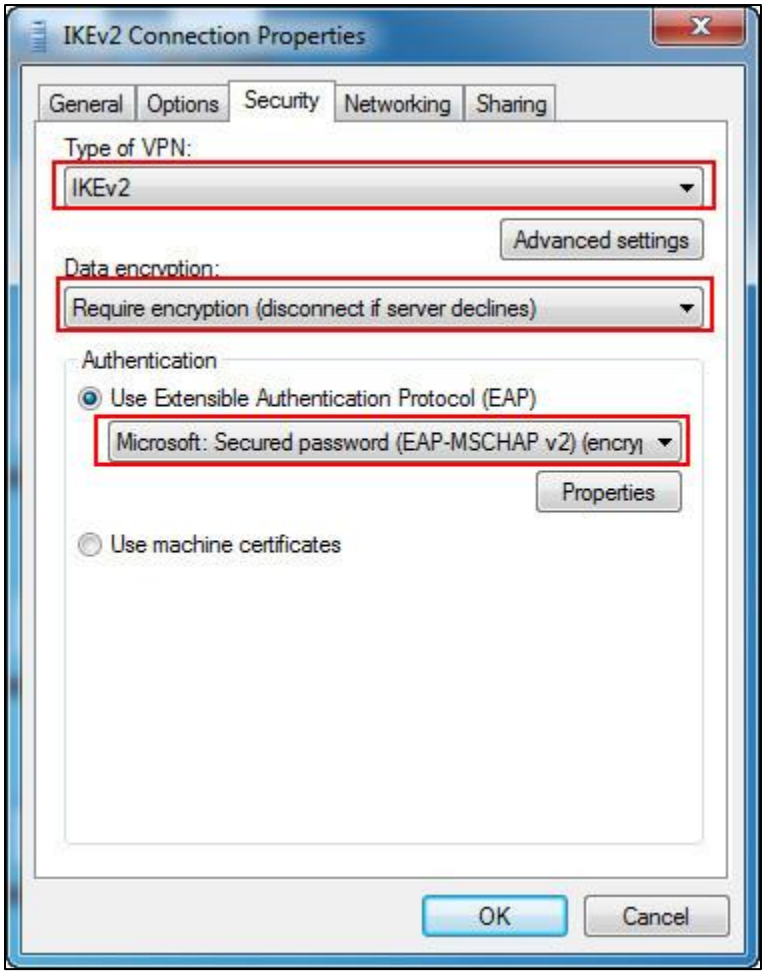


Step 17. Create the Windows IPSec connection profile.



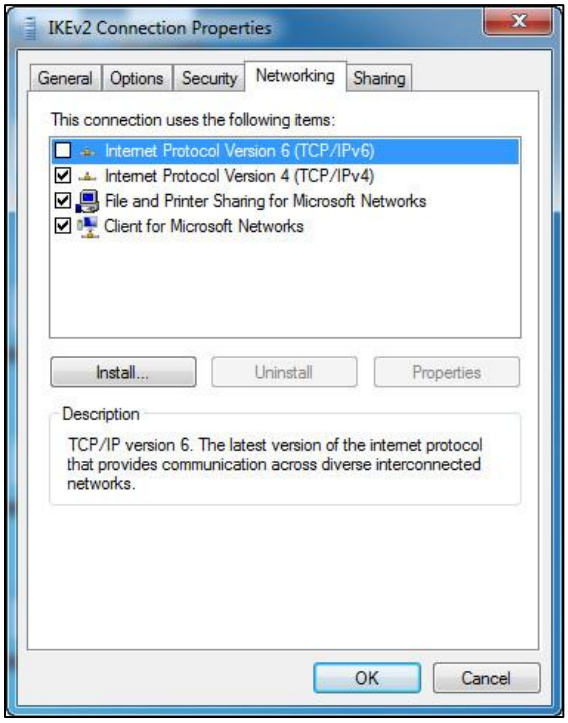


Step 18. Modify the IPSec connection profile. Go to **Security** >
Type of VPN: IKEv2
Data encryption: Requires encryption (disconnect if server declines)
Authentication: Use Extensible Authentication Protocol (EAP)

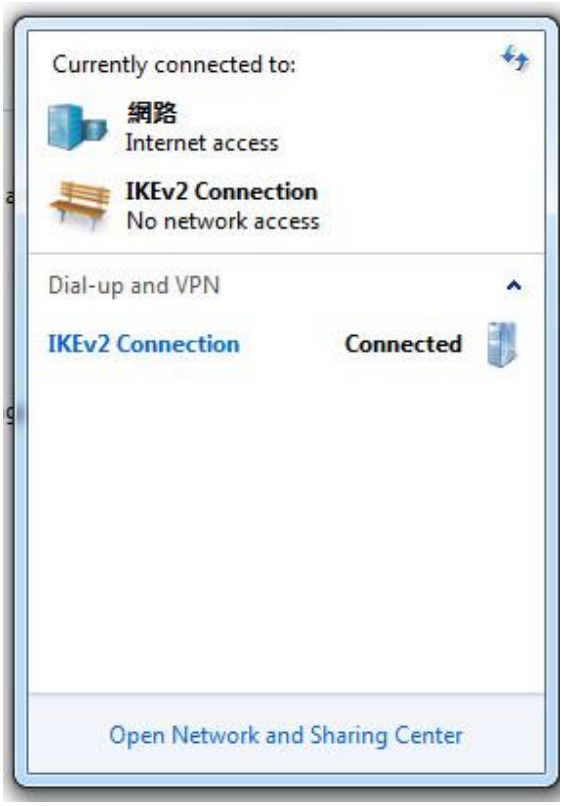

IKEv2 Connection Properties
General
Options
Security
Networking
Sharing
Type of VPN:
IKEv2
Advanced settings
Data encryption:
Require encryption (disconnect if server declines)
Authentication
Use Extensible Authentication Protocol (EAP)
Microsoft: Secured password (EAP-MSCHAP v2) (encryp
Properties
Use machine certificates
OK
Cancel

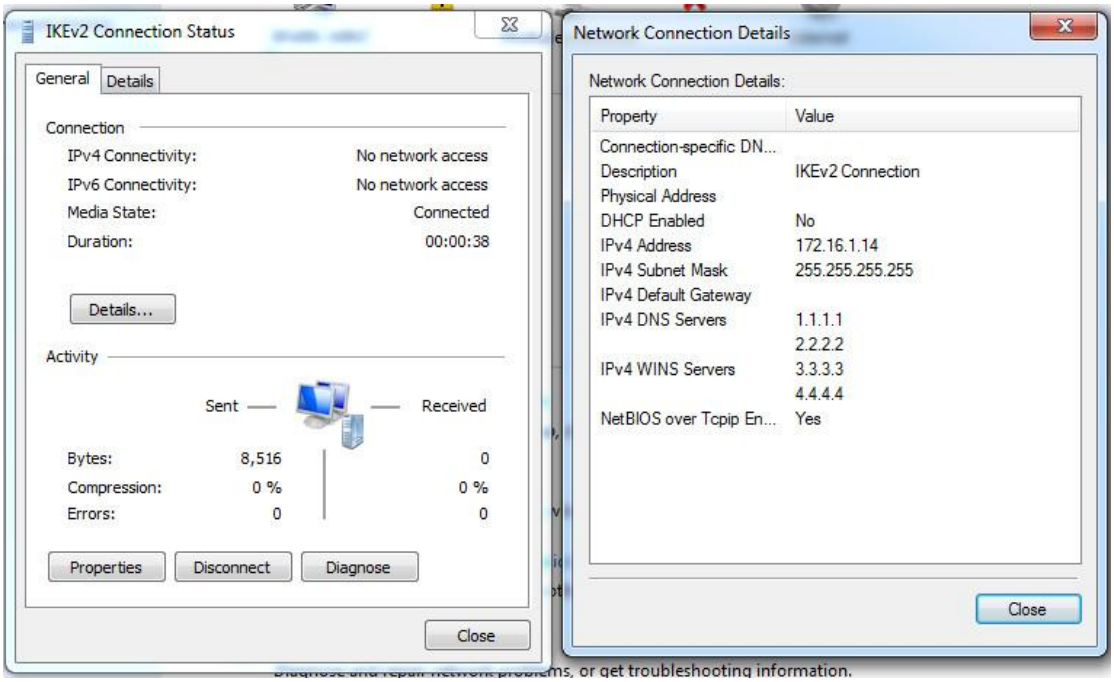
Step 19. Modify IPSec connection profile. Go to **Networking >** and disable the **TCP/IPv6** checkbox.

Note: USG 4.10 firmware does not support multiple proposals. It only supports IPv4 proposal selection.



Step 20. Establish the IPSec tunnel from the Windows 7 machine, and the tunnel will be established successfully.



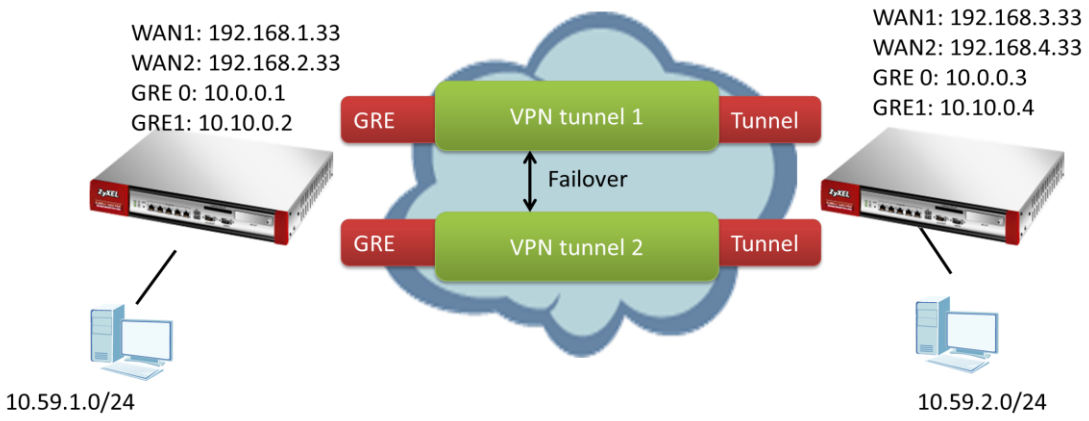

IKEv2 Connection Status
General
Details
Connection
IPv4 Connectivity:
No network access
IPv6 Connectivity:
No network access
Media State:
Connected
Duration:
00:00:38
Details...
Activity
Sent
Received
Bytes:
8,516
0
Compression:
0 %
0 %
Errors:
0
0
Properties
Disconnect
Diagnose
Close
Network Connection Details
Network Connection Details:
Property
Value
Connection-specific DN...
Description
IKEv2 Connection
Physical Address
DHCP Enabled
No
IPv4 Address
172.16.1.14
IPv4 Subnet Mask
255.255.255.255
IPv4 Default Gateway
IPv4 DNS Servers
1.1.1.1
2.2.2.2
IPv4 WINS Servers
3.3.3.3
4.4.4.4
NetBIOS over Tcpip En...
Yes
Close

Scenario 4 — GRE over IPSec VPN

Tunnel –VPN Failover

4.1 Application scenario

We want to use VPN tunnels to transfer important files between the branch Office and HQ. To prevent the network from getting disconnected, we configure four WAN interfaces to do redundancy. Now, we want to establish two VPN tunnels between the two USGs to perform failover, to ensure that the transfer will not be interrupted when the first connection encounters a problem. This will create a stable environment for the transfer.



4.2 Configuration Guide

Network conditions:

USG1

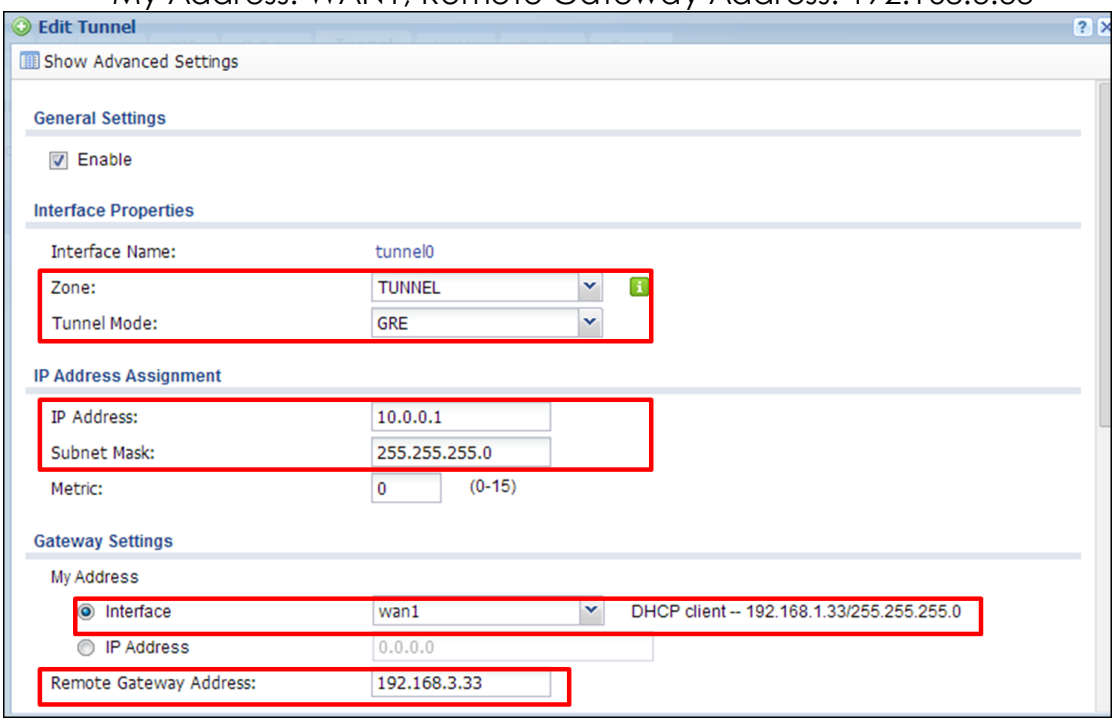
- WAN1 IP: 192.168.1.33
- WAN2 IP: 192.168.2.33
- GRE tunnel interface1: 10.0.0.1
- GRE tunnel interface2: 10.10.0.2

USG2

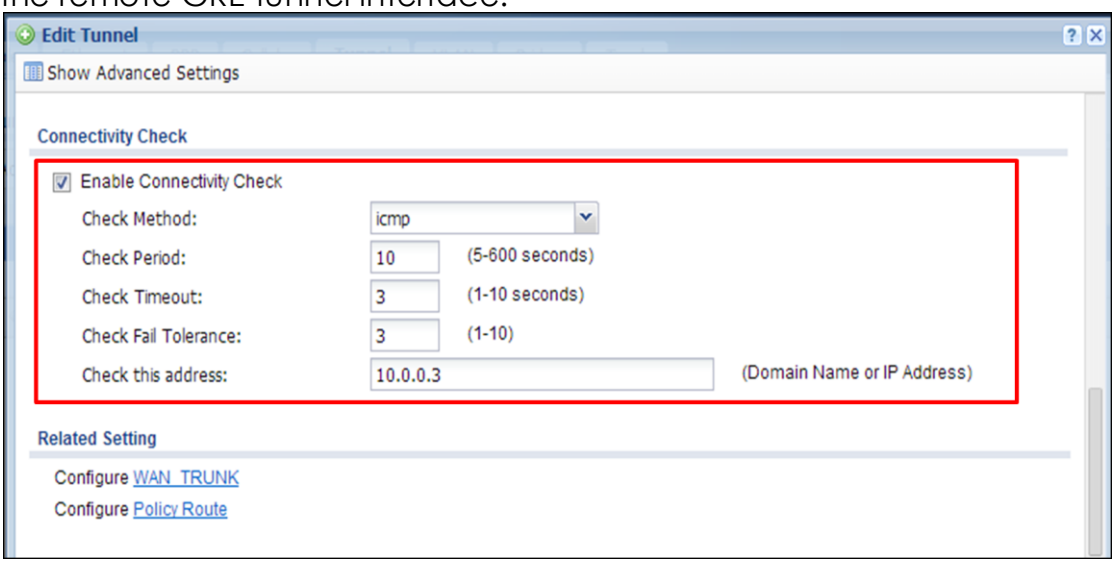
- WAN1 IP: 192.168.3.33
- WAN2 IP: 192.168.4.33
- GRE tunnel interface1: 10.0.0.3
- GRE tunnel interface2: 10.10.0.4

Goals to achieve:
Use GRE over IPSec VPN to perform the VPN fail-over.
USG configuration
Step 1. Add two GRE tunnels on USG1. Go to **CONFIGURATION > Tunnel**.

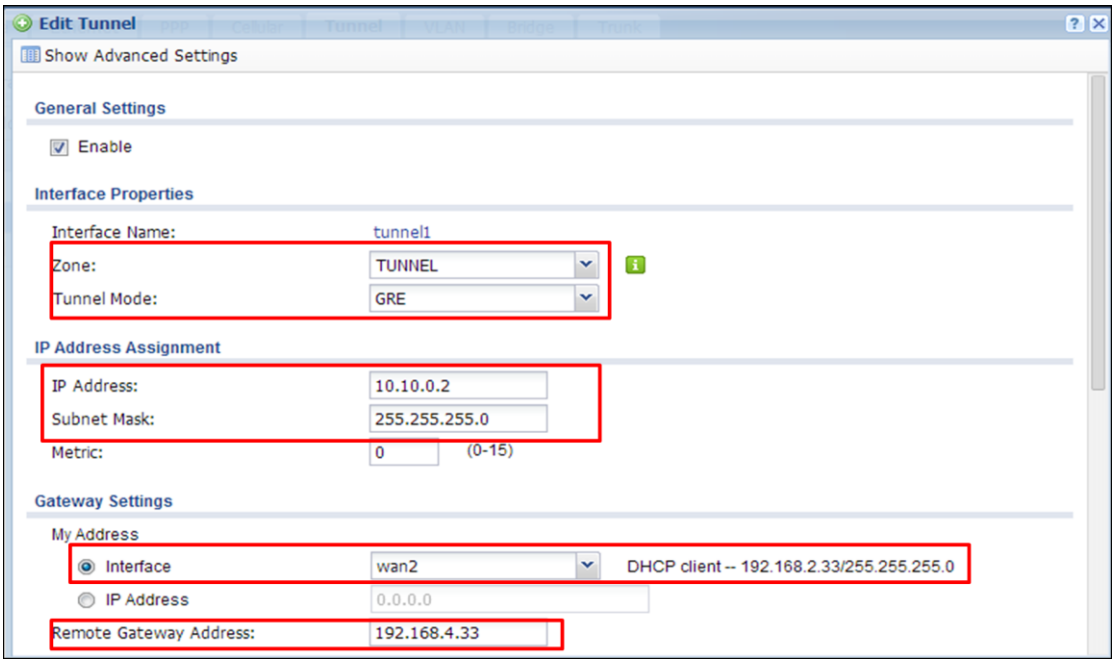
a. Add the first tunnel
IP Address: 10.0.0.1, Subnet Mask: 255.255.255.0
My Address: WAN1, Remote Gateway Address: 192.168.3.33



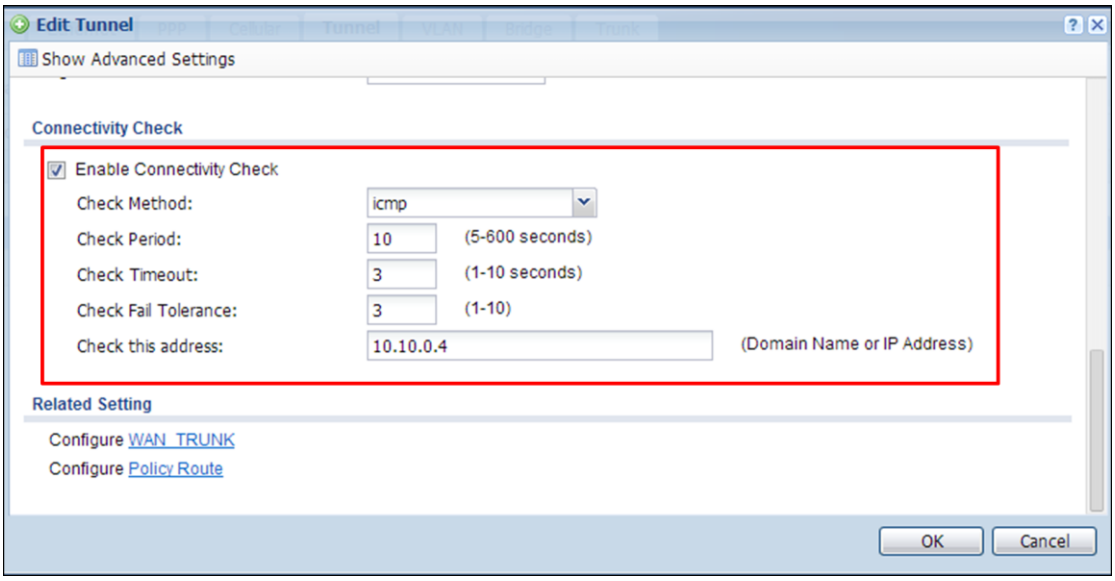
Place a check in the **Enable Connectivity Check** checkbox. Ensure that the Address is the remote GRE tunnel interface.



b. Add the second tunnel
IP Address: 10.10.0.2, Subnet Mask: 255.255.255.0
My Address: WAN2, Remote Gateway Address: 192.168.4.33

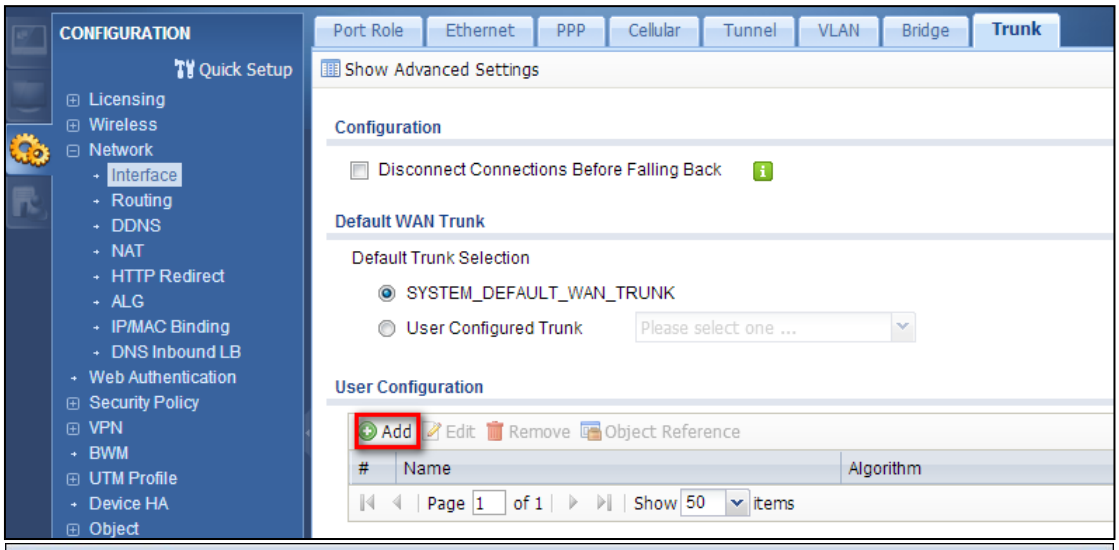


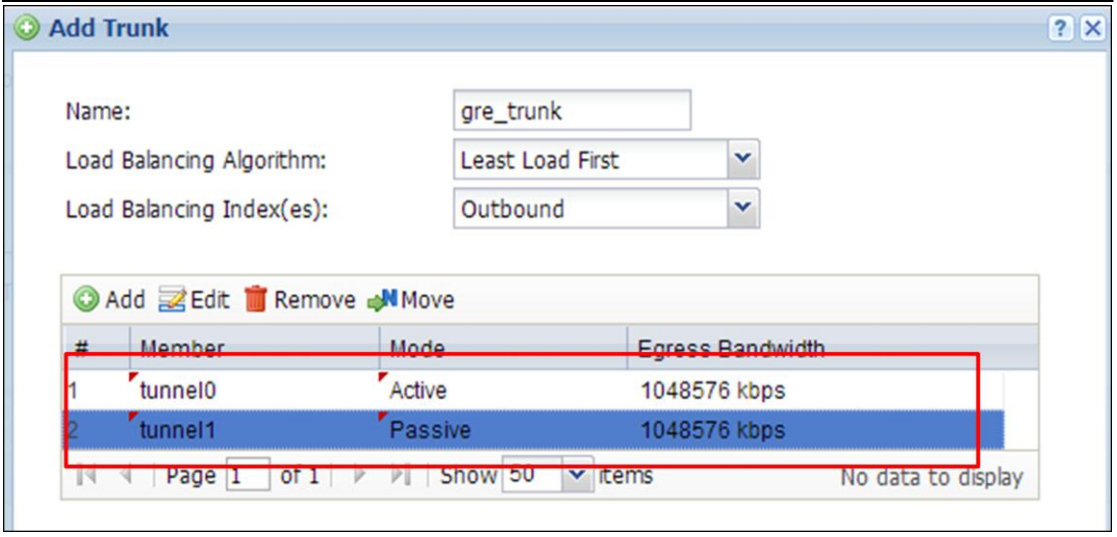
Place a check in the **Enable Connectivity Check** checkbox. Ensure that the Address is the remote GRE tunnel interface.



Step 2. Add a GRE tunnel trunk on USG1. Go to **CONFIGURATION > Network > Interface > Trunk.**

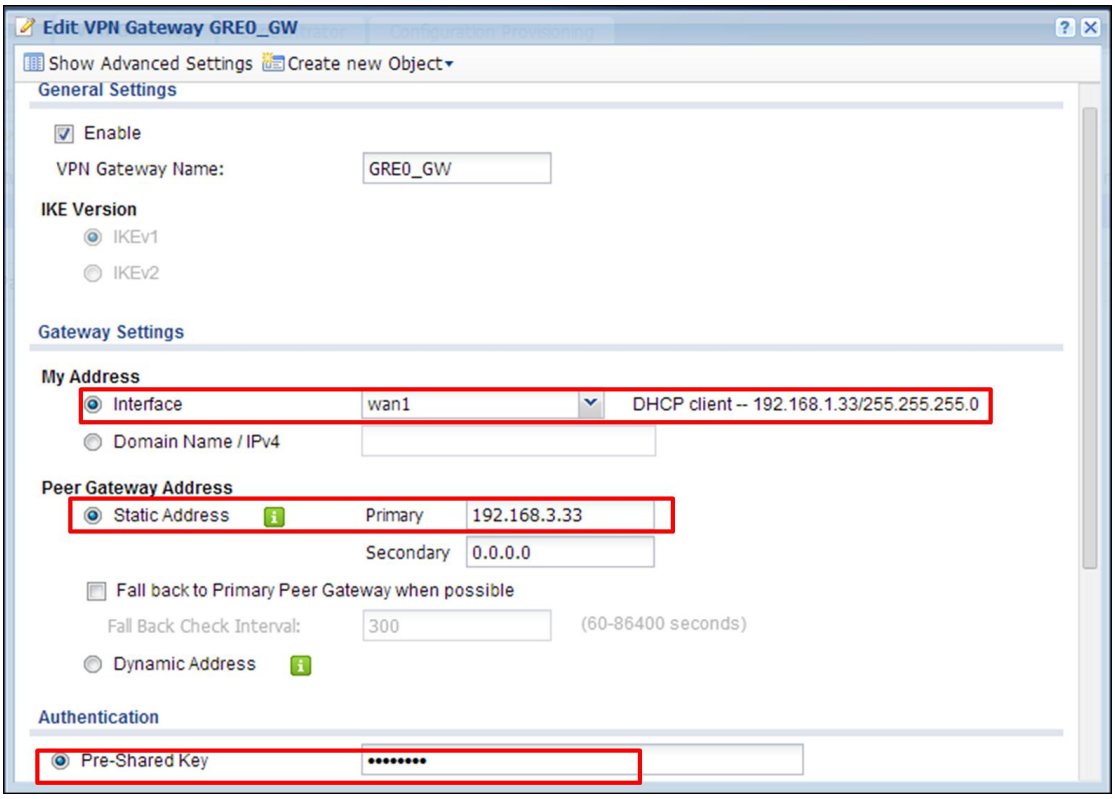
gre_trunk member:
tunnel0: Active
tunnel1: Passive



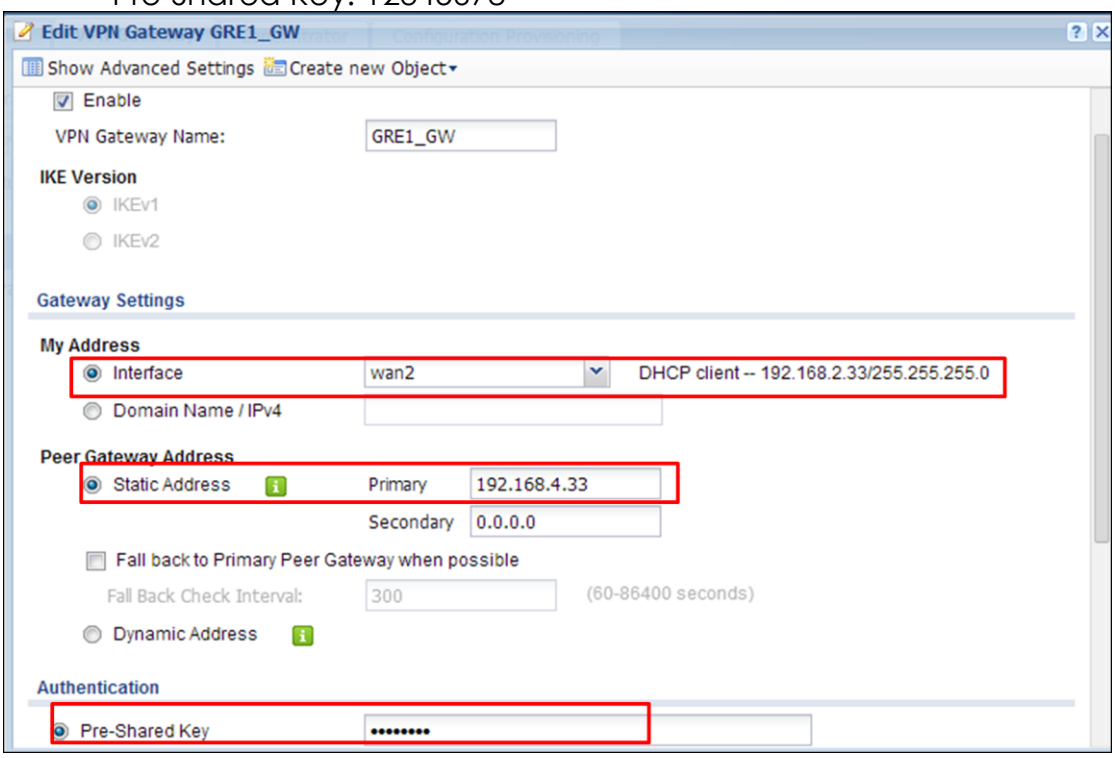


Step3. Add two IPSec VPN tunnels on USG1. Go to **CONFIGURATION > VPN > IPSec VPN**.

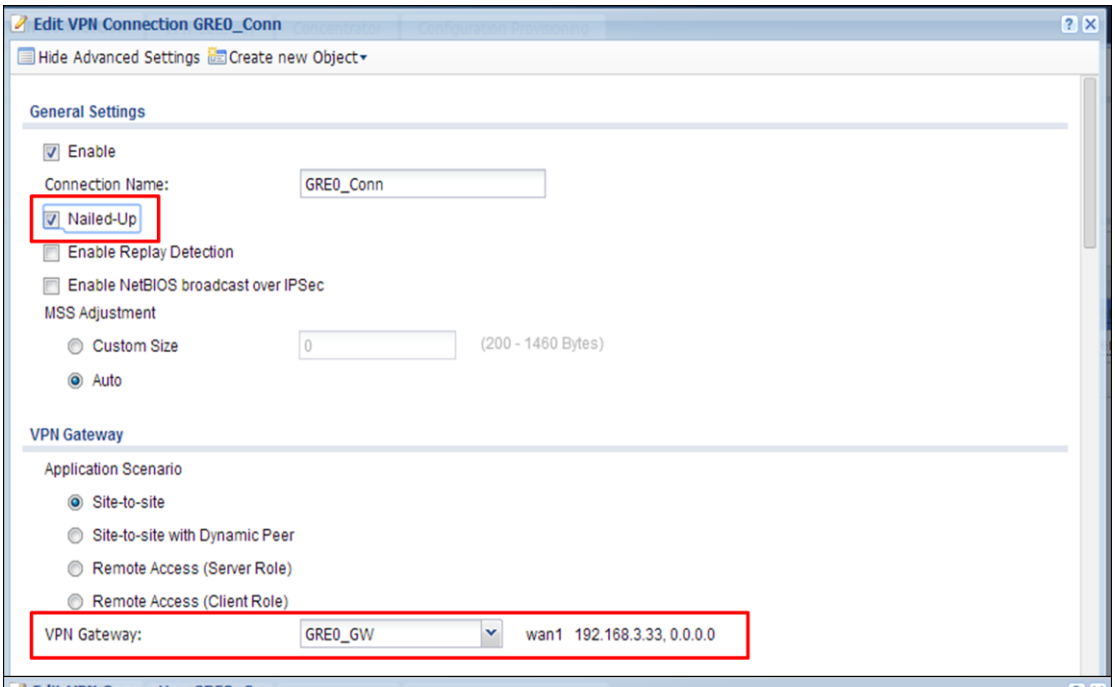
a. Add two VPN gateway policies.
   First VPN Gateway policy (USG1 wan1 to USG2 wan1)
   My Address: wan1, Peer Gateway Address: 192.168.3.33
   Pre-Shared Key: 12345678

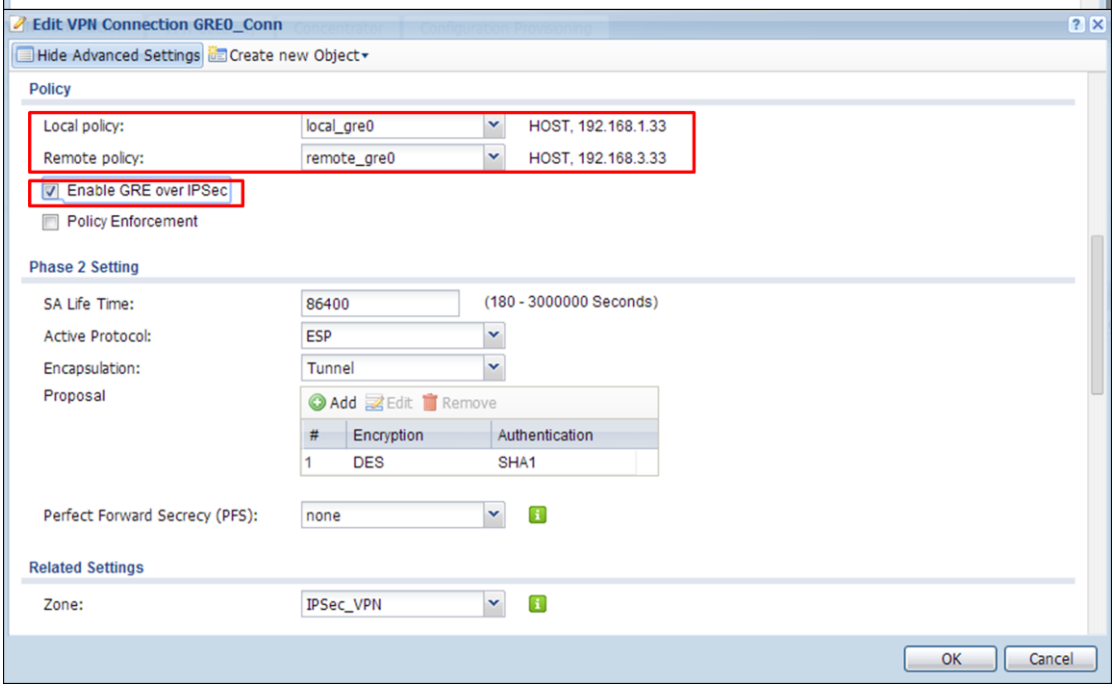


Secondary Gateway policy (USG1 wan2 to USG2 wan2)
My Address: wan2, Peer Gateway Address: 192.168.4.33
Pre-Shared Key: 12345678

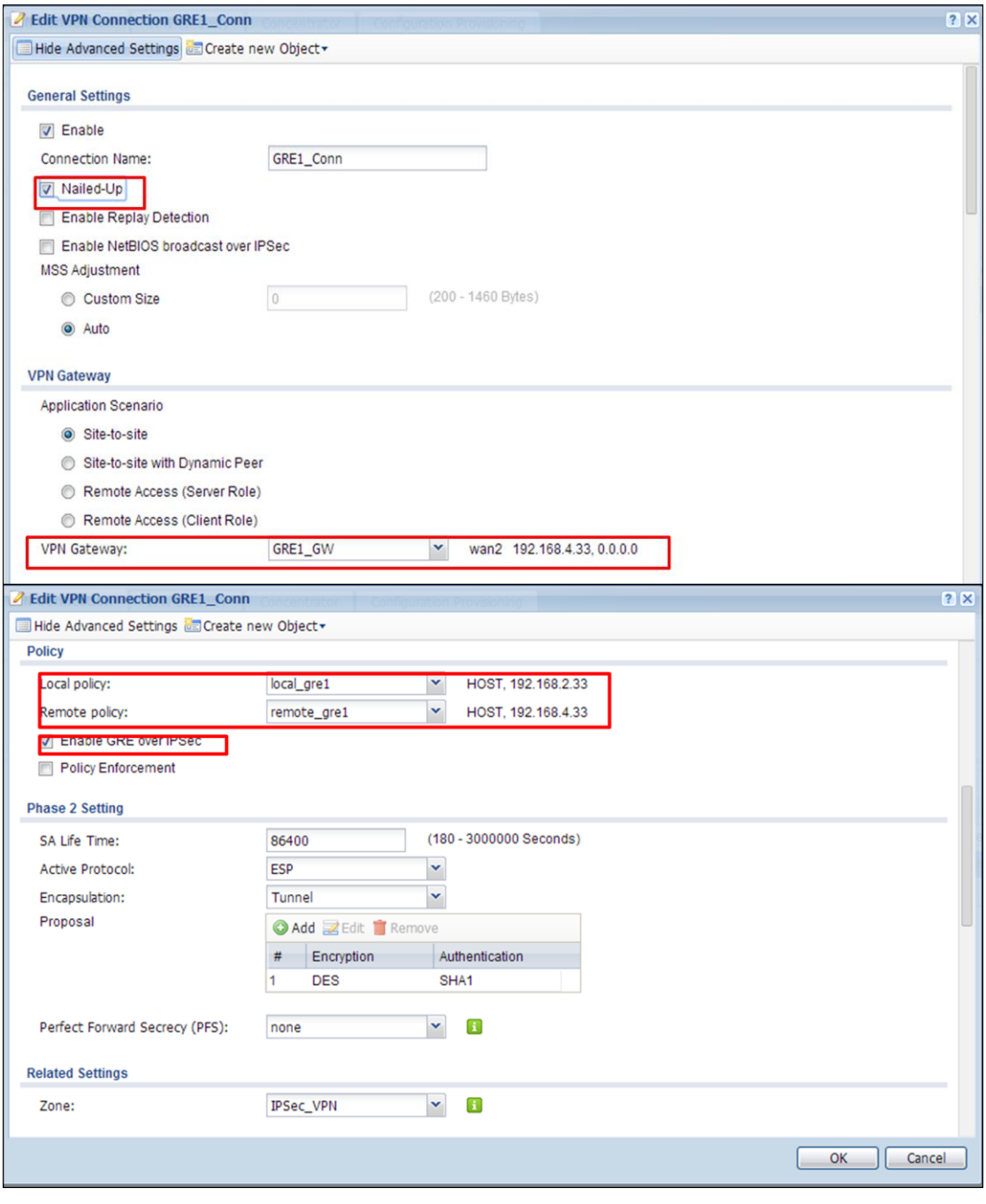


b. Add two VPN Connections
First VPN Connection
Enable Nailed-Up
Application Scenario: Site-to-Site
VPN Gateway: GRE0_GW
Local policy: 192.168.1.33
Remote policy: 192.168.3.33
Enable GRE over IPSec



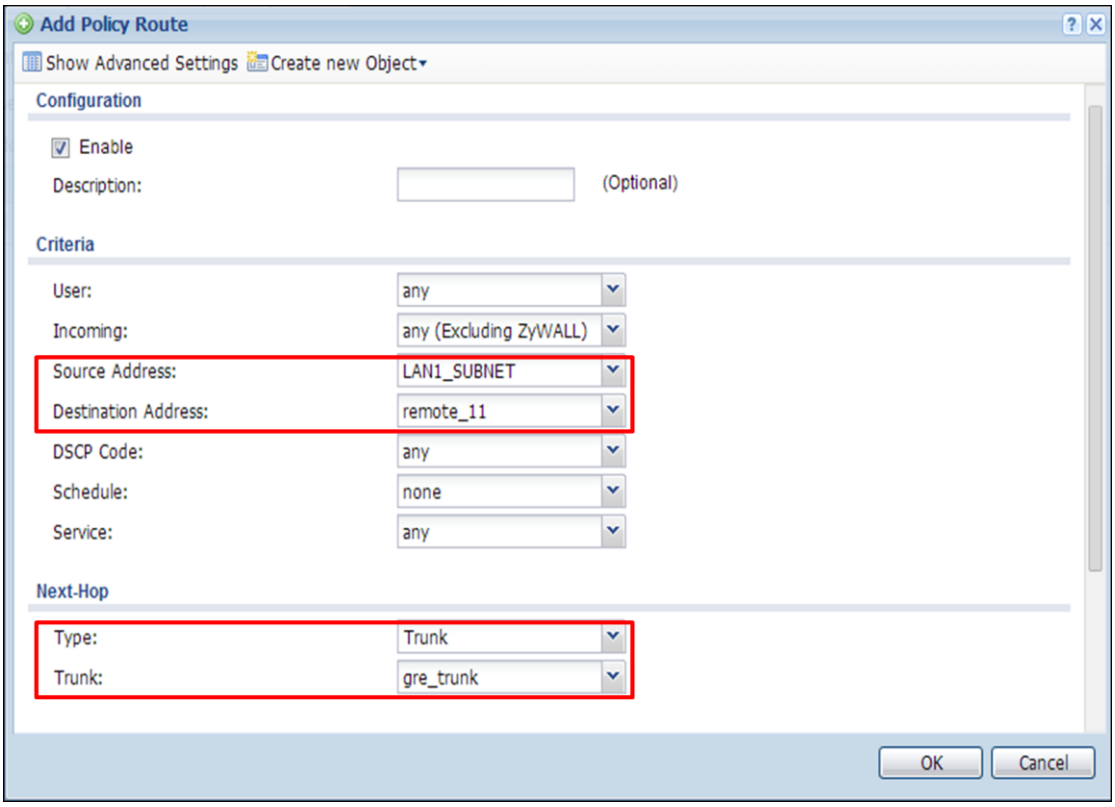


Second VPN Connection
Enable Nailed-Up
Application Scenario: Site-to-Site
VPN Gateway: GRE1_GW
Local policy: 192.168.2.33
Remote policy: 192.168.4.33
Enable GRE over IPSec



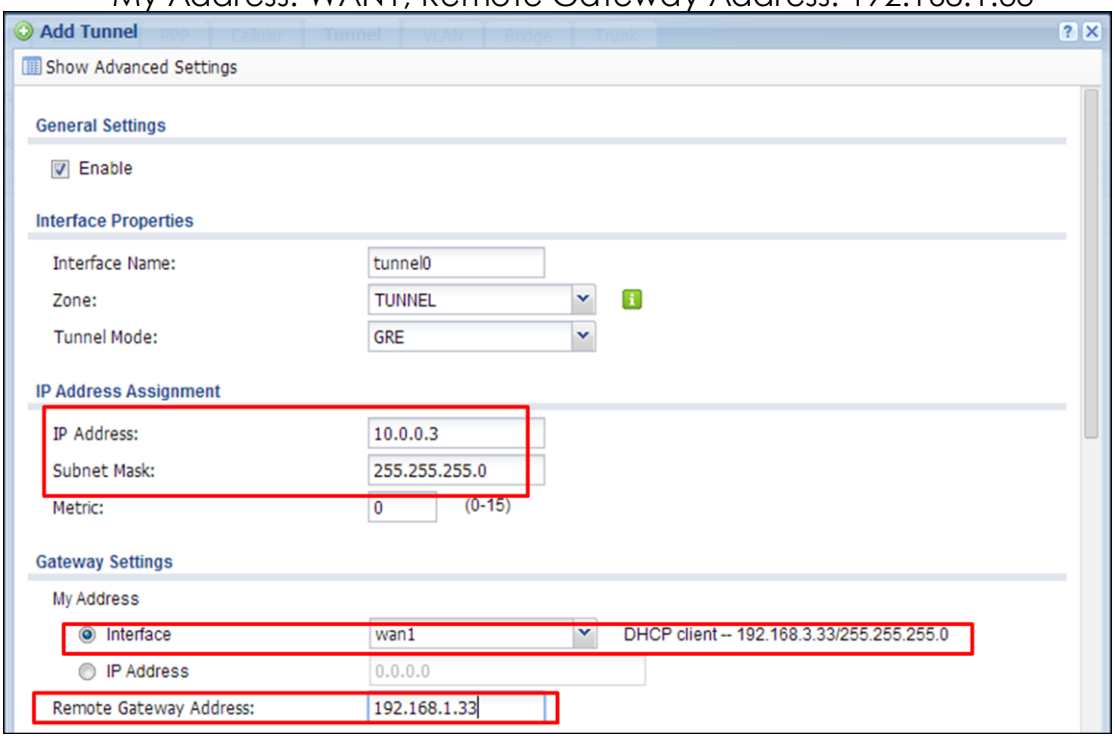
Step 4. Add a policy routes on USG1. Go to **CONFIGURATION> Network > Routing**.

Source: LAN1_Subnet
Destination: Remote subnet
Next-Hop: gre_trunk
SNAT: none

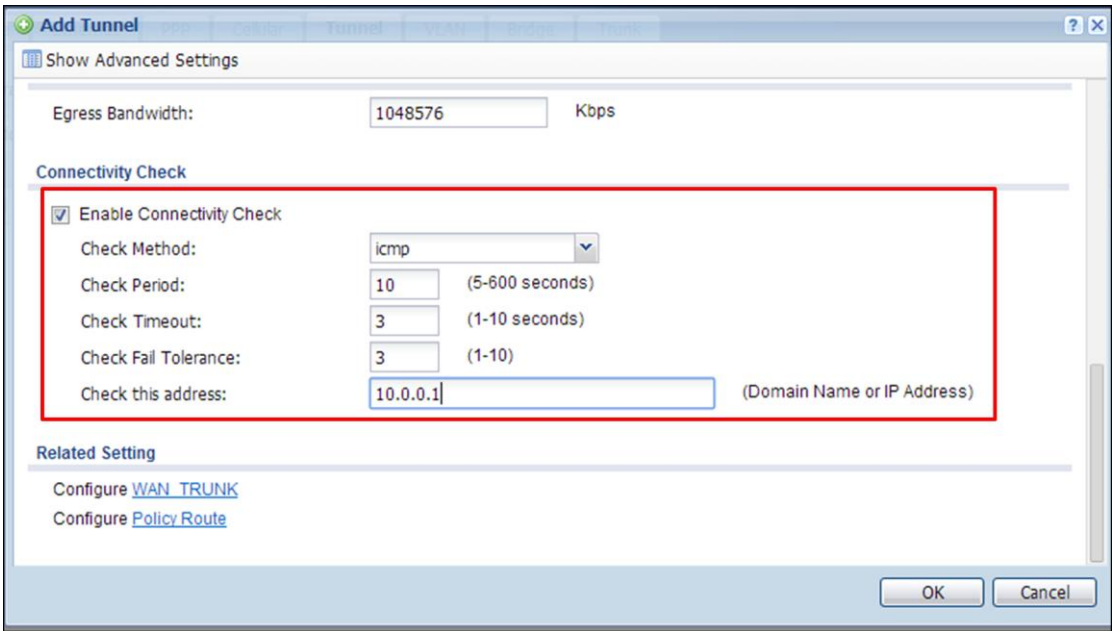


Step5. Add two GRE tunnels on the USG2. **Go to CONFIGURATION > Tunnel**.

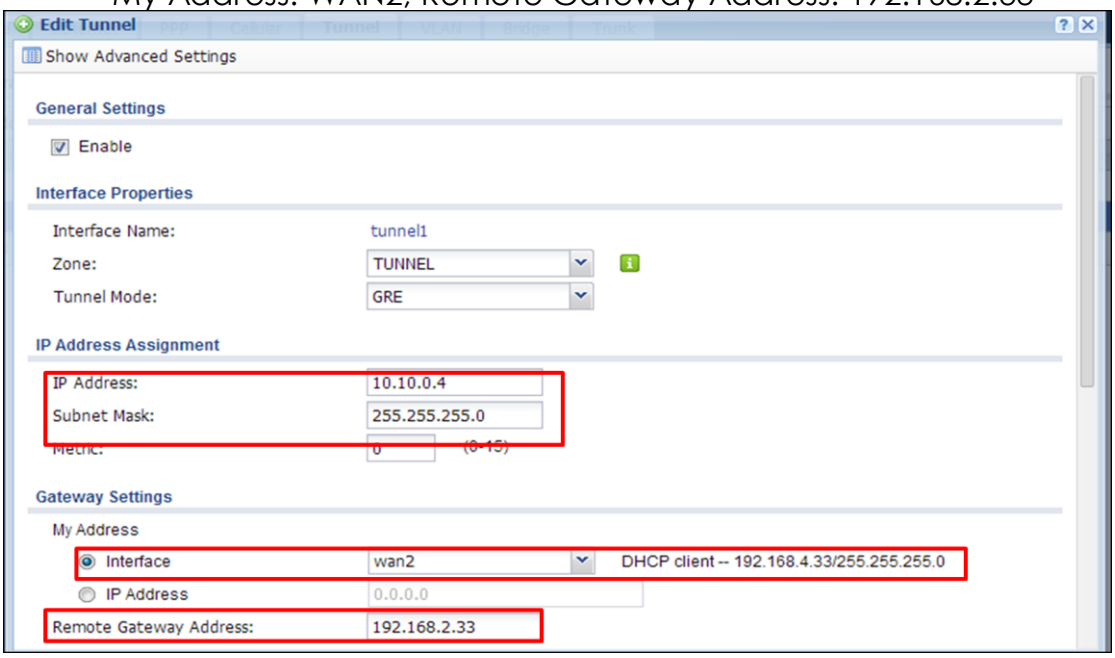
a. Add first tunnel
IP Address: 10.0.0.3, Subnet Mask: 255.255.255.0
My Address: WAN1, Remote Gateway Address: 192.168.1.33



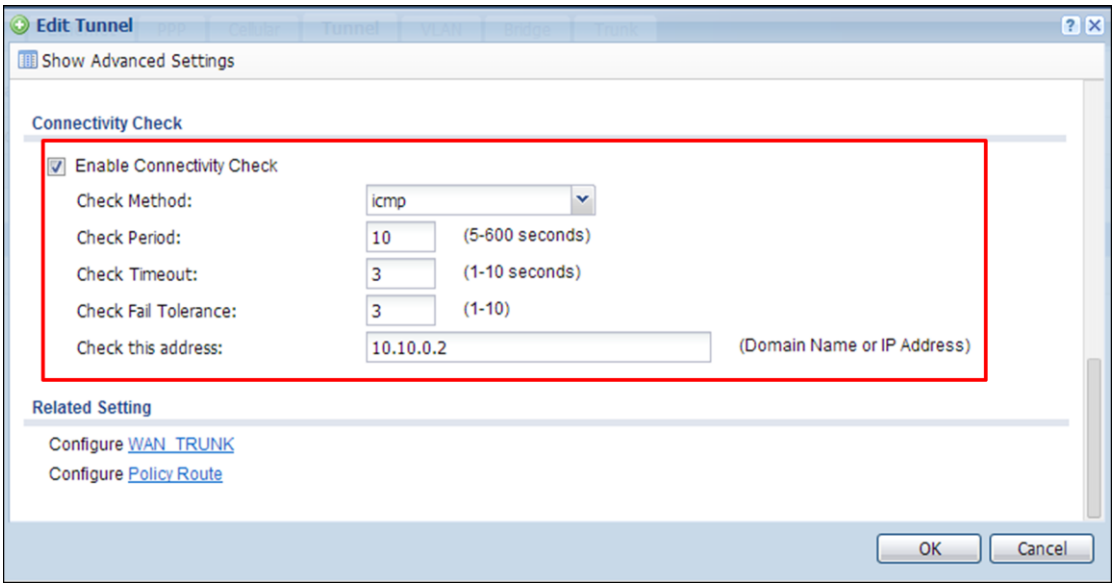
Place a check in the **Enable Connectivity** Check checkbox. Ensure that the Address is the remote GRE tunnel interface.



b. Add Second tunnel
IP Address: 10.10.0.4, Subnet Mask: 255.255.255.0
My Address: WAN2, Remote Gateway Address: 192.168.2.33

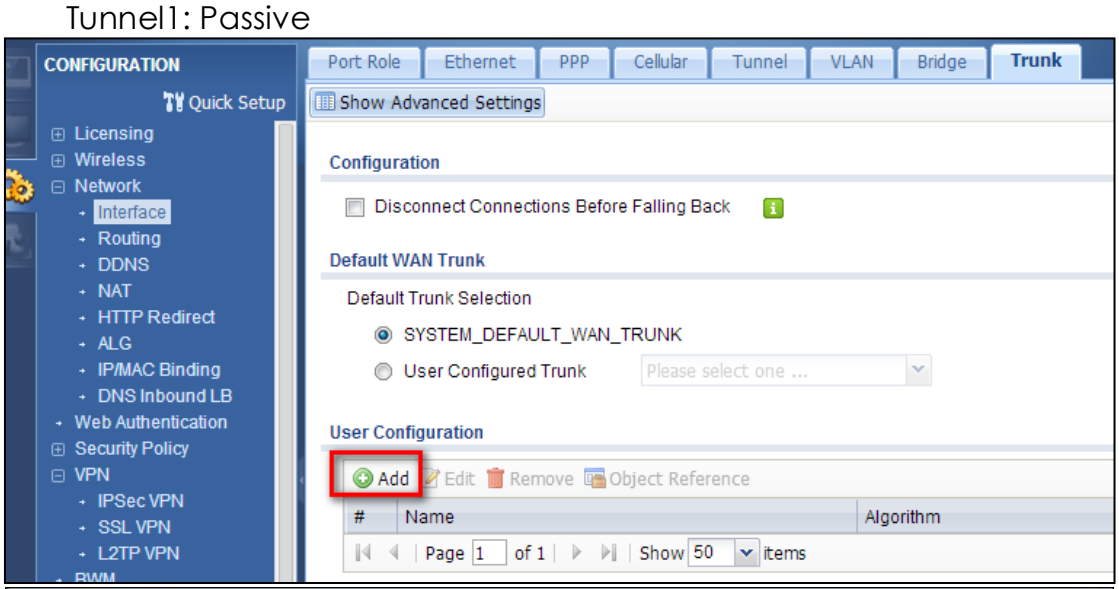


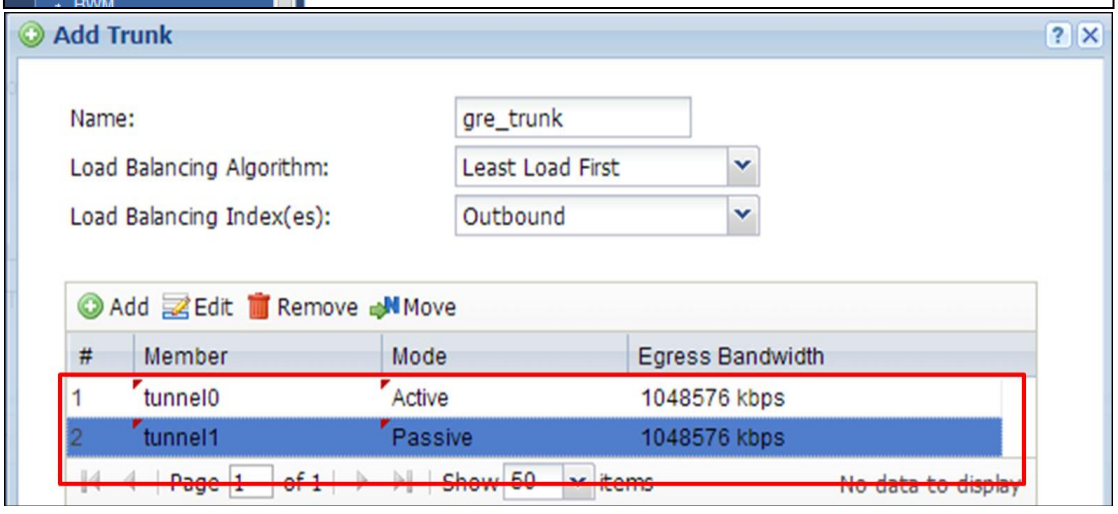
Place a check in the **Enable Connectivity** Check checkbox. Ensure that the Address is the remote GRE tunnel interface.



Step6. Add a GRE tunnel trunk on USG2. **Go to CONFIGURATION > Network > Interface > Trunk.**

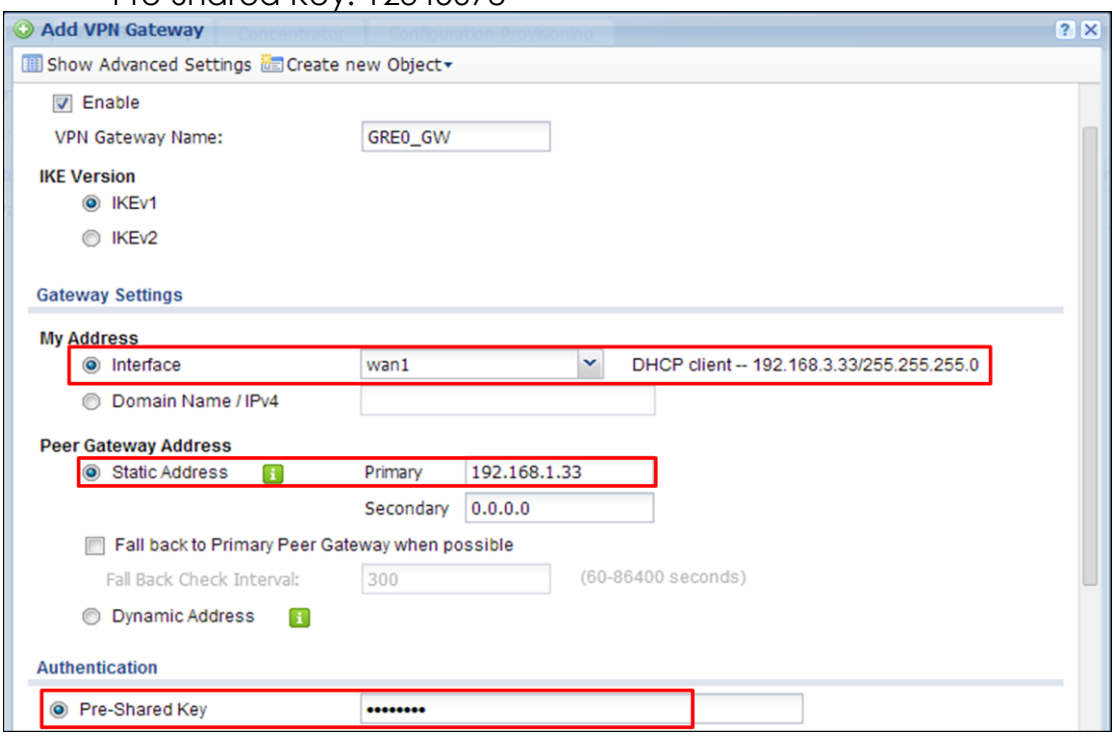
gre_trunk member:
tunnel0: Active
Tunnel1: Passive



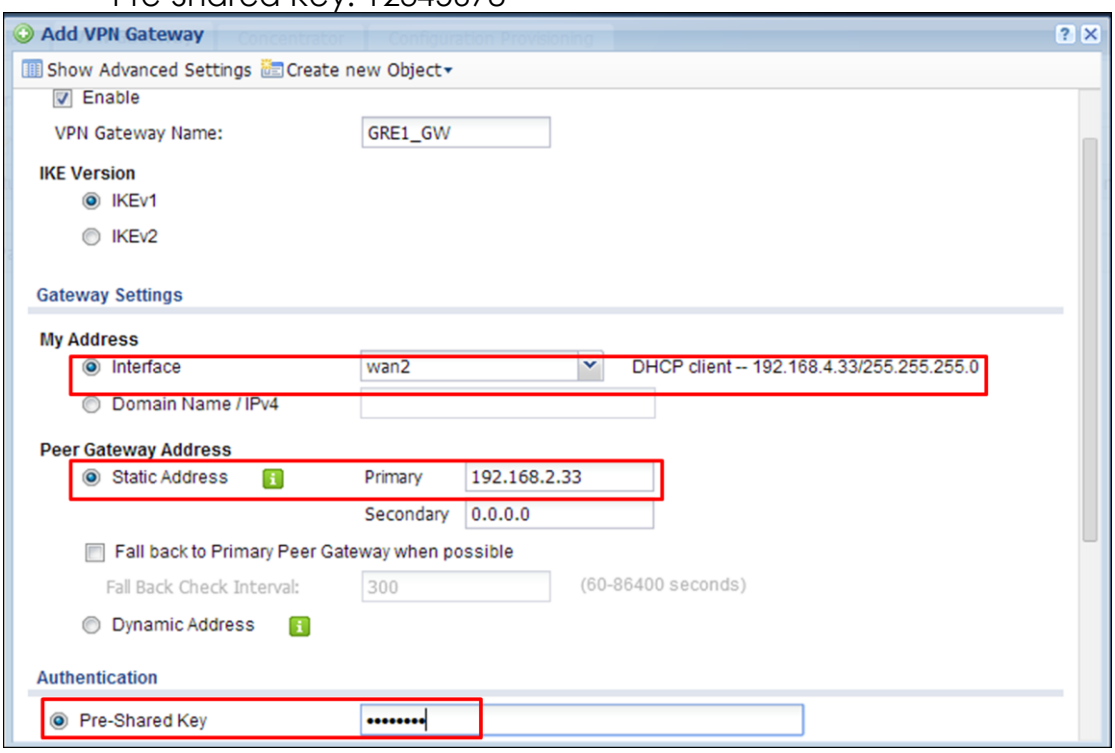


Step 7. Add two IPSec VPN tunnels on USG2. **Go to CONFIGURATION > VPN > IPSec VPN**.

a. Add two VPN Gateways.
First VPN Gateway
My Address: wan1, Peer Gateway Address: 192.168.1.33
Pre-Shared Key: 12345678

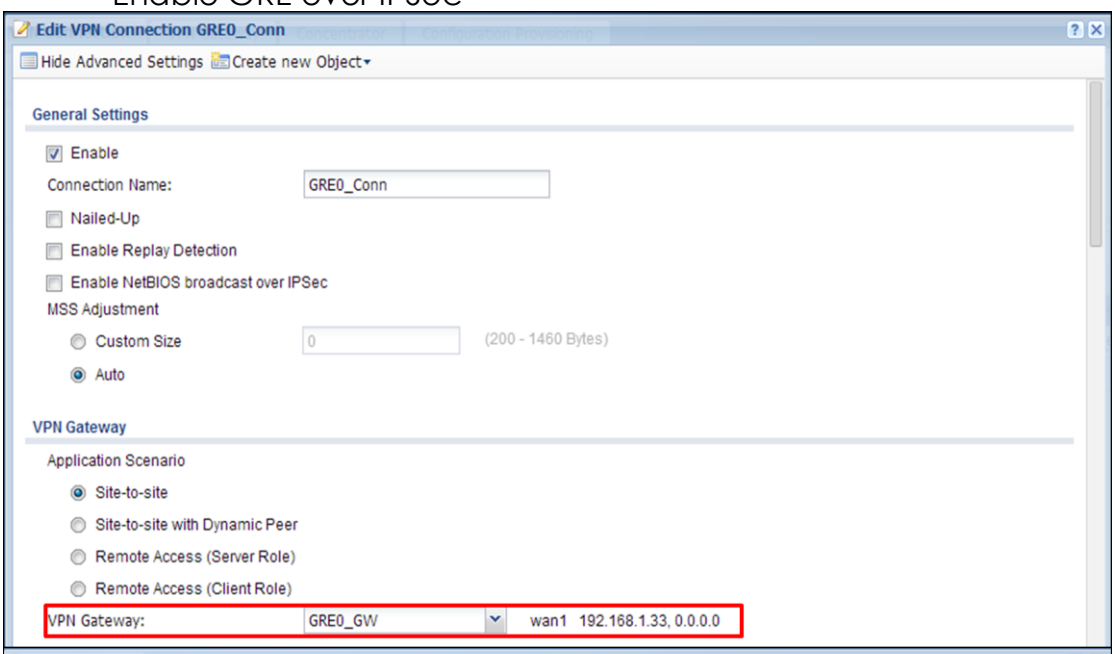


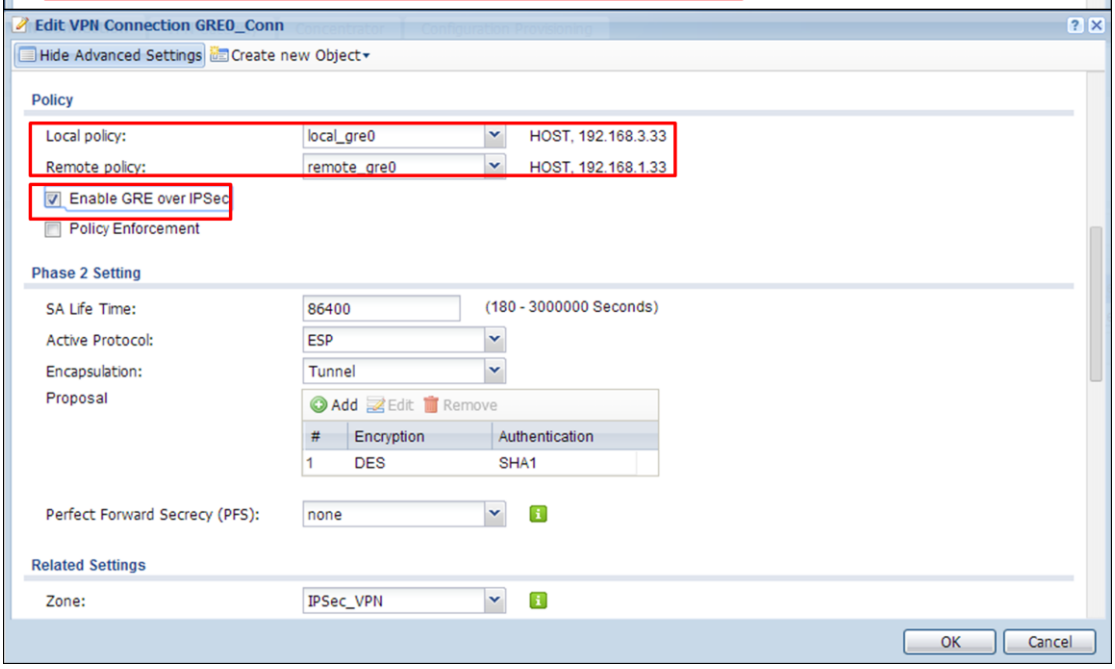
Second VPN Gateway
My Address: wan2, Peer Gateway Address: 192.168.2.33
Pre-Shared Key: 12345678



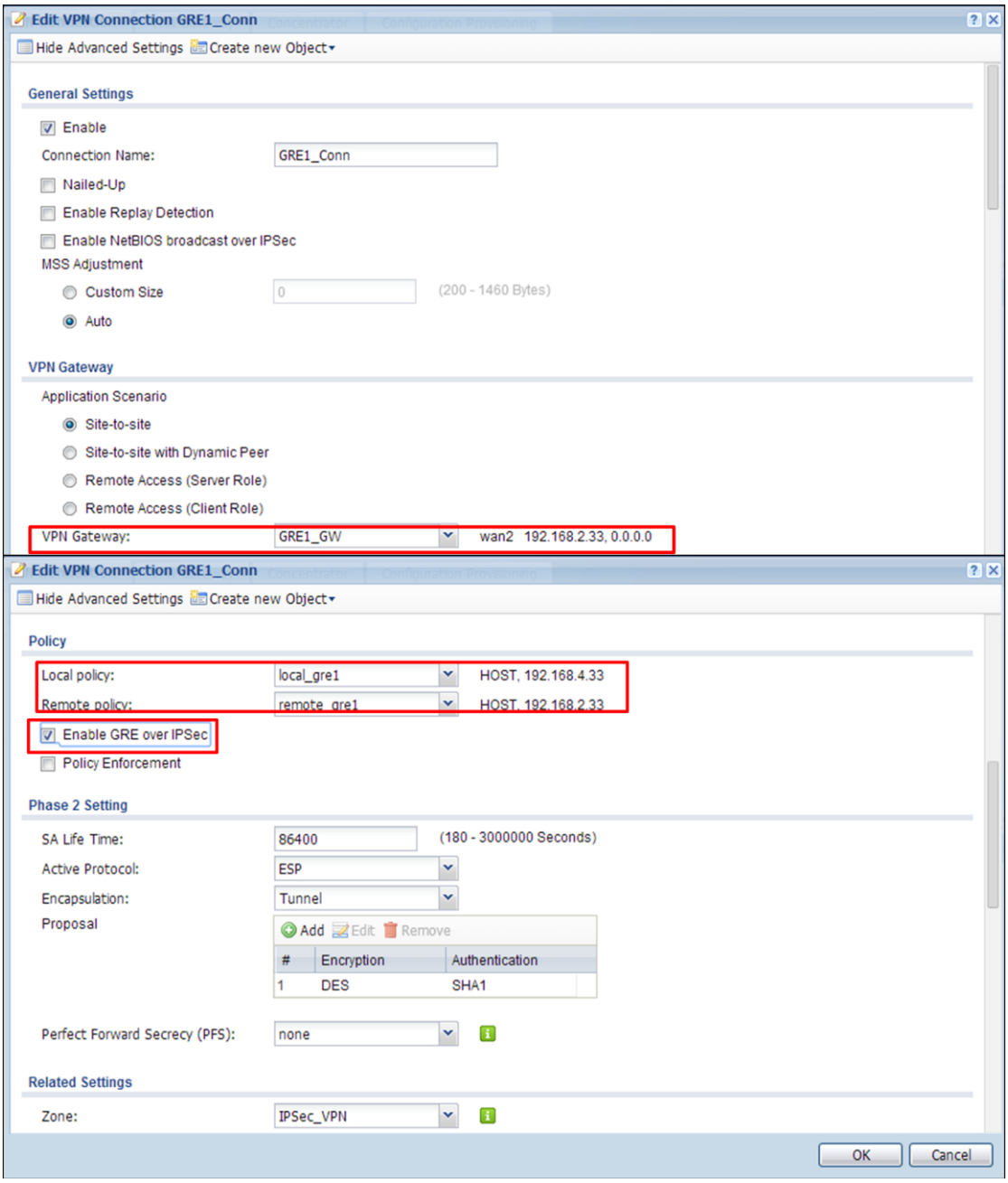
b. Add two VPN Connections.
First VPN connection
Application Scenario: Site-to-Site
VPN Gateway: GRE0_GW
Local policy: 192.168.3.33
Remote policy: 192.168.1.33

Enable GRE over IPSec



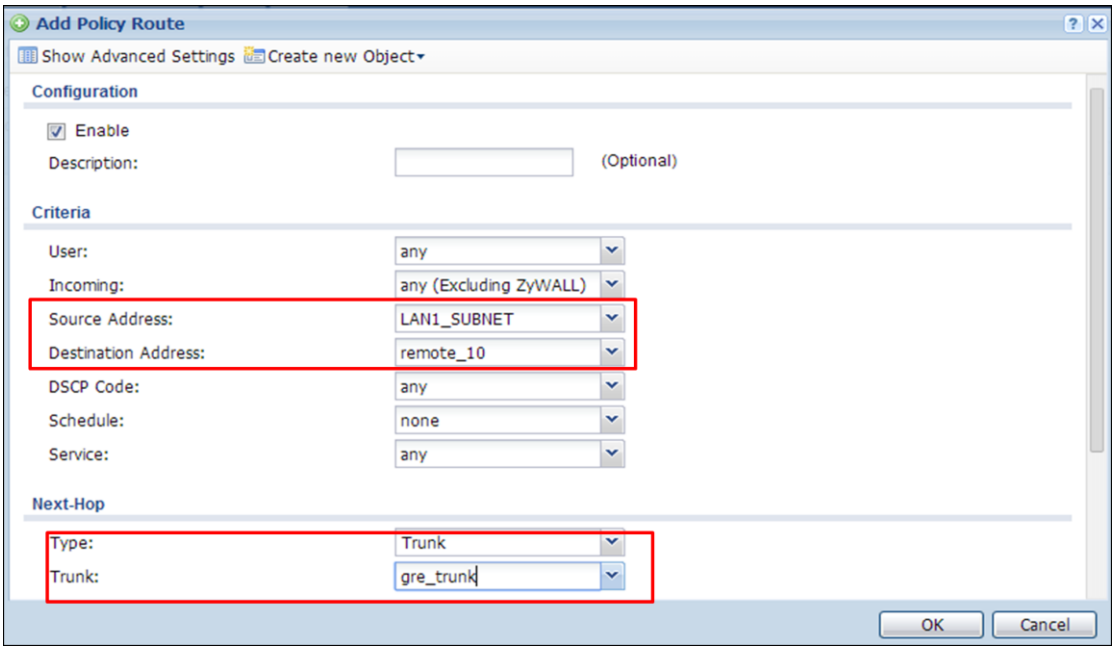


Second VPN connection
Enable Nailed-Up
Application Scenario: Site-to-Site
VPN Gateway: GRE1_GW
Local policy: 192.168.4.33
Remote policy: 192.168.2.33
Enable GRE over IPSec



Step 8. Add a policy routes on USG2. Go to **CONFIGURATION > Network > Routing**.

Source: LAN1_Subnet
Destination: Remote subnet
Next-Hop: gre_trunk
SNAT: none

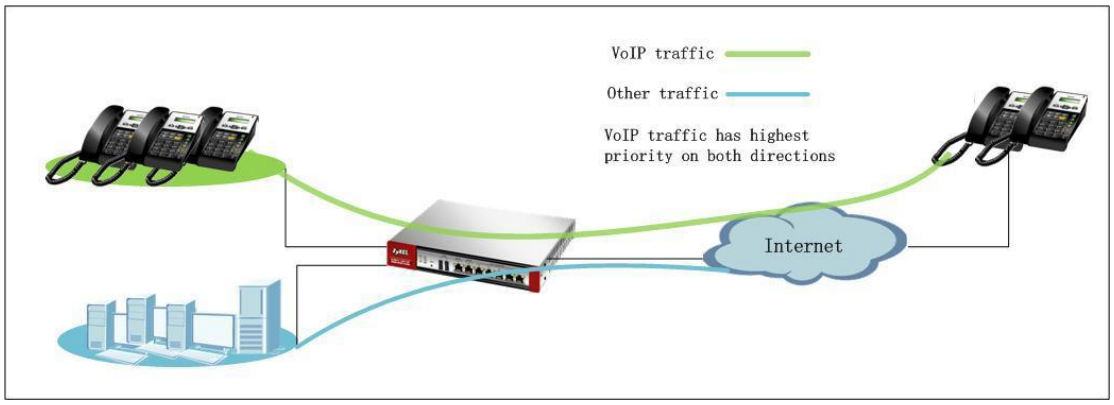

Add Policy Route
Show Advanced Settings
Create new Object
Configuration
Enable
Description:
(Optional)
Criteria
User:
any
Incoming:
any (Excluding ZyWALL)
Source Address:
LAN1_SUBNET
Destination Address:
remote_10
DSCP Code:
any
Schedule:
none
Service:
any
Next-Hop
Type:
Trunk
Trunk:
gre_trunk
OK
Cancel

Scenario 5 — Reserving Highest Bandwidth Management Priority for VoIP traffic

5.1 Application Scenario

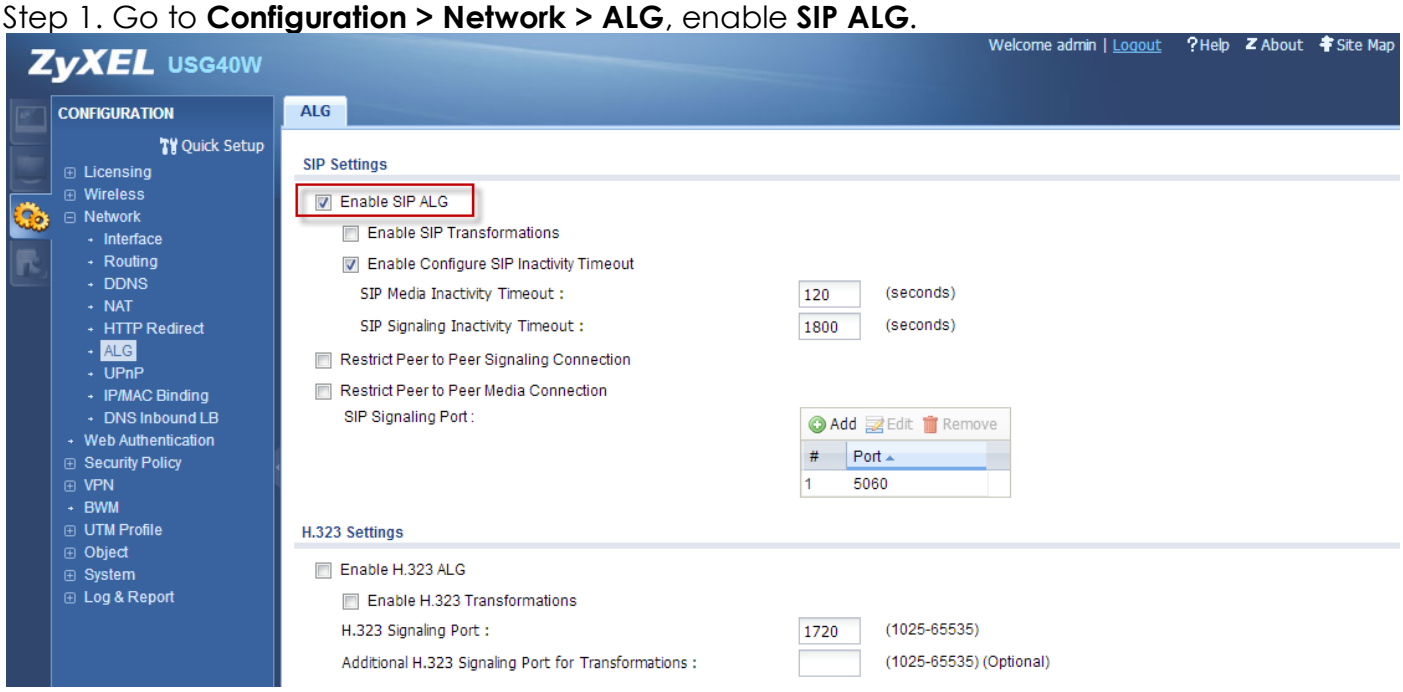
In an enterprise network, there are various types of traffic. But the company Internet connection bandwidth is limited to a specific value. All this traffic will contend to use the limited bandwidth, which may result in some important traffic, for example, VoIP traffic getting slow or even starved. Therefore, intelligent bandwidth management for improved productivity becomes a matter of high concern for network administrators. ZyXEL USG provides Bandwidth Management (BWM) function to effectively manage bandwidth according to different flexible criteria.

VoIP traffic is quite sensitive to delay and jitter. Therefore, in an enterprise company, VoIP traffic should usually be awarded the highest priority over all other types of traffic.



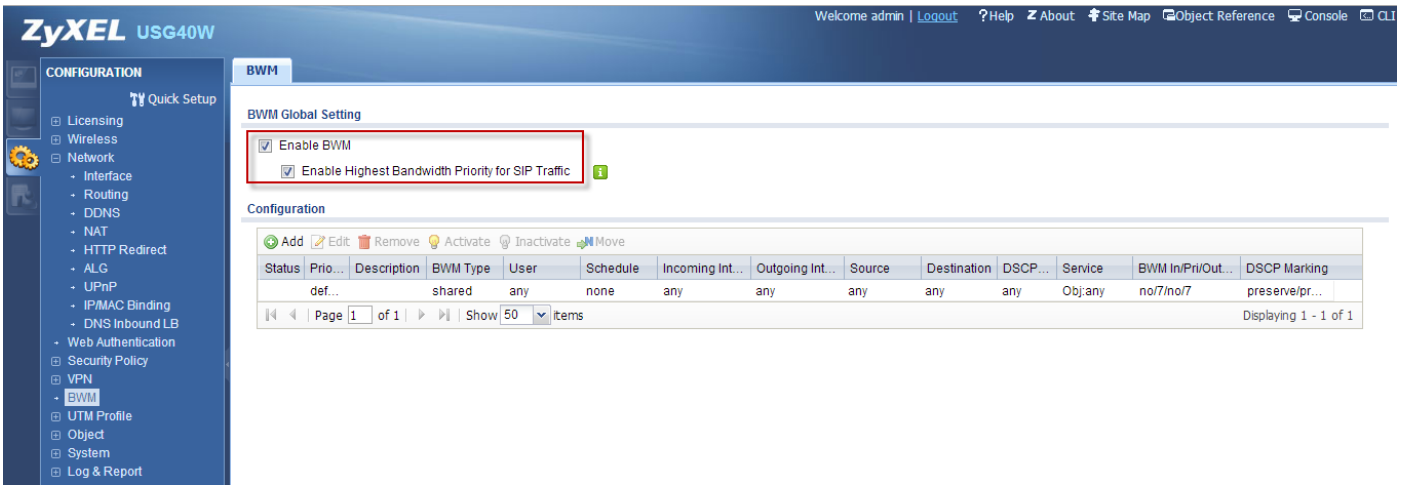
5.2 Configuration Guide

Step 1. Go to **Configuration > Network > ALG**, enable **SIP ALG**.



Step 2. Go to **Configuration > BWM >** enable **BWM** and enable **Highest Bandwidth Priority for SIP Traffic** > Apply.

Enabling **Highest Bandwidth Priority for SIP Traffic** forces the device to give SIP traffic the highest bandwidth priority. When this option is enabled the system ignores the bandwidth management settings of all application patrol rules for SIP traffic and does not record SIP traffic bandwidth usage statistics.

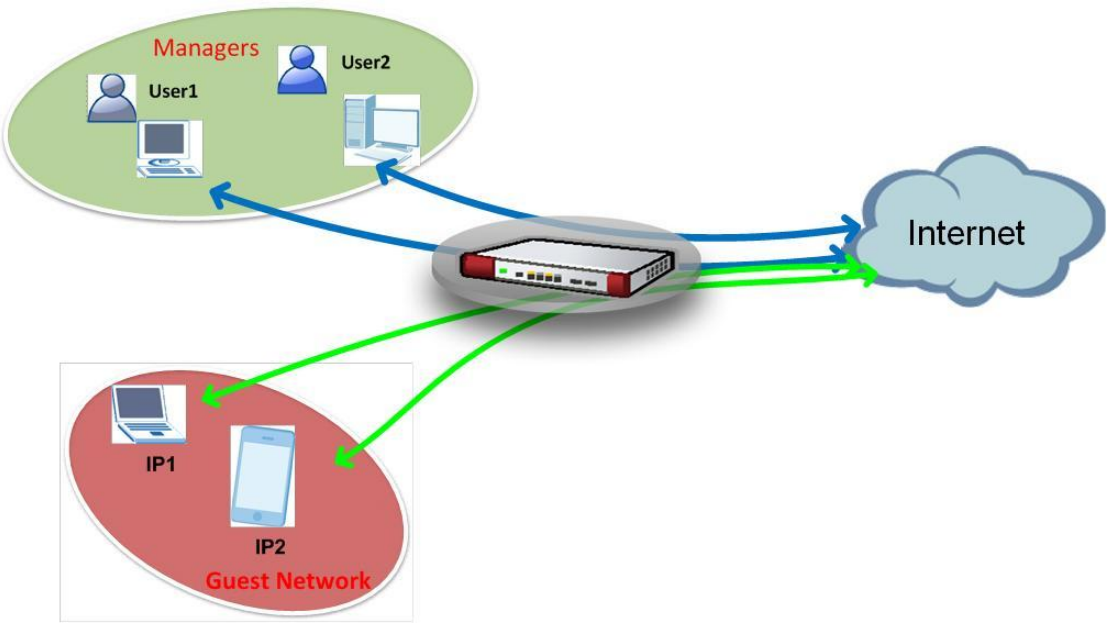


Scenario 6 - Reserving Highest Bandwidth Management Priority for a Superior User and Control Session per Host – BWM Per IP or Per User

6.1 Application Scenario

In an enterprise network, there are various types of traffic. But the company Internet connection bandwidth is limited to a specific value. All this traffic will contend to use the limited bandwidth, which may result in some important traffic. Therefore, intelligent bandwidth management for improved productivity becomes a matter of high concern for network administrators. USG provides Bandwidth Management (BWM) function to effectively manage bandwidth according to different flexible criteria.

In the USG 4.10 firmware, we have extended the BWM function for a superior user and control session per host by only adding one rule. Then the USG can control Per IP or Per User to use the limited bandwidth individually. Among all the traffic in the company network, sometimes we need to a assign higher priority to some superior users to keep their important work going on smoothly. For example, the general managers need to surf the Internet smoothly to conduct their daily tasks. Therefore, the network administrator should use the bandwidth management function to prioritize the managers' Internet traffic, and guarantee a minimum bandwidth for their own traffic by IP address or by user account.



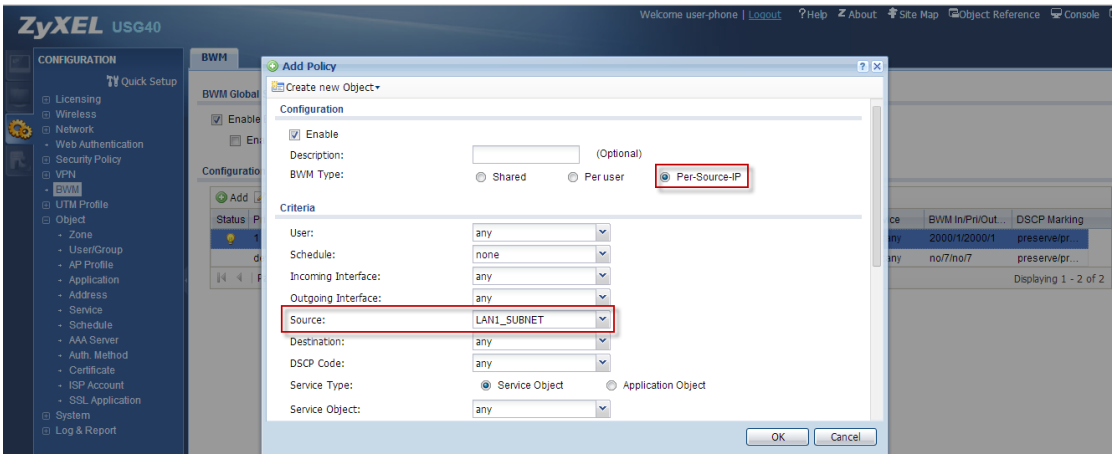
6.2 Configuration Guide

BWM Per IP

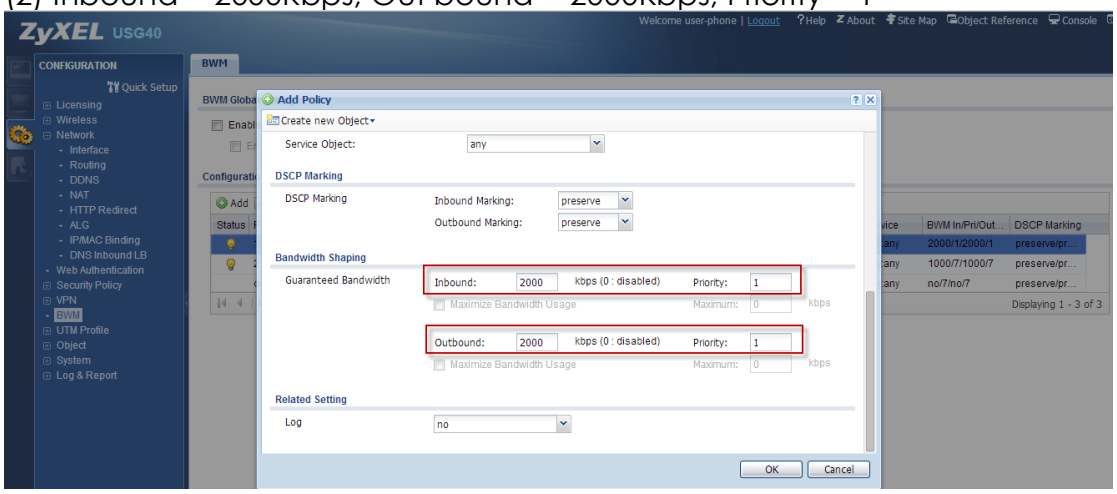
Step 1. Go to **Configuration > BWM >** add the policy to limit the Bandwidth by BWM type –Per-Source-IP.

(1) BWM Type : Per-Source-IP, Source: LAN1_SUBNET

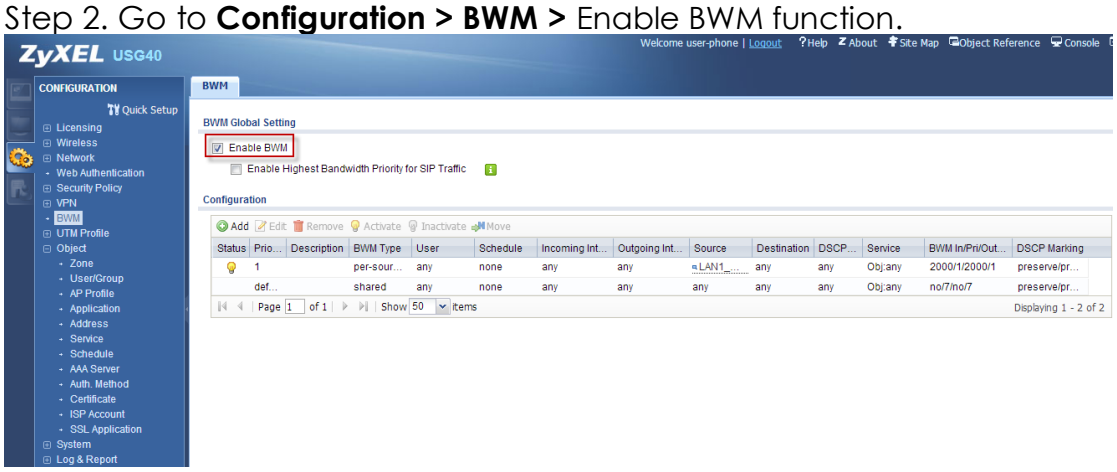
Note: Object source IP address must belong to class C range which amount can't over 256 users.



(2) Inbound = 2000Kbps, Out bound = 2000Kbps, Priority = 1



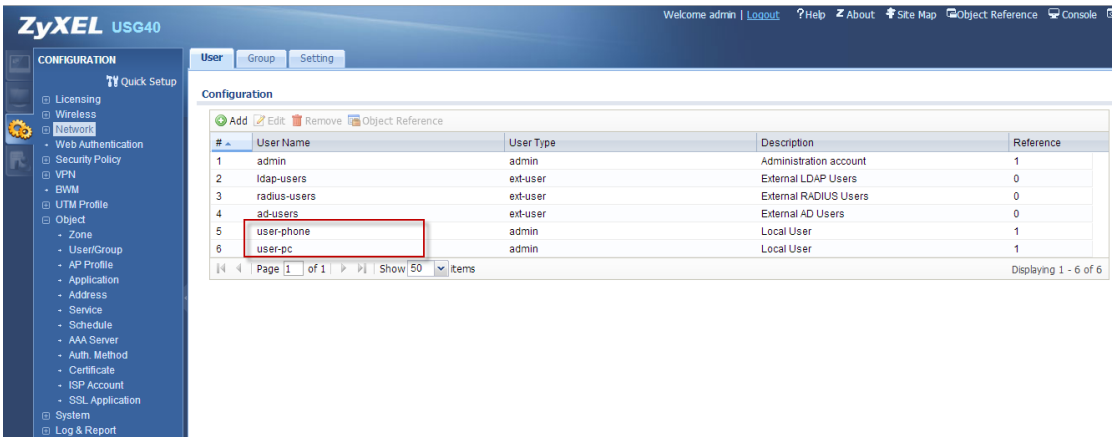
Step 2. Go to **Configuration > BWM >** Enable BWM function.



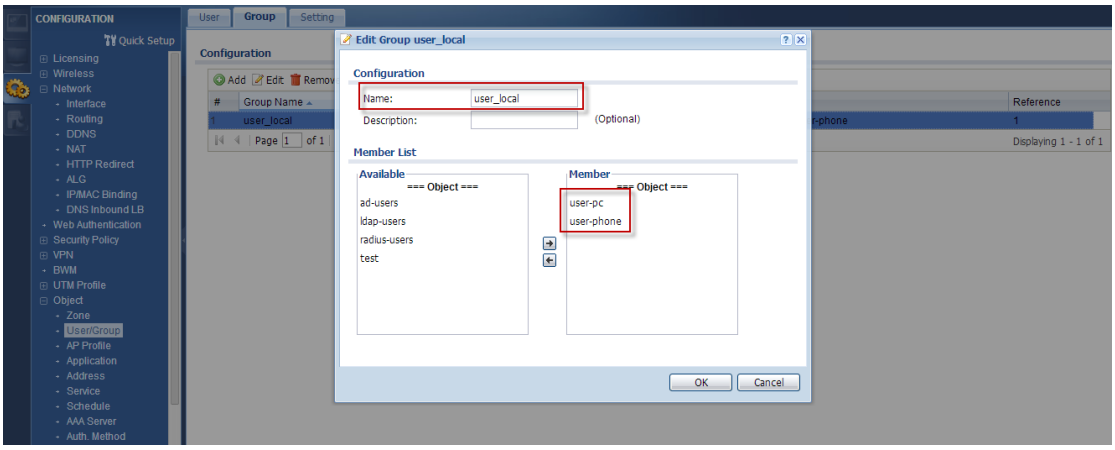
Step 3. Use the PC's IP address of "192.168.1.33" to connect to the USG.
Visit the website http://www.speedtest.net/ to test the speed.
The test result is around 2 Mbps, which is the same as our setup to manage per source IP 2 Mbps.

Step 4. Use the PC's IP address of "192.168.1.40" to connect to the USG.
Visit the website http://www.speedtest.net/ " to test the speed.
The test result is around 2 Mbps, which is the same as our setup to manage per source IP 2 Mbps.

BWM Per User-
Step 1. Go to **Configuration > Object > User/Group**.
(1) Add one user name as "user-phone", and add another user name as "user-pc".

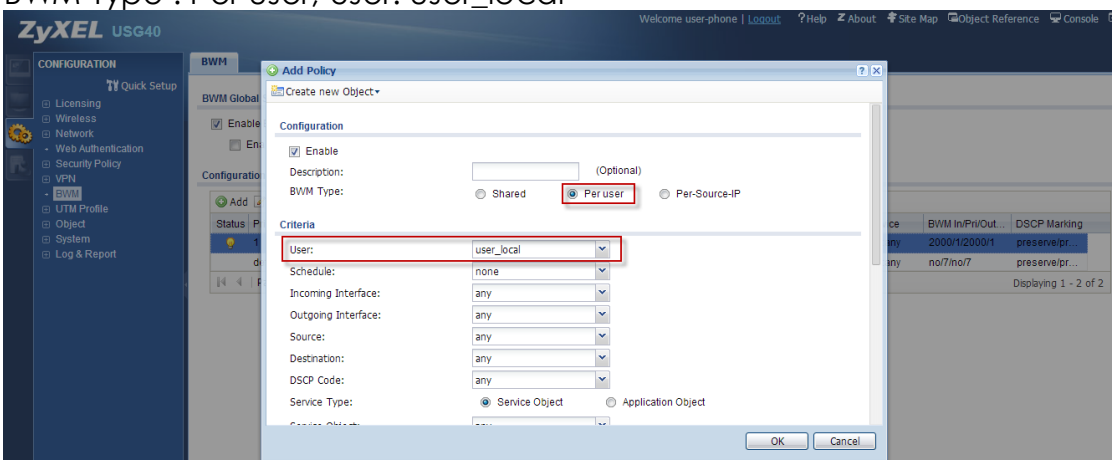


(2) Add these two accounts "user-phone" and "user-pc" into the group as "user_local".

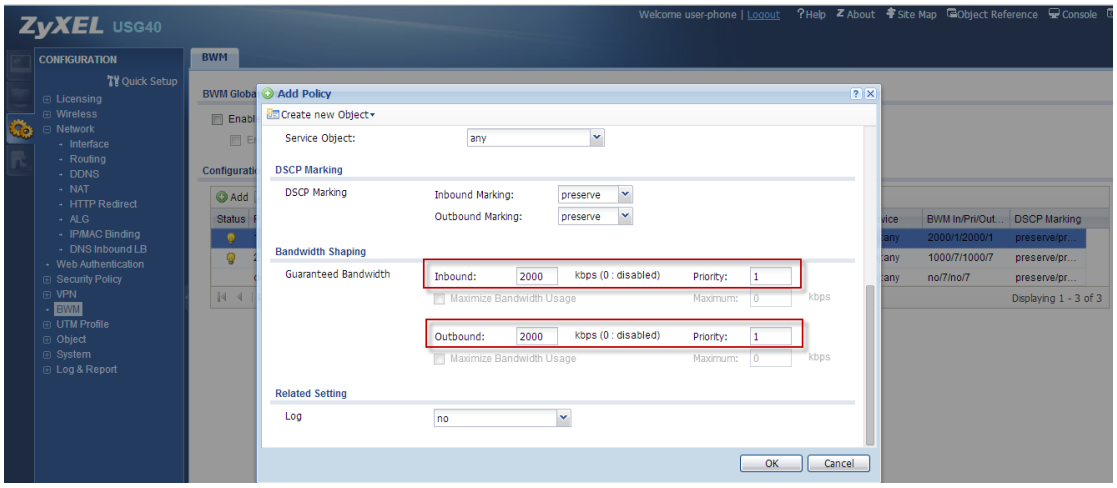


Step 2. Go to **Configuration > BWM >** Add the policy to limit the Bandwidth by BWM type – Per user.

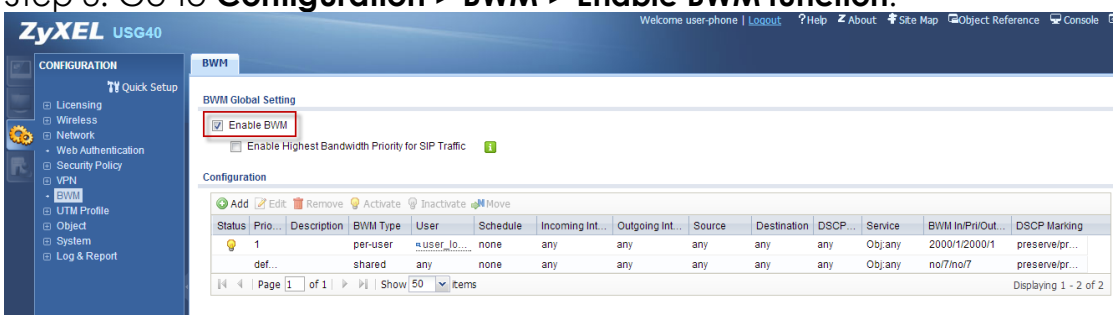
(1) BWM Type : Per user, User: user_local



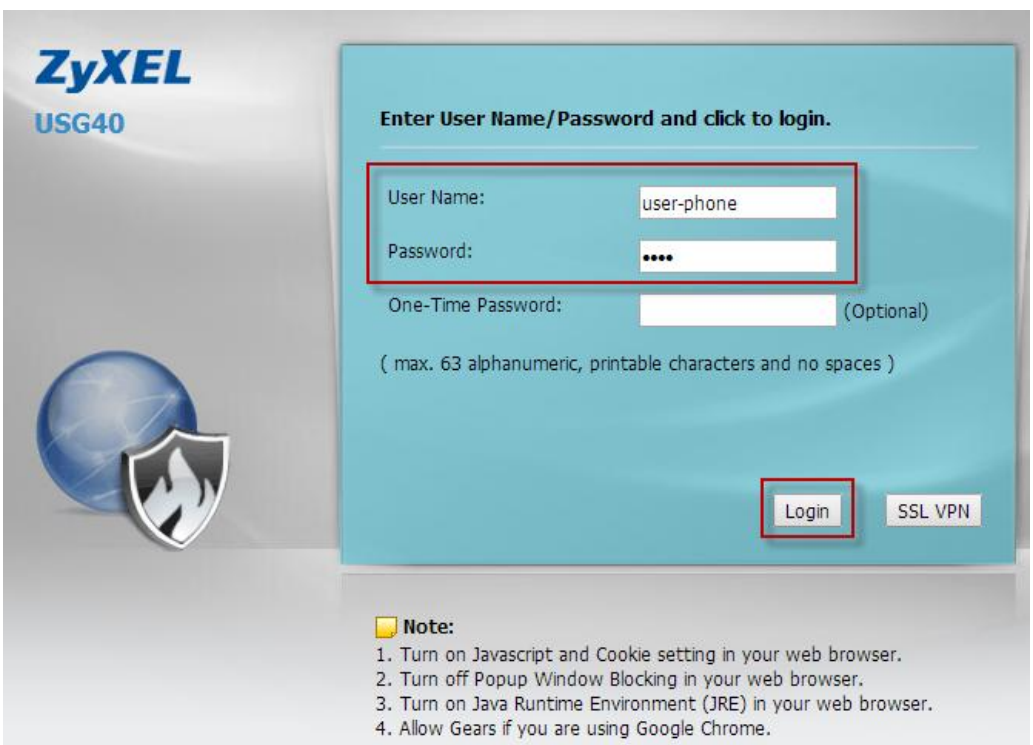
(2) Inbound=2000Kbps, Out bound=2000Kbps, Priority =1



Step 3. Go to **Configuration > BWM > Enable BWM function**.



Step 4. Verify with the "user-phone" account.
(1) Enter the "user-phone" user name and password and Login.



(2) Visit the website " http://www.speedtest.net/ " to test the speed.

The test result is around 2 Mbps, which is the same as our setup to manage per user 2 Mbps.


PING
18 ms
DOWNLOAD SPEED
1.90 Mbps
UPLOAD SPEED
1.90 Mbps
SHARE THIS RESULT
Are you on
CHTD. Chunghwa Telecom Co., Ltd.?
Take our Broadband Internet Survey!
GET A FREE OOKLA SPEEDTEST ACCOUNT
Your Email Address
CREATE
Being logged in would allow you to start a Speed Wave here!
114.34.247.205
CHTD. Chunghwa Telecom Co., Ltd.
Rate Your ISP
TEST AGAIN
NEW SERVER
Taoyuan
Hosted by
Taiwan Fixed Network

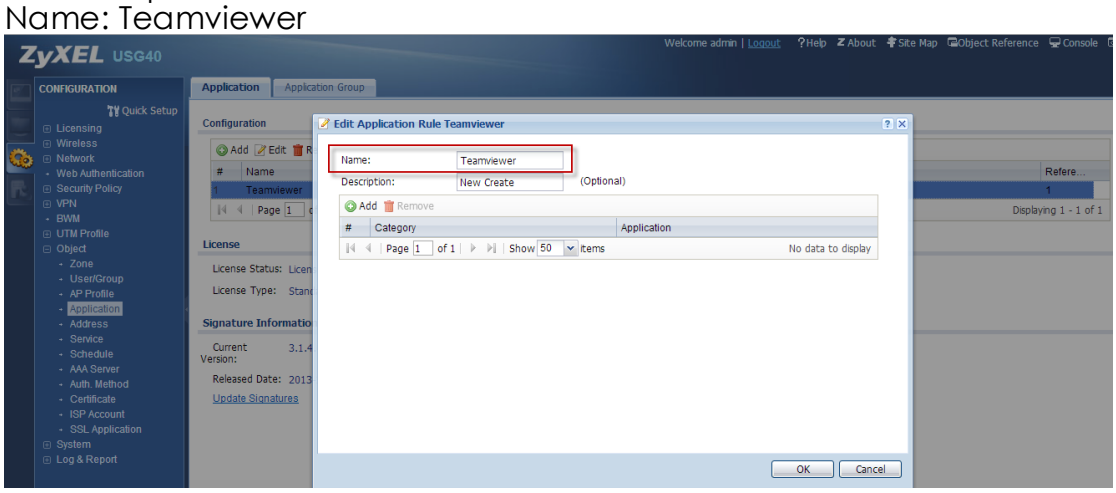
Scenario 7 - Using USG to Control Popular Applications –APP Patrol

7.1 Application Scenario

In the company, the network administrator will need to control access to the Internet for internal managers and employees. The USG's Application Patrol function can take corresponding actions according to the configuration in App Patrol. For example, if the general managers need to execute the Teamviewer application to access the customer's side to conduct their daily work, then the network administrator can use the Firewall to drop other employee that are not allowed to use this type of application, and allow only managers to execute Teamviewer application.

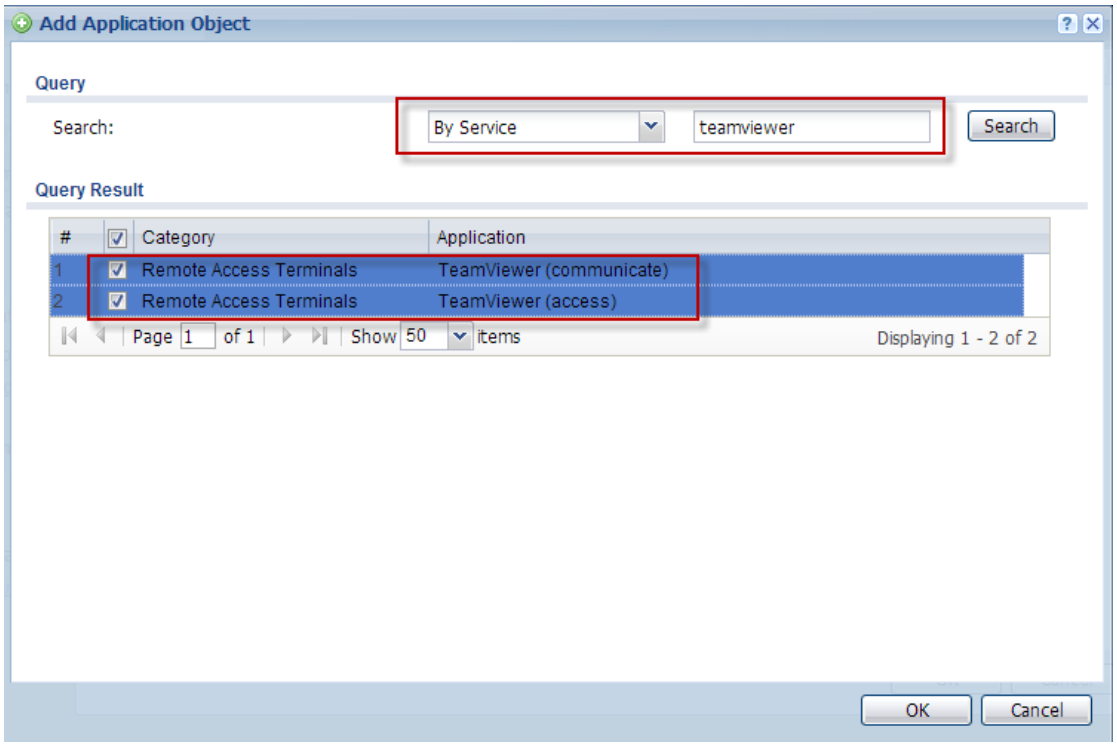
7.2 Configuration Guide

Step 1. Go to **Configuration > Object > Application > Add Application Rule**
For example
Name: Teamviewer

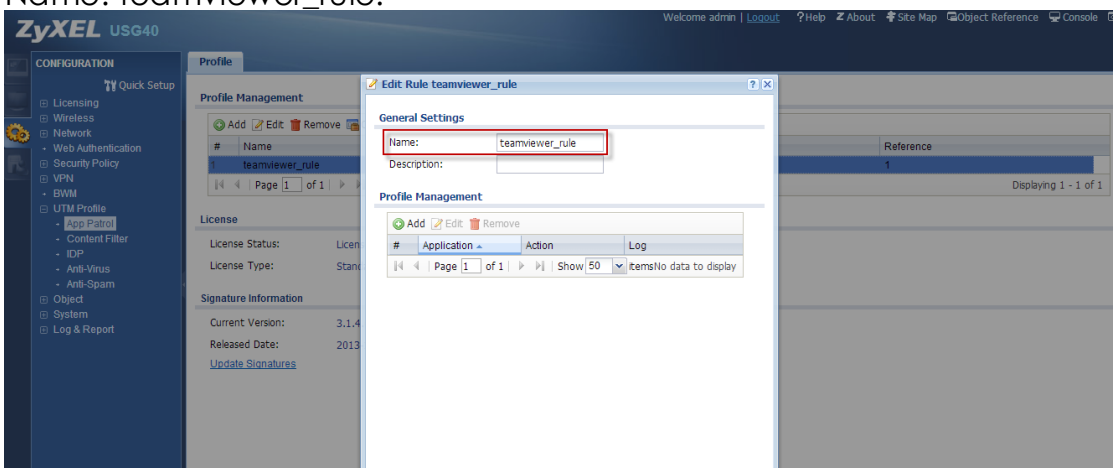


NOTE: You need to register the IDP/App Patrol license to use App Patrol.

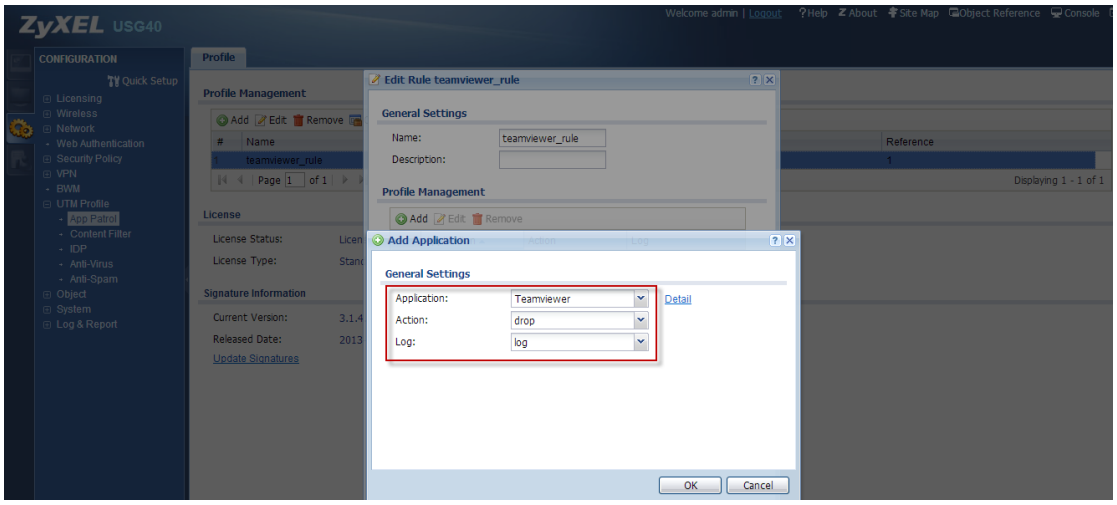
Step 2. Please add **Application Object > Search By Service >** insert "teamviewer" > select all to control all teamviewer applications > and then click on the **OK** button.



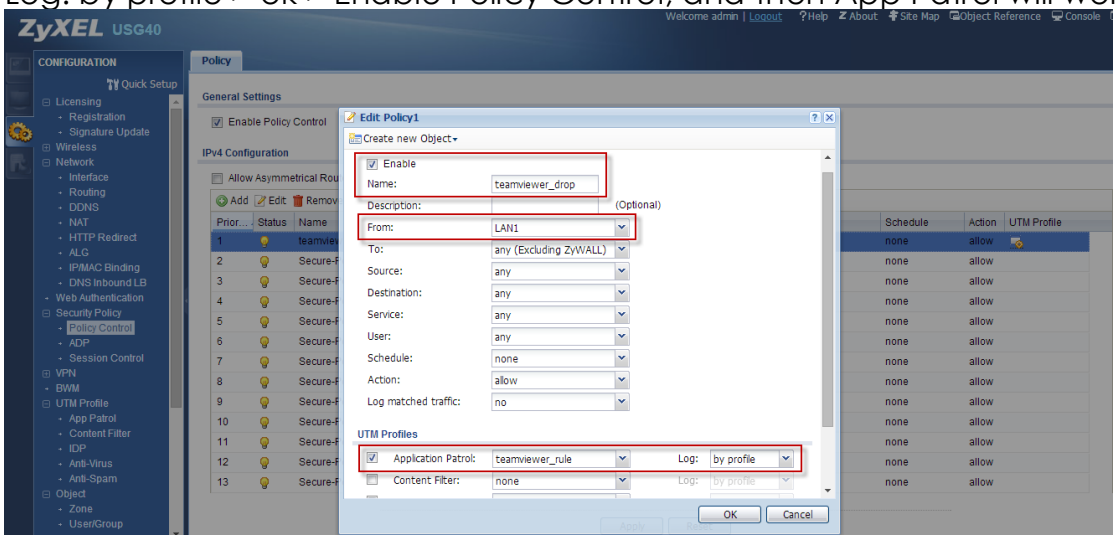
Step 3. Go to **Configuration > UTM Profile > App Patrol > Profile > Add rule**
For example
Name: teamviewer_rule.



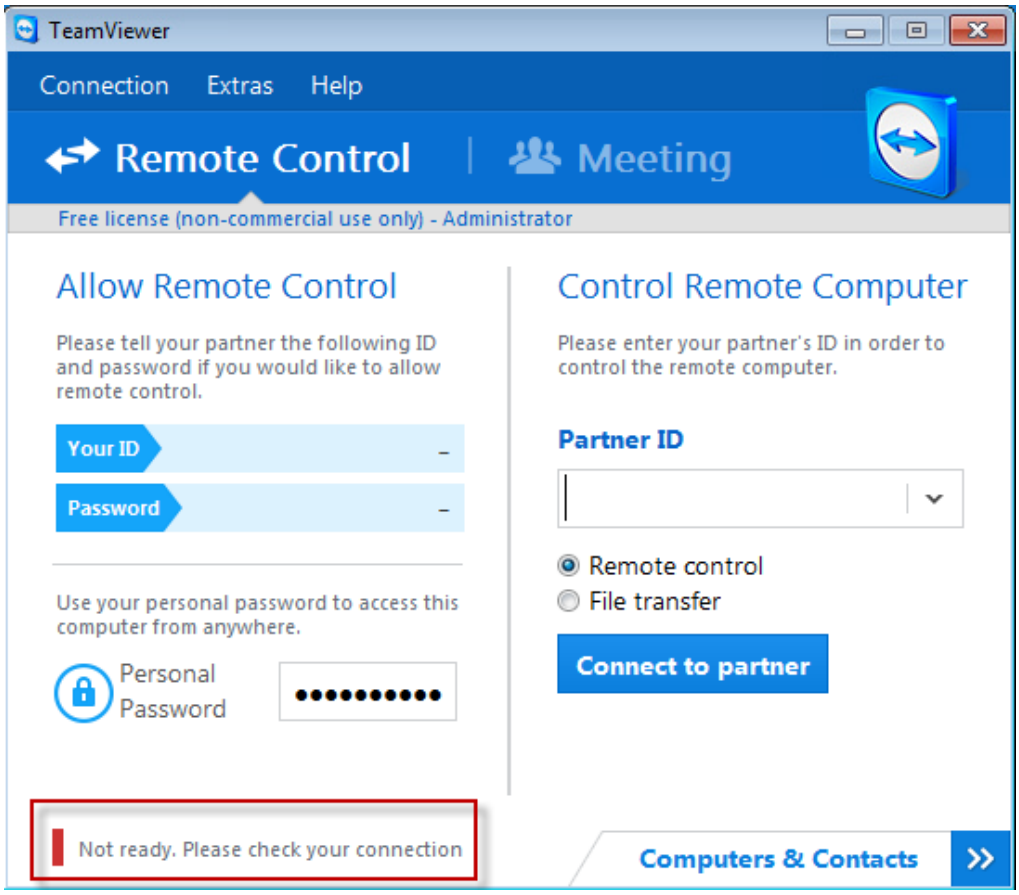
Step 4. Go to **Profile Management > Add Application**
For example
Application: choose the application object of "Teamviewer" which you have already created.
Action: drop
Log: log > ok.



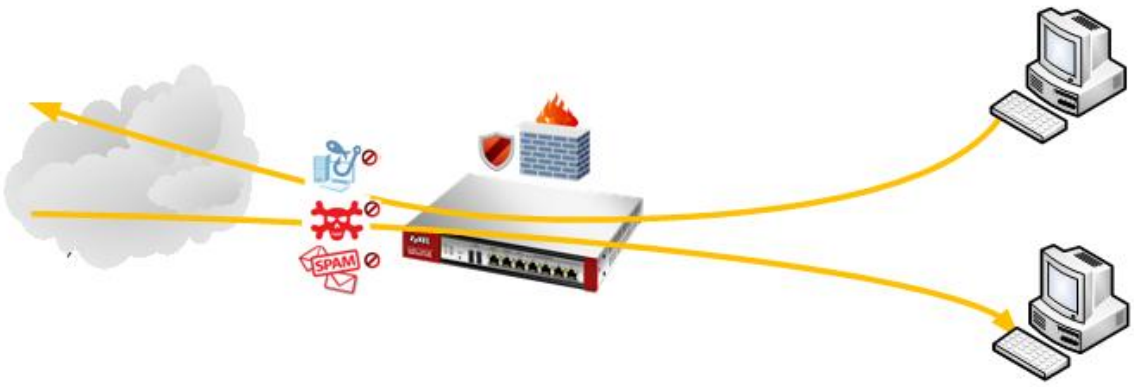
Step 5. Go to **Configuration > Security policy > Policy Control > Policy > Add corresponding > Enable rule**
For example
Name: teamviewer_drop
From: LAN1
UTM Profiles: Enable Application Patrol: choose the application profile of "teamviewer_rule" which you have already created.
Log: by profile > ok > Enable Policy Control, and then App Patrol will work.



Step 6. Connect to the PC under USG LAN1, then teamviewer application will not open.
But from other interface can, it can open.

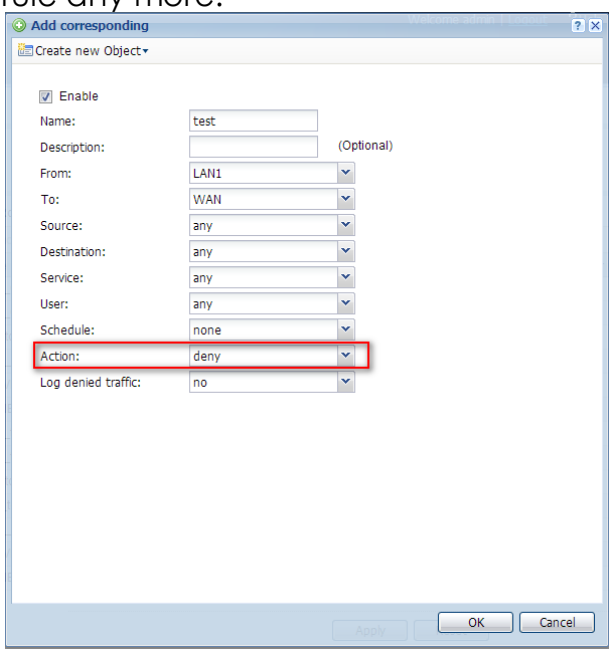

TeamViewer
Connection
Extras
Help
Remote Control
Meeting
Free license (non-commercial use only) - Administrator
Allow Remote Control
Please tell your partner the following ID and password if you would like to allow remote control.
Your ID
Password
Use your personal password to access this computer from anywhere.
Personal Password
Control Remote Computer
Please enter your partner's ID in order to control the remote computer.
Partner ID
Remote control
File transfer
Connect to partner
Not ready. Please check your connection
Computers & Contacts

Scenario 8 – Configure Unified Policy (Firewall Policy + UTM Profile)

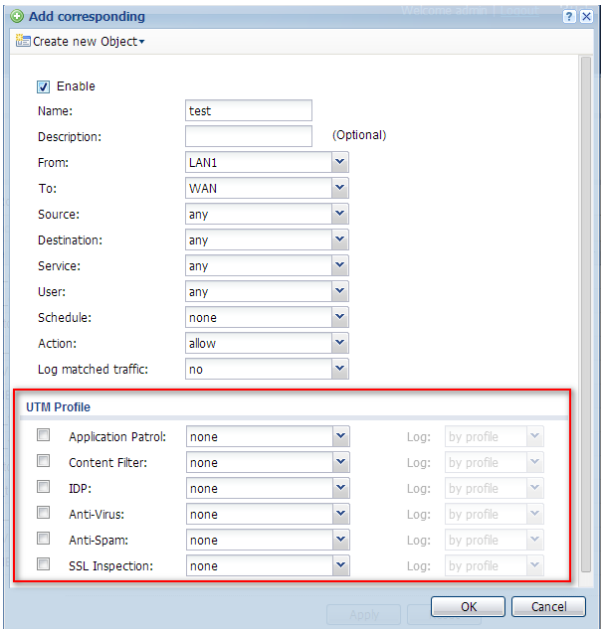


Introduction:

The unified policy is merging with firewall rule and UTM functions. The flow will check the firewall rule first, and then check the UTM function. If the packets are already dropped by the firewall rule, then it will not check the UTM rule any more. The behavior of policy control is to check for the Initiator source IP address. For example, if you would like to block LAN1 users from downloading file from the Internet, then you should block From: LAN, To: WAN, Service: FTP, Action: deny.
If the packets are already dropped by the firewall rule, then it will not check the UTM rule any more.



If the packets are allowed by the firewall rule, then you can select the UTM profile to control sessions.

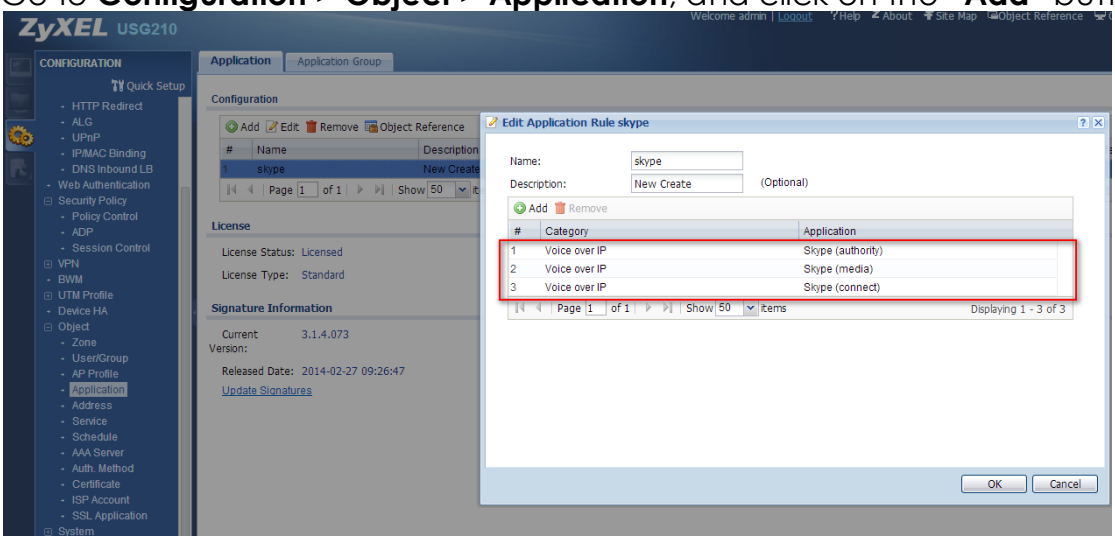


8.1 Application Scenario

The customer wants to block Skype and all social networks in LAN1.

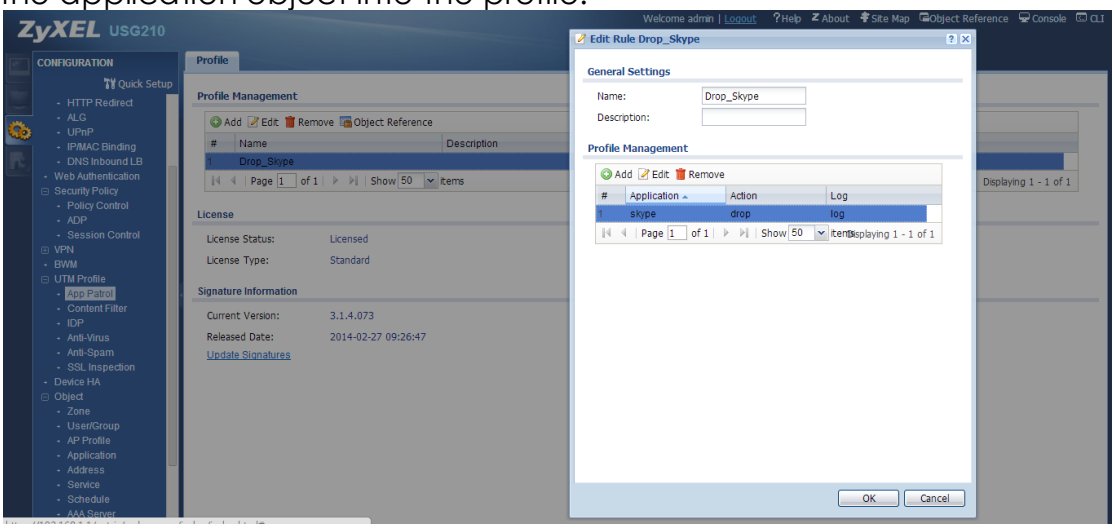
8.2 Configuration Guide

(1) Add a Skype object in Application.
Go to **Configuration** > **Object** > **Application**, and click on the "**Add**" button.

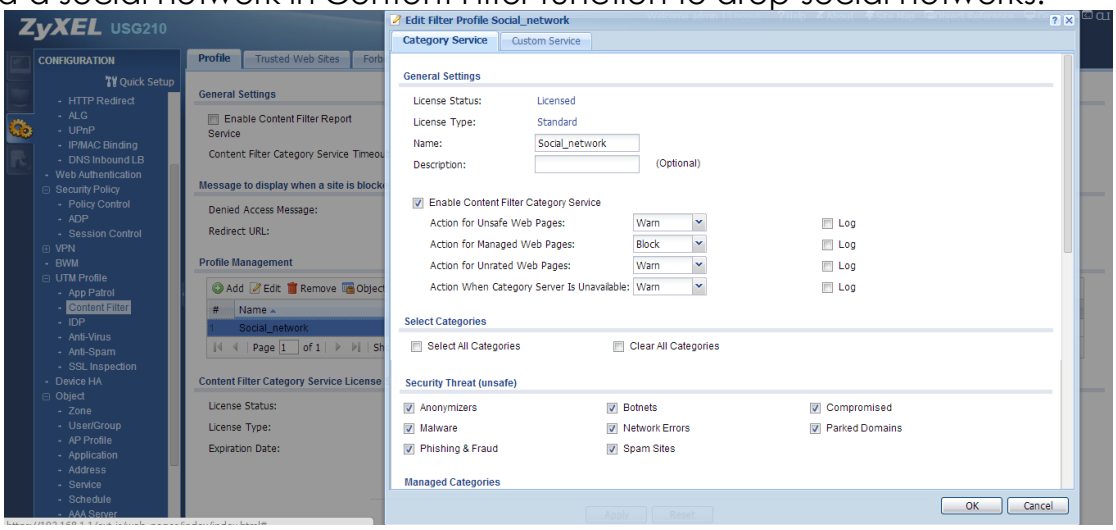


(2) Add to the App Patrol profile

Go to **Configuration** > **UTM profile** > **App Patrol**, and click on the "**Add**" button to add the application object into the profile.



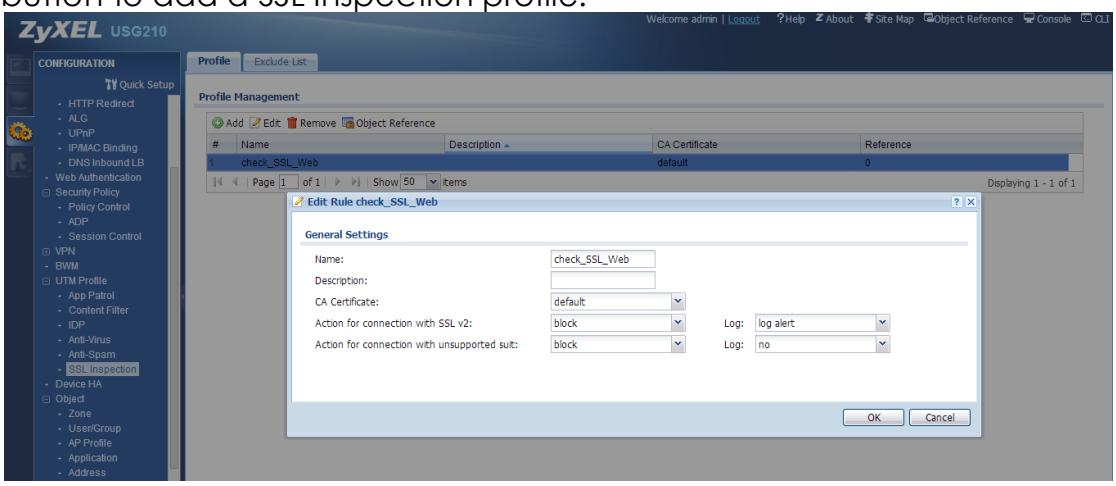
Add a social network in Content Filter function to drop social networks.



(3)

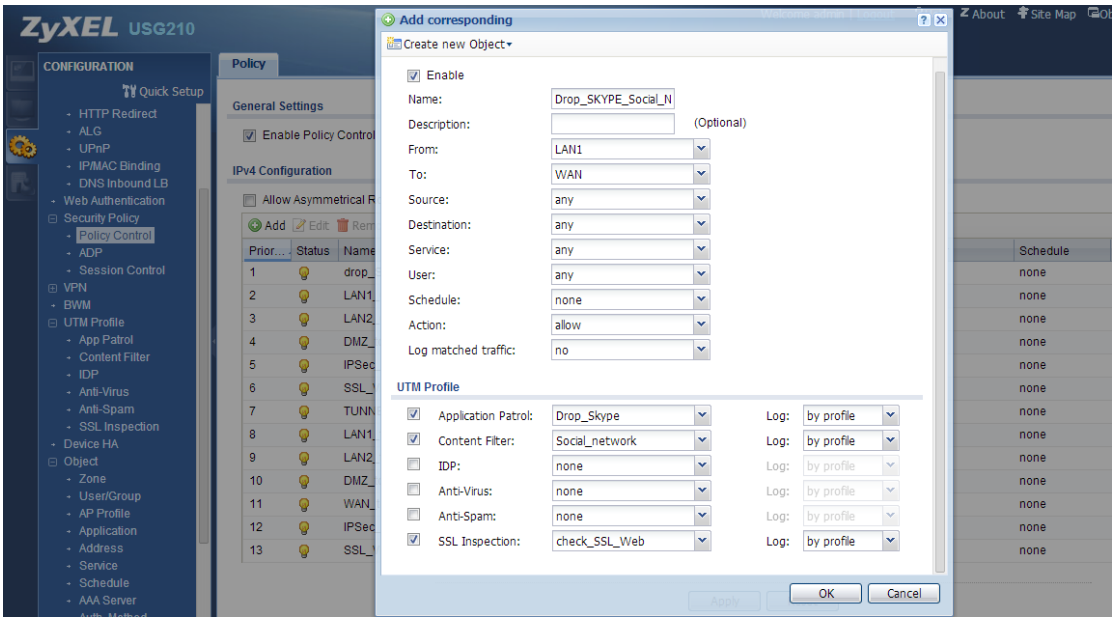
(4) Add a SSL inspection rule to drop the SSL web site to access the social network.

Go to **Configuration** > **UTM Profile** > **SSL Inspection** > **Profile**, and click on the "**Add**" button to add a SSL Inspection profile.



(5) Add the policy control rule to drop Skype and social networks from LAN1 subnet.

Go to **Configuration** > **Security Policy** > **Policy control** > **Policy**, and click on the "**Add**" button to add the rule, and select the objects into this rule.



After configuring these rule, then you can drop Skype and all of the social networks successfully.

Scenario 9 – Block HTTPS Websites by Content Filter

Introduction:

The Content Filter function can distinguish between websites by categories. Since the Content Filter does not know that the traffic has already been encrypted, so the HTTPS websites cannot be detected. But now can we use the "SSL Inspection" function to decrypt the packets, and then to block it.

After enabling the SSL inspection, clients only need to import the certificate generated by the USG, because the USG has become a proxy to help to verify these HTTPS websites, so client only needs to trust the USG.

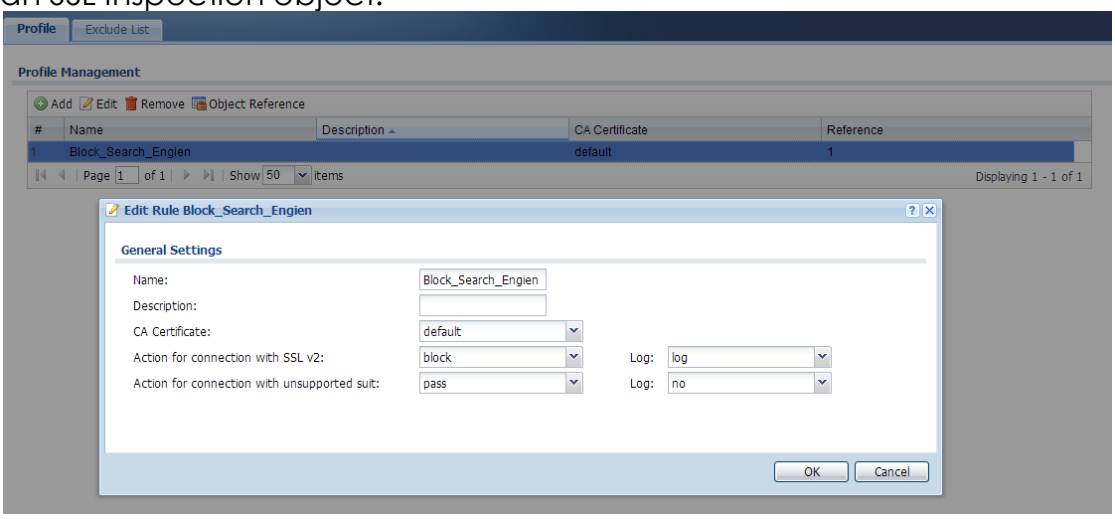
After using the SSL inspect function, HTTPs traffic can detect it well by the Content Filter function.

9.1 Application Scenario

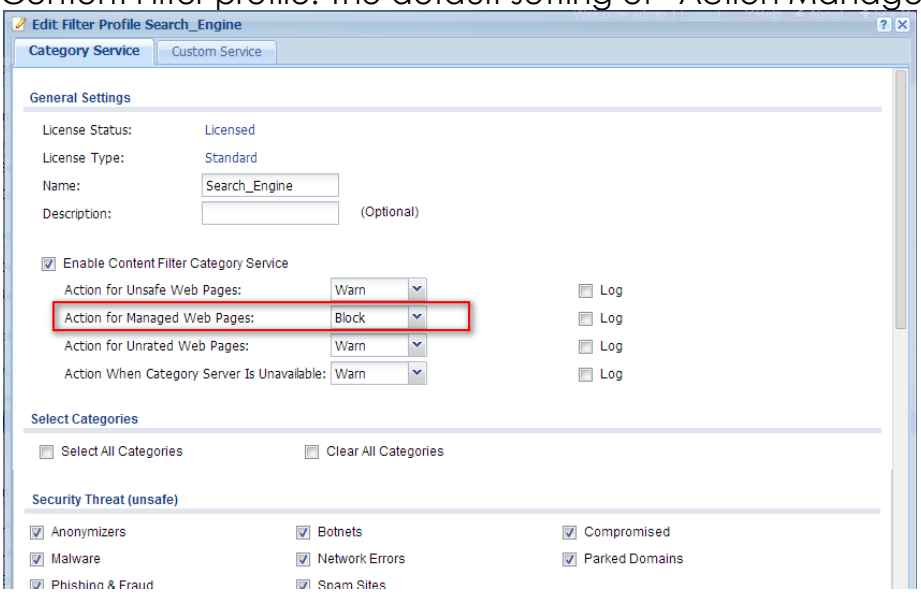
Block the search engine in the internal website.

9.2 Configuration Guide

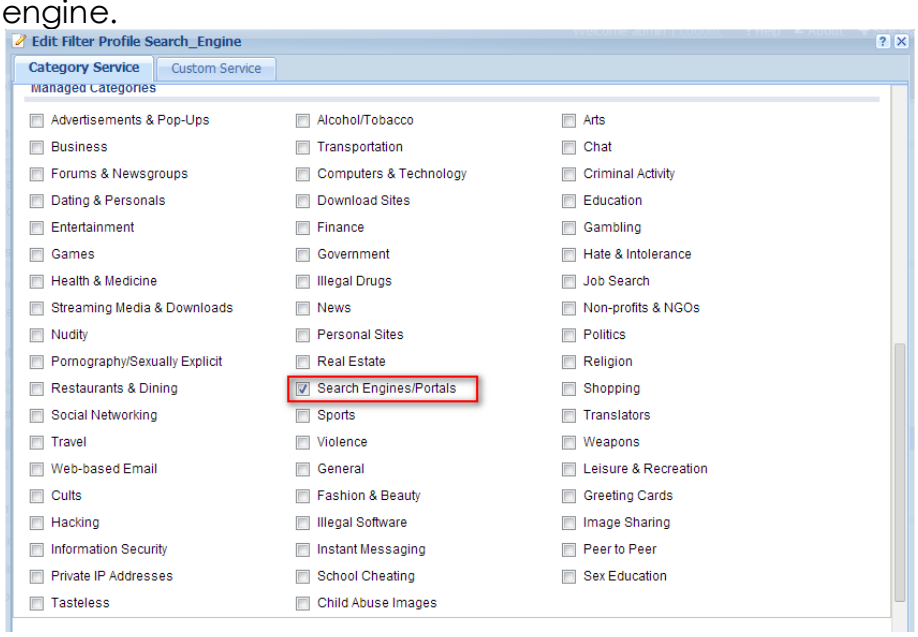
(1) Create an object in SSL inspection function.
Go to **Configuration** > **UTM Profile** > **SSL Inspection** > **Profile**, and click on "**Add**" to add an SSL Inspection object.



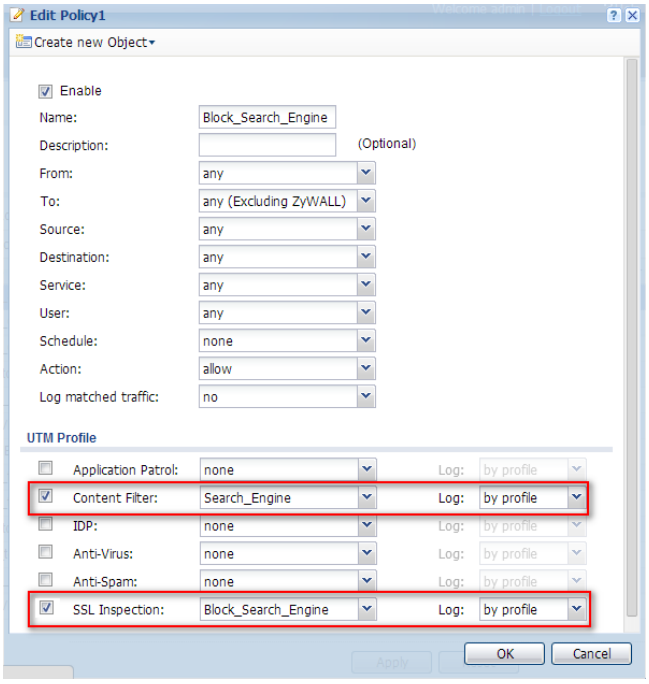
(2) Create a Content Filter object on the device.
Go to **Configuration** > **UTM Profile** > **Content Filter** > and click on "**Add**" to create a Content Filter profile. The default setting of "Action Managed Web Page" is "Block".



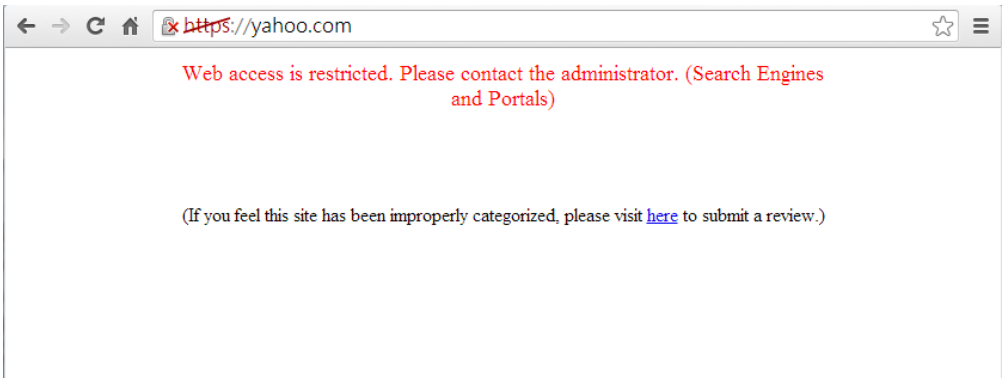
In the **Managed Categories** select "Search Engines/ Portals" to block the search engine.



(3) After Create SSL Inspection and Content Filter profiles, then go to the **Policy Control** function to setup the rule.
Go to **Configuration** > **Security policy** > **Policy control** and click on the "**Add**" button to add the rule.
After you setup a session orientation, then you can setup the UTM profile.
In this example, after you select the profile that you added in this rule, then the end user will not be able to access the search engine any more.



Verification: Access to https:yahoo.com

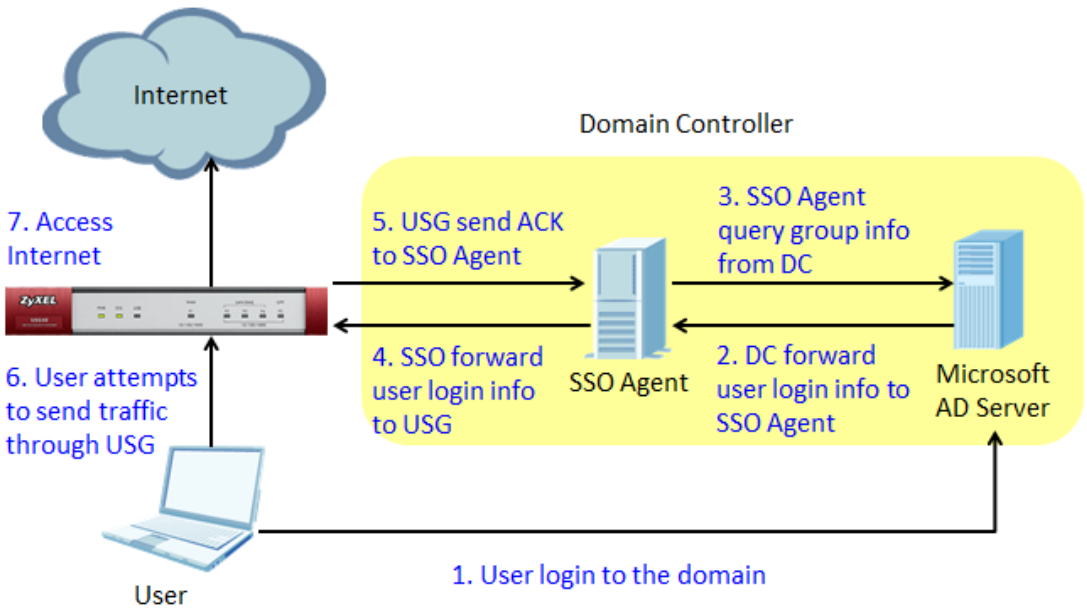


Scenario 10: Single Sign-on with USG and Windows

Platform

10.1 Application Scenario

When the employee's PC is connected to the company's network, usually he needs to login to the domain first, and then login to the USG with the same username and password again, to pass the web authentication before accessing the Internet and the company's resources. With Single Sign-On agent integrated with Microsoft Active Directory, the SSO Agent sends authentication information to the USG to let users automatically get access to permitted resources. Users just need to login to the domain once and have access to the Internet and company internal resources that they are authorized to access directly without being prompted to login again. (SSO function support for USG110,210,310,1100 and 1900)



10.2 Configuration Guide

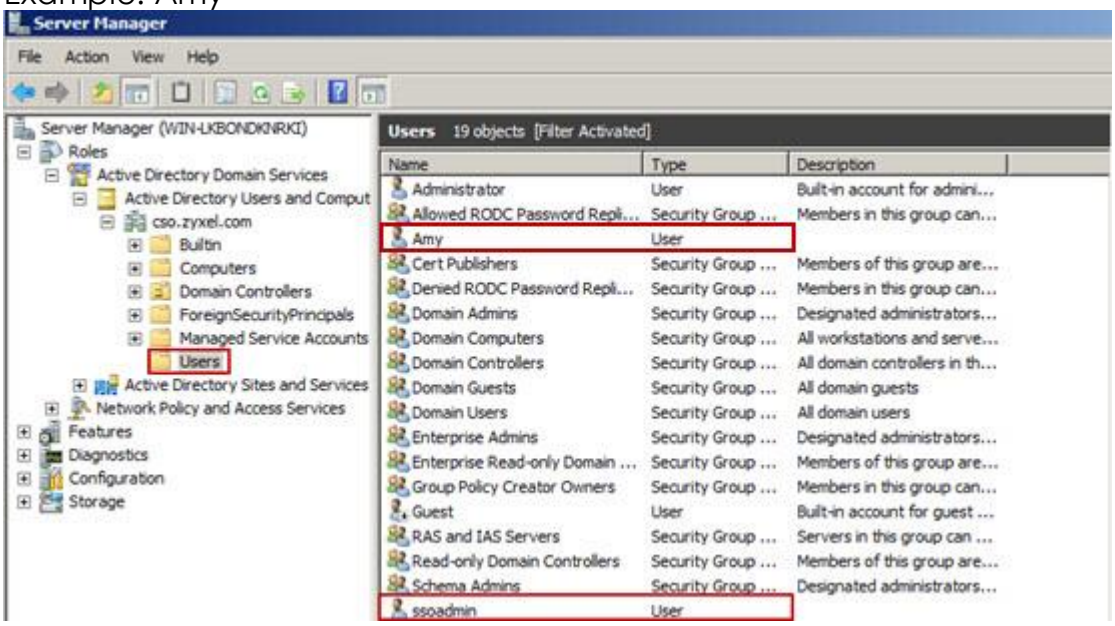
Network conditions
WAN: 59.124.163.151
LAN 1: 192.168.1.0/255.255.255.0
Domain Controller (Windows Server 2008 R2): 192.168.1.34
Client's laptop: 192.168.1.33

Goals to achieve

The user logs into the domain once and is able to access the Internet directly without specifying the username and password in the web browser.

Domain Controller Configuration

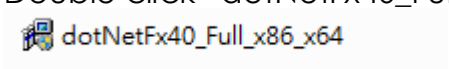
1. Go to **Active Directory Users and Computers** to create a new domain account and add it to the group of "Domain Admins".
   Example: ssoadmin
   Create some domain users.
   Example: Amy

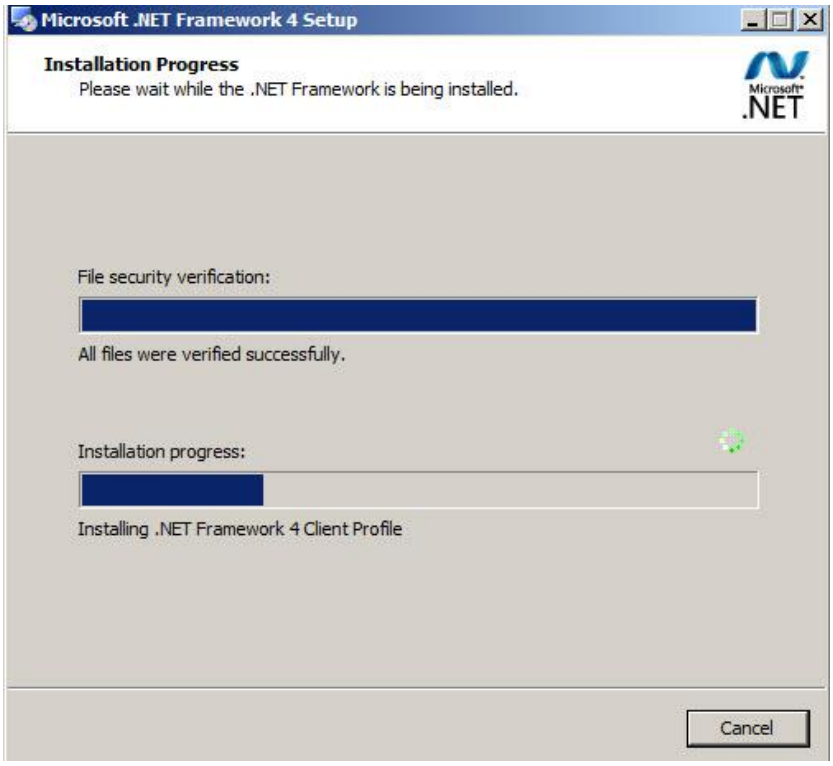


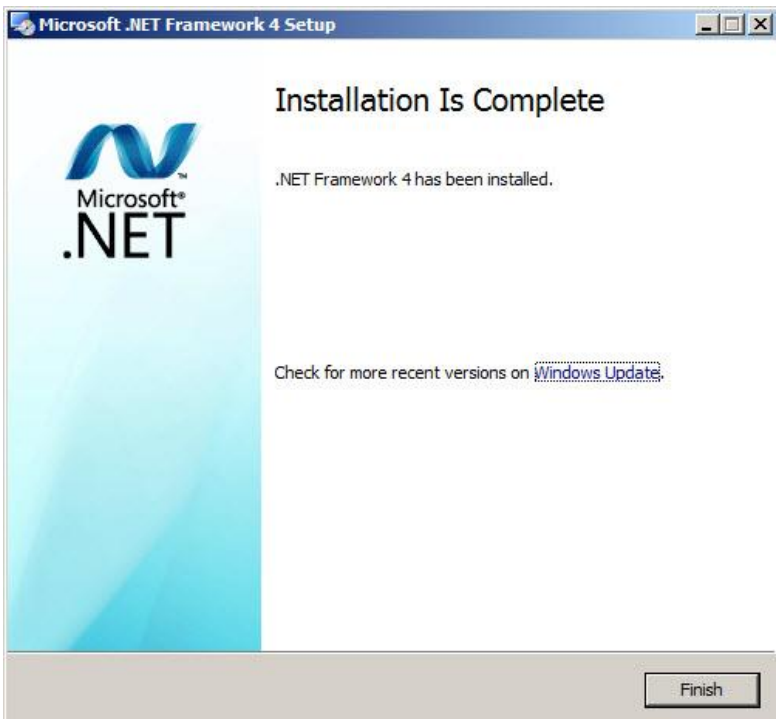
SSO Agent Installation

1. Prepare the package of SSO Agent.
2. Install .NET Framework v4.0.30319 or above version.

Double click "dotNetFx40_Full_x86_x64.exe".

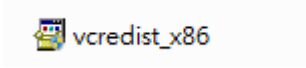


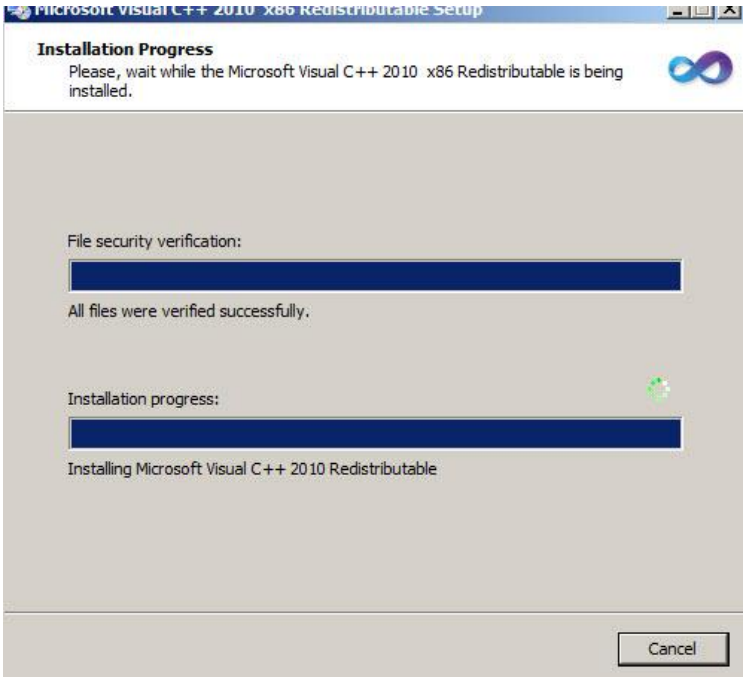


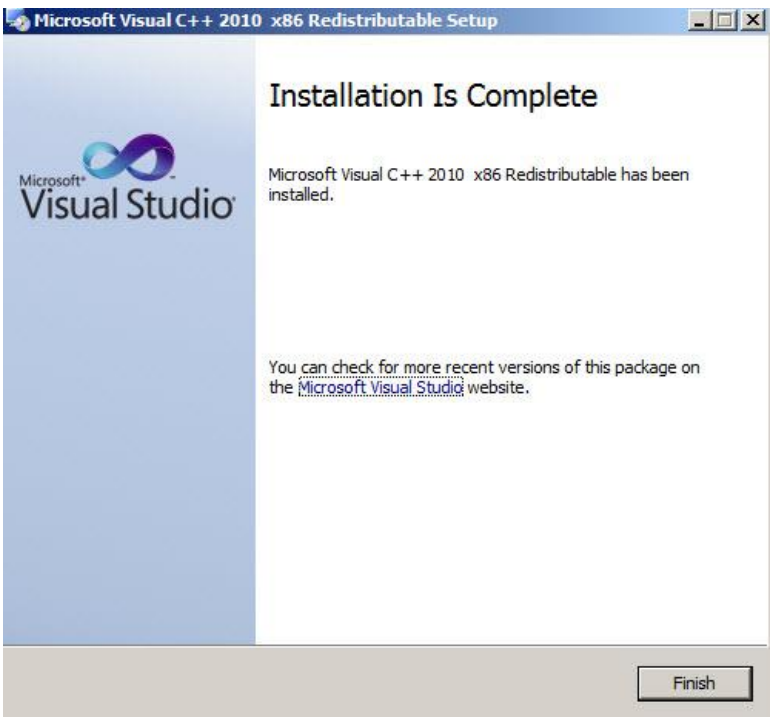


3. Install Visual C++

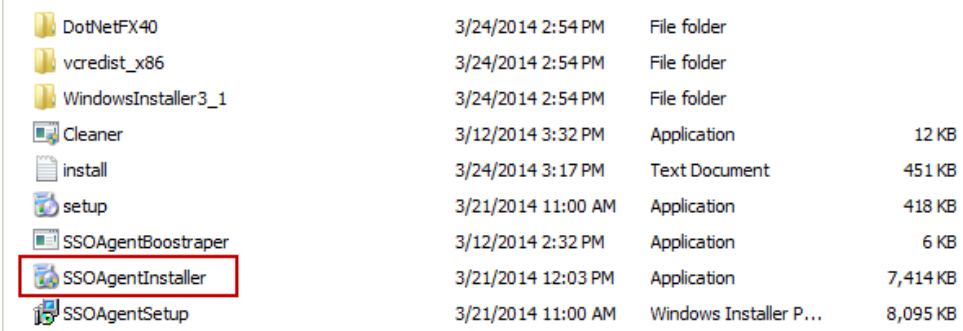
Double-click on the "vcredist_x86.exe".





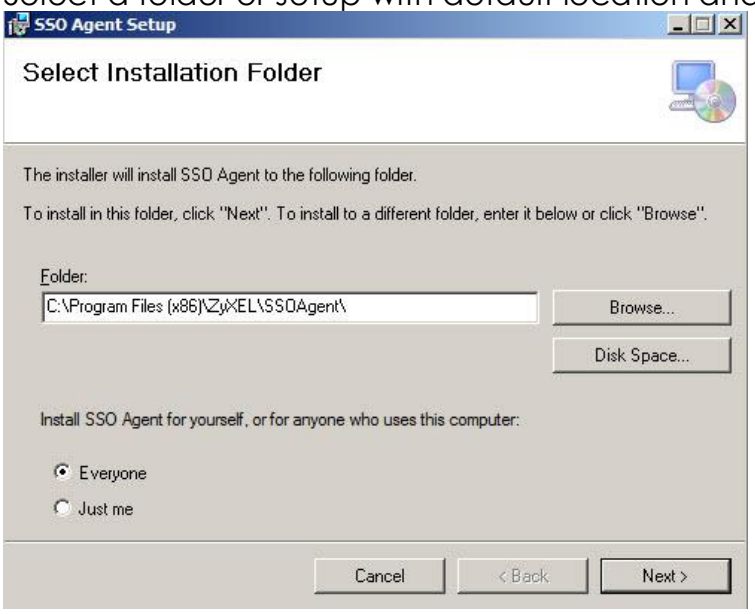


4. Double-click on "SSOAgentInstaller.exe" to install SSO Agent.

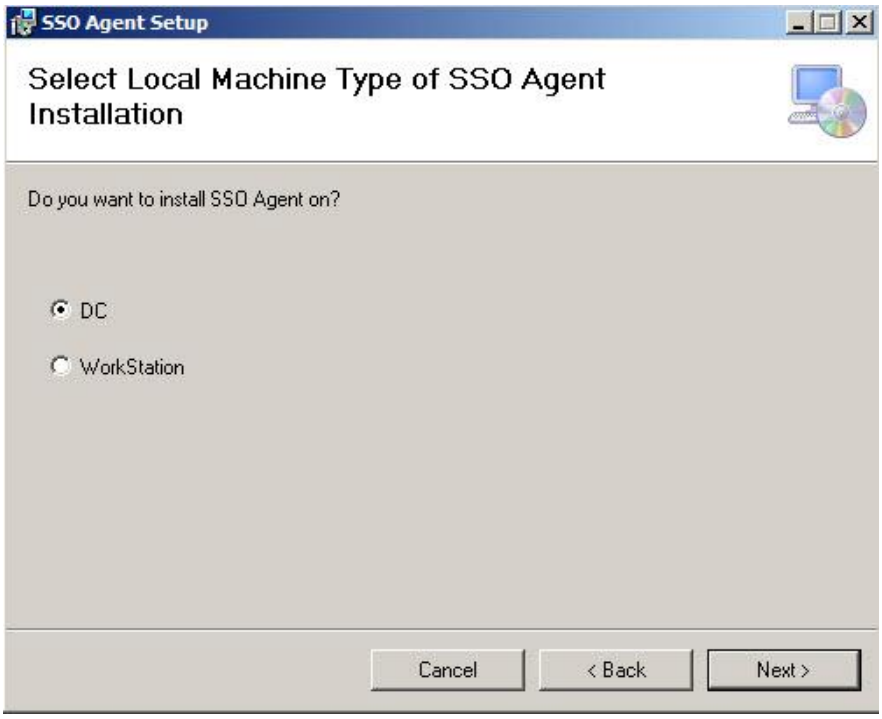


Click on "Next" to proceed.

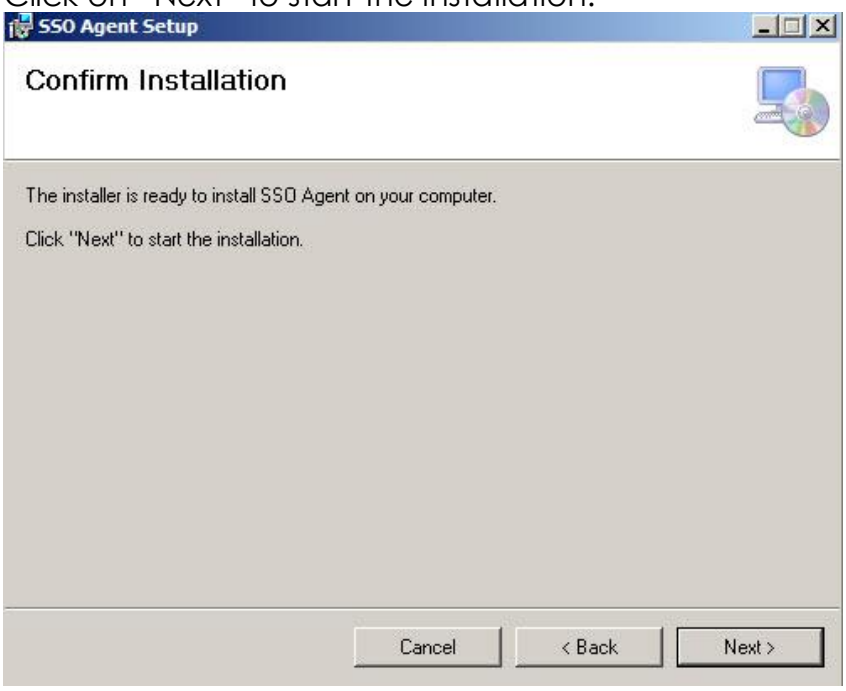
Select a folder or setup with default location and click on "Next".



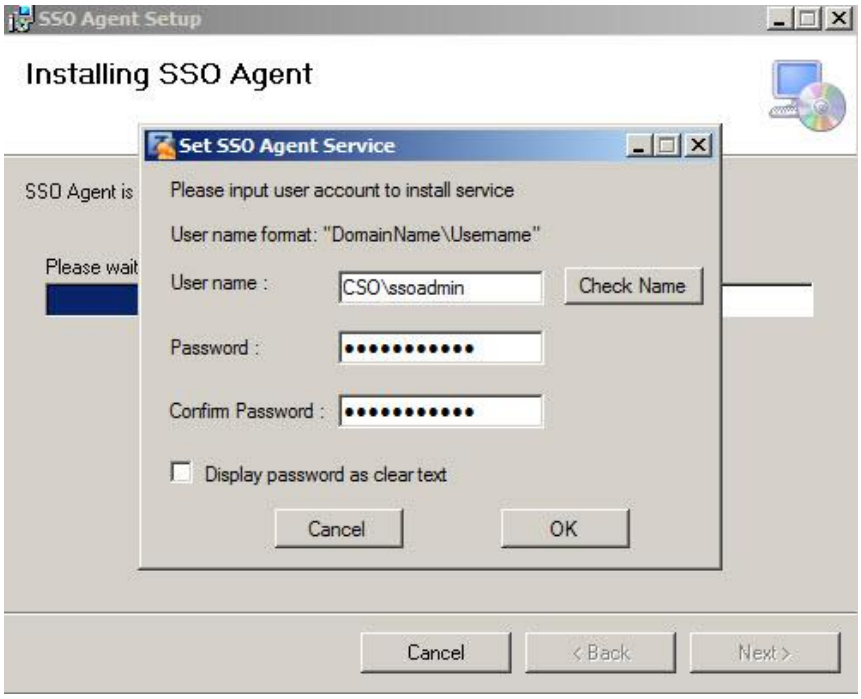
In this scenario, SSO Agent is installed on the Domain Controller.
Select "DC".



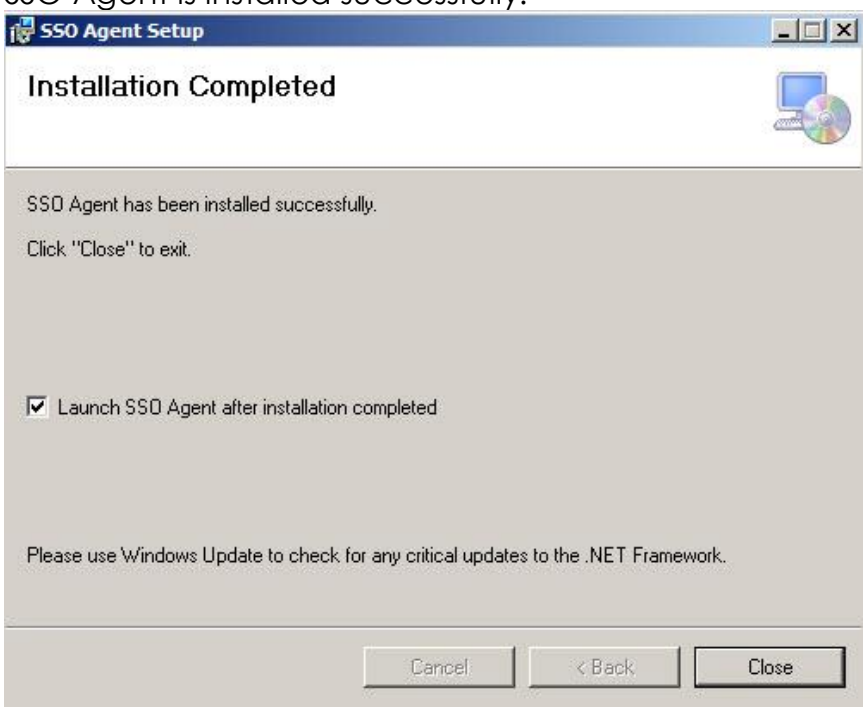
Click on "Next" to start the installation.



A dialog box called "Set SSO Agent Service" will pop-up.
Enter the Domain\Username and password of the domain account that was created in **Domain Controller configuration**. Click on "OK" to continue.

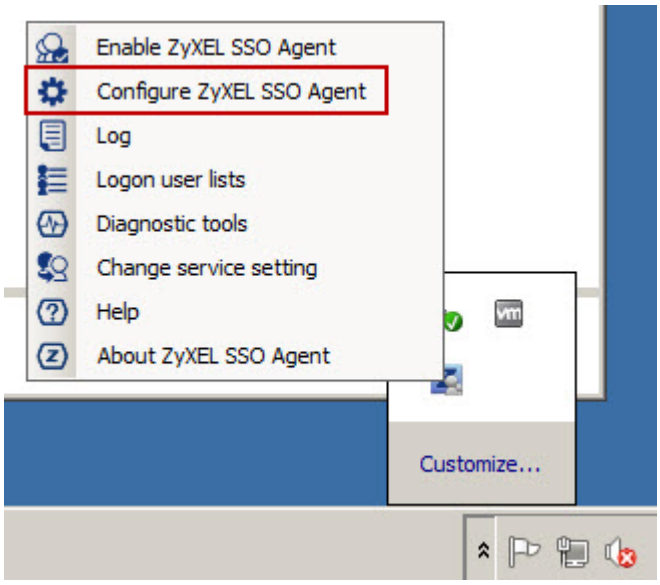


SSO Agent is installed successfully.

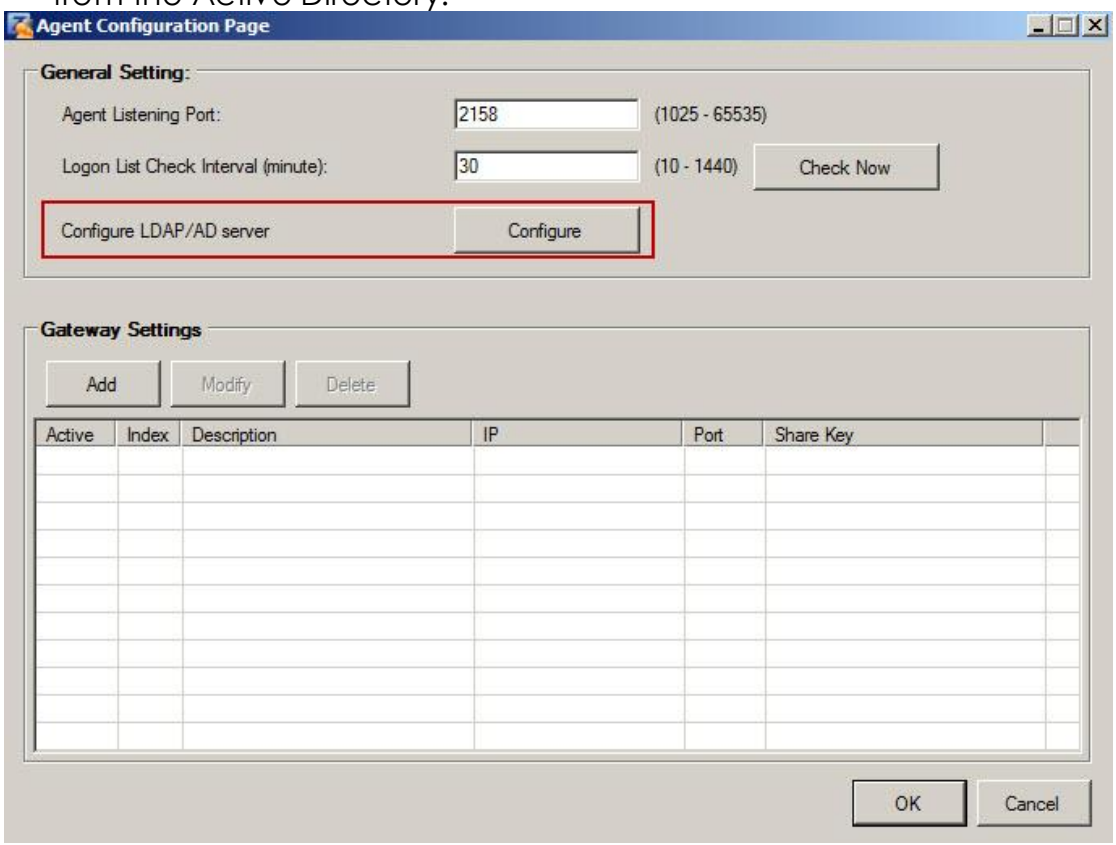


SSO Agent Installation

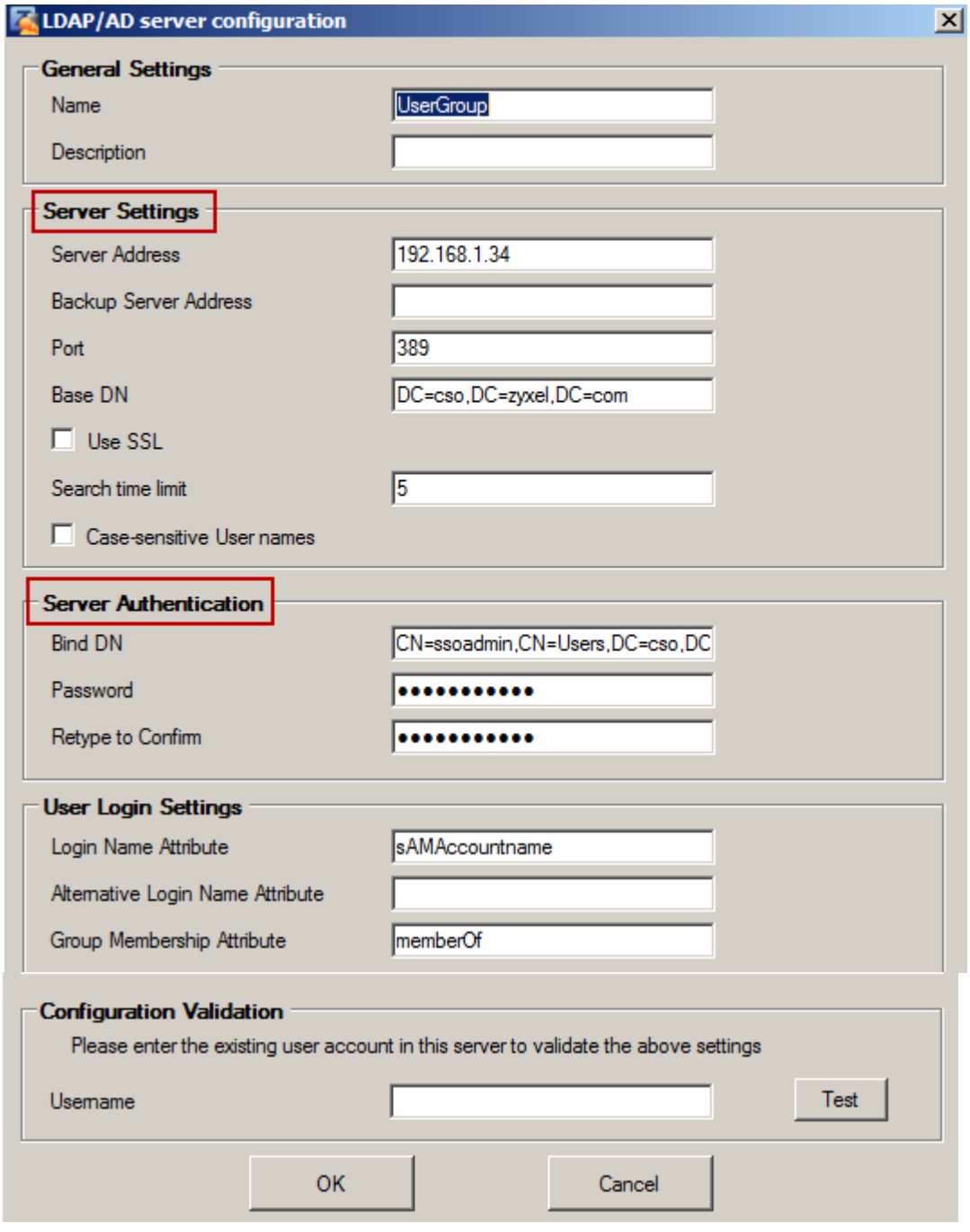
1. Click on "Configure ZyXEL SSO Agent".



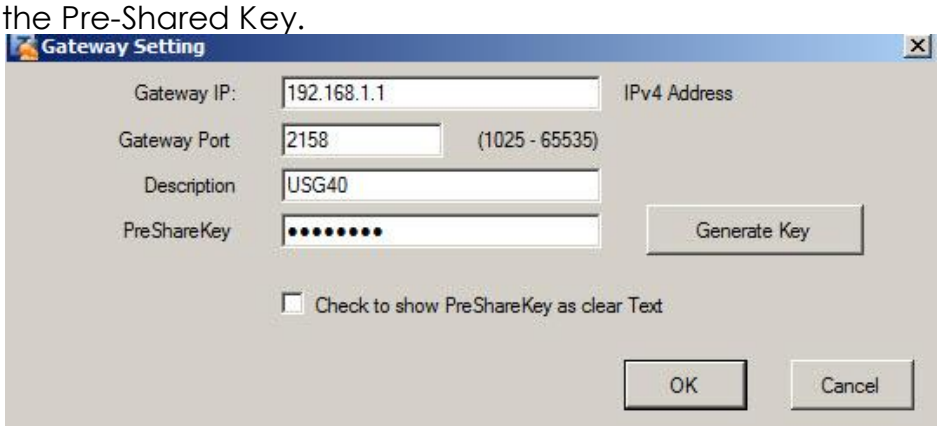
2. Click on "Configure" to configure the LDAP query to get group information of users from the Active Directory.



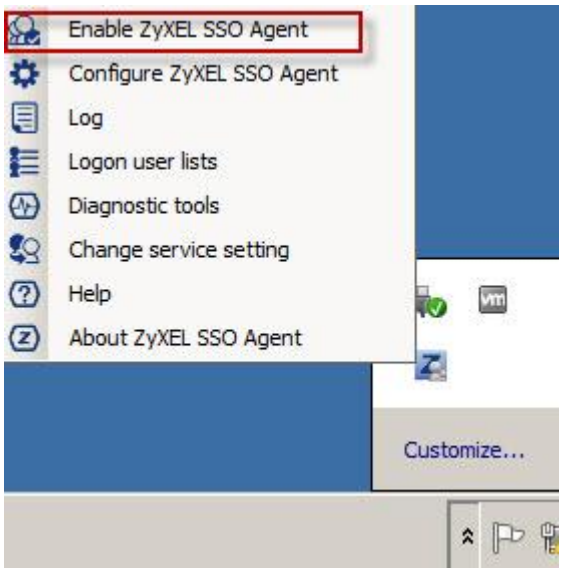
Configure the IP address of the AD server, Base DN, and Bind DN.



Under Gateway Settings, click on "Add" to configure the IP address of the USG and the Pre-Shared Key.



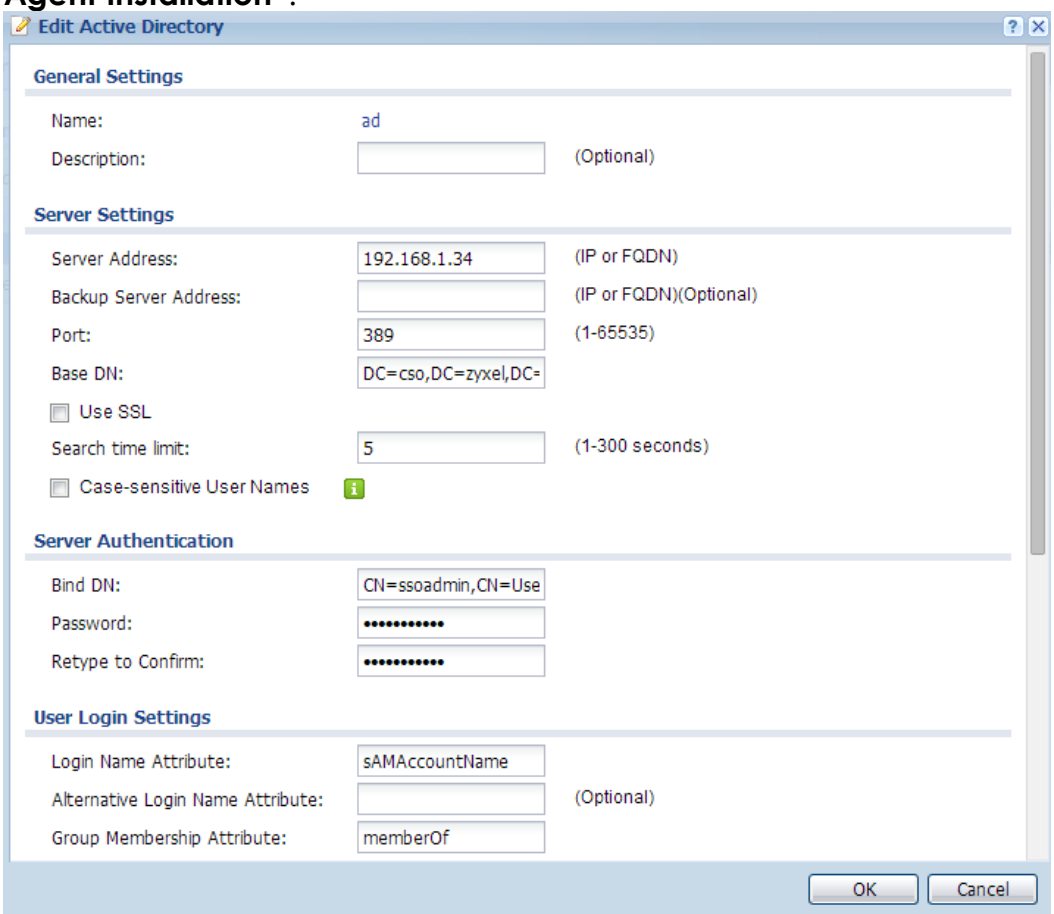
Enable SSO service.



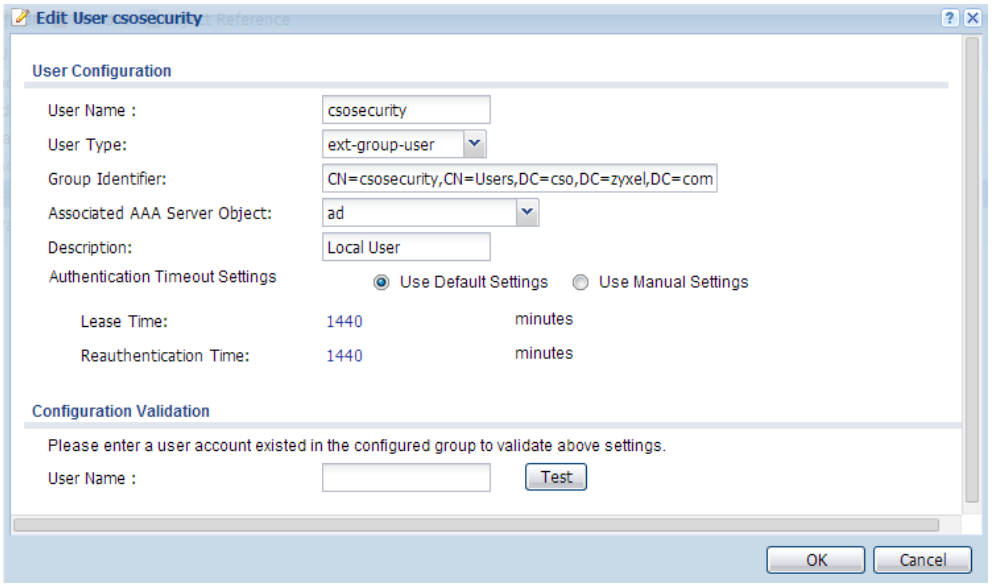
When the SSO service is started successfully, the icon is enabled.

USG Configuration

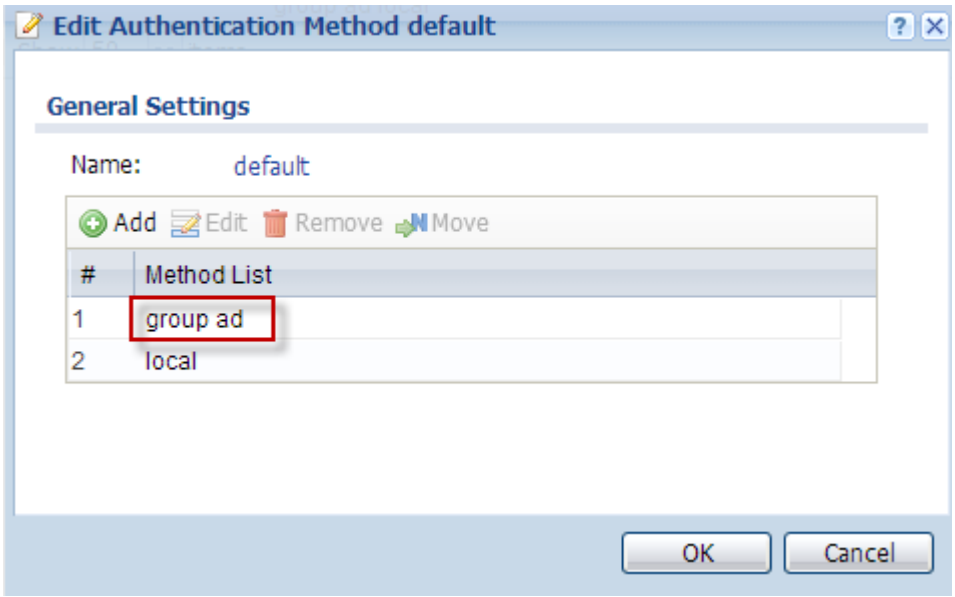
1. Go to **CONFIGURATION > Object > AAA server > Active Directory > Edit Active Directory**. Configure the AD server that has the same settings as step 2 of "**SSO Agent Installation**".



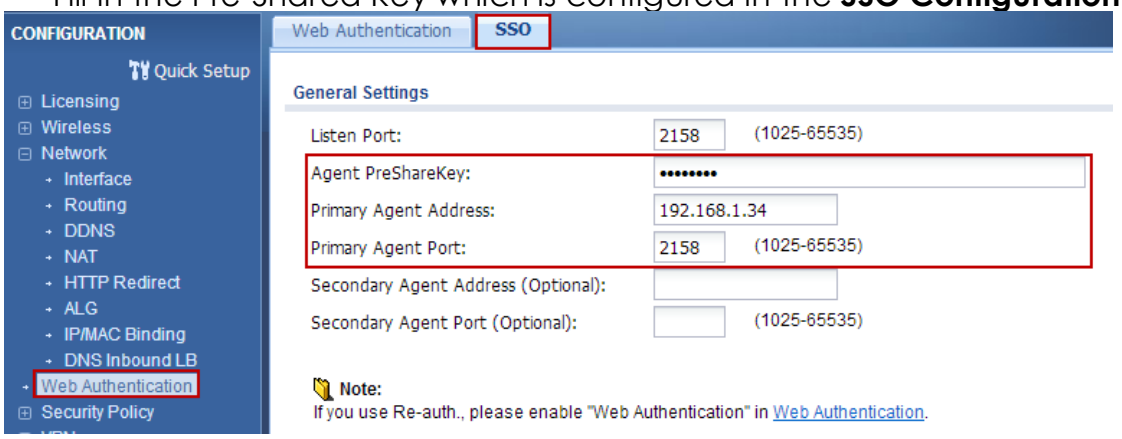
2. Go to **CONFIGURATION > Object > User/Group > User** and add a new ext-group-user.
   Ex: csosecurity. The domain user "Amy" must belong to this group in the AD.



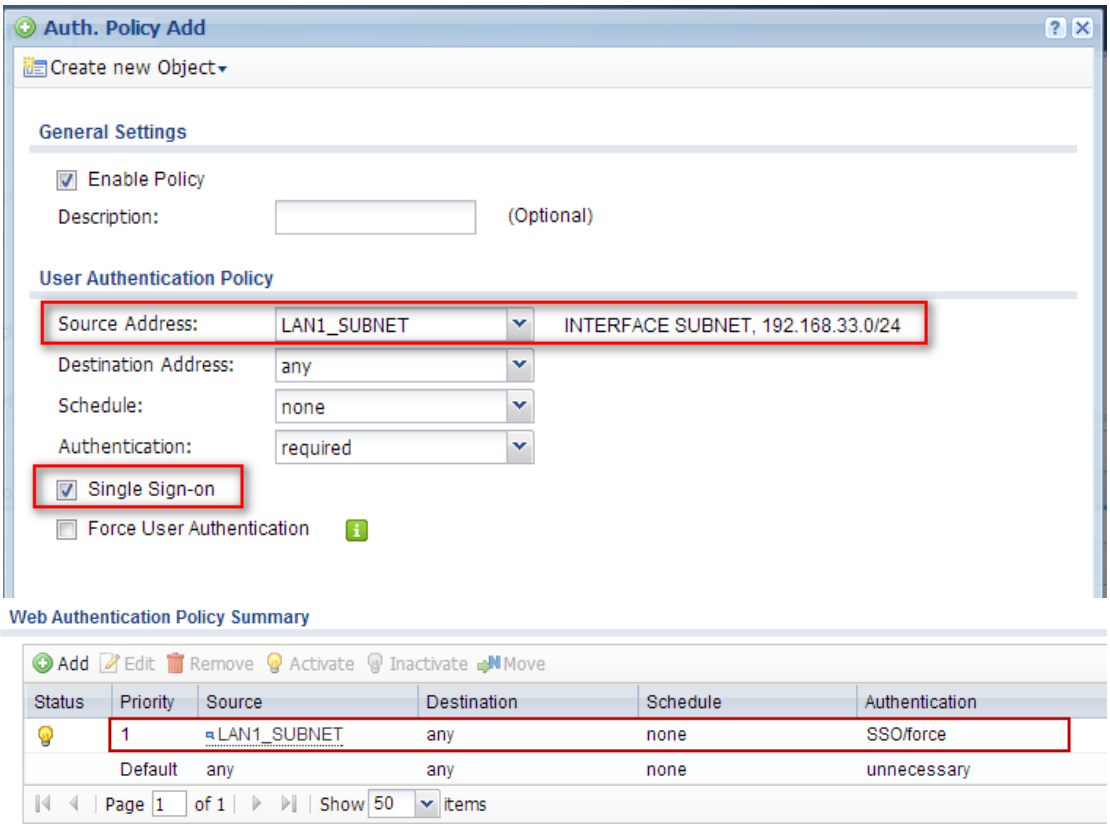
3. Go to **CONFIGURATION > Object > Auth. Method** and add "group ad" in the default authentication method.



4. Go to **CONFIGURATION > Web Authentication > SSO**.
   Fill-in the Pre-Shared Key which is configured in the **SSO Configuration**.



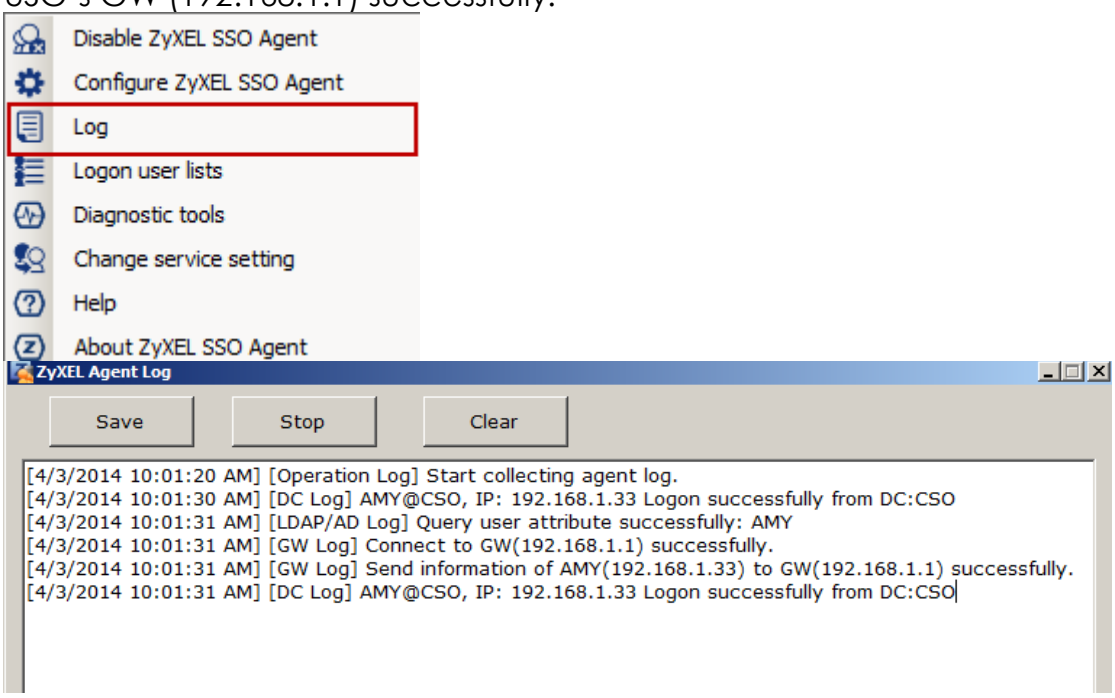
5. Go to **CONFIGURATION > Web Authentication > Web Authentication Policy Summary** to add a new authentication policy.
   Enable the "Single Sign-on" checkbox to be authenticated by the SSO.



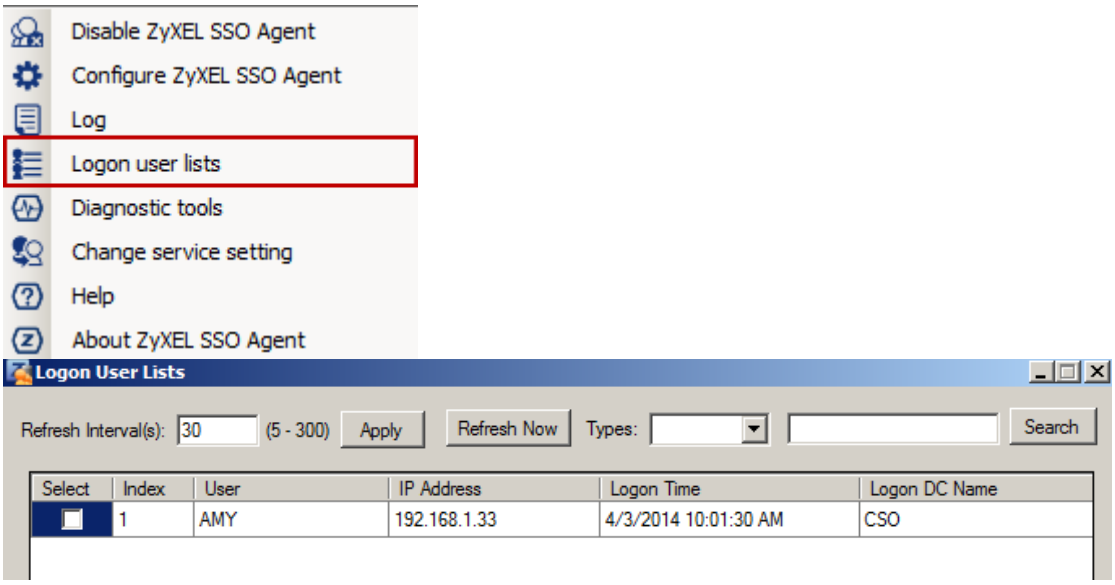
Verification

1. On the client's laptop, login using the domain account "Amy".
   Example: CSO\Amy
   Open the browser or application on the client's laptop to trigger traffic to pass to the USG. The client "Amy" can surf the Internet directly without extra authentication.

2. Check SSO Agent Log. User login is successful and has sent information to the USG's GW (192.168.1.1) successfully.



3. Check the Logon user lists on the SSO Agent. The user "Amy" is in the logon list.



4. Go to **MONITOR > System Status > Login Users**.
   The client "Amy" is on the current user list with type SSO.

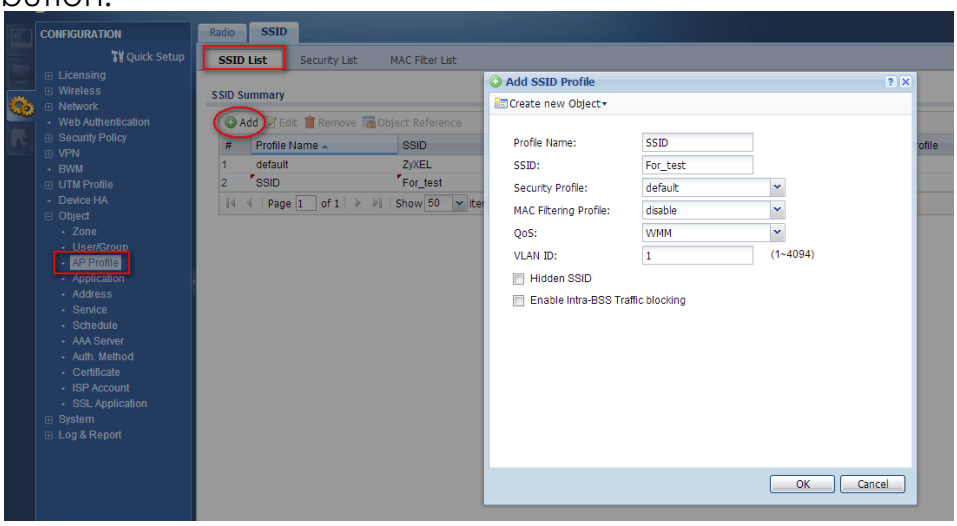
Scenario 11 – WLAN Controller Function on USG

11.1 Application Scenario

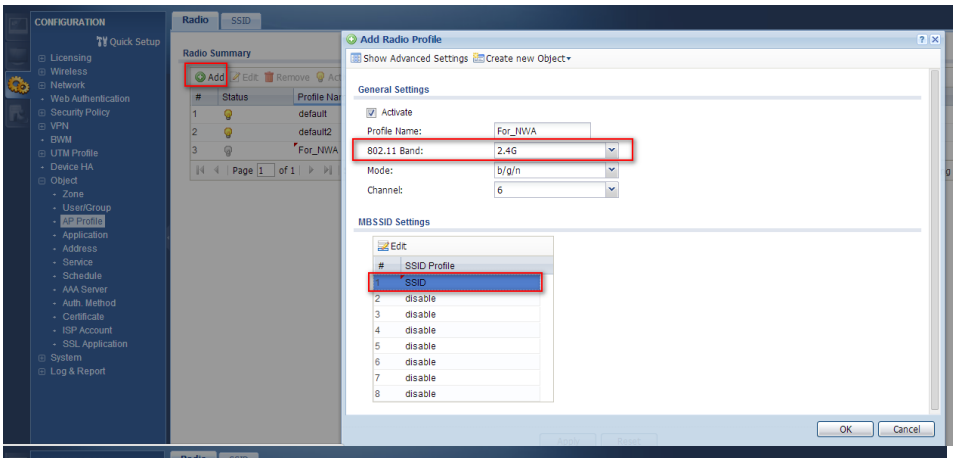
USG with 4.10 firmware supports the AP controller function.
You can follow the steps to control your AP device.

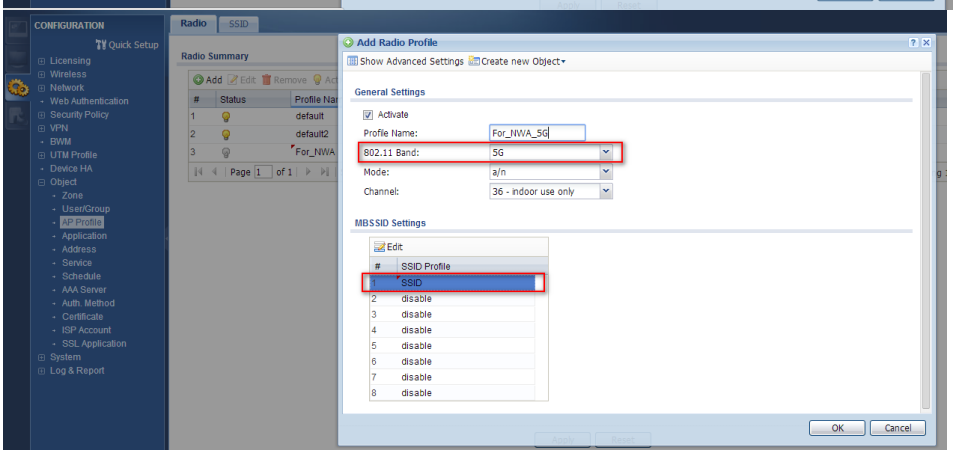
11.2 Configuration Guide

Management of external AP device
(1) Add an SSID object on the device
Go to **Configuration > Object > AP Profile > SSID > SSID list**, and click on the "Add" button.



(2) Go to **Configuration > Object > AP Profile > Radio**, and click on the "Add" button to add 2.4G and 5G radio objects, and set the SSID profile to this object.

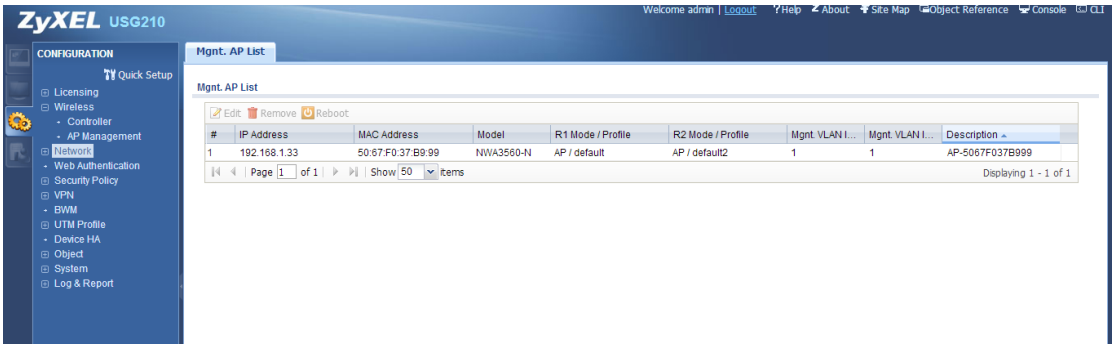




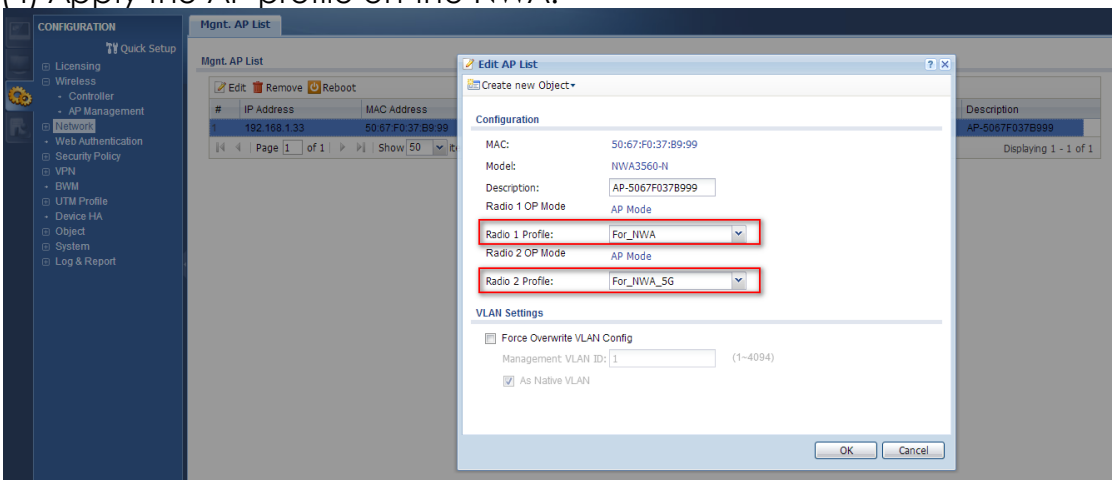
(3) Connect your AP to the LAN interface (this document is using NWA 3560-N to test).

a. The AP must be set as managed mode.
b. After the connection is successful, the NWA will start upgrading the firmware from the USG.

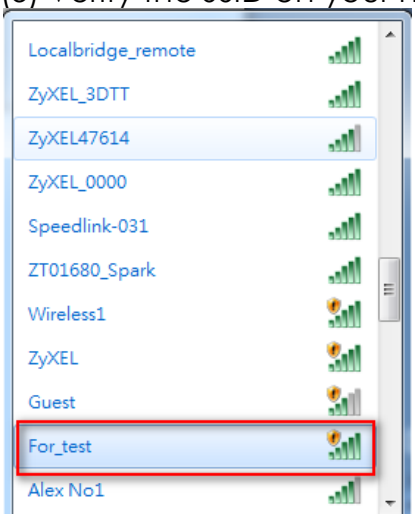
After upgrading the firmware successful, you will see the MAC address and model name in the GUI.



(4) Apply the AP profile on the NWA.



(5) Verify the SSID on your network (the SSID is "For_test")

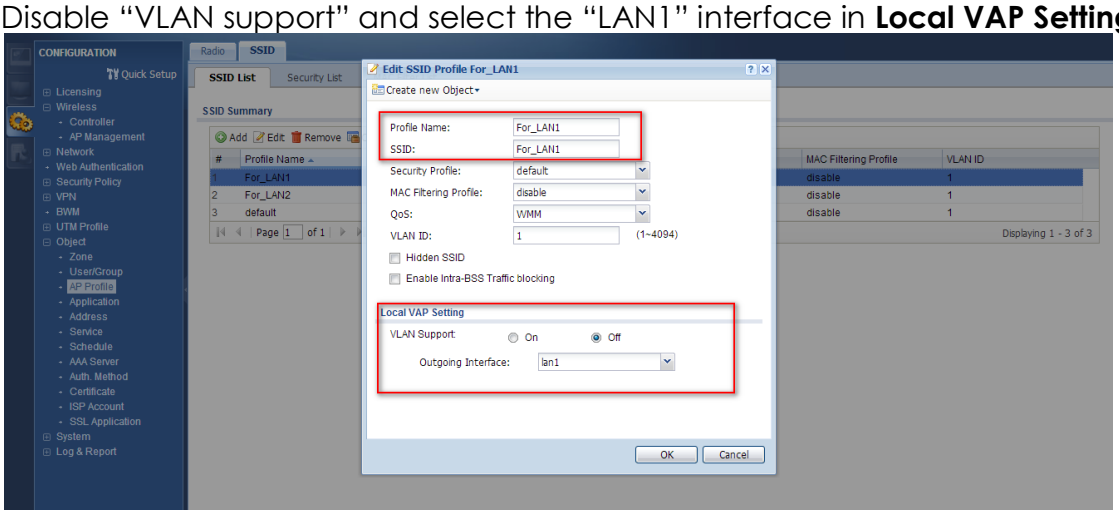


Management of Local AP interface (Only for USG40W & USG60W)

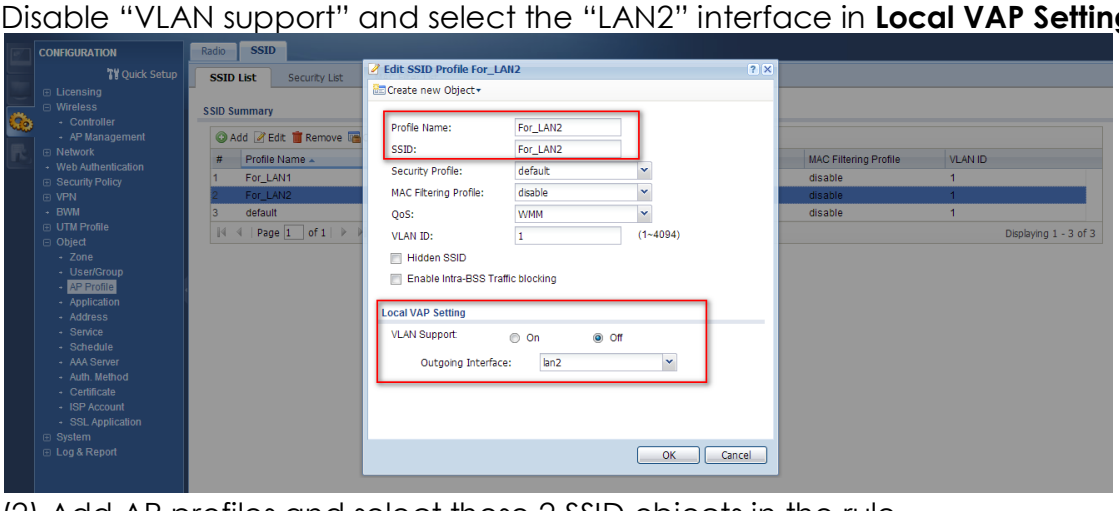
(1) Add 2 SSIDs in the SSID list (LAN1 and LAN2 subnet)

Go to **Configuration > Object > AP Profile > SSID > SSID list** and click on the "Add" button to create SSID object.

Disable "VLAN support" and select the "LAN1" interface in **Local VAP Settings**.



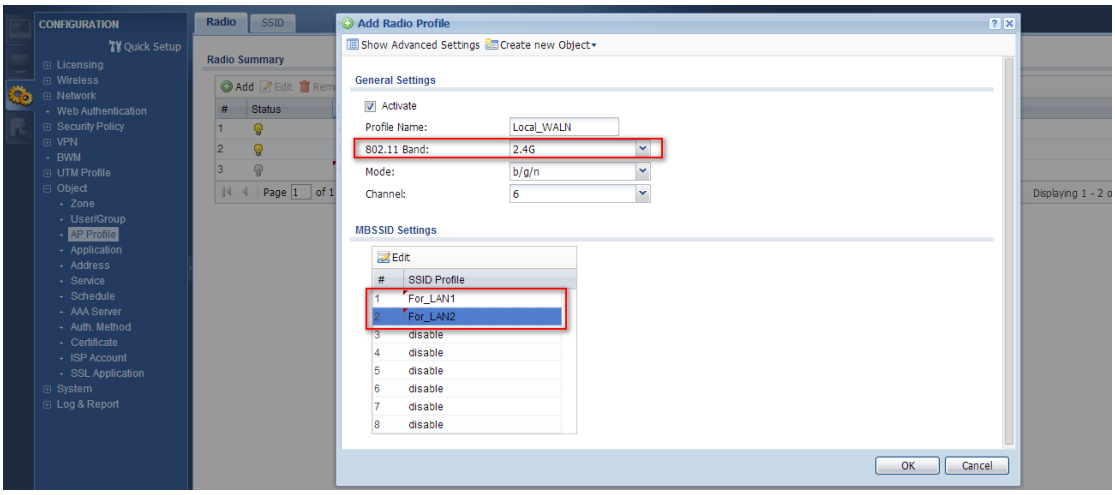
Disable "VLAN support" and select the "LAN2" interface in **Local VAP Setting.**



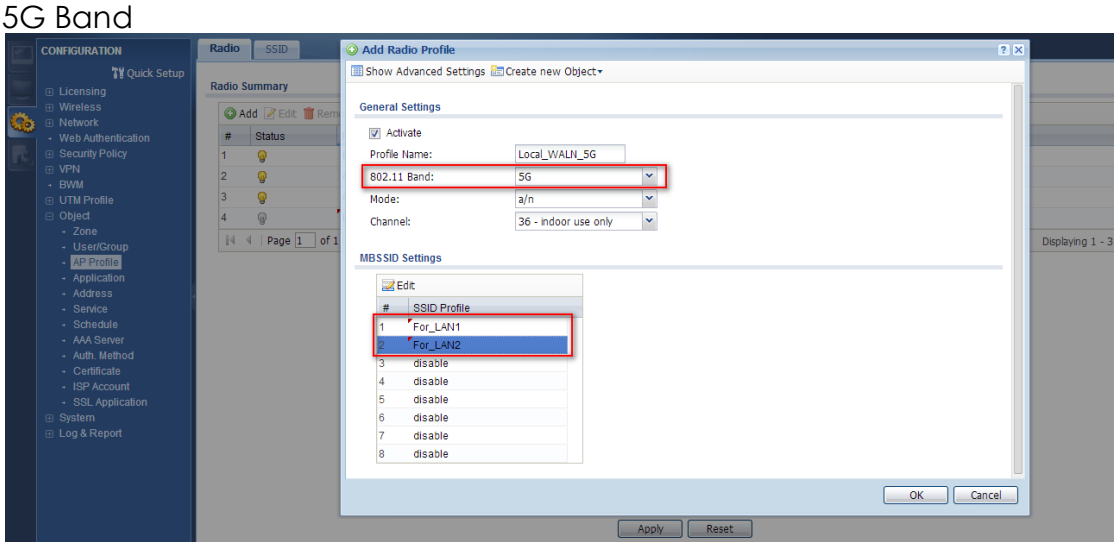
(2) Add AP profiles and select these 2 SSID objects in the rule.

Go to **Configuration > Object > AP Profile > RADIO** and click on the "Add" button to

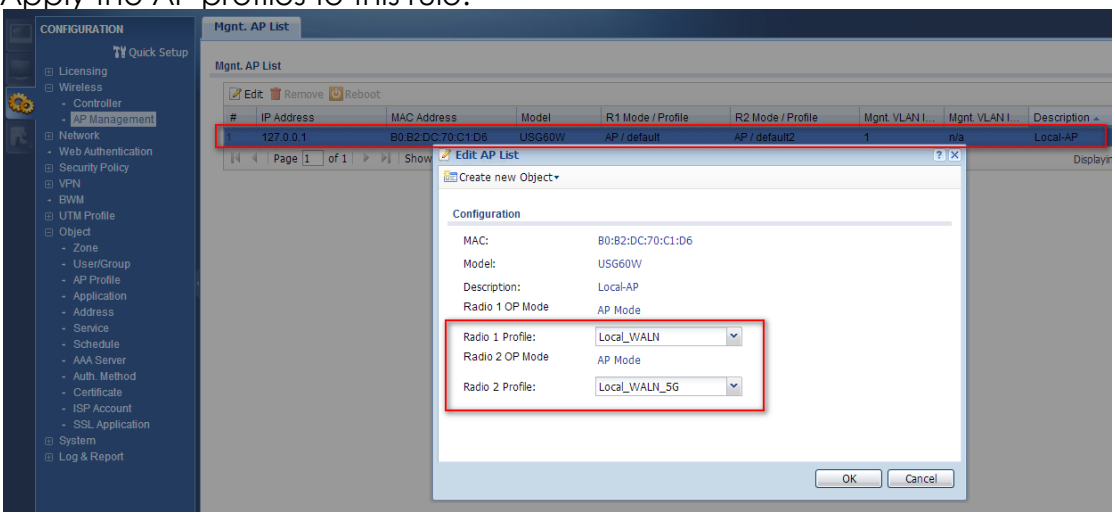
create the AP profile
2.4G Band



5G Band



(3) Apply AP profiles to the **Local AP interface**
Go to **Configuration > Wireless > AP Management** and click the local AP (IP address is 172.0.0.1) to edit the rule.
Apply the AP profiles to this rule.



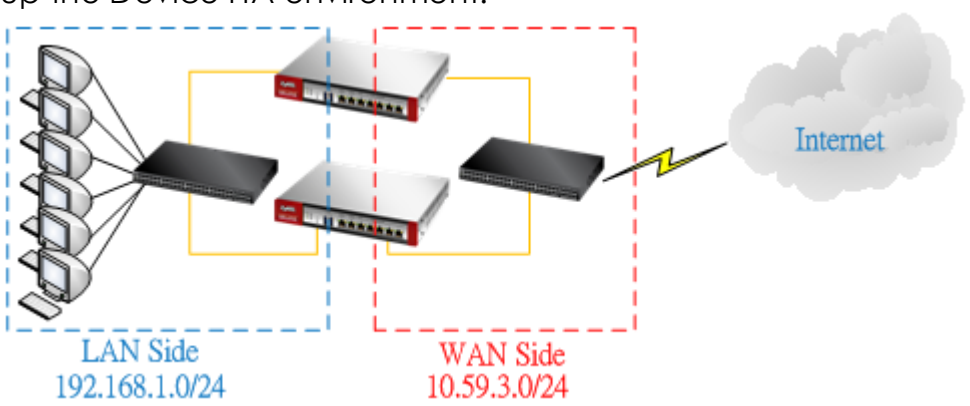
Verification:
If you have connected to For_LAN1 SSID, then you will get the LAN1 subnet IP address. If you connect to For_LAN2, then you will get the LAN2 subnet IP address.


ZyXEL00036
VIDEOTRON0048
CHT6695
For_LAN1
Wireless1
ZyXEL
ZyXEL_3DTT
TTNET_ZyXEL_F4YW
Keenetic-5079
BBBBBBBBBBBBBBBBBBBB
For_LAN2

Scenario 12 – Device HA on the USG

12.1 Application Scenario

Setup the Device HA environment.

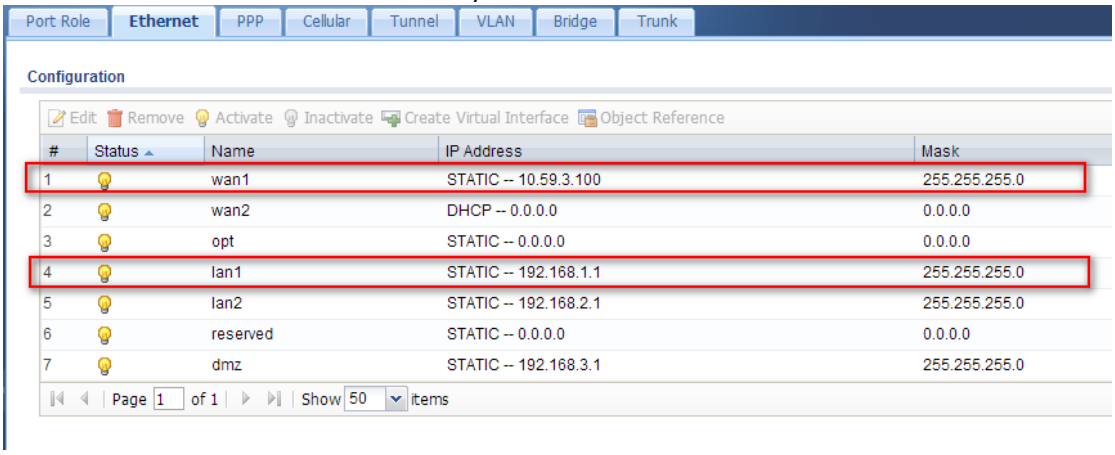


	Master device	Backup device
WAN interface IP	10.59.3.100/24	10.59.3.100/24
WAN Management IP	10.59.3.101/24	10.59.3.102/24
LAN1 Interface IP	192.168.1.1/24	192.168.1.1/24
LAN1 Management IP	192.168.1.11/24	192.168.1.12/24
Cluster ID	1	1

12.2 Configuration Guide

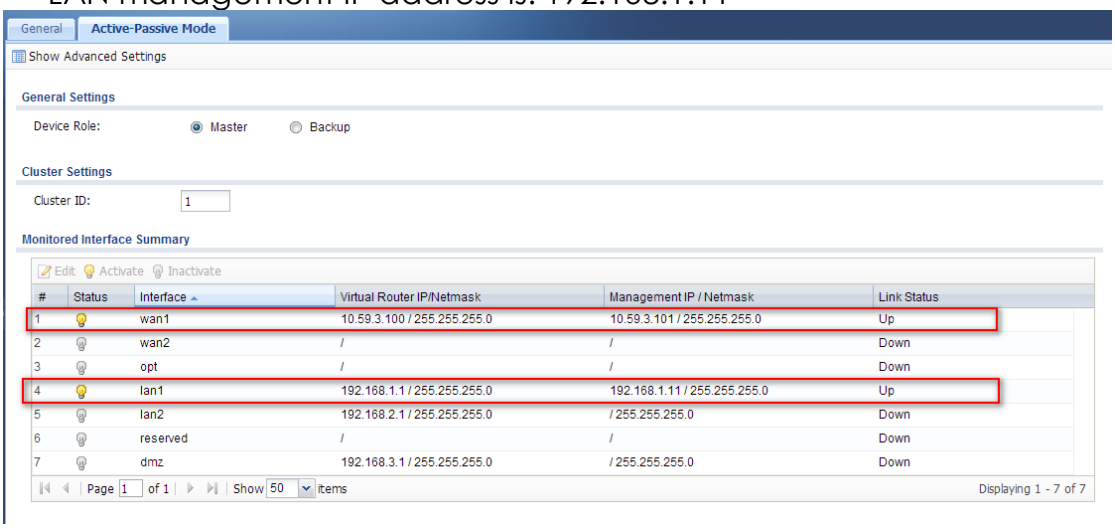
On Master setting:

(1) Go to **Configuration** > **Network** > **Interface** > **Ethernet** to check the WAN and LAN interface setting.
WAN interface is: 10.59.3.100/24
LAN interface is: 192.168.1.1/24

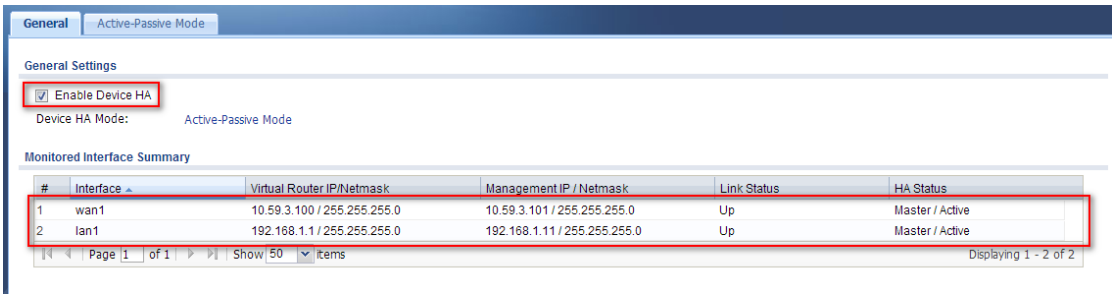


(2) Go to **Configuration** > **Device HA** > **Activate-Passive Mode** to add the management interface on the master device.

The **Device Role** must be set as "Master".
WAN management IP address is: 10.59.3.101
LAN management IP address is: 192.168.1.11

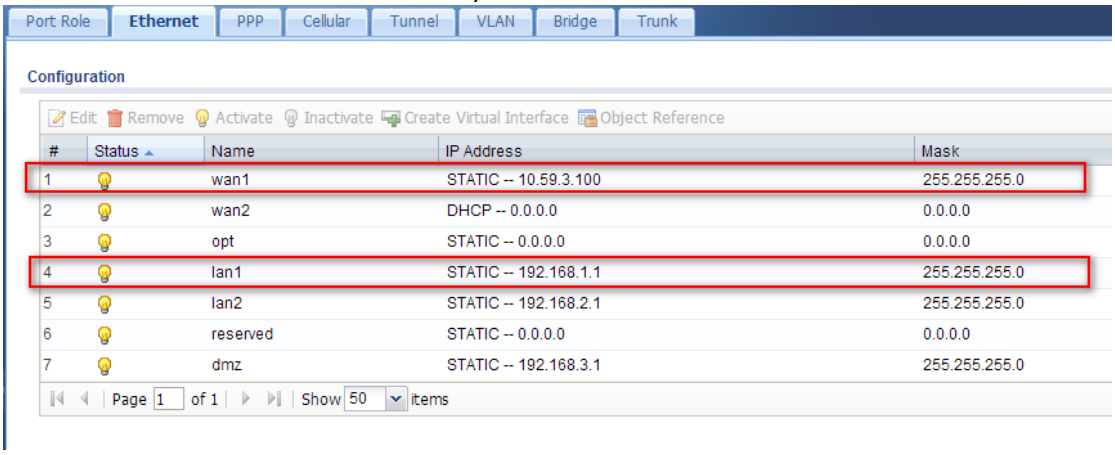


(3) Go to **Configuration** > **Device HA** > **General** to enable the Device HA function. After you have enabled the Device HA function, you will see the interface that was monitored above.

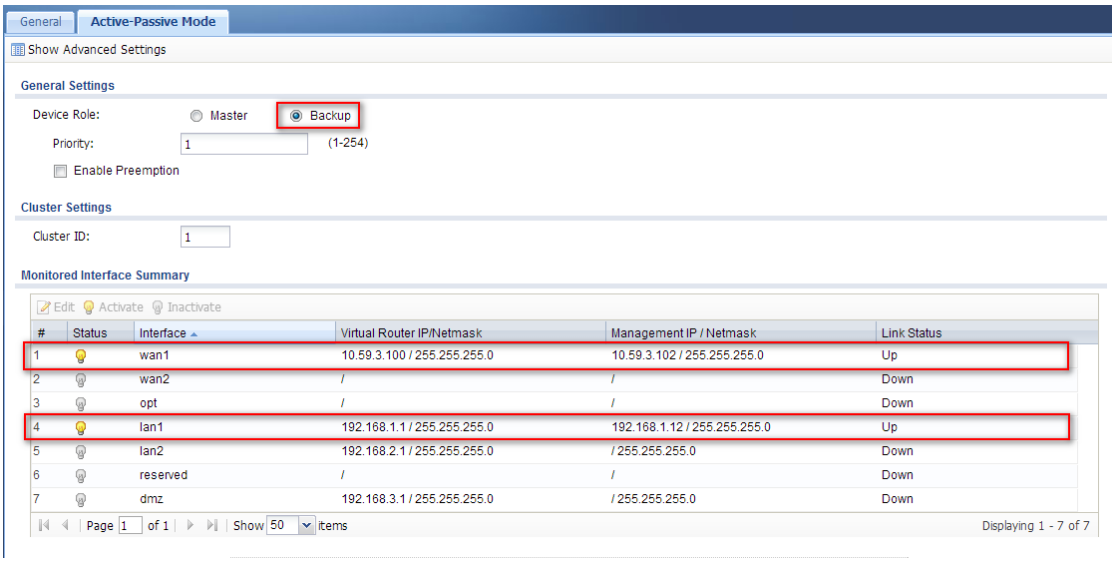


On Backup setting:

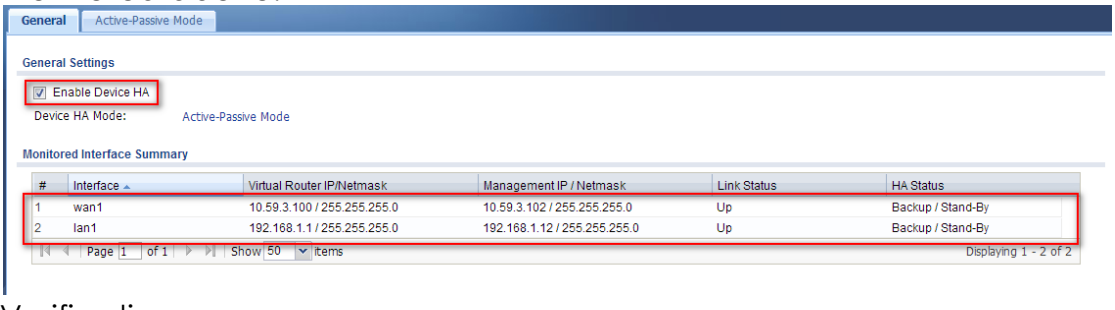
(4) Go to **Configuration** > **Network** > **Interface** > **Ethernet** to check the WAN and LAN interface setting.
WAN interface is: 10.59.3.100/24
LAN interface is: 192.168.1.1/24



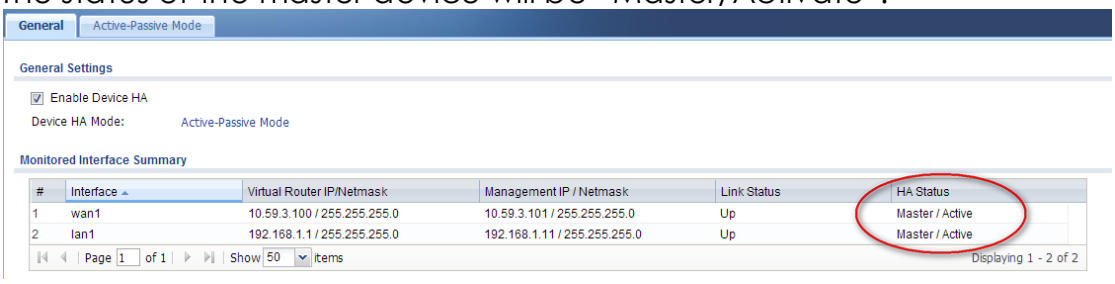
(5) Go to **Configuration** > **Device HA** > **Activate-Passive Mode** to add the management interface on the backup device.
The **Device Role** must se as "Backup".
WAN management IP address is: 10.59.3.102
LAN management IP address is: 192.168.1.12



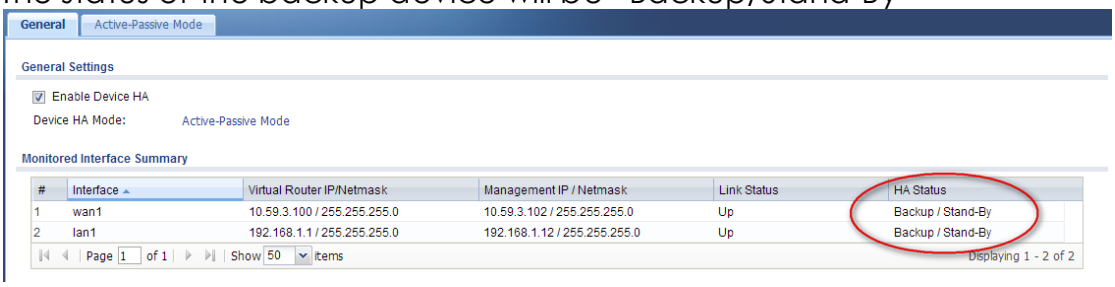
(6) Go to **Configuration** > **Device HA** > **General** to enable Device HA function. After you have enabled the Device HA function, you will saw the interface that was monitored above.



Verification:
You can check the status of the Device HA in the GUI.
The status of the master device will be "Master/Activate".



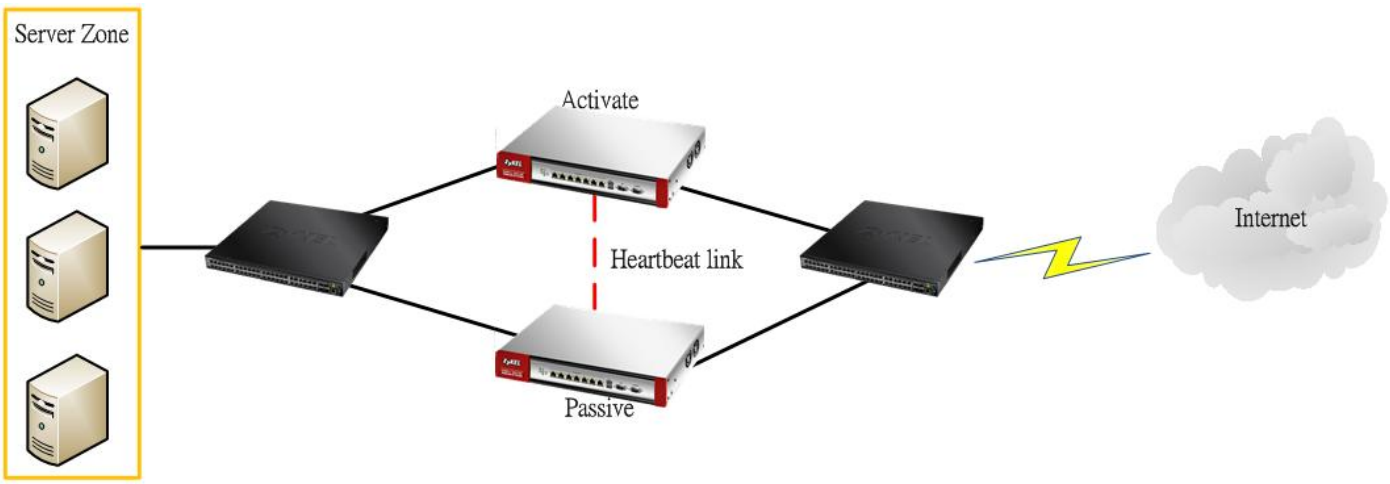
The status of the backup device will be "Backup/Stand-By"



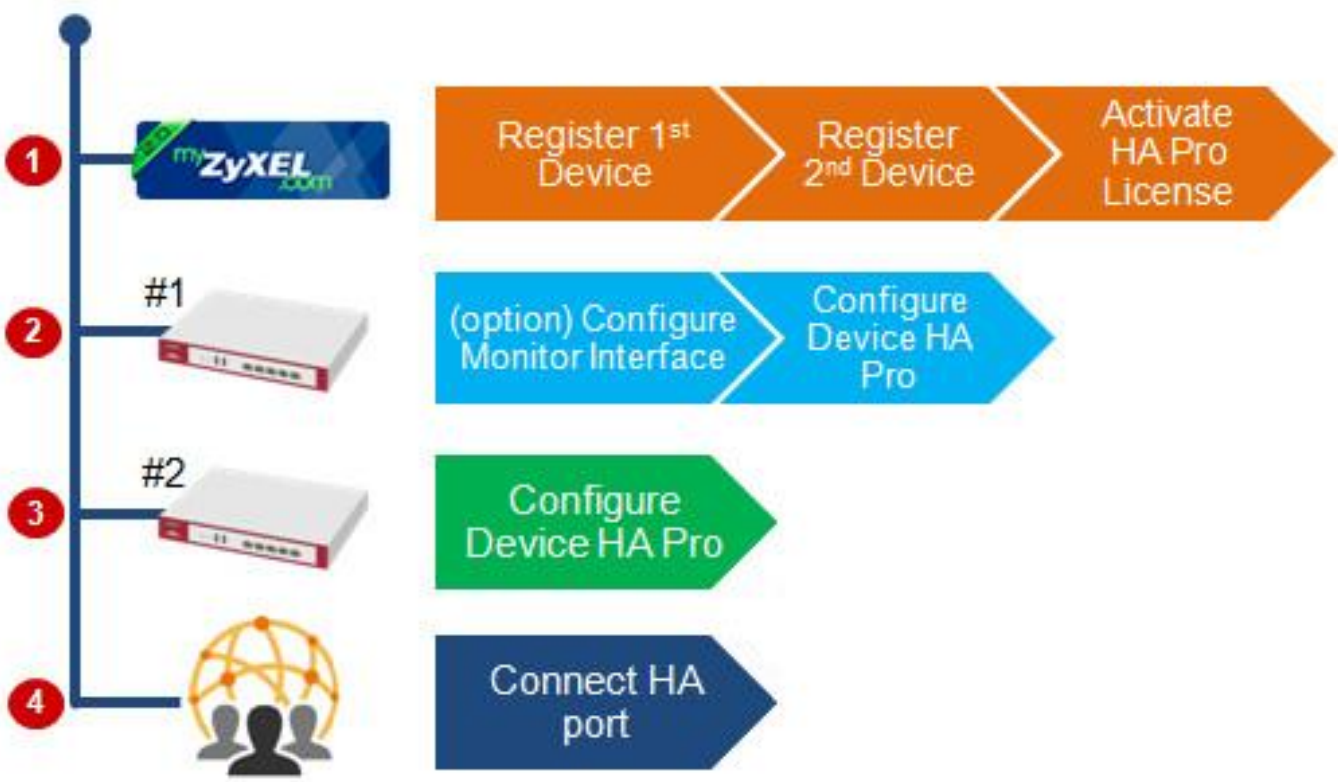
Scenario 13 – Activating Device HA Pro

13.1 How to Enable Device HA Pro

The Device HA feature acts as a failover when one of the devices in the network is dead or can't access the Internet. Therefore, this is a popular feature for network environments. In the previous firmware version, the USG supports AP (Activate-Passive/Master-Backup) mode. In V4.20, the Device HA feature is enhanced and named **Device HA Pro**.

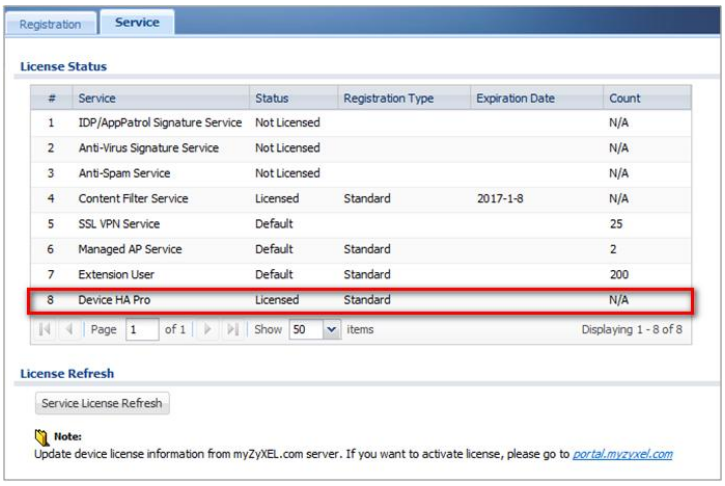


In Device HA Pro, a "heartbeat link" is added for monitoring the interface status and synchronizing settings. Follow the steps below to deploy the Device HA Pro feature in your network environment.



Device HA Pro License

1. The Device HA Pro feature is license required. You must register both of your devices on the **myZyXEL.com** server first. Then make sure the Device HA Pro license is available on both of your devices.



Behavior of the Device HA Pro

The behavior of the Device HA Pro includes a heartbeat link to monitor the "activate" device's interface status. If one of the monitored interfaces is dead or fails, the "passive" device's status will became "activate". (This means only 1 device's status can be "activate" at a time.)

Be aware that the Device HA status of the devices might constantly change due to the network environment situation. In the current firmware design, Device HA Pro will not fallback when the primary device interface is working normally again.

Device-HA Pro Settings:

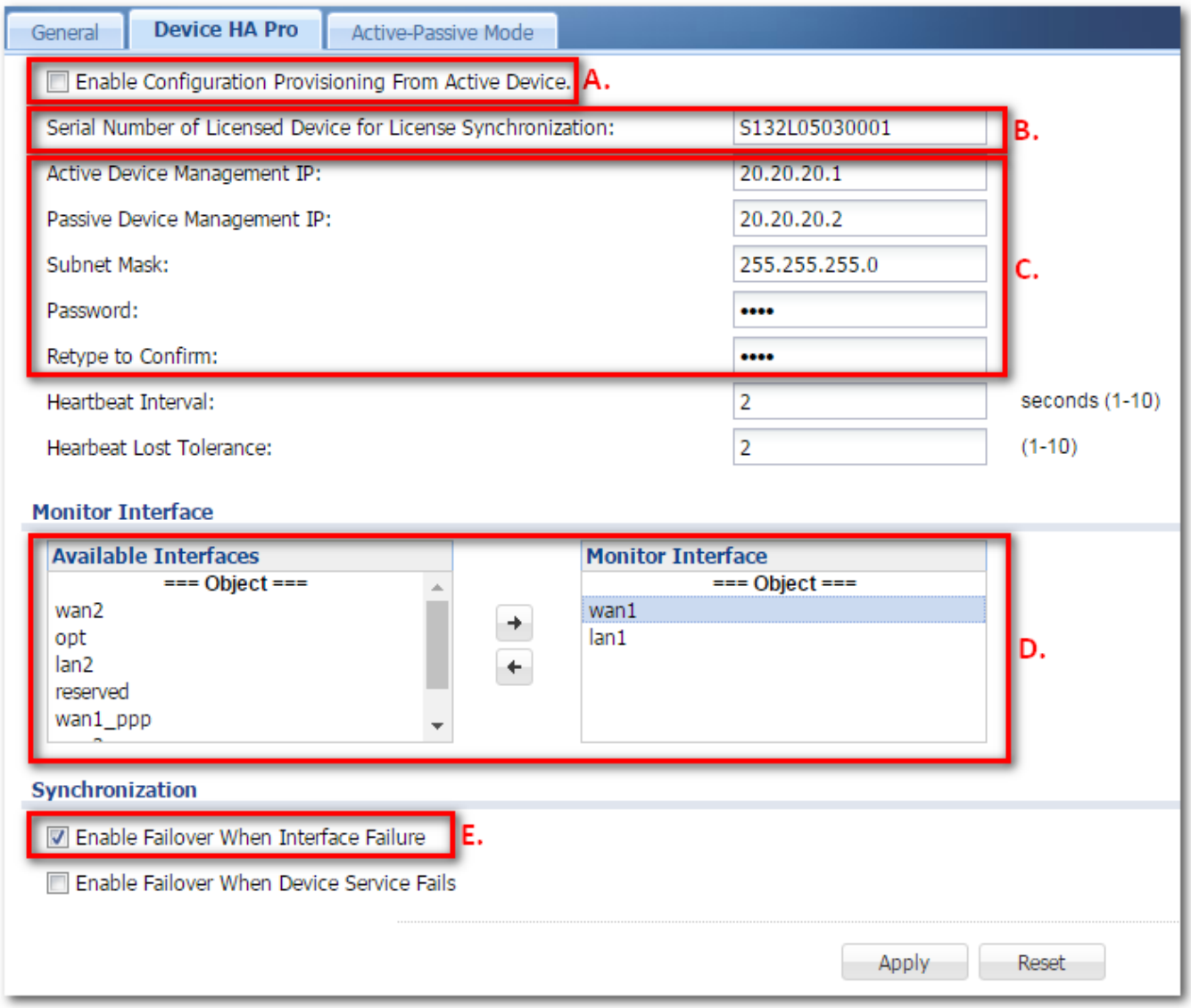
A. ***Enable configuration provisioning on the activated device***
--This function is for the secondary device. If you are configuring the primary device, this function is unnecessary.

B. ***Serial number of the licensed device for license synchronization***
--Entering the serial number of license from the **myZyXEL.com** server.

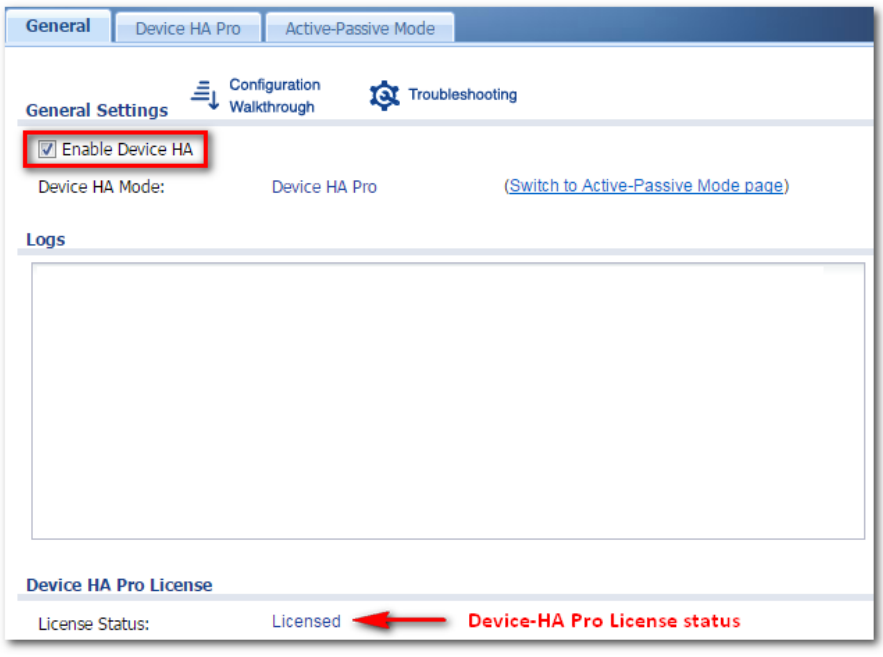
C. ***Configure the Device HA Pro interface***
-- Enter the management IP address of the active and passive devices. Also, enter the password for synchronizing configuration with each other.

D. ***Monitoring Interfaces***
--Select the interfaces which you would like to monitor.

E. ***Synchronization***
-- Enable failover when one of the interfaces fails.



The Main Function of the Device HA Pro



Heartbeat Link

The heartbeat port is a new physical port on the device.

After you have enabled Device HA Pro, the devices will transmit multicast packets (UDP 694) to check each device's status.

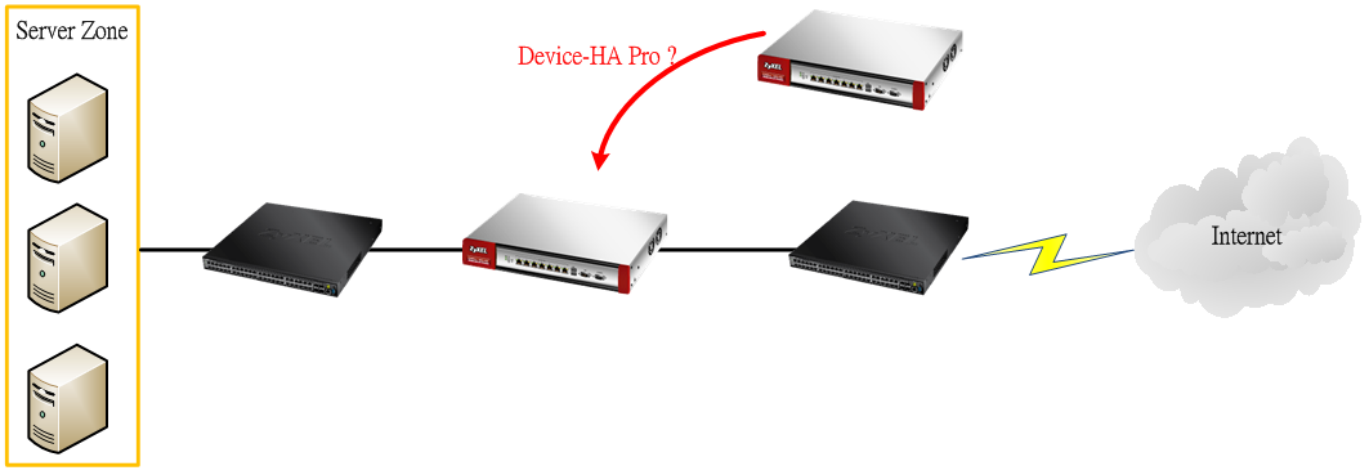
When the passive device is working properly, the system LED light will be on. Only the heartbeat port's LED light can be on.

Suggestions

(1) Transfer all of the licenses to the primary device. This helps to avoid the system from recounting licenses every time.

(2) Enable the connectivity check function on the monitored interfaces. When an interface doesn't receive any response from the remote server for a certain period of time, the device will consider the interface status as fail. Then the Device HA Pro feature will change the status of the interface.

13.2 How do I Configure Device HA Pro in My Current Environment?



1. License

The Device HA Pro feature is license required. Please go to register both of your devices on **myZyXEL.com** and make sure the devices have the license after syncing with the **myZyXEL.com** server.

License Status

#	Service	Status	Registration Type	Expiration Date	Count
1	IDP/AppPatrol Signature Se...	Not Licensed			N/A
2	Anti-Virus Signature Service	Not Licensed			N/A
3	Anti-Spam Service	Not Licensed			N/A
4	Content Filter Service	Not Licensed			N/A
5	SSL VPN Service	Default			25
6	Managed AP Service	Default	Standard		2
7	Concurrent Device Upgrade	Default	Standard		200
8	Device HA Pro	Licensed	Standard		N/A

Page 1 of 1 | Show 50 items | Displaying 1 - 8 of 8

2. Configurations on the Primary Device

Go to the **Configuration** > **Device HA** > **Device HA Pro** screen.

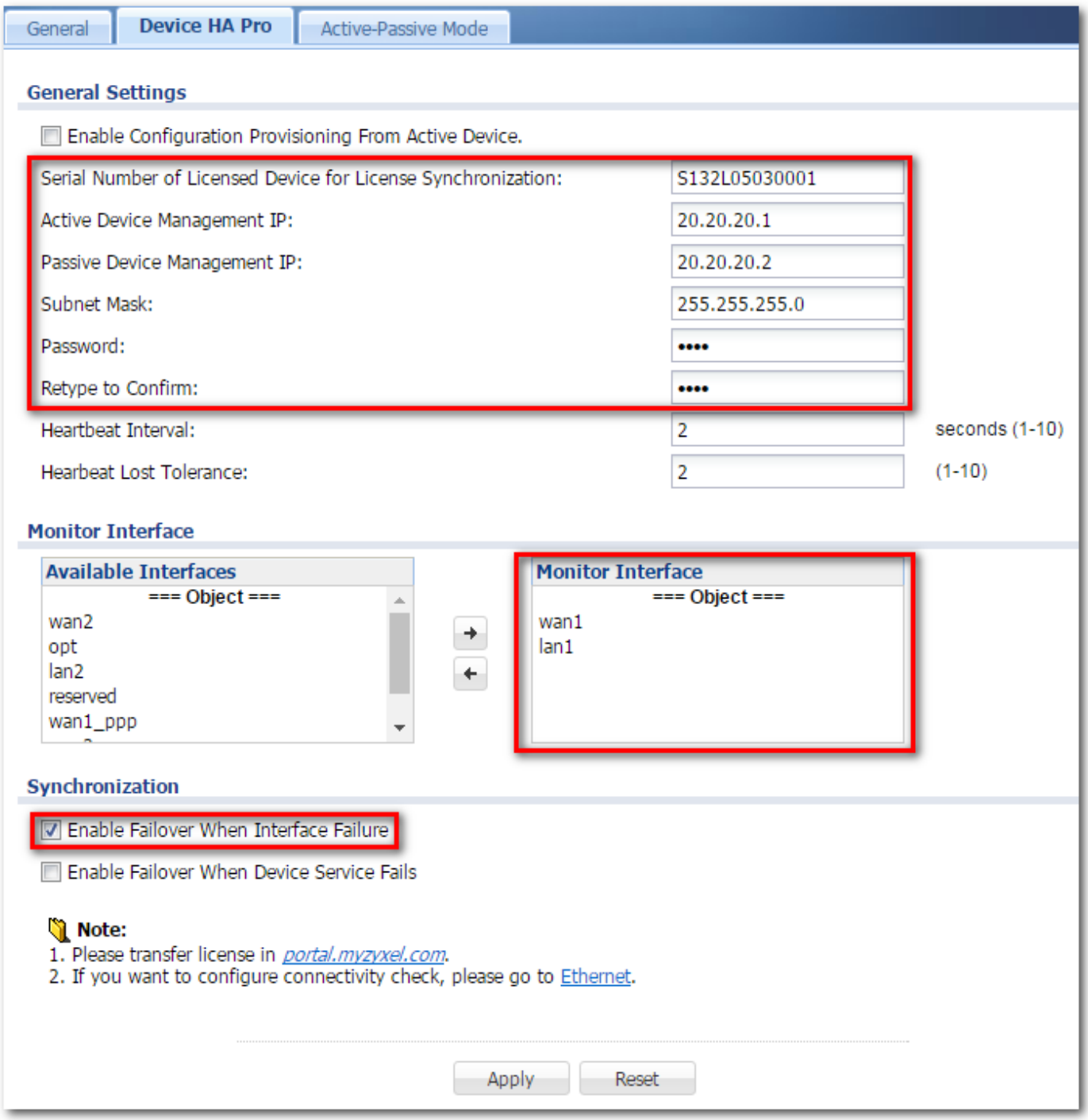
-Enter the device's license serial number from the **myZyXEL.com** server.

-Enter the management IP address after enabling the Device HA Pro feature.

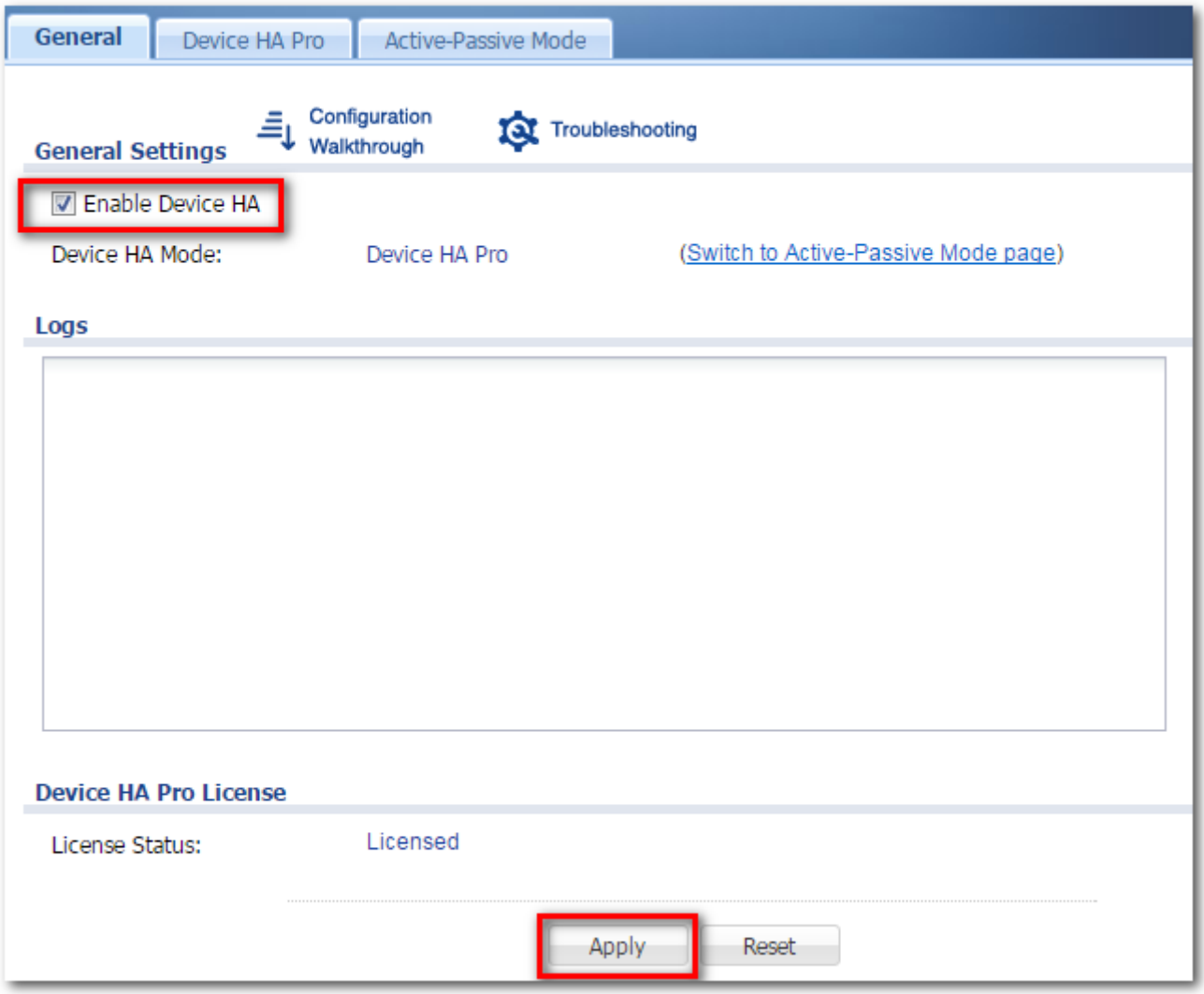
-Select the interfaces which you would like to monitor.

-Enable failover when an interface fails.

-Click **Apply**.



Go to the **Configuration** > **Device HA** > **General** screen.
- Select **Enable Device HA** and click **Apply** to enable Device HA Pro.

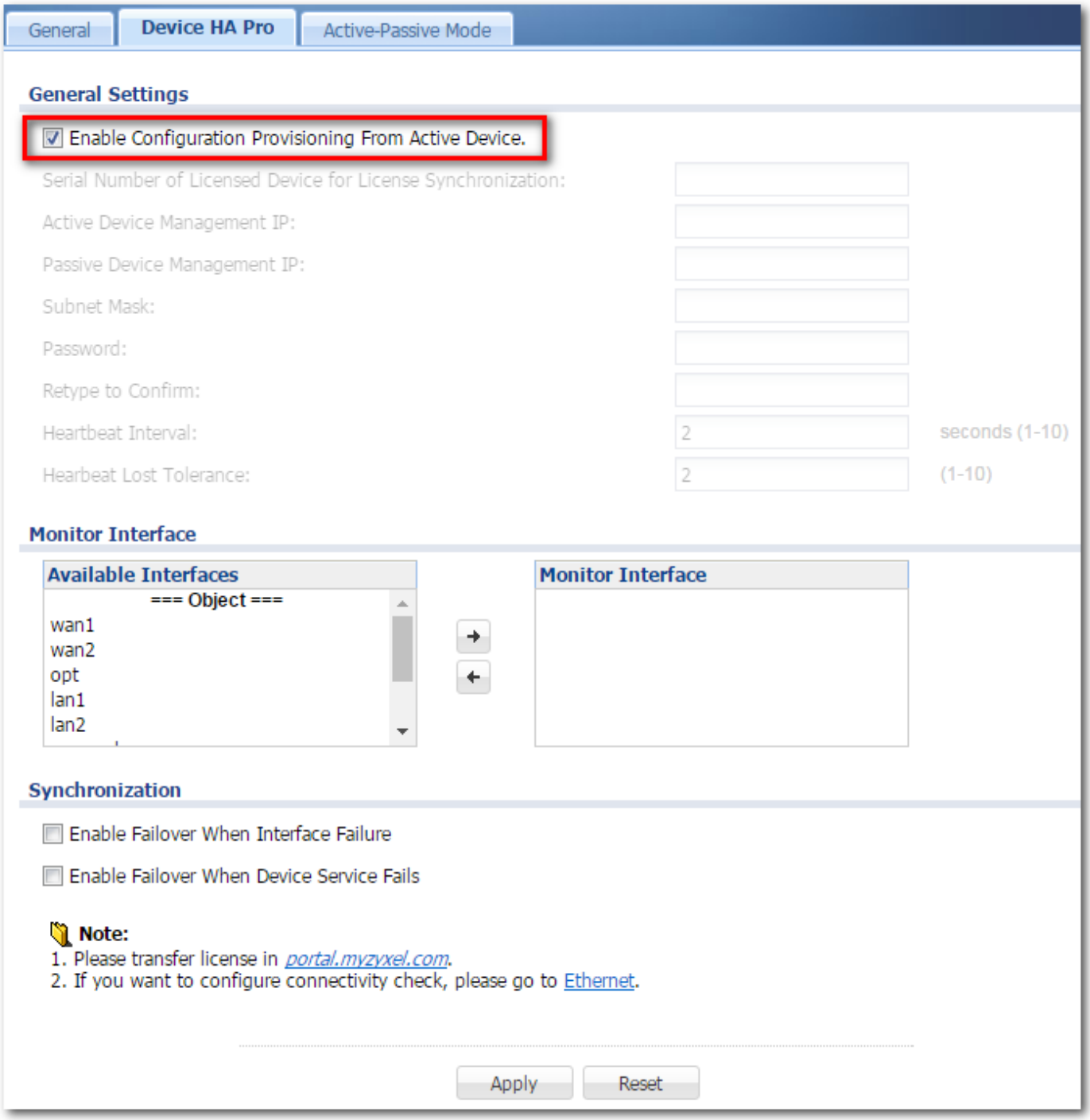


3. Configurations on the Secondary Device

Go to the **Configuration** > **Device HA** > **Device-HA Pro** screen.

-Select **Enable Configuration Provisioning From Active Device**.

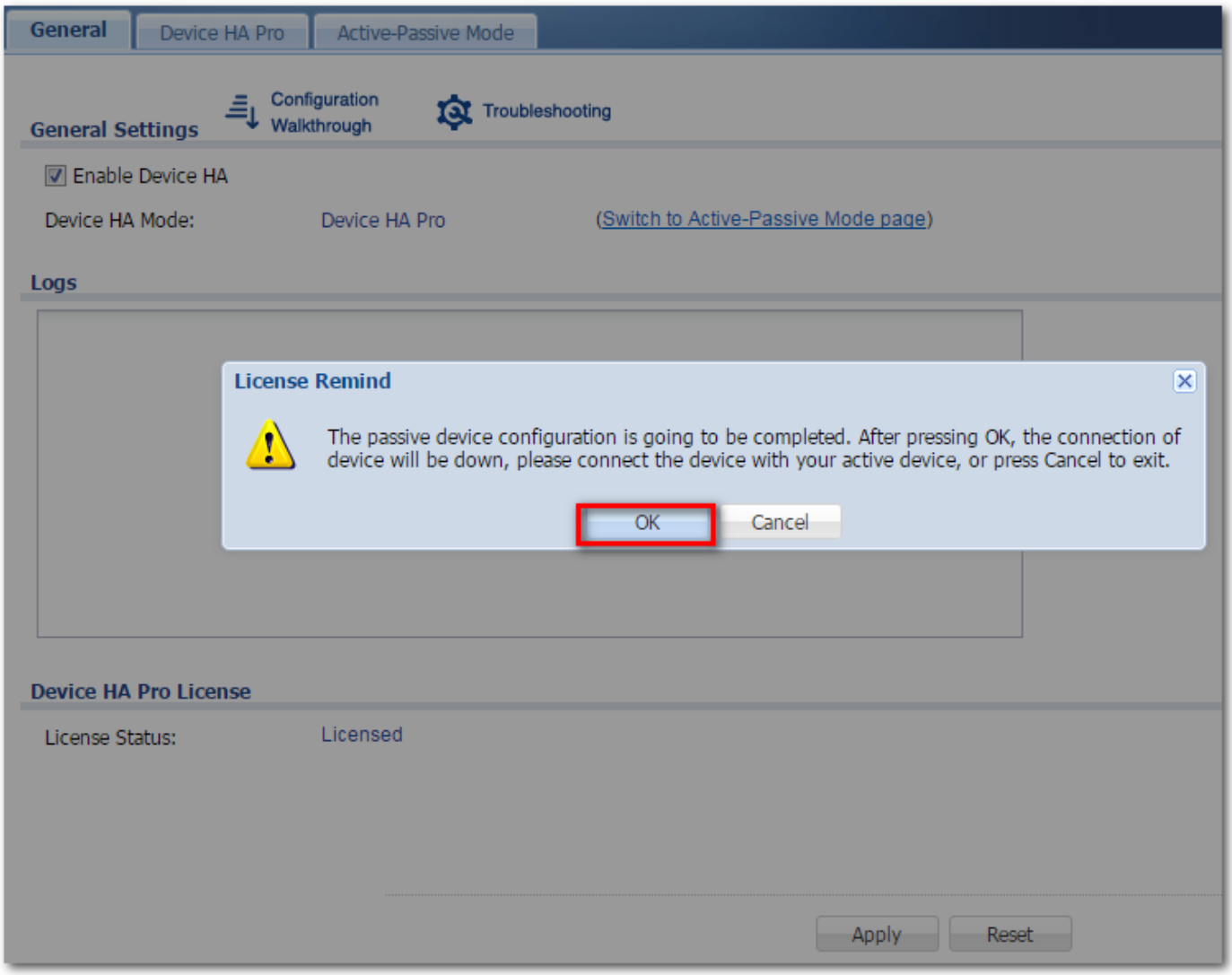
-Click **Apply**.



Go to the **Configuration** > **Device HA** > **General** screen.

-Select **Enable Device HA** and click **Apply**.

-Before the Device HA Pro feature is enabled on the secondary device, a **warning message** will pop-up for you to confirm. Click **OK** to enable it.



4. Connecting the Device HA Pro Port

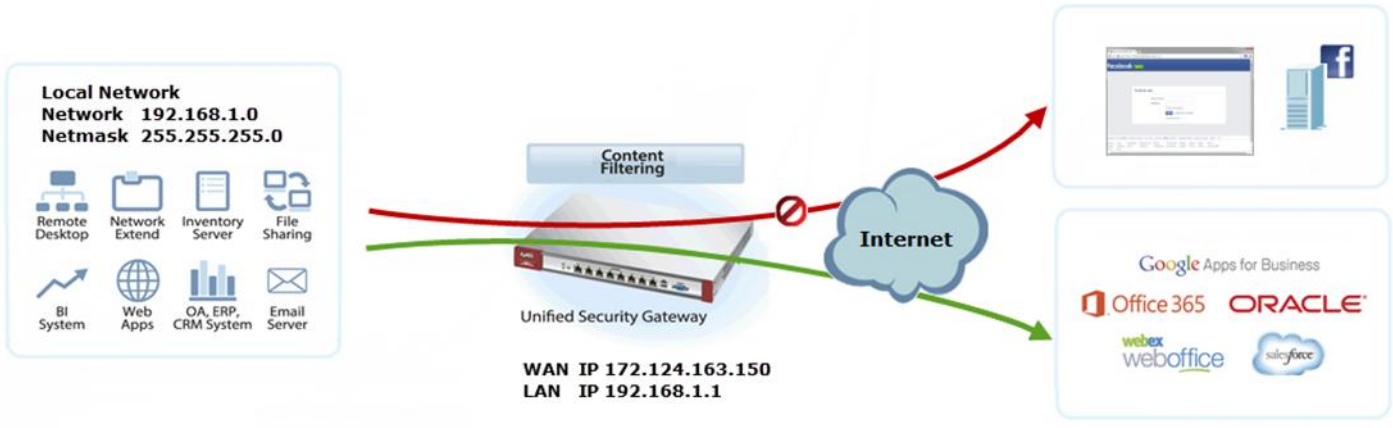
The Device HA Pro port is a new physical port on the DUT. You can use a cable to connect the devices with each other.

Scenario 14 — Content Filter 2.0 - HTTPs Domain Filter

14.1 Application Scenario

The Content Filter 2.0 - HTTPs Domain Filter allows you to block HTTPs websites by category service without SSL-Inspection. The filtering feature is based on 64 categories built in ZyWALL/USG such as pornography, gambling, hacking, etc.

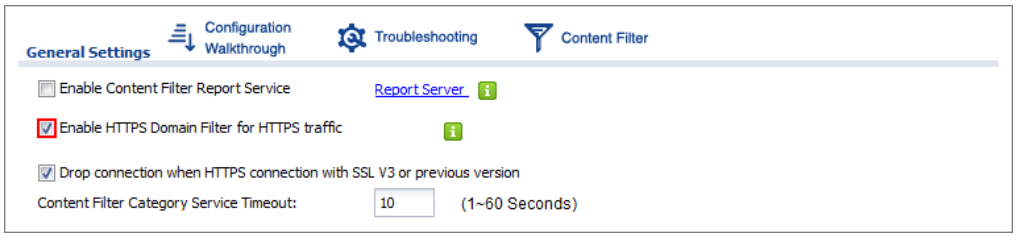
When user makes HTTPS request, the information contains a Server Name Indication (SNI) extension fields in server FQDN. Using the SNI to query category from local cache then cloud database, then take action when it matches the block category in Content Filter profile.



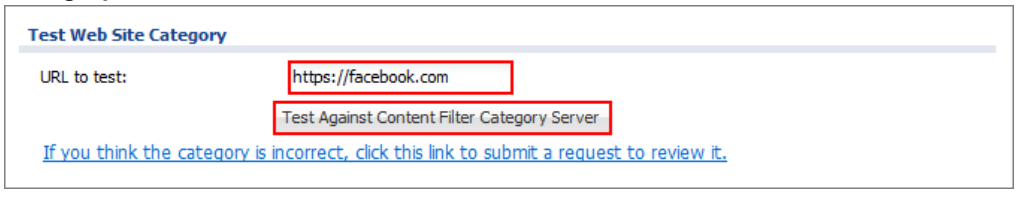
14.2 Configuration Guide

Set Up the Content Filter on the ZyWALL/USG

1. Go to **CONFIGURATION > UTM Profile> Content Filter > Profile > General Settings**. Select **Enable HTTPS Domain Filter for HTTPS traffic.**

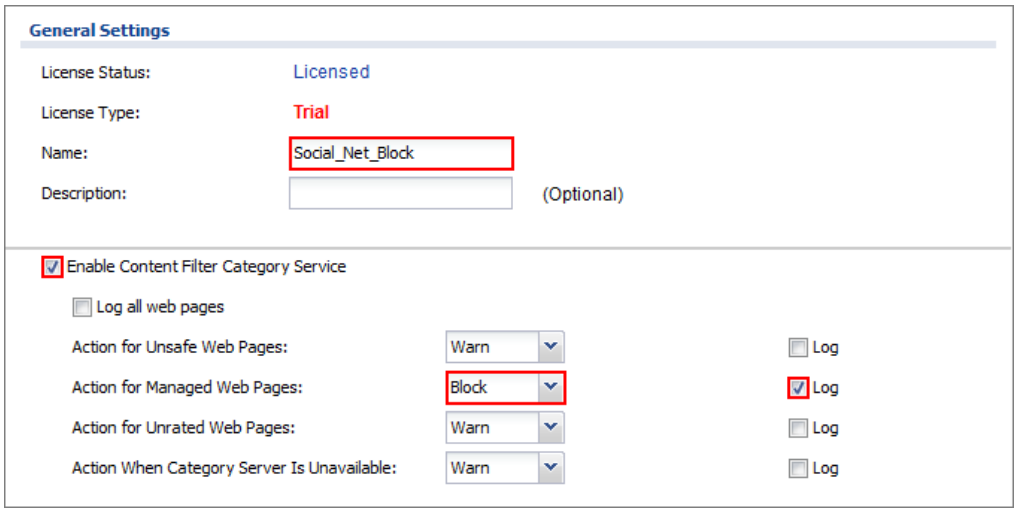


2. Go to **CONFIGURATION > UTM Profile> Content Filter > Profile Management > Add Filter Profile > Test Web Site Category**. Type URL to test the category and click **Test Against Content Filter Category Server.**

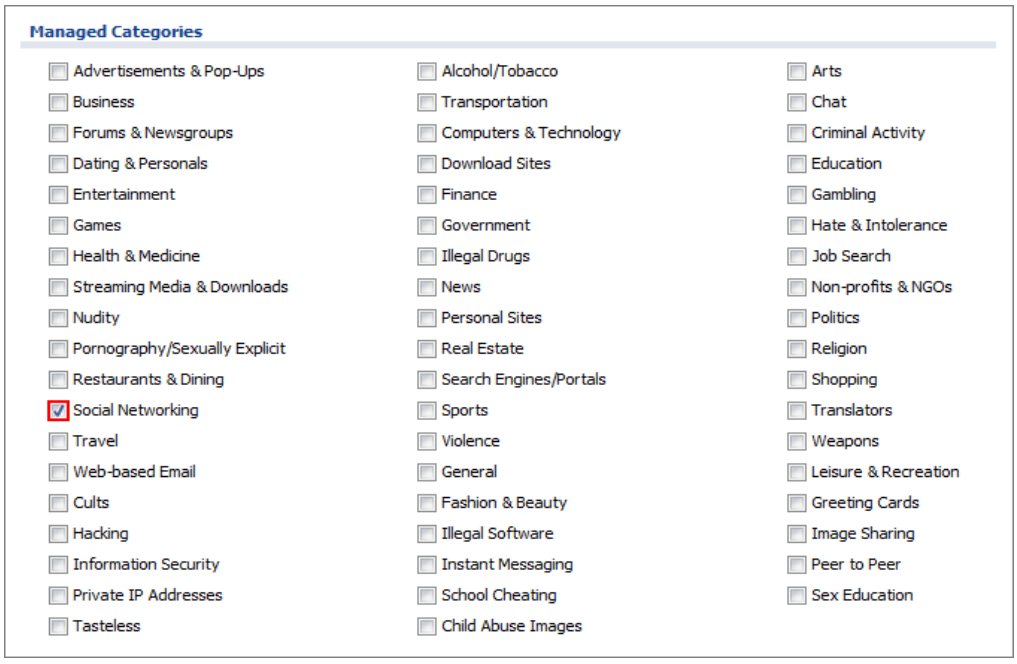


3. You will see the category recorded in the external content filter server's database for both HTTP and HTTPS Domain you specified.

4. Go to **CONFIGURATION > UTM Profile> Content Filter > Profile Management > Add Filter File > Custom Service**. Configure a **Name** for you to identify the **Content Filter Profile** and select **Enable Content Filter Category Service**. Select **Block** to prevent users from accessing web pages that match the managed categories that you select below. Select **Log** to record attempts to access web pages that match the unsafe categories that you select below.

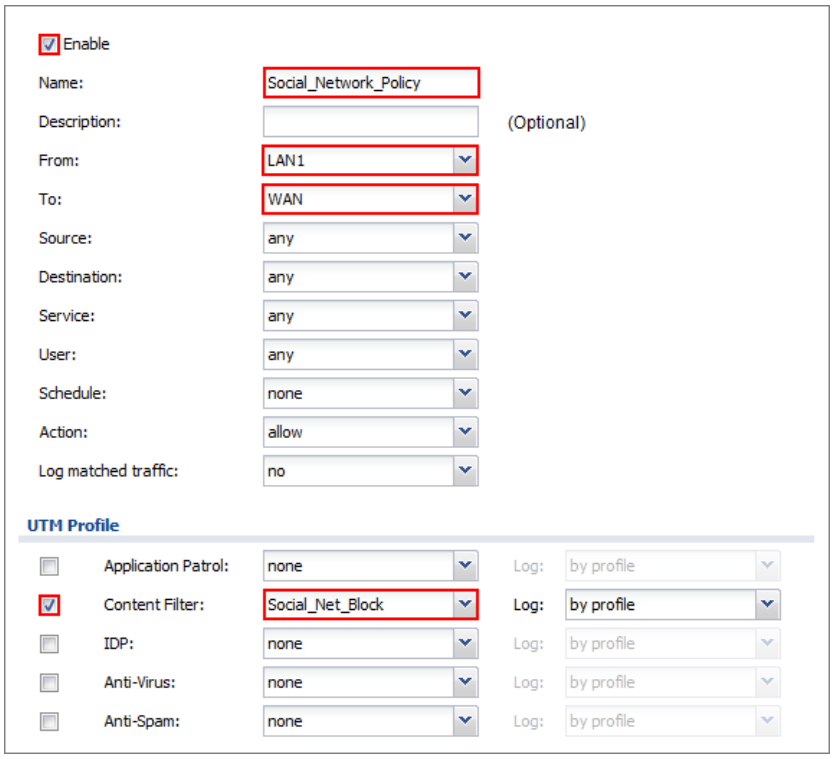


5. Scroll down to the **Managed Categories** section, select categories in this section to control access to specific types of Internet content. You must have the Content Filtering license to filter these categories.



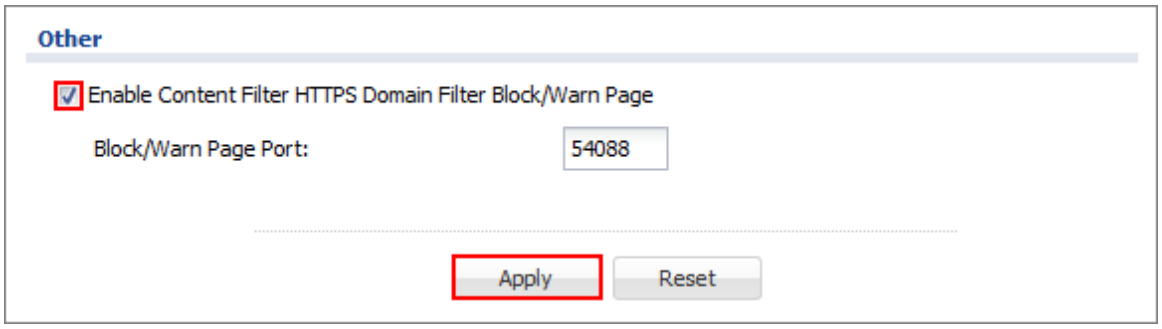
Set Up the Security Policy on the ZyWALL/USG

1. Go to **CONFIGURATION > Security Policy > Policy Control**, configure a **Name** for you to identify the **Security Policy** profile. Scroll down to **UTM Profile**, select **Content Filter** and select a profile from the list box (Social_Net_Block in this example).



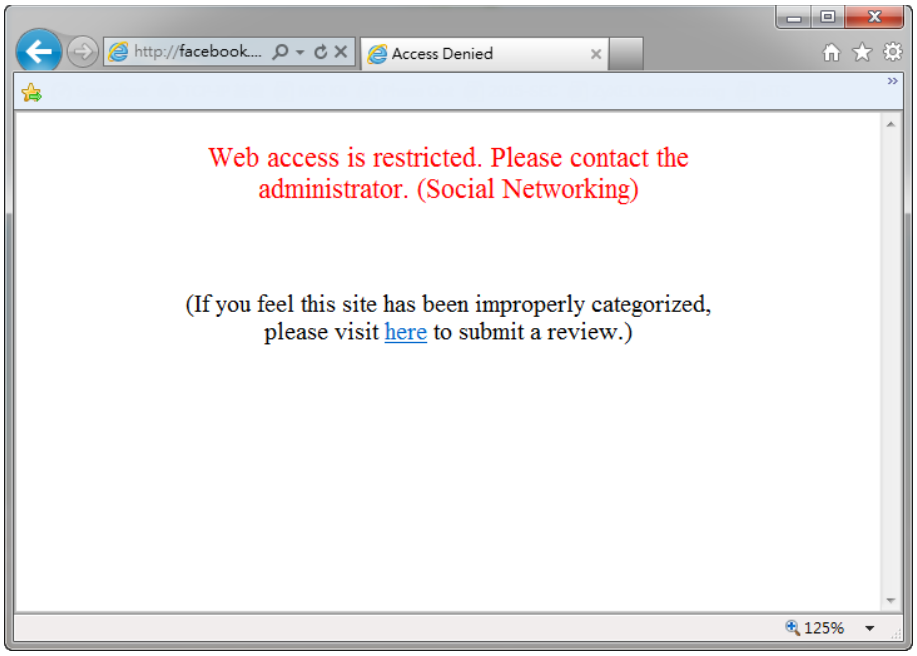
Set Up the System Policy on the ZyWALL/USG

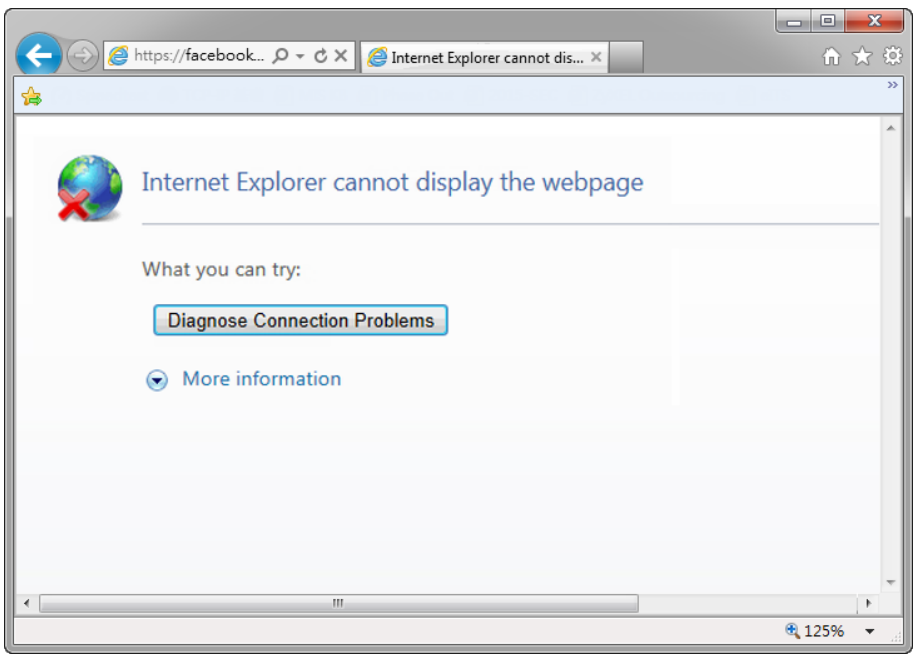
1. Go to **CONFIGURATION > System > WWW > Show Advanced Settings > Other**, click **Enable Content Filter HTTPS Domain Filter Block/Warn Page**.



Test the Result

1. Type http://www.facebook.com/ or https://www.facebook.com/ into the browser, the error message occurs.





2. Go to the ZyWALL/USG **Monitor > Log**, you will see [alert] log message such as below. HTTP traffic log matches (Content Filter) and HTTPS traffic log matches (HTTPS Domain Filter) in message field.

Monitor > Log

#	Time	Priority	Category	Message	Source	Destination	Note
1	2016-03-17 02:22:39	notice	Security Policy Control	Match default rule, DROP [count=2]	10.251.31.91:17500	255.255.255.255:17500	ACCESS BLOCK
2	2016-03-17 02:33:09	alert	Blocked web sites	facebook.com : Social Networking, Rule_id=1 (Content Filter)	192.168.1.33:18424	66.220.158.68:80	WEB BLOCK
3	2016-03-17 02:22:35	alert	Blocked web sites	www.facebook.com : Social Networking, Rule_id=1 (HTTPS Domain Filter)	192.168.1.33:51728	31.13.79.220:443	WEB BLOCK

Scenario 15 — Content Filter 2.0 - Geo IP Blocking

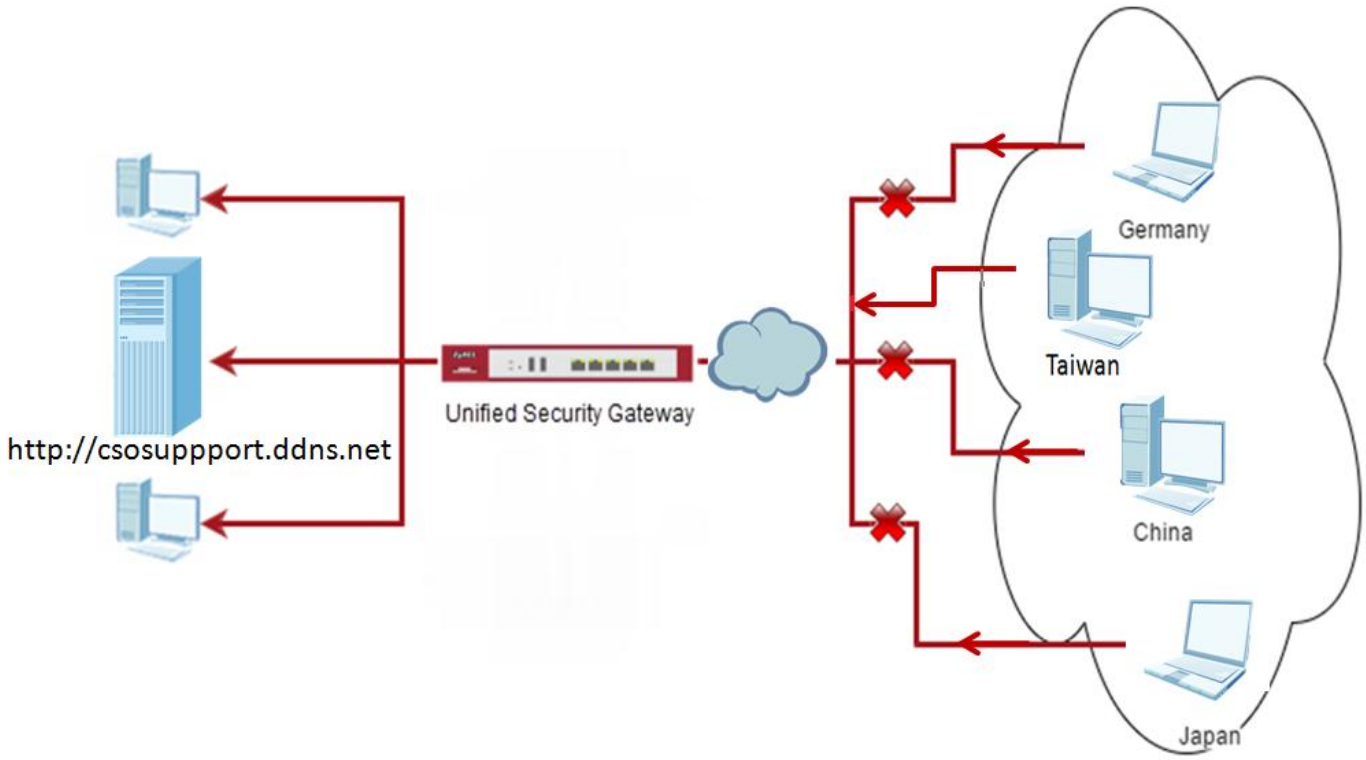
15.1 Application Scenario

The Content Filter 2.0 - Geo IP blocking offers identify the country based on IP address, it allows you to block the client accessing to certain country based on organizational policy.

When user makes HTTP or HTTPS request, ZyWALL/USG query IP address from MaxMind database, then take action when it matches the block country in Content Filter profile.

If you have a local web site and your primary market is local people, then there is no need to let any other countries index or waste bandwidth on your server.

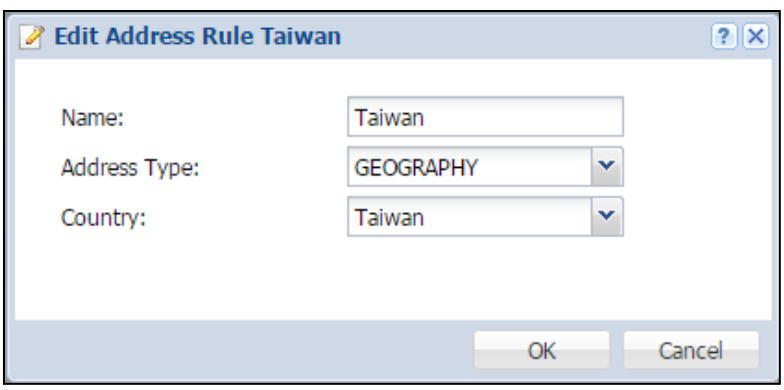
Also this feature offer an easy and effective way to prevent bogus, bots, brute force hacks, vulnerability scanners, and web crawlers from other countries.



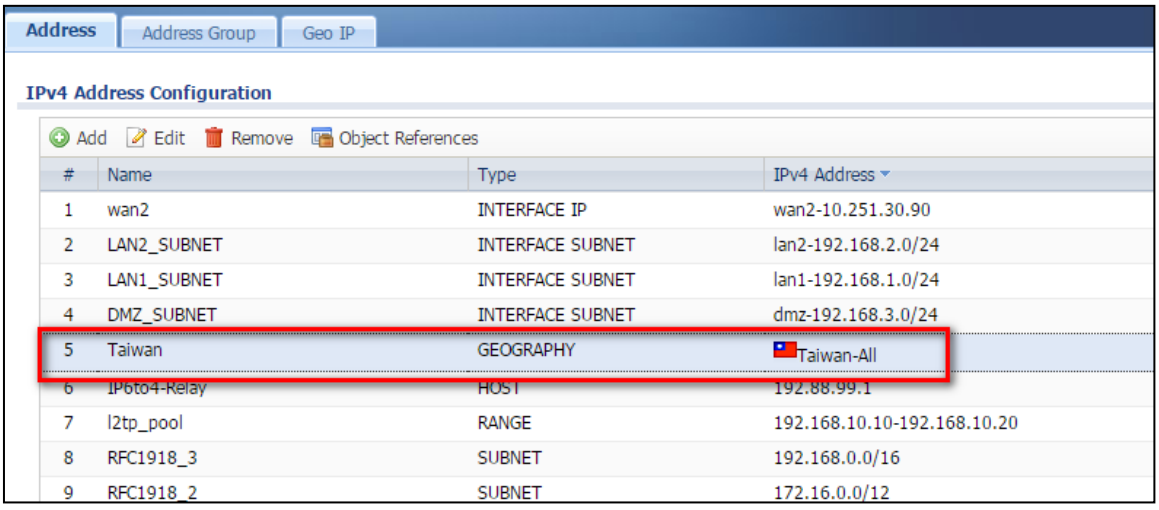
15.2 Configuration Guide

Set Up the Address Objet with Geo IP on the ZyWALL/USG

1. Go to **CONFIGURATION > Object > Address/Geo IP > Address > Add Address Rule**.

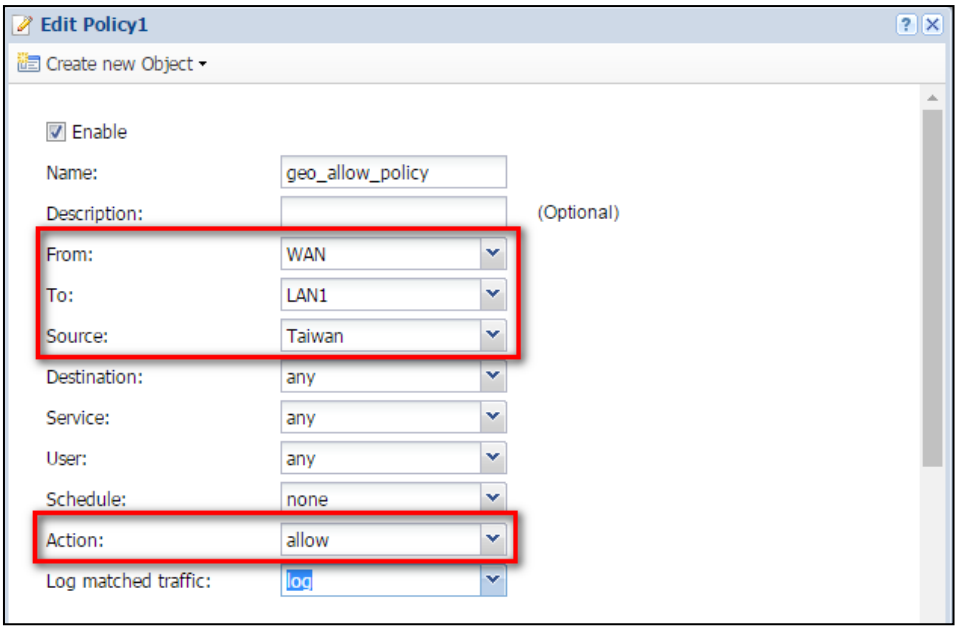


2. Go to **CONFIGURATION > Object > Address/Geo IP > Address**, you can see the customized GEOGRAPHY address.

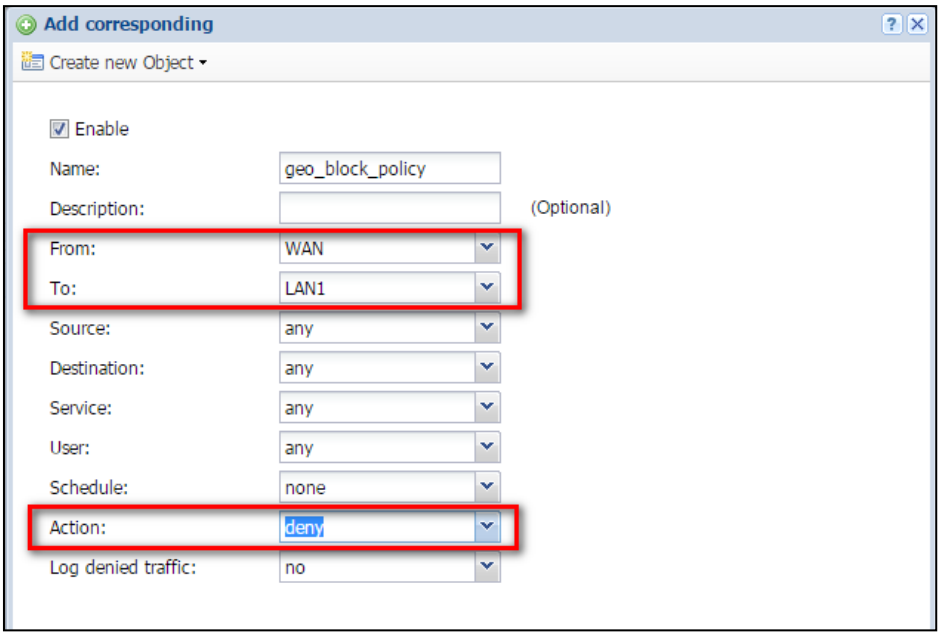


Set Up the Security Policy on the ZyWALL/USG

1. Go to **CONFIGURATION > Security Policy > Policy Control**, configure a **Name** for you to identify the **Security Policy** profile. Set Geo IP traffic from WAN to LAN allow source from local country (geo_allow_policy in this example).

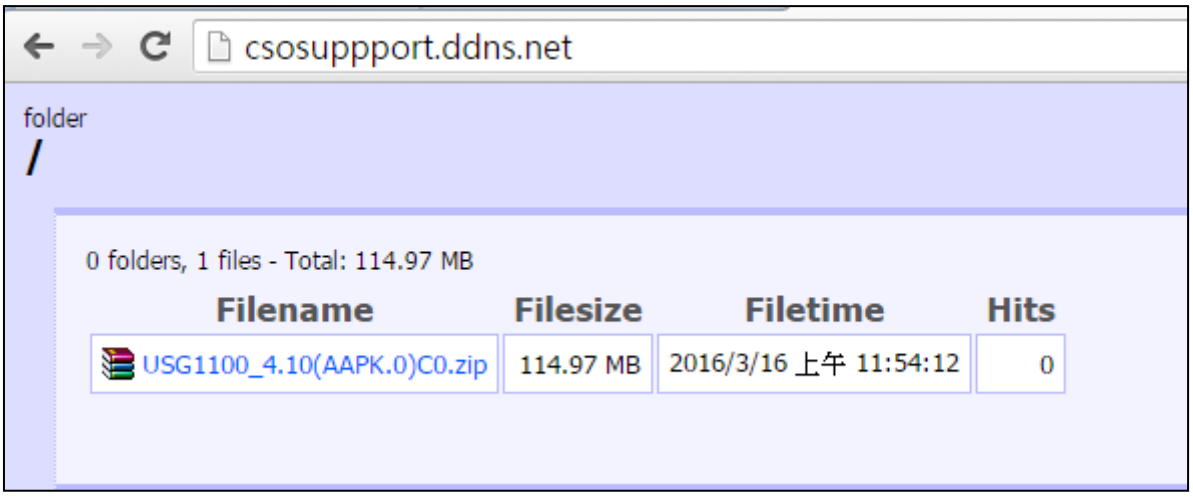


2. Go to **CONFIGURATION > Security Policy > Policy Control**, configure a **Name** for you to identify the **Security Policy** profile. Set traffic from WAN to LAN deny (geo_block_policy in this example).

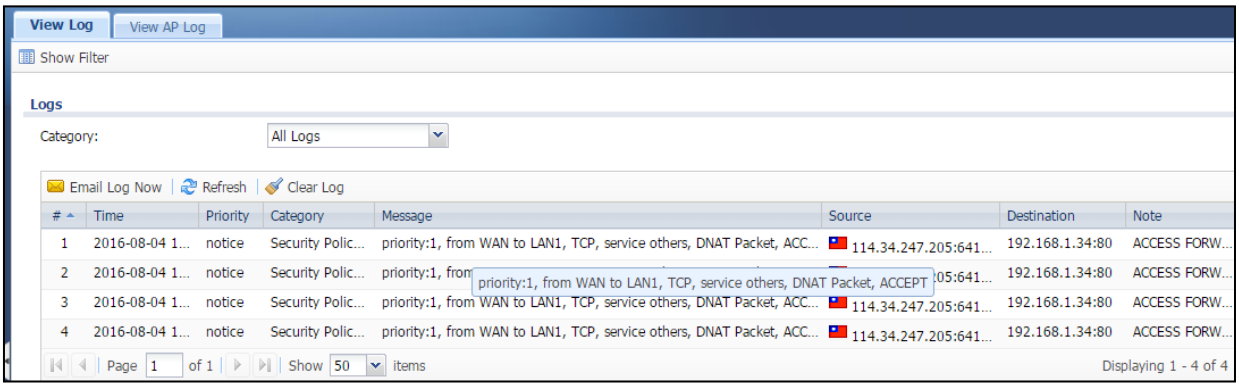


Test the Result

1. Type http://csosuppport.ddns.net/ into the browser, and the http can be reached.



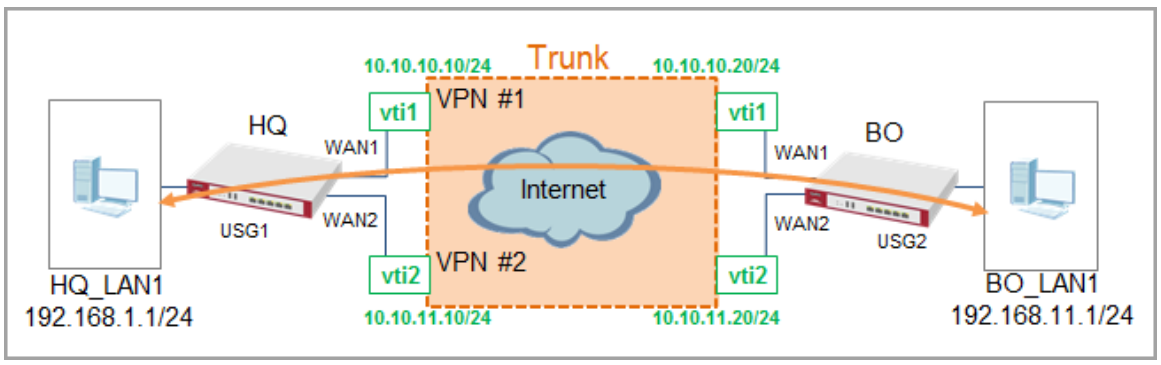
2. Go to the ZyWALL/USG **Monitor > Log**, you will see [notice] log message such as below. Traffic matches Geo IP policy will be blocked and shows in message field.



Scenario 16 — VPN Failover with VTI

16.1 How to Create a VTI for VPN Tunnel

With VTI (Virtual Tunnel Interface), the user can create an interface for the VPN tunnel. Through VTI, the VPN tunnel can be managed as an interface with more flexibility. It allows the user to configure a trunk with VTI to achieve VPN load balancing. Besides, the user can configure a policy route or static route by selecting the VTI as the next-hop. Furthermore, it allows the user to configure the BWM rule with a VTI object. This example illustrates how to create a VTI object and configure a policy route with the VTI. Furthermore, it applies the VTI to the WAN trunk to achieve VPN load balancing.



VTI Deployment Flow

1 Configure the VPN gateways.

2. Configure a VPN tunnel for each VPN gateway with the application scenario **VPN Tunnel Interface**.
3. Create a VTI for each VPN tunnel.
4. Create a trunk with the VTIs.
5. Configure a policy route.
6. Connect the VPN tunnels.

Configuration Guide

Network Conditions

USG1
- WAN1 IP: 10.251.31.114
- WAN2 IP: 10.251.31.167
- VTI 1: 10.10.10.10
- VTI 2: 10.10.11.10
- LAN1: 192.168.1.0/24

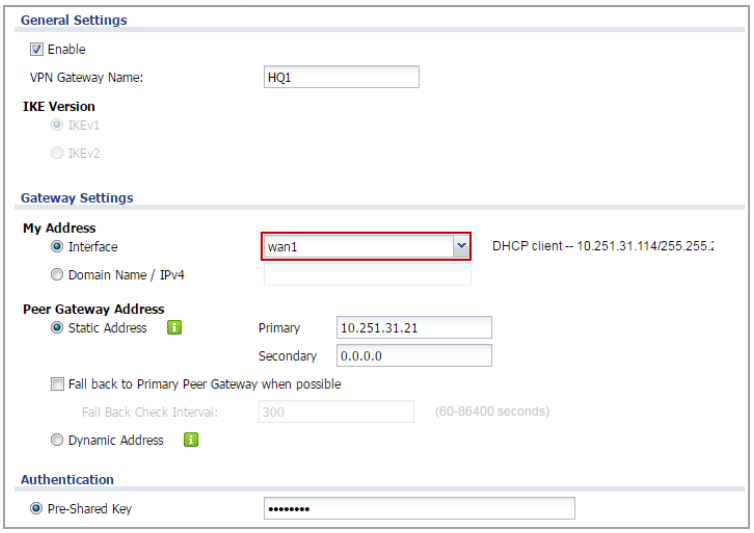
USG2
- WAN1 IP: 10.251.31.21
- WAN2 IP: 10.251.31.107
- VTI 1: 10.10.10.20
- VTI 2: 10.10.11.10
- LAN1: 192.168.11.0/24

On **USG1**:

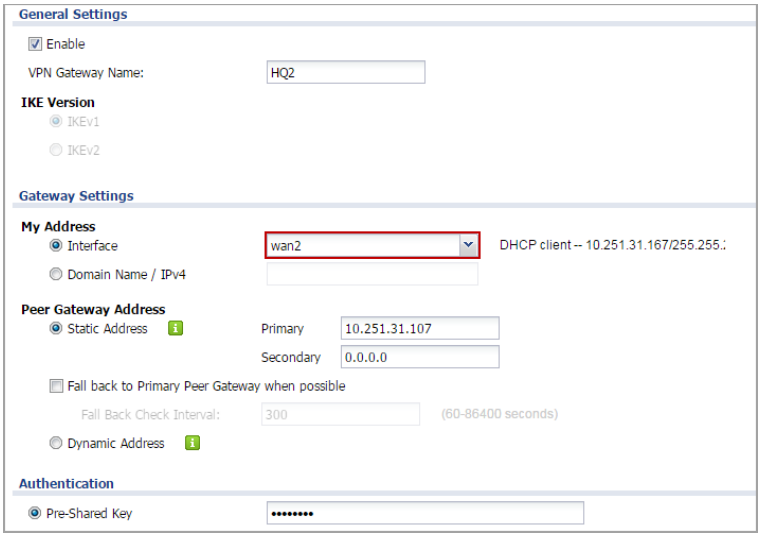
(1) Configure the VPN gateways

Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway > Add**.

Create the VPN gateway **HQ1** with **wan1**.



In the same screen, create the VPN gateway **HQ2** with **wan2**.

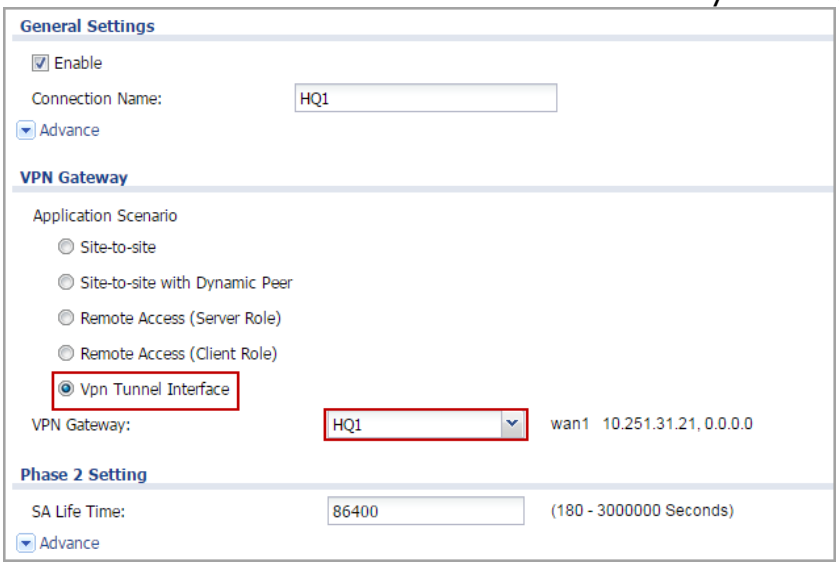


(2) Configure the VPN tunnels

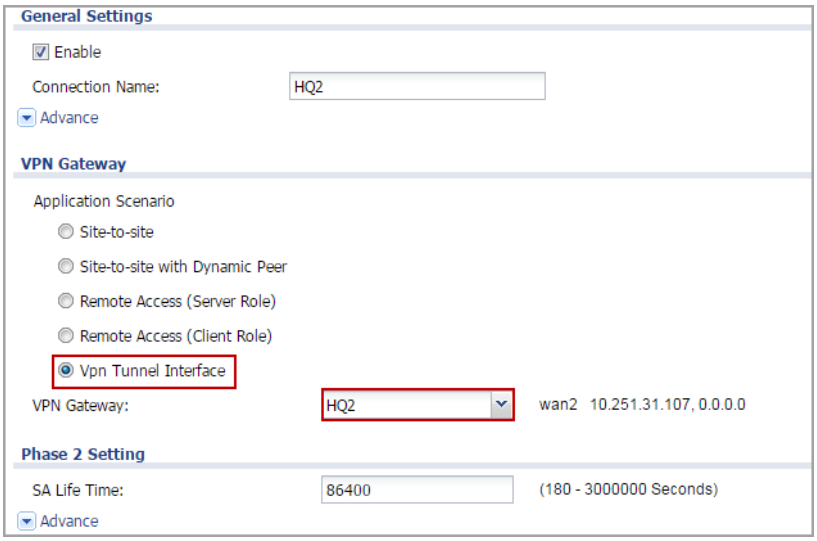
Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection > Add**.

Create a VPN tunnel for the VPN gateway **HQ1**.

Select **VPN Tunnel Interface** as the application scenario.

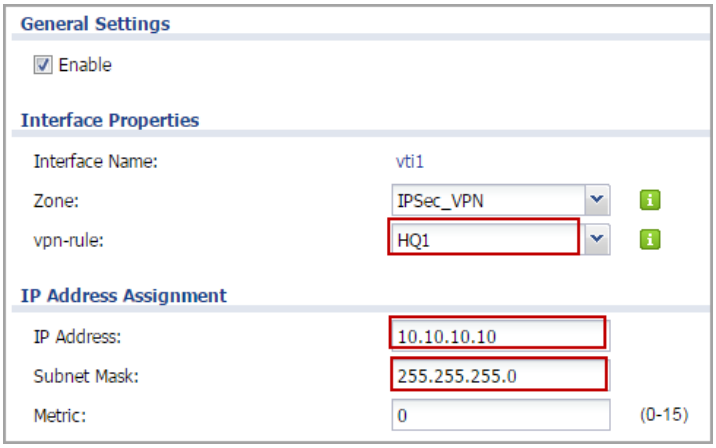


In the same screen, create a VPN tunnel for the VPN gateway **HQ2**.
Select **VPN tunnel Interface** as the application scenario.

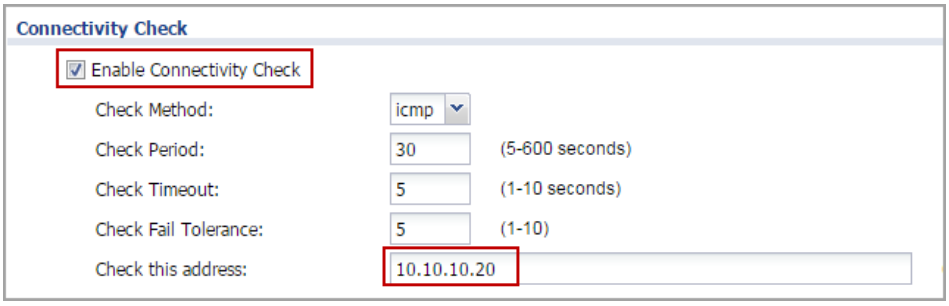


(3) Create VTIs

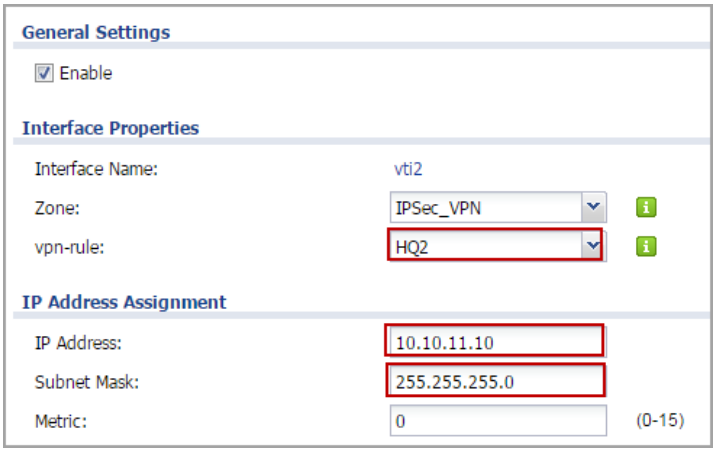
Go to **CONFIGURATION > Network > Interface > VTI > Add**.
Create a VTI for the VPN tunnel **HQ1**.



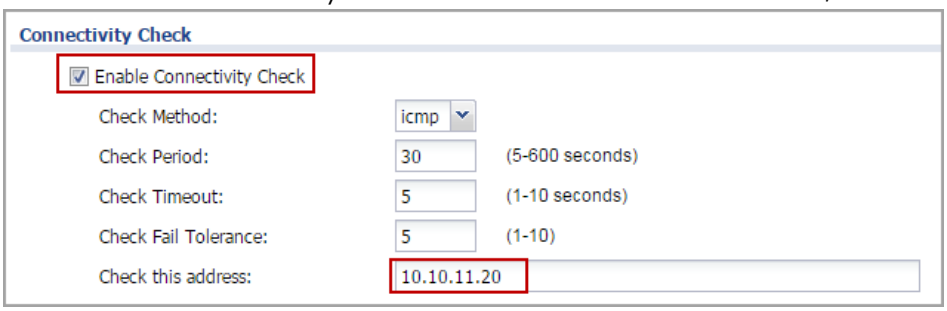
Enable the connectivity check. Enter the IP address of **vti1**, which is configured on **USG2**.



In the same screen, create a VTI for the VPN tunnel **HQ2**.



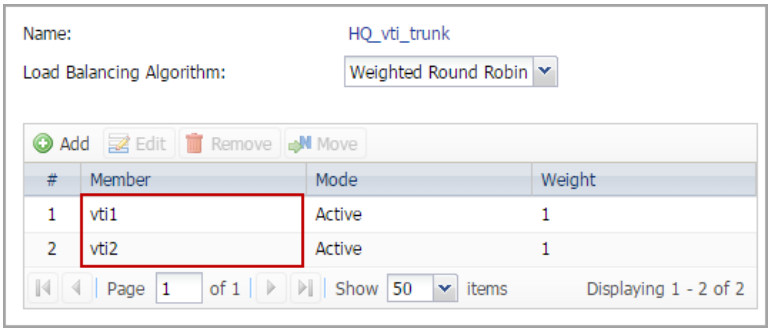
Enable the connectivity check. Enter the IP address of **vti2**, which is configured on **USG2**.



(4) Create a new trunk

Go to **CONFIGURATION > Network > Interface > Trunk > User Configuration > Add**.

Add **vti1** and **vti2** to the new trunk.



(5) Configure a policy route

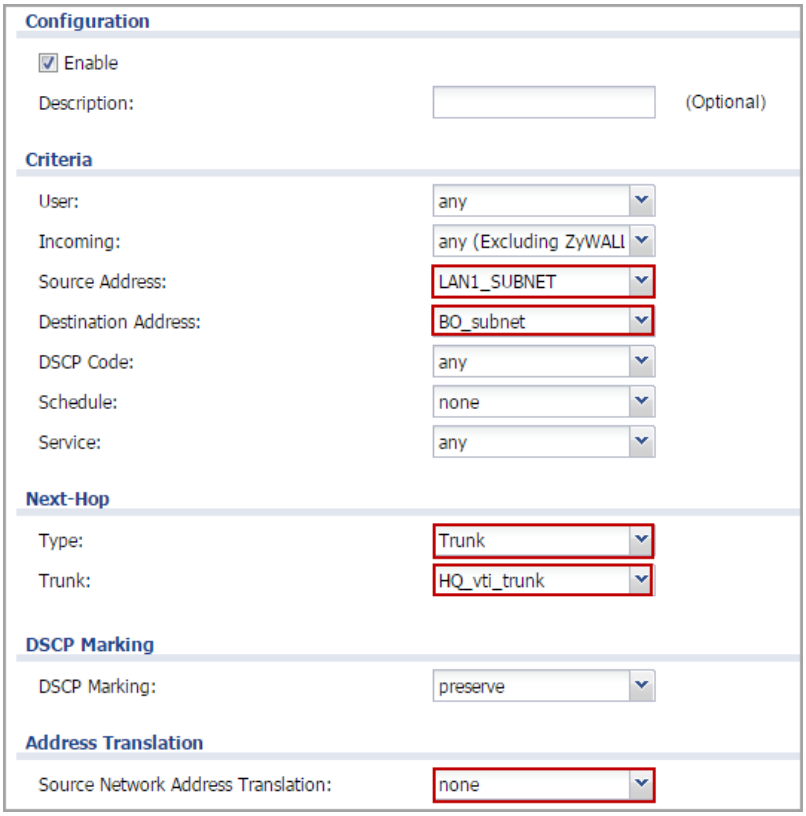
Go to **CONFIGURATION > Network > Routing > Policy Route > Add** and enter the following parameters.

Source Address: LAN1_SUBNET (192.168.1.0/24)

Destination Address: BO_subnet (192.168.11.0/24)

Next-Hop: HQ_vti_trunk

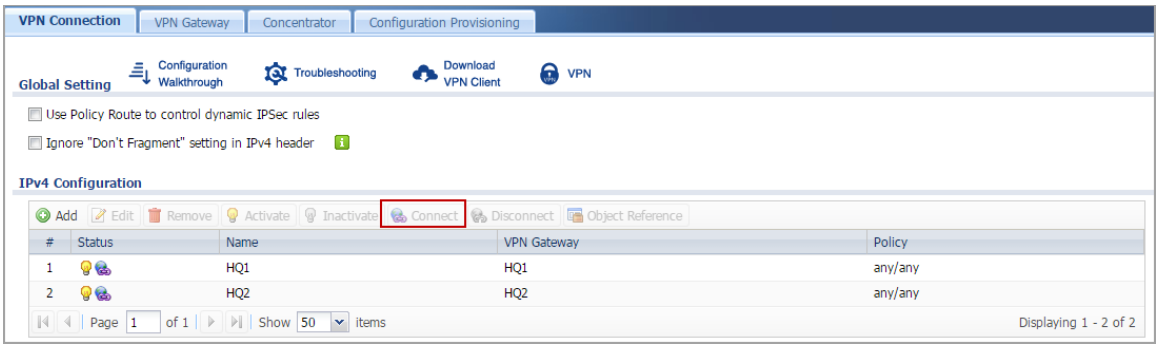
SNAT: none



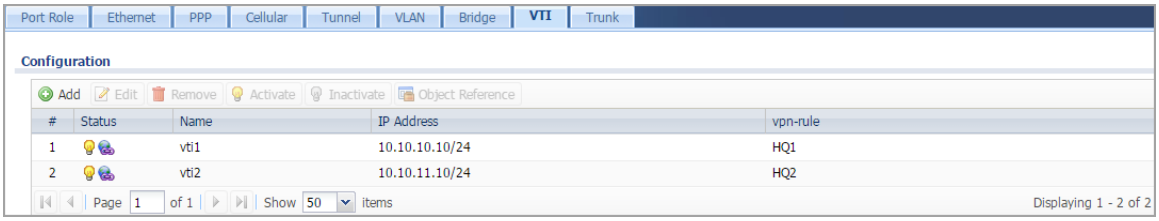
(6) Connect the VPN tunnels

Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection**.

Connect the VPN tunnels when the VTIs are ready.



In the **CONFIGURATION > Network > Interface > VTI** screen, you should be able to see that the status of the VTI is up when the corresponding VPN tunnel is established.

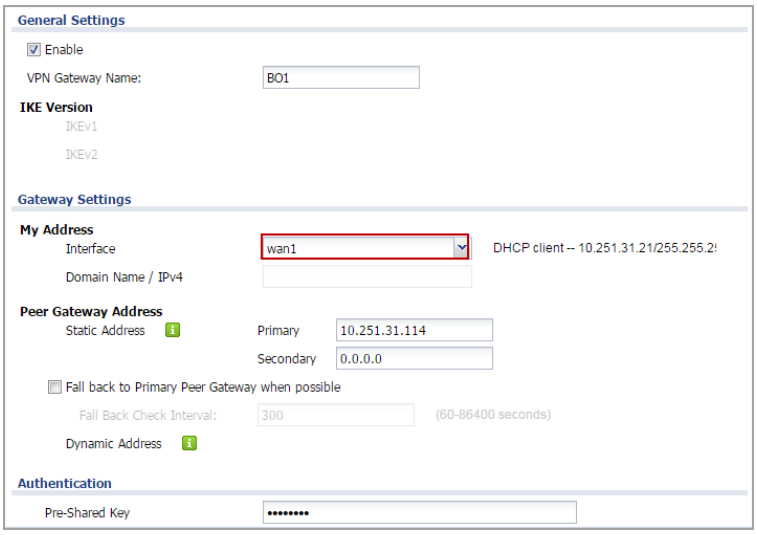


On **USG2**:

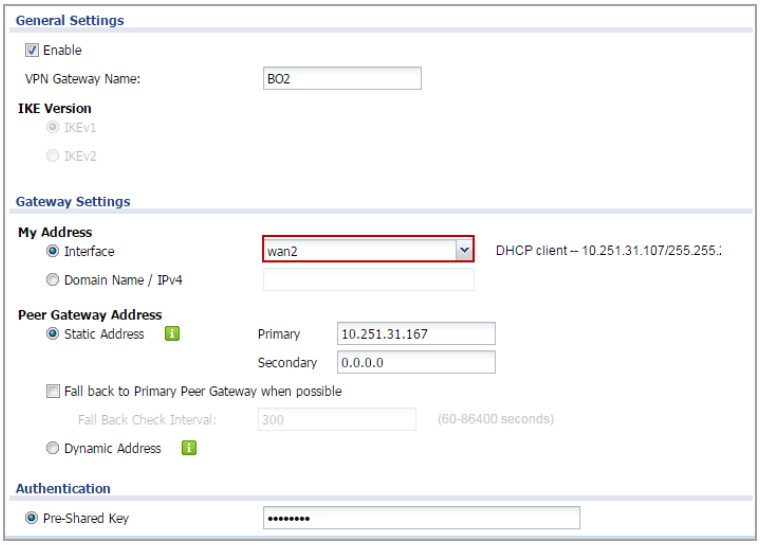
(1) Configure the VPN gateways

Go to **CONFIGURATION > VPN > IPSec VPN > VPN Gateway > Add**.

Create the VPN gateway **BO1** with **wan1**.

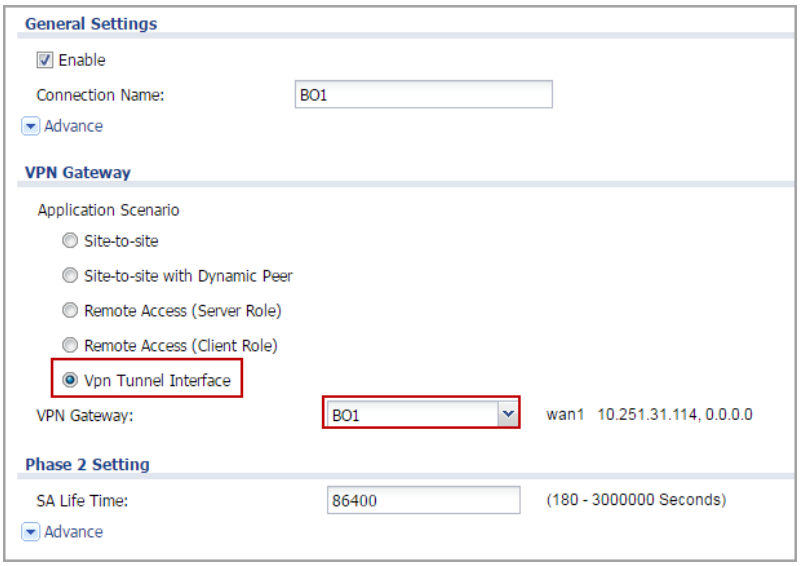


In the same screen, create the VPN gateway **BO2** with **wan2**.

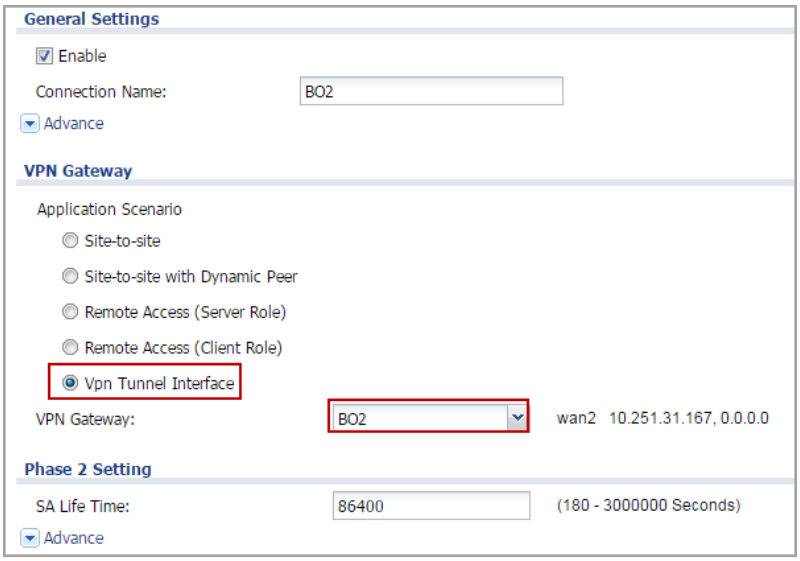


(2) Configure the VPN tunnels

Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection > Add**.
Create a VPN tunnel for the VPN gateway **BO1**.
Select **VPN tunnel Interface** as the application scenario.

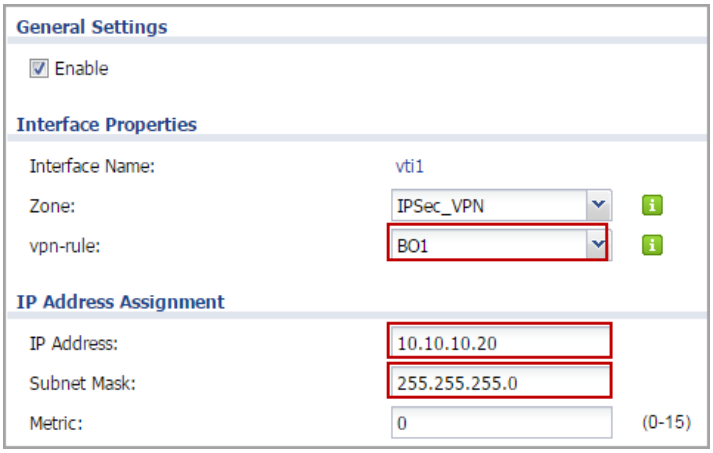


In the same screen, create a VPN tunnel for the VPN gateway **BO2**.
Select **VPN tunnel Interface** as the application scenario.

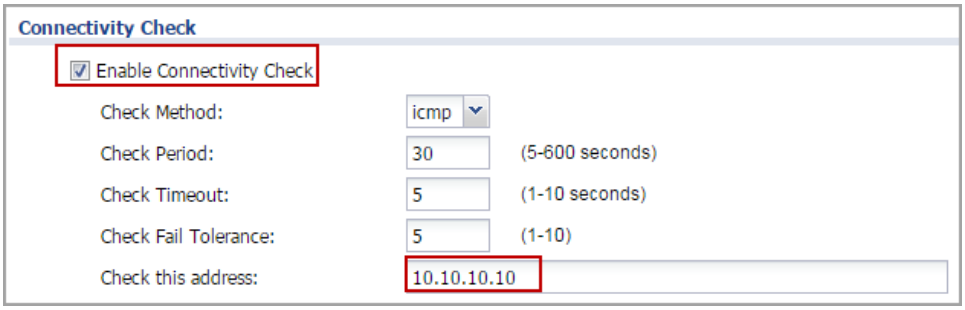


(3) Create VTIs

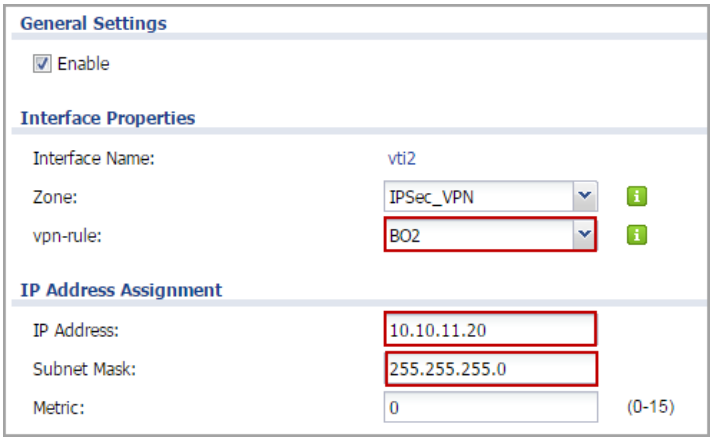
Create a VTI for the VPN tunnel **BO1** in the **CONFIGURATION > Network > Interface > VTI > Add** screen.
Be aware that the IP address of this VTI must be in the same subnet as **vti1** on **USG1**.
In this example, the IP address and subnet mask of **vti1** on **USG1** is **10.10.10.10** and **255.255.255.0** respectively. The IP address of **vti1** on **USG2** must be in the subnet of **10.10.10.0/24**.



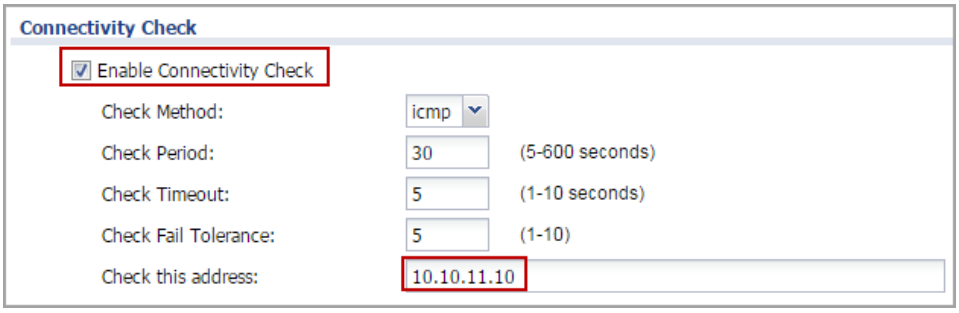
Enable the connectivity check. Enter the IP address of **vti1**, which is configured on **USG1**.



In the same screen, create a VTI for the VPN tunnel **BO2**.
Be aware that the IP address of this VTI must be in the same subnet as **vti2** on **USG1**. In this example, the IP address and subnet mask of **vti2** on **USG1** is **10.10.11.10** and **255.255.255.0** respectively. The IP address of **vti2** on **USG2** must be in the subnet of **10.10.11.0/24**.



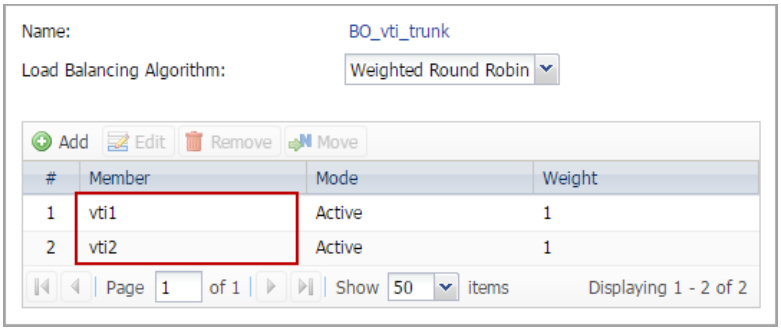
Enable the connectivity check. Enter the IP address of **vti2**, which is configured on **USG1**.



(4) Create a new trunk

Go to **CONFIGURATION > Network > Interface > Trunk > User Configuration > Add**.

Add **vti1** and **vti2** to the new trunk.



(5) Configure a policy route

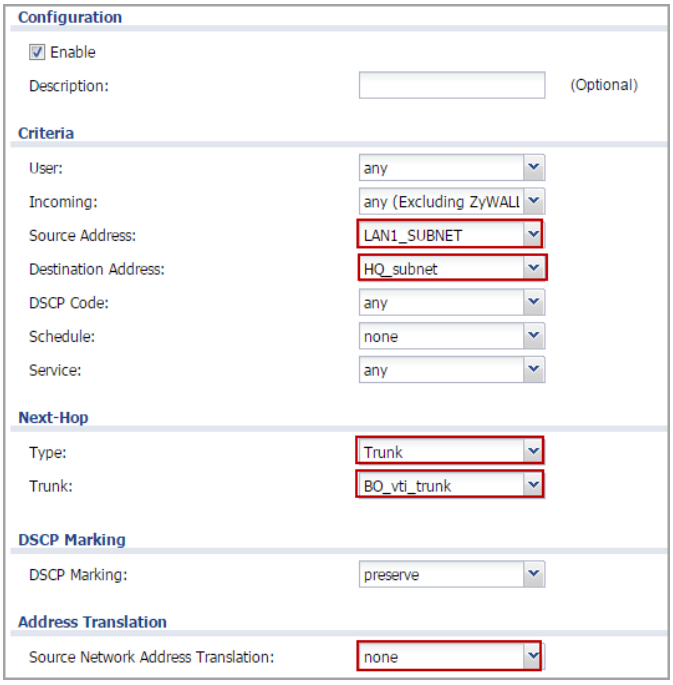
Go to **CONFIGURATION > Network > Routing > Policy Route > Add** and enter the following parameters.

Source Address: LAN1_SUBNET (192.168.11.0/24)

Destination Address: HQ_subnet (192.168.1.0/24)

Next-Hop: BO_vti_trunk

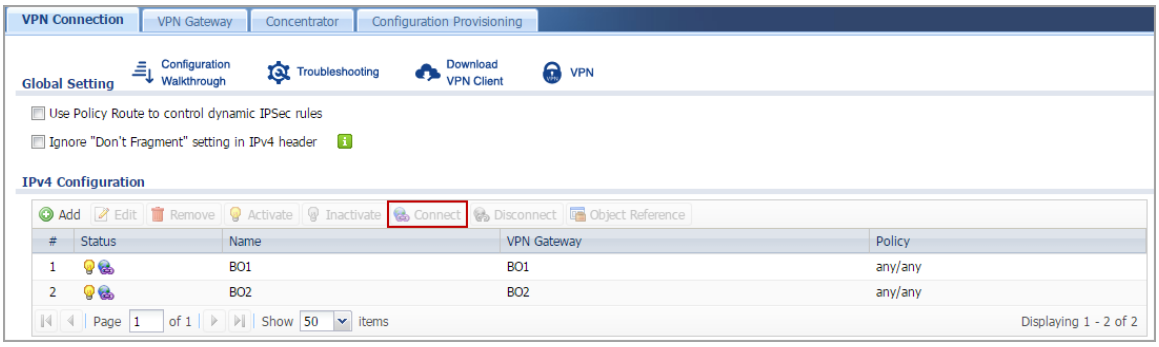
SNAT: none



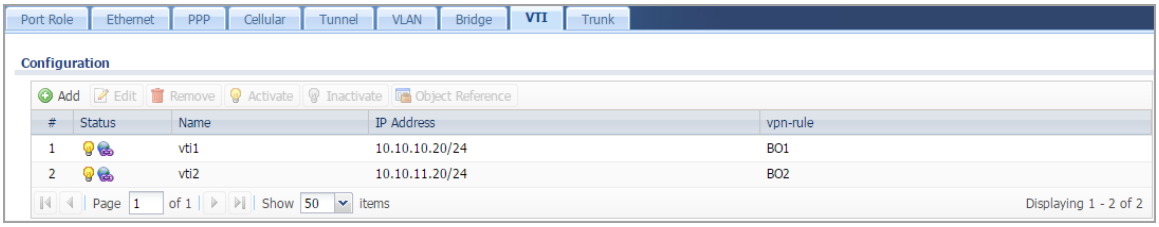
(6) Connect the VPN tunnels

Go to **CONFIGURATION > VPN > IPSec VPN > VPN Connection**.

Connect the VPN tunnels when the VTIs are ready.



Go to **CONFIGURATION > Network > Interface > VTI**. You will see that the status of the VTI is up when the corresponding VPN tunnel is established.



16.2 Verification

Task 1: The PC in LAN1 of **USG1** is able to ping the PC in LAN1 of **USG2** and vice versa.

PC of **USG1**: 192.168.1.34

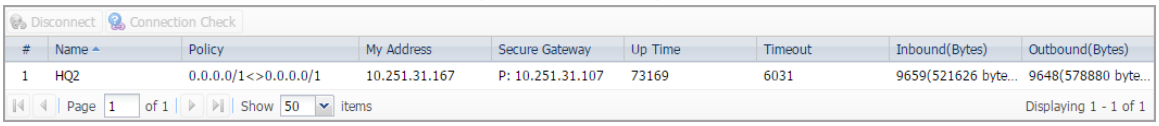
```
C:\Users>ping 192.168.11.33 -t

Ping 192.168.11.33 (使用 32 位元組的資料):
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=125
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=124
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=125
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=124
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=125
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=124
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=125
回覆自 192.168.11.33: 位元組=32 時間=1ms TTL=124
```

PC of **USG2**: 192.168.11.33

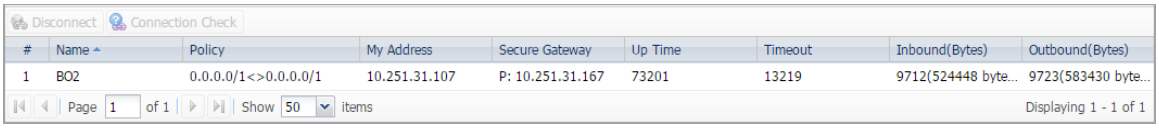
```
C:\Users>ping 192.168.1.34 -t

Ping 192.168.1.34 (使用 32 位元組的資料):
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=124
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=125
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=124
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=125
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=124
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=125
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=124
回覆自 192.168.1.34: 位元組=32 時間=1ms TTL=125
```

Task 2: Unplug **wan1** of **USG1**. The PC in LAN1 of **USG1** is still able to ping the PC in LAN1 of **USG2** and vice versa because the VTI trunk is used as the next-hop in the policy route.

Check the status of the **USG1** PC (192.168.1.34) in the **MONITOR > VPN Monitor > IPSec** screen.



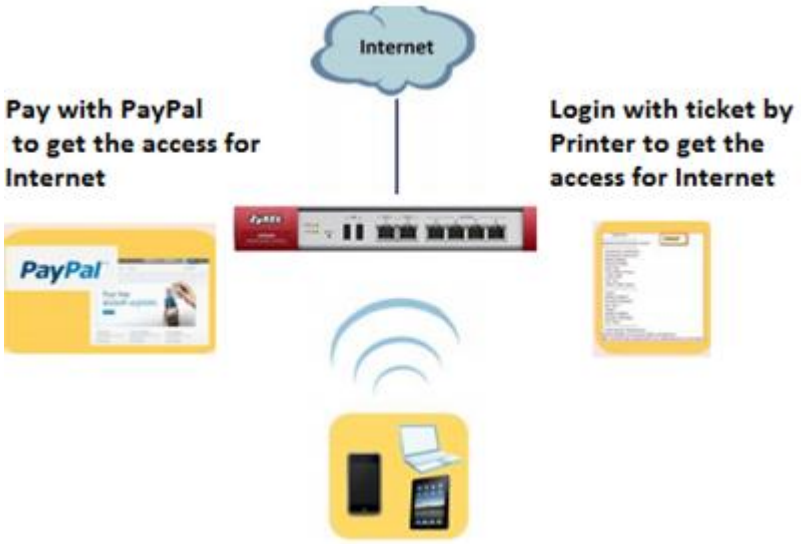
Check the status of the **USG2** PC (192.168.11.33) in the **MONITOR > VPN Monitor > IPSec** screen.



Scenario 17 – How to Activate a Paid Access Hotspot

17.1 Application Scenario

In this scenario, many customers need to access the Internet via a paid hotspot. The USG1100 can manage access to the Internet effectively. There are two ways to achieve this on the USG1100; one method is to use a printer, and the other is to use the PayPal payment service. Customers who use the PayPal payment service can pay with their PayPal account to access the Internet. As for the printer, customers can purchase tickets that are generated by a thermal printer from the store or hotel's reception desk. By using the account and password information on the tickets, customers can access the Internet with a web browser.



17.2 Configuration Guide

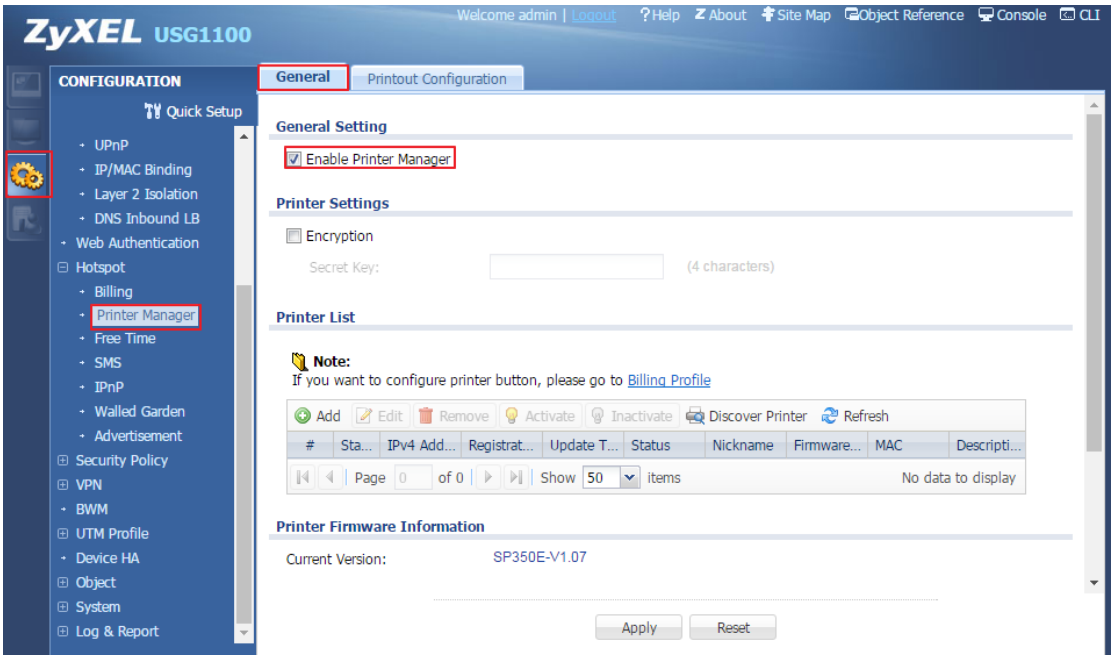
Network Conditions

- SP350E:
- Default IP address (DHCP): 192.168.2.4
- User name: admin
- Password: 1234
- Port number: 9100

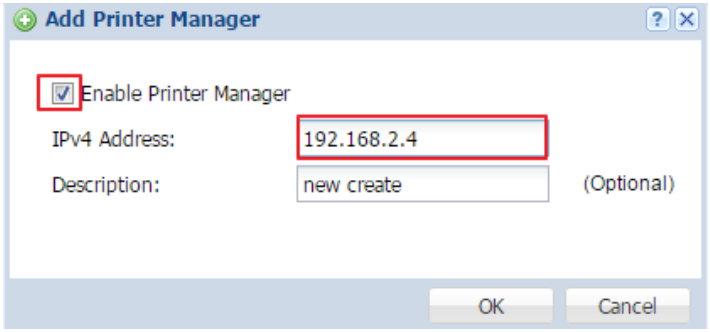
Printing a Ticket for Accessing the Internet

Configurations on the USG1100:

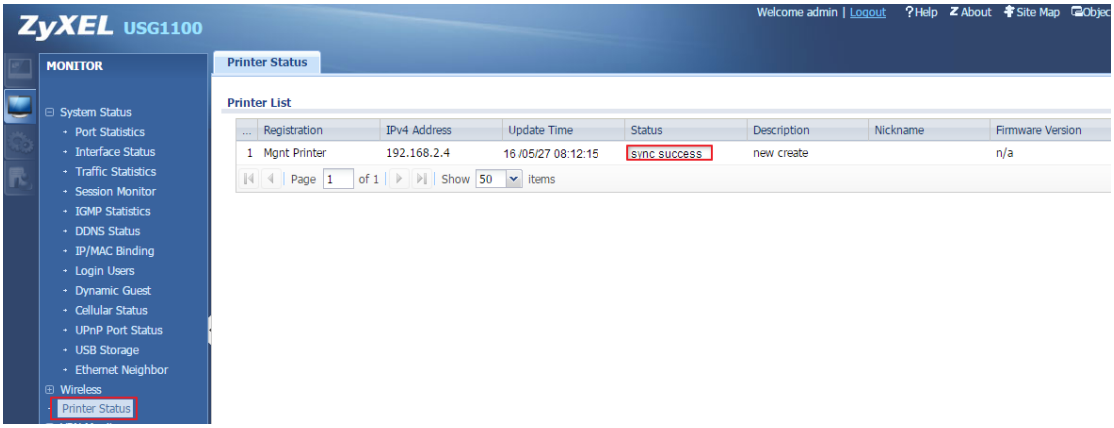
1. Configure the **Printer Manager** screen settings on the USG1100.
   (1) Go to **Configuration** > **Printer Manager** > **General**.



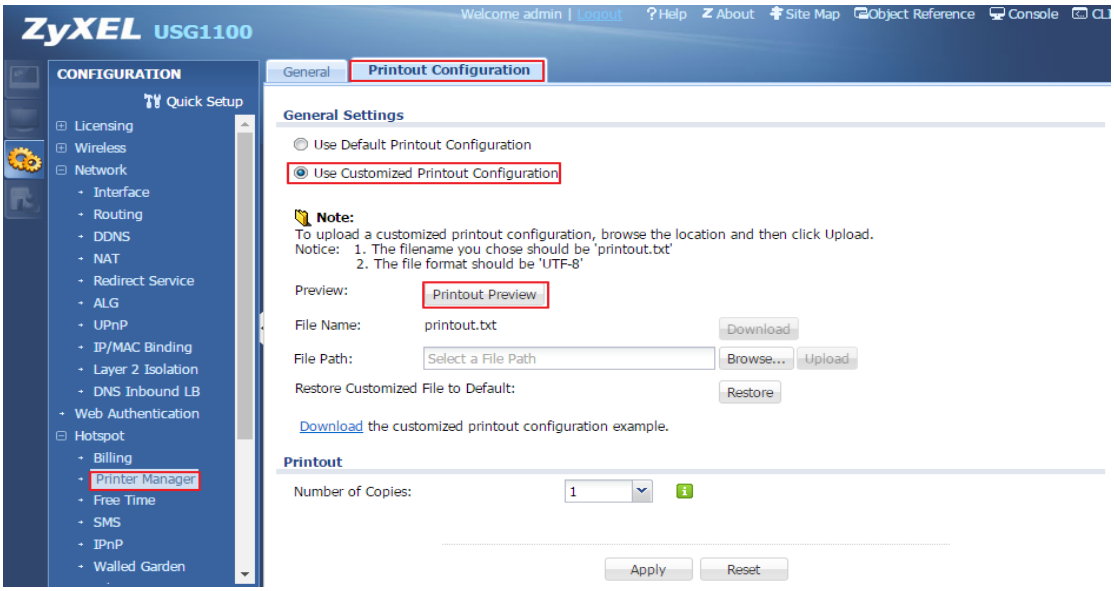
(2) Enable the printer manager and add the printer by entering its IP address. Click **OK**.



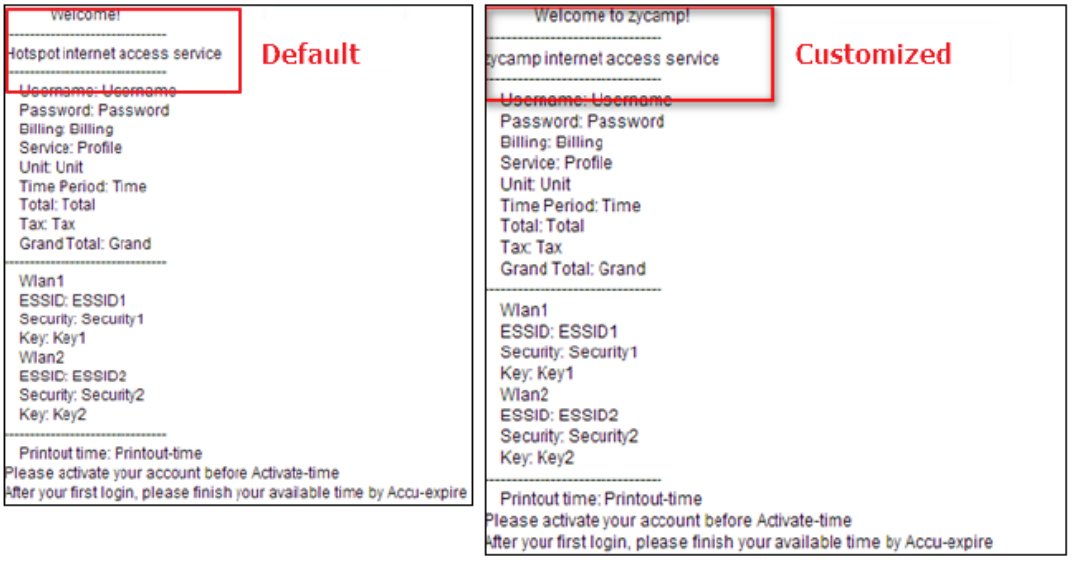
2. Go to **Configuration** > **Monitor** > **Printer Status**. Check if the status of the printer shows "sync success".



3. Go to **Configuration** > **Printer Manager** > **Printout Configuration**. In this screen, you can choose whether you want to use the default printout configuration or a customized one. If you choose **Use Customized Printout Configuration**, you can customize the ticket information by downloading the example and modifying the ticket. Then upload the customized printout configuration to the system.



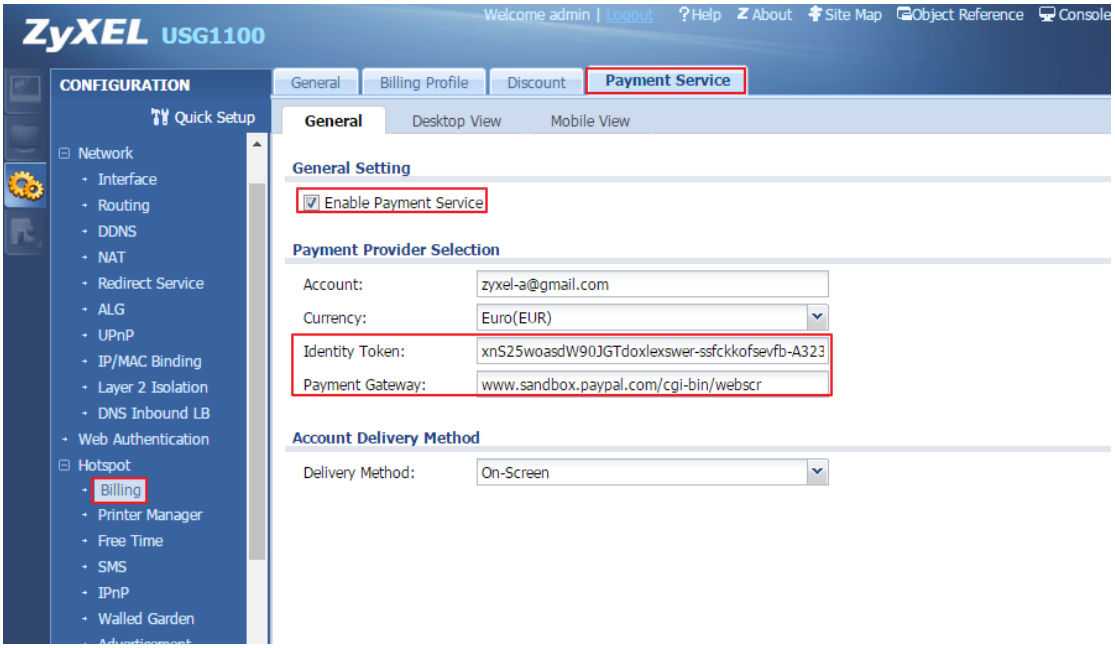
4. Click **Printout Preview** to display a pop-up preview window of the default or customized printout configuration ticket format.



Using the PayPal Payment Service to Access the Internet

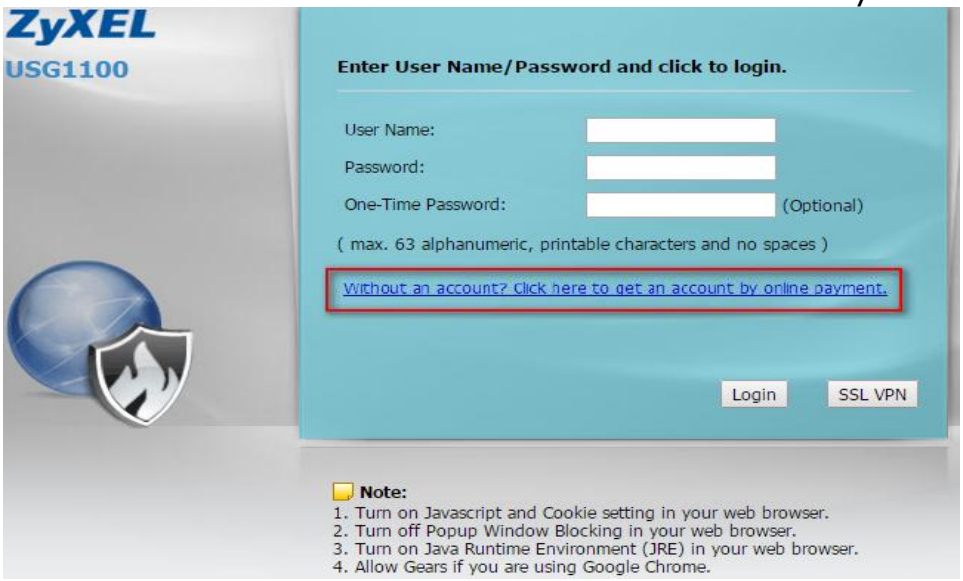
Configurations on the USG1100

1. Go to **Configuration** > **Billing** > **Payment Service**. Select **Enable Payment Service** and enter the payment provider's information, which should be provided to you by PayPal after successfully applying for your PayPal account.

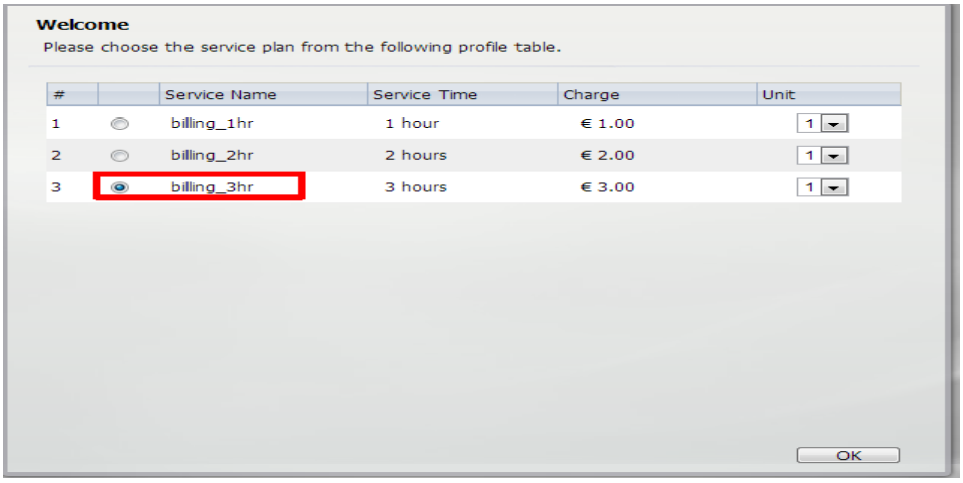


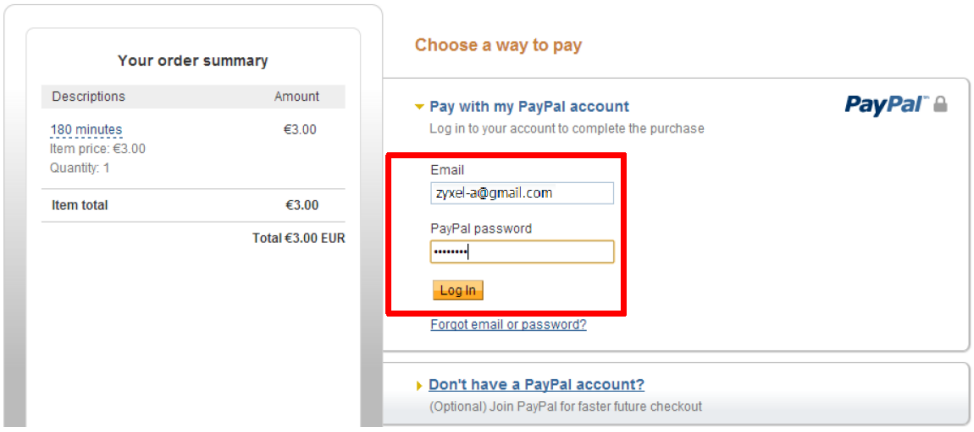
2. Test the dynamic account to pay the bill by using the payment function.

   (1) Open the **Login** screen after enabling the payment function. You will see a link to create an account. Click it to be redirected to the billing profile screen.

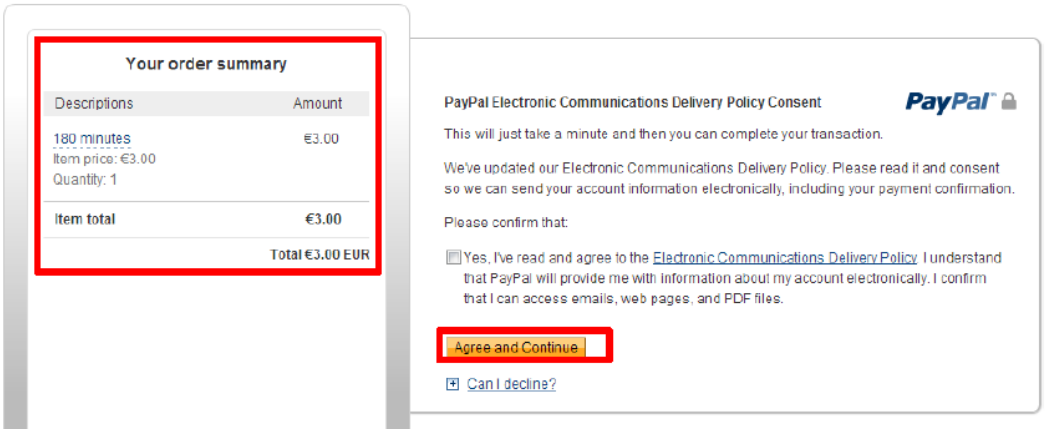


(2) As a test, select the **billing_3hr** billing profile and click **OK**. You will be redirected to the PayPal authentication screen.

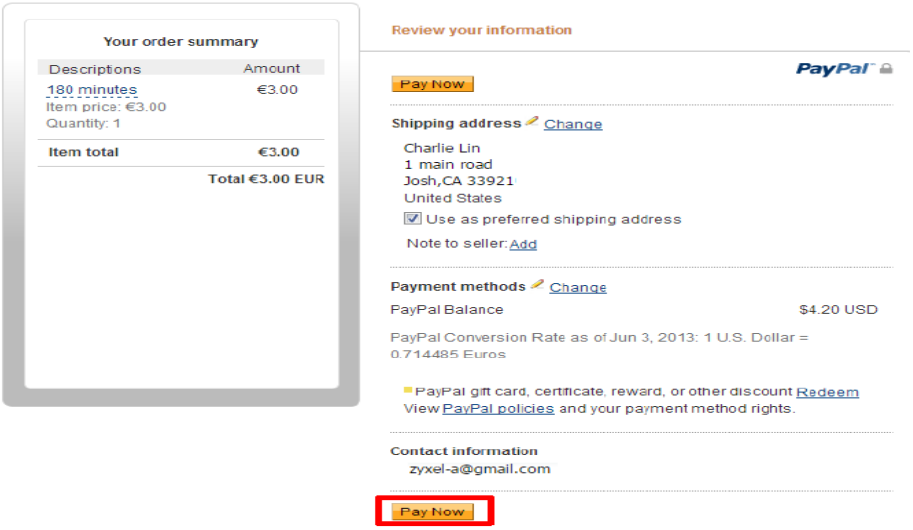




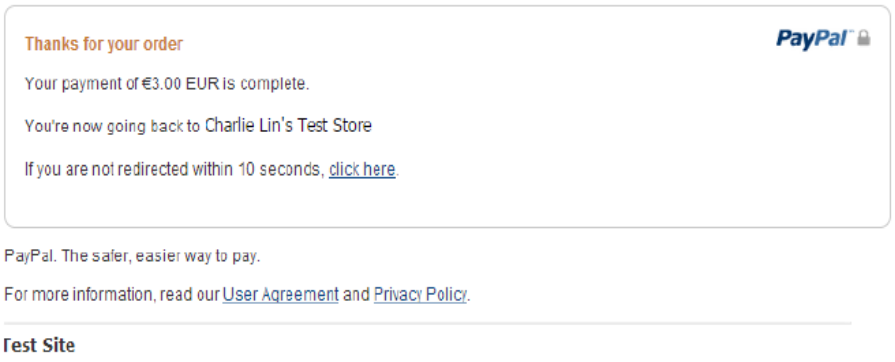
(4) Log into the PayPal screen to check your order.



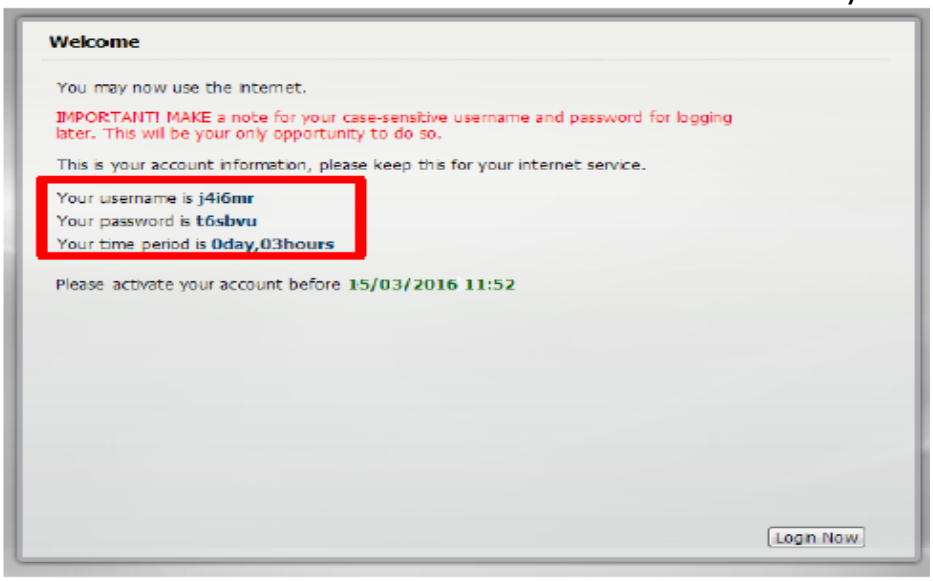
(5) After clicking the **Agree and Continue** button, you can click **Pay Now** to pay the bill.



(6) After clicking the **Pay Now** button, PayPal will display a pop-up window as shown below. After 10 seconds, you will be redirected to the hotspot's login information.



(7) Now you can see the login username and password for the hotspot.



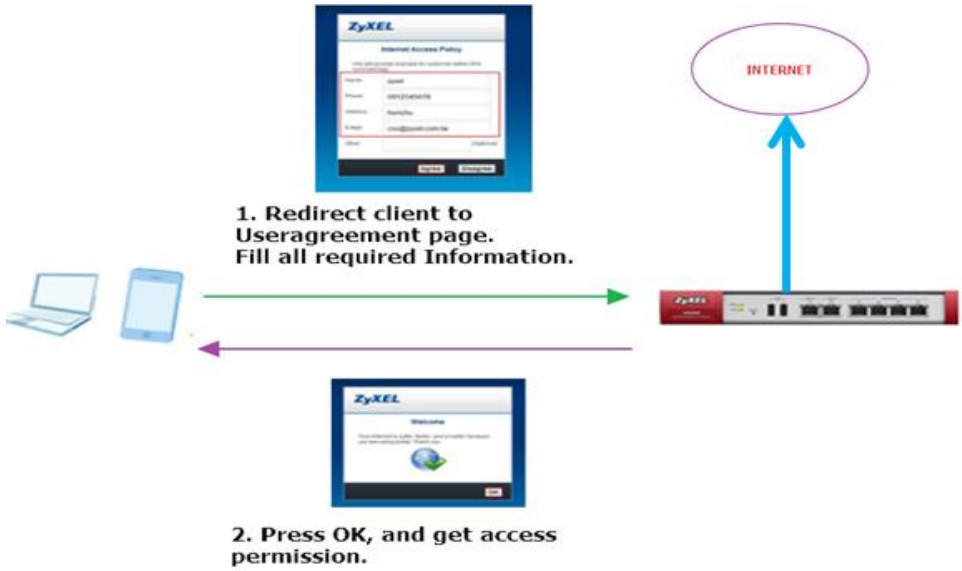
(8) You can log into the device with the provided username and password during the allocated time period.

Scenario 18 – How to Activate a Free Access Hotspot

18.1 Application Scenario

Some hotels need to provide free Internet services to hundreds of guests on a daily basis, and managing the Internet access for so many people can be very complicated without the right equipment. With web authentication methods such as user agreement and web portal, hotel guests are redirected to a web-based authentication portal upon the first attempt to access the network. In some countries, the law requires the identification and tracking of users who use public Internet access. The USG1100 can authenticate people by forcing them to receive an authentication code via SMS on their phone. In this way, the USG1100 can authorize the user's Internet access via their mobile phone number and keep track of the device in case of illegal activities via the hotspot. Guests can get free access to the Internet in a matter of seconds simply by entering all required personal contact information and agreeing to the policy of user agreement. If a user that does not have a guest account wants to access the free Internet for a specified period of time, his or her mobile phone number must be entered to receive the guest account information by SMS.

User Agreement



18.2 Configuration Guide

Network Conditions

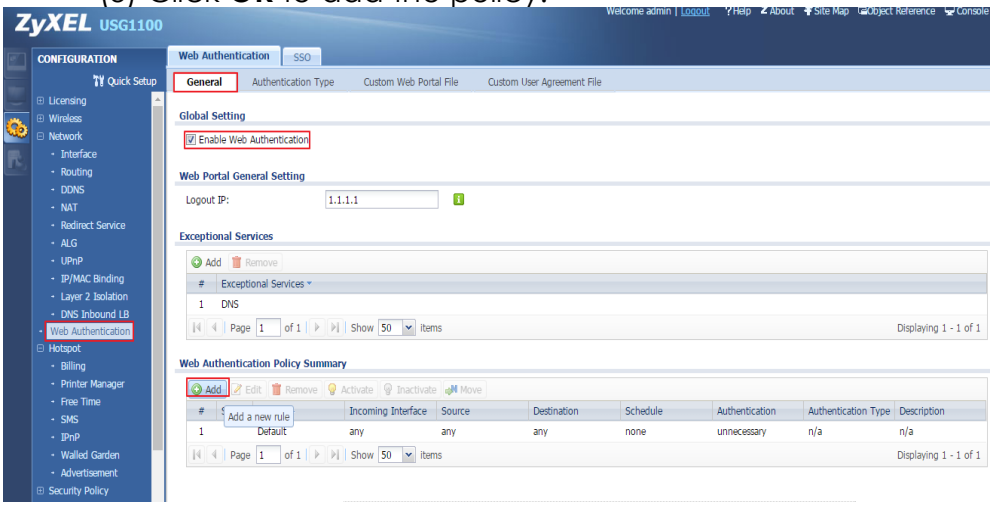
- WAN: 10.251.31.112
- LAN 1: 192.168.1.1/255.255.255.0
- User's laptop: 192.168.1.33

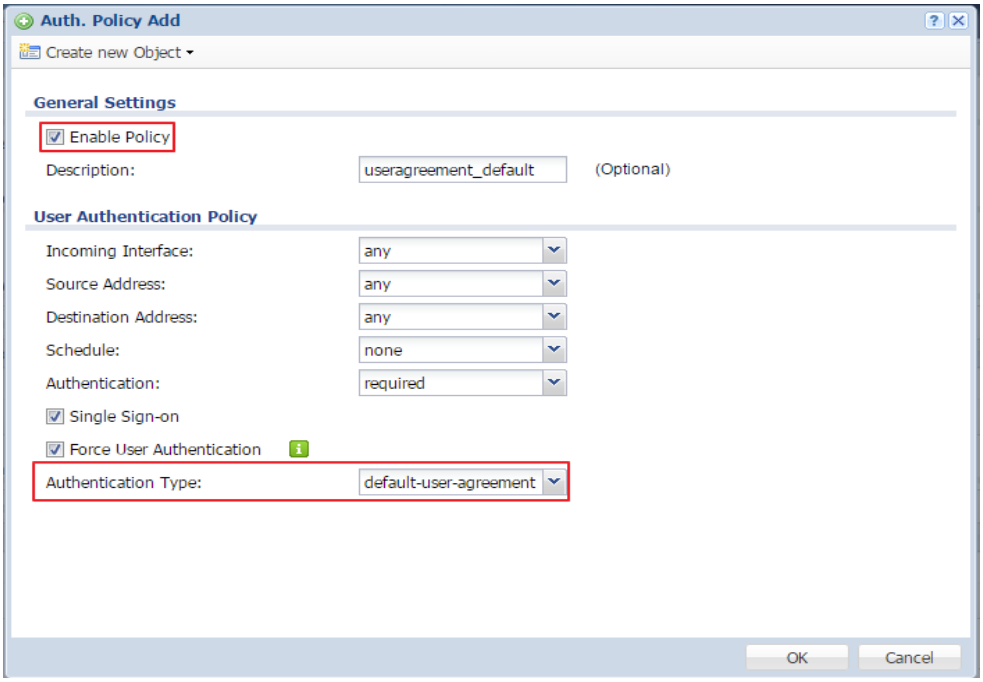
Configurations on the USG1100

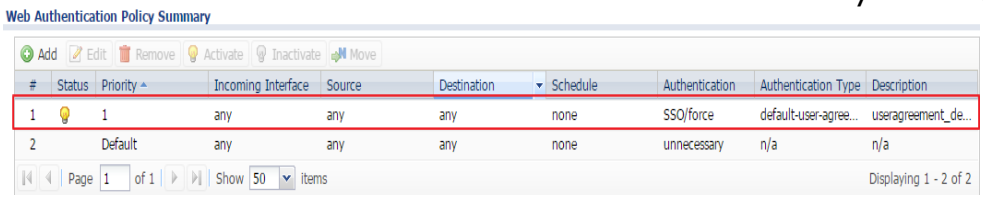
The user agreement of this feature allows clients to access the Internet without a guest account. An advertisement webpage is used as the first page when an authenticated user attempts to access the Internet.

1. On the USG1100, go to **Configuration** > **Web Authentication** > **General**. Select **Enable Web Authentication** and click **Add** in the **Web Authentication Policy Summary** section.

   (1) Select **Enable Policy**.
   (2) Select **default-user-agreement** as the **Authentication Type**.
   (3) Click **OK** to add the policy.

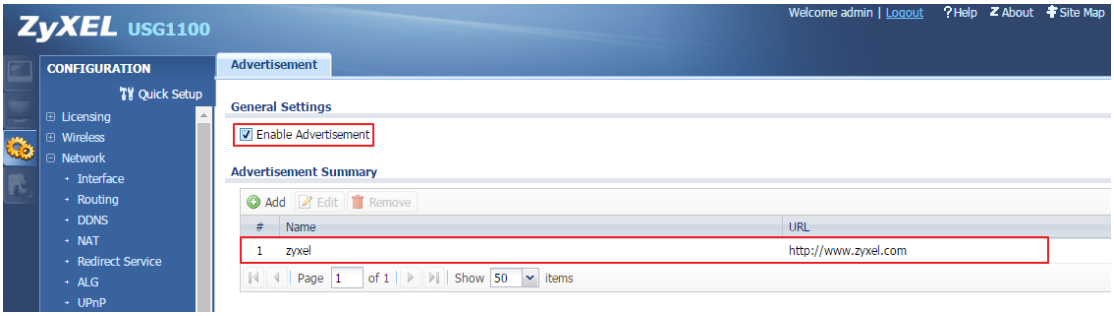






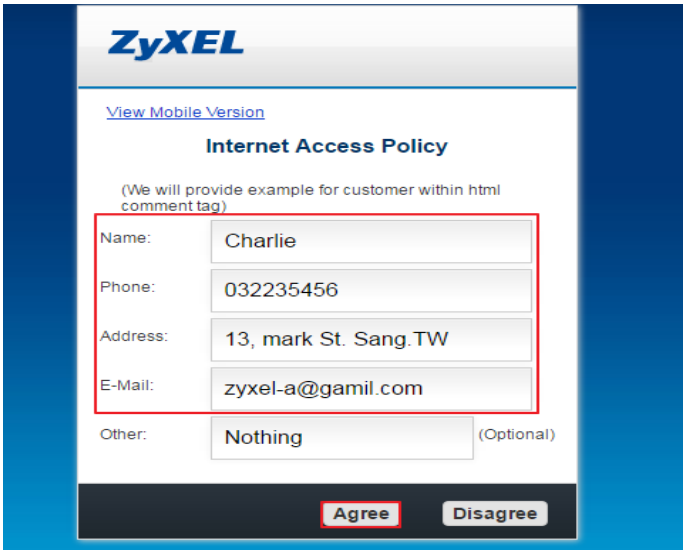
2. Go to **Configuration** > **Hotspot** > **Advertisement**.

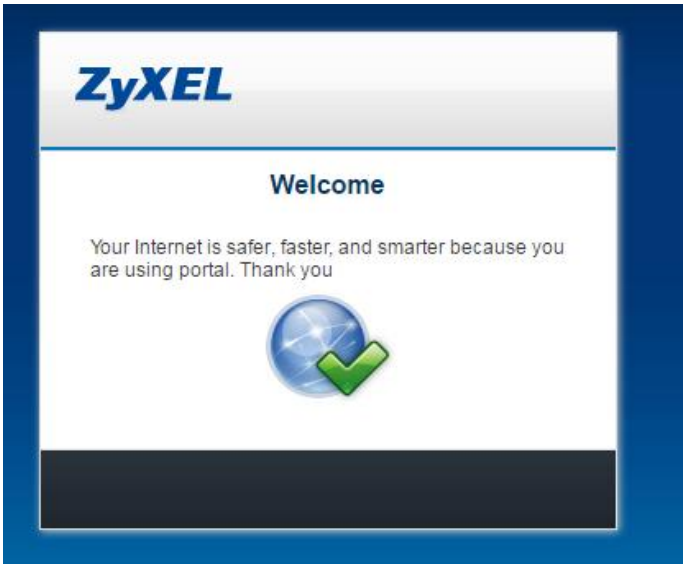
   (1) Select **Enable Advertisement**.
   (2) Add the URL of the website that you want to advertise.



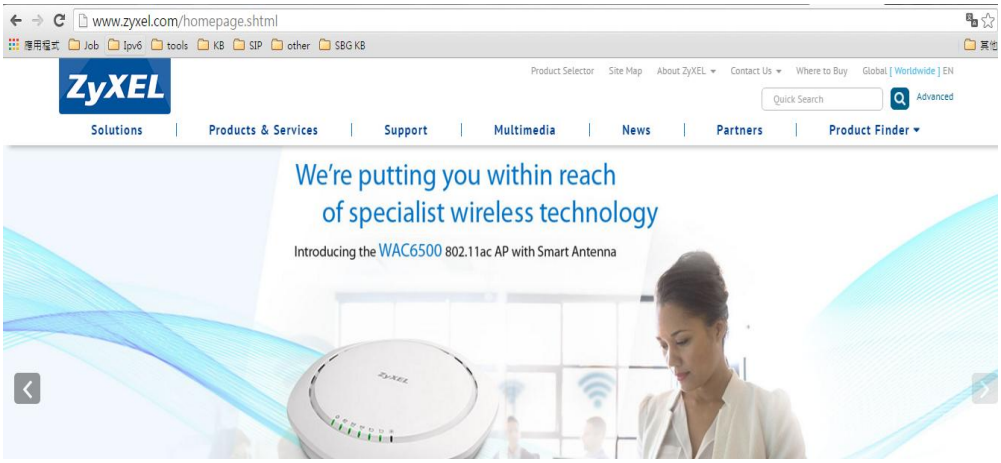
Verification

1. When a client attempts to access the Internet via a browser, he/she will be redirected to the user agreement page.





2. The advertisement webpage will be displayed in a new window and it is the first page that appears whenever the user connects to the Internet.



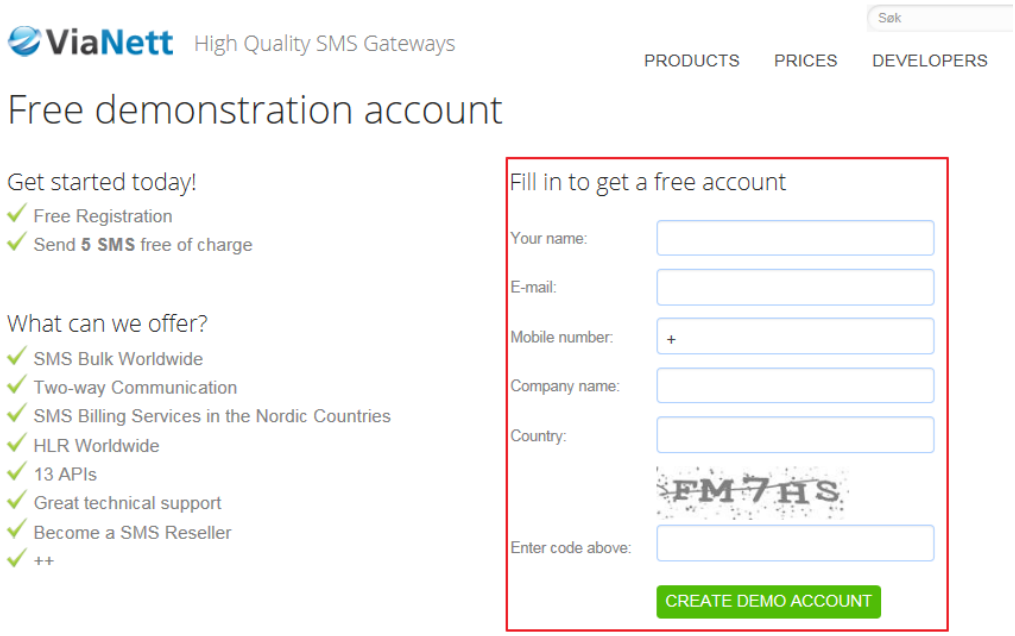
Enable the Free Time Feature

Configurations on the USG1100

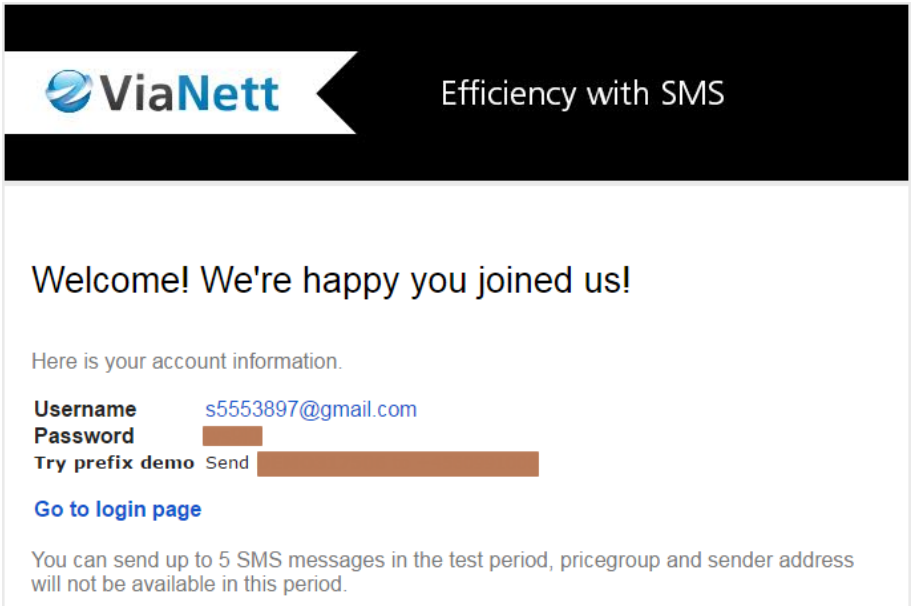
On the USG1100, you need to enable the SMS service and select **SMS** as the delivery method in the **Free Time** feature.

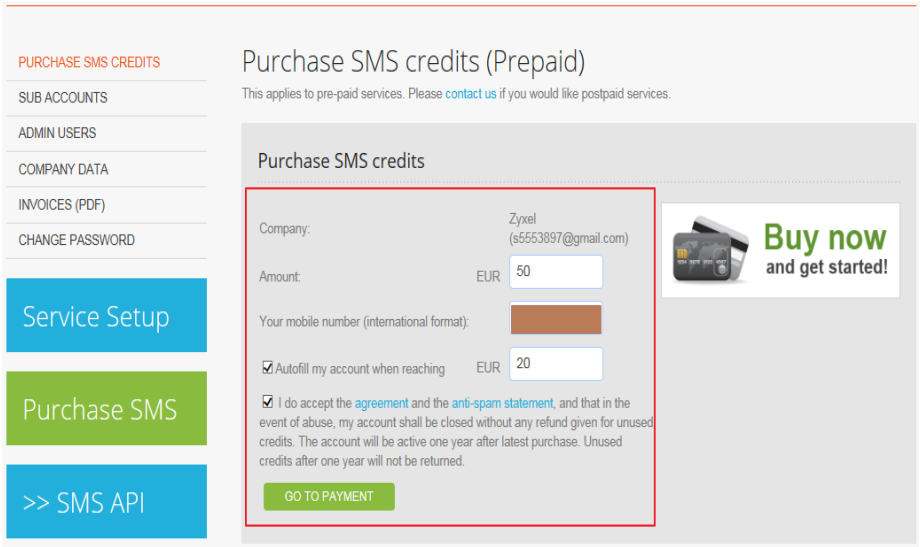
1. Register for a ViaNett account at http://www.vianett.com.

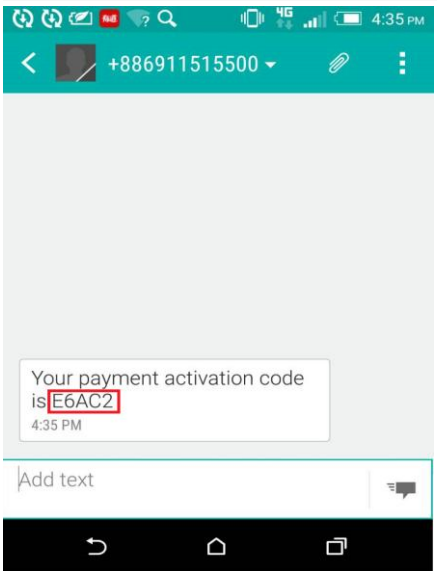
2. Enter all the required information.



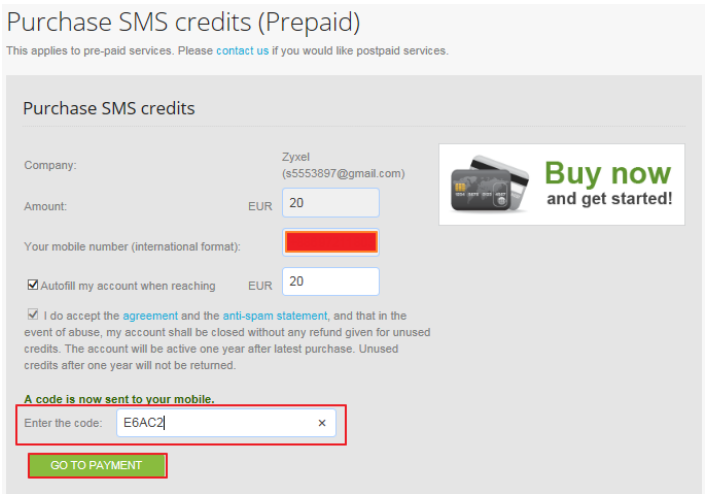
3. After the form has been submitted, the account information will be sent to your E-mail address.



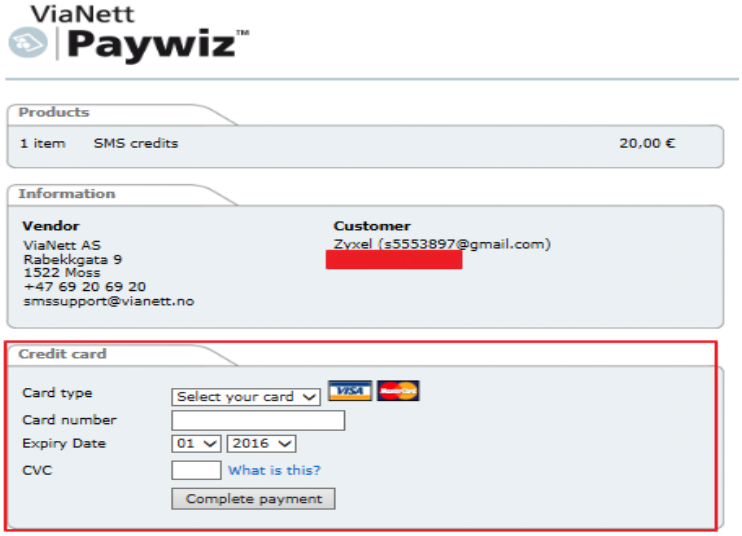




4. Enter the activation code and proceed to make the payment.

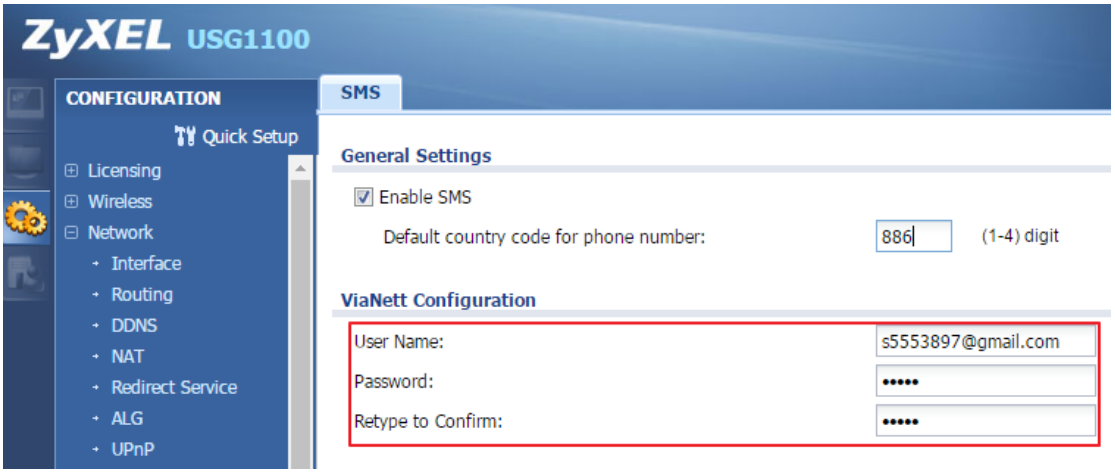


5. Fill-in the credit card information to complete the payment.

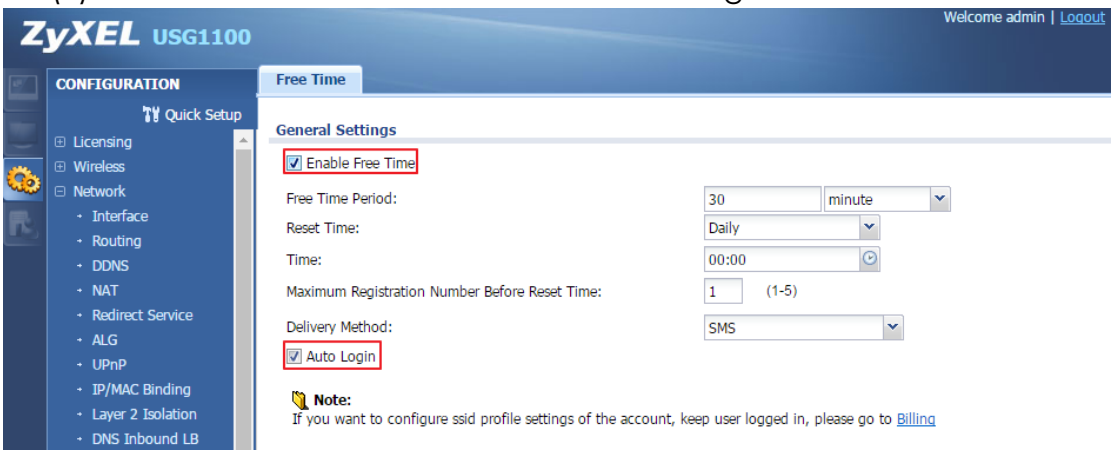


The payment is complete.

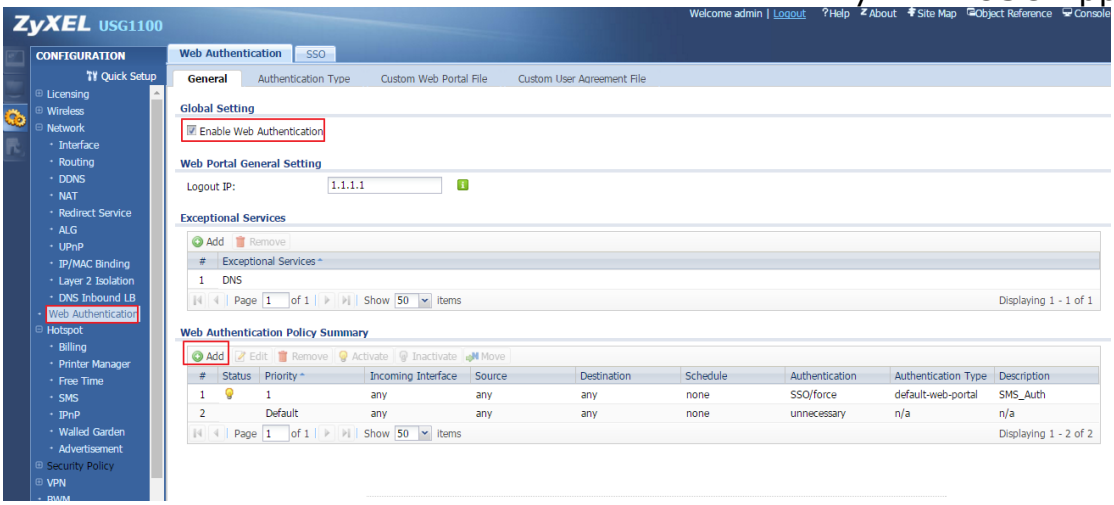
6. After the ViaNett account is ready, go to the USG1100's **Configuration** > **Hotspot** > **SMS** screen.
   (1) Enable SMS.
   (2) Fill-in your local phone country code as the default country code.
   (3) Add authentication policy for every source.



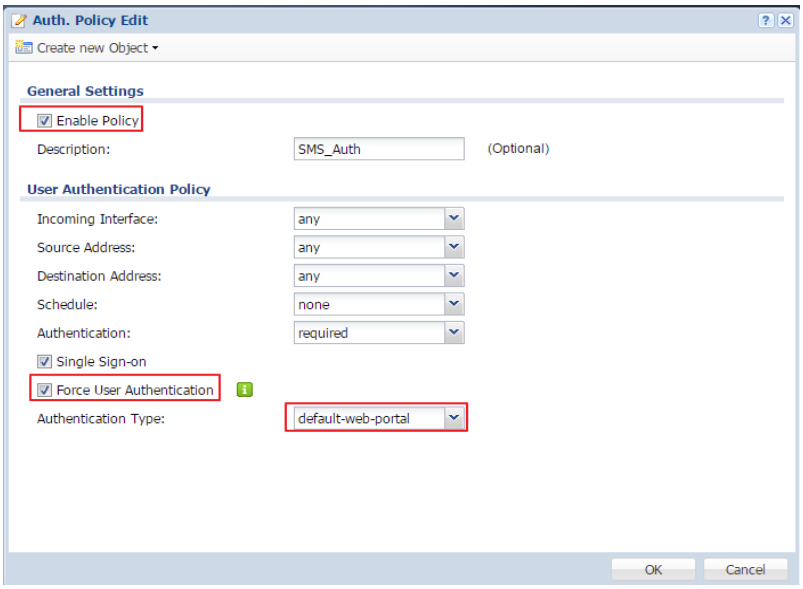
7. Go to **Configuration** > **Hotspot** > **Free Time**.
   (1) Select **Enable Free Time** and set up the free time period. By default, the **Reset Time** is at AM 00:00. You can also set up how many times a MAC address can access the Internet.
   (2) Select **SMS** as the method to deliver the login information to the mobile phone.



8. Go to **Configuration** > **Web Authentication**. Select **Enable Web Authentication** and click **Add** in the **Web Authentication Policy Summary** section.

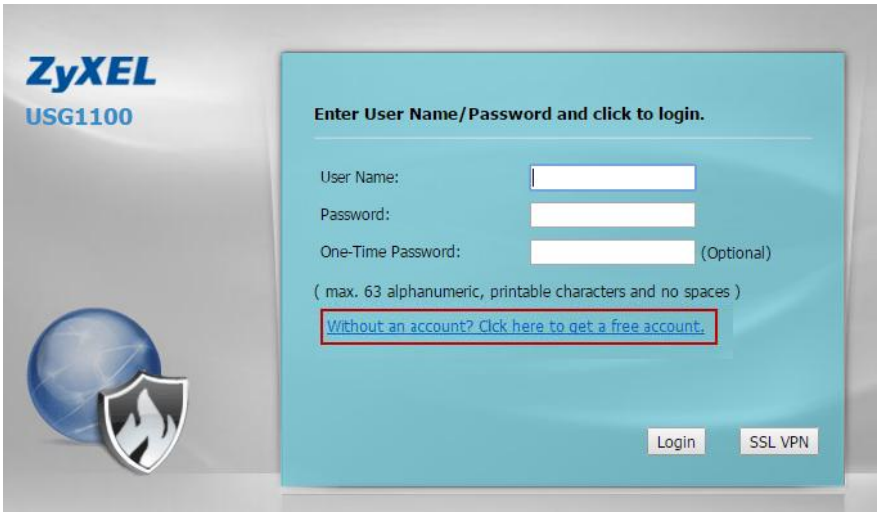


9. Select **Enable Policy**, **Force User Authentication**, and then select **default-web-portal** as the **Authentication Type**.

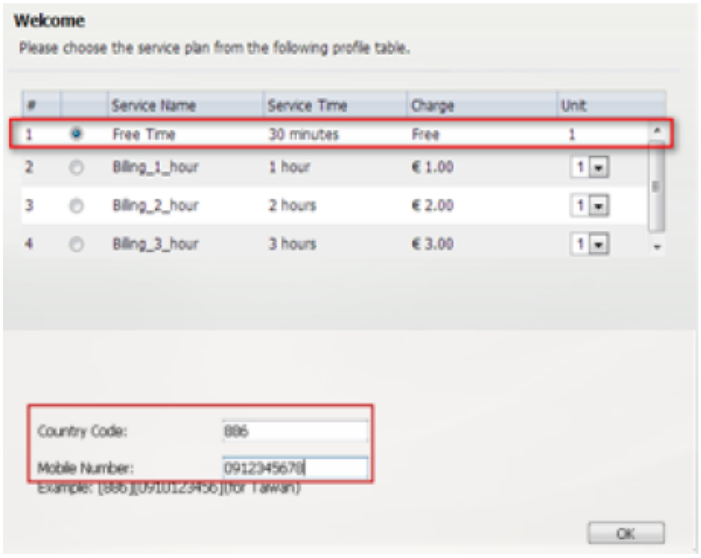


Verification

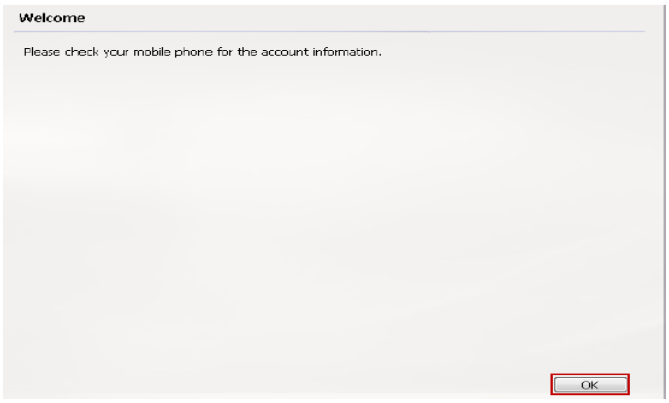
1. The user will be redirected to the **Login** screen before he/she is permitted to access the Internet. Click on the link to get a free account.



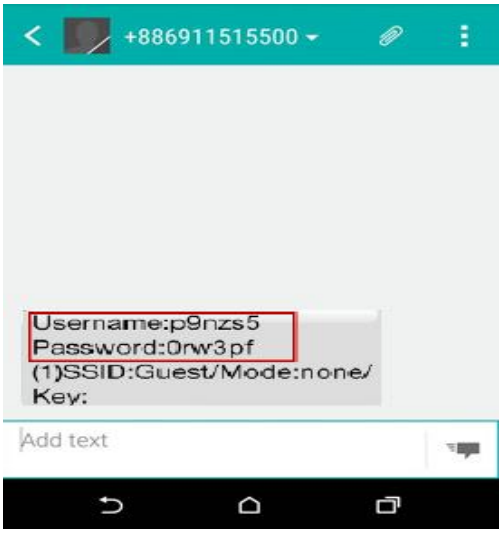
2. Select **Free Time** as the service plan. Then submit your country code and mobile phone number.



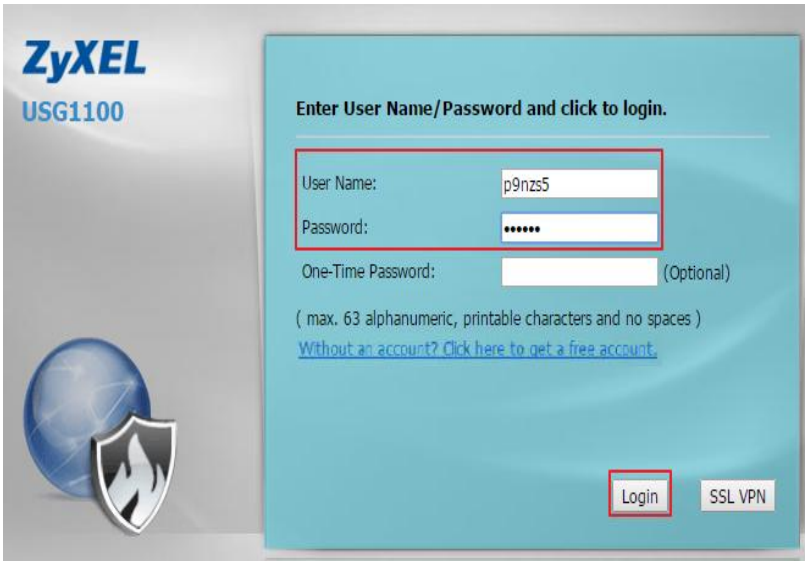
3. The account and password will be sent to your mobile phone.



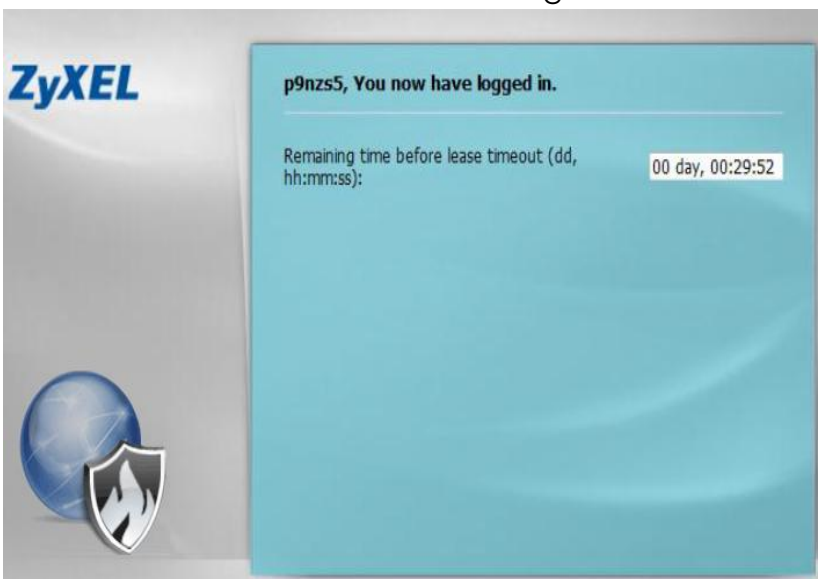
4. Check your account information.



5. Fill-in the account information received on your mobile phone and click **Login**.



6. Now the client can start accessing the Internet.



Scenario 19 – Link Aggregation Group (LAG)

19.1 Application Scenario

A Link Aggregation Group (LAG) allows you to combine a number of physical ports together to create a single high bandwidth data path. It helps to implement the traffic to perform load balancing or failover features, depending on the situation of the actual case.

Before you begin:

LAG interface supported models: ZyWALL 310/1100/1900, USG 310/1100/1900

The link aggregation supported models have Active-backup, 802.3ad (LACP), and Balance-alb modes.

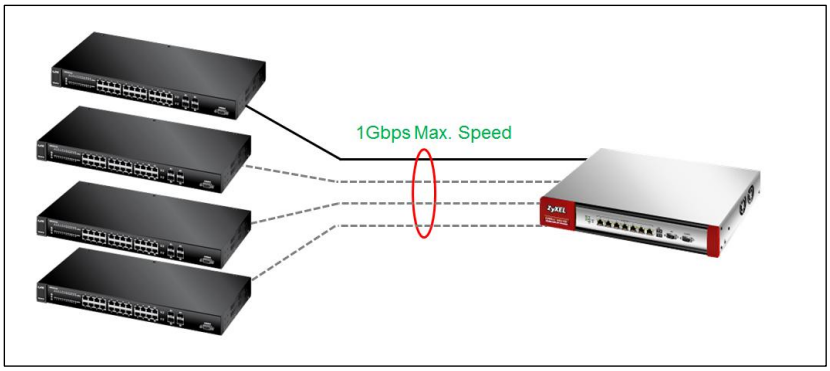
Link aggregation supports IPSec tunnel, VLAN, and bridge interface.

Device HA Pro is supported on the LAG interface but Device HA is not.

19.2 Configuration Guide

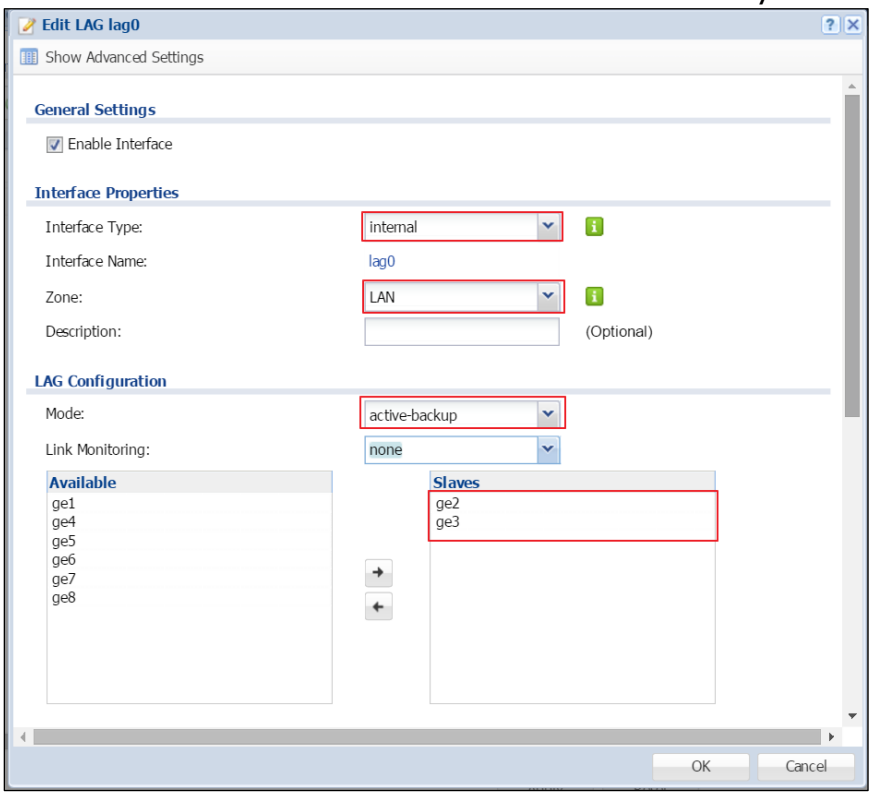
- **LAG Application Scenario: Active-backup, 802.3ad, Balance-alb**

Active-backup Mode:
(Does not require switch configuration and one or multiple switches can be used.)



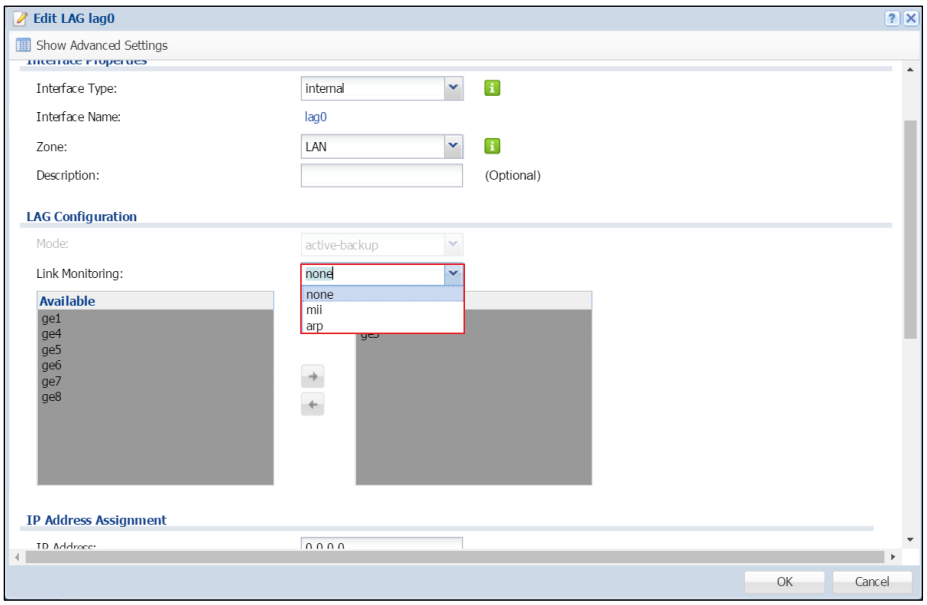
Only the USG needs to be configured. You do not need to change any settings on the switch.

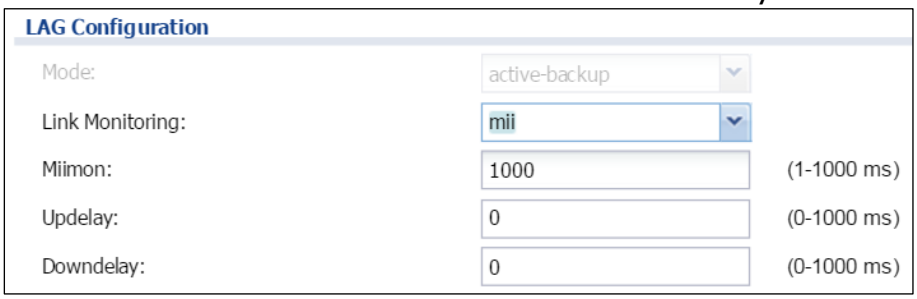
On the USG, go to **Configuration > Network > Interface > LAG**.
Choose the proper interface type and zone depending on the case. Also, select the slave ports that will be added in the LAG interface.
The interface format will be **lagx** (x = 0~3).



Link Monitoring:

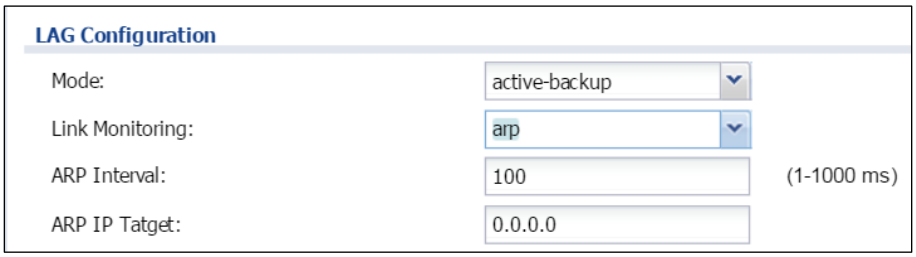
You can choose link up/down detection (specify the MII link monitoring frequency or ARP interval time).





Updelay is the time to wait to enable the slave port after the device detects the link recovery.

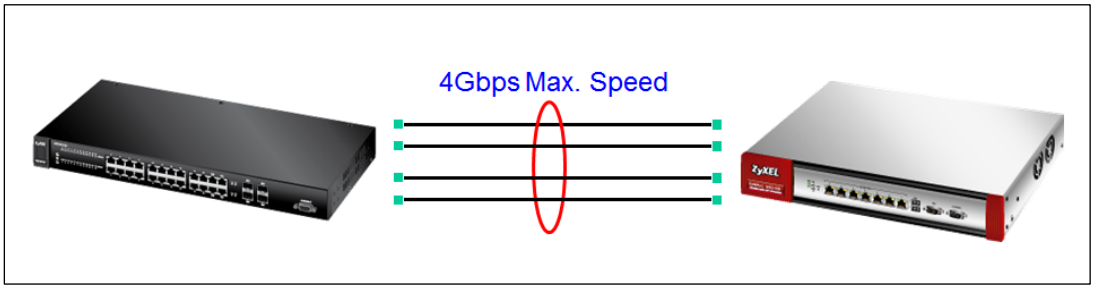
Downdelay is the time to wait to disable the slave port after the device detects the link failure.



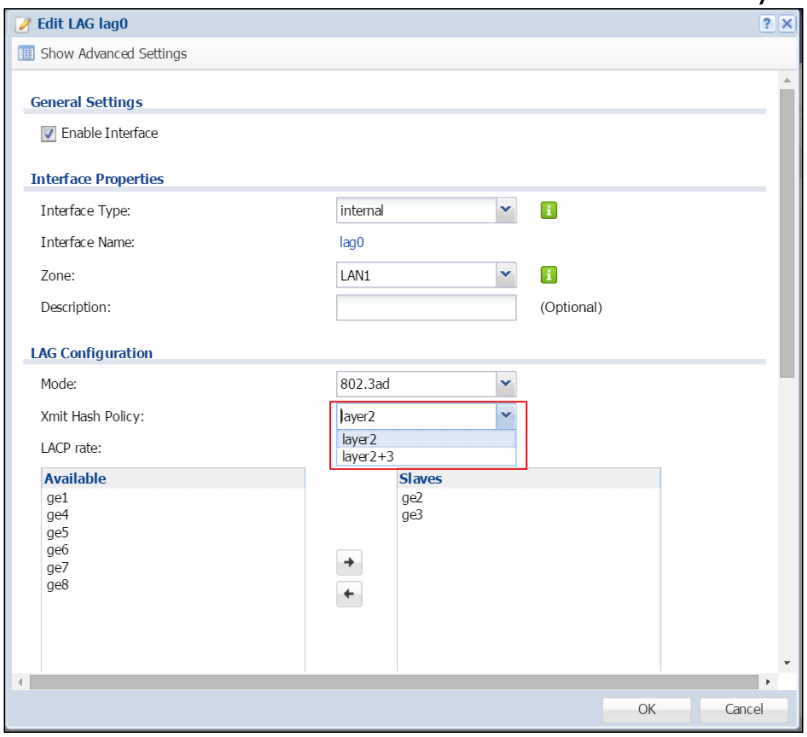
The taget IP can be the Layer 3 device or the host IP, can be reachable by the USG.

802.3ad (LACP) Mode:

(Both devices need to be configured. Only one switch can be used. The port speed and duplex must be the same.)



The USG should be connected to only one switch and its settings should be the same as the switch. This utilizes all slave network interfaces in the active aggregator group according to the 802.3ad specification.

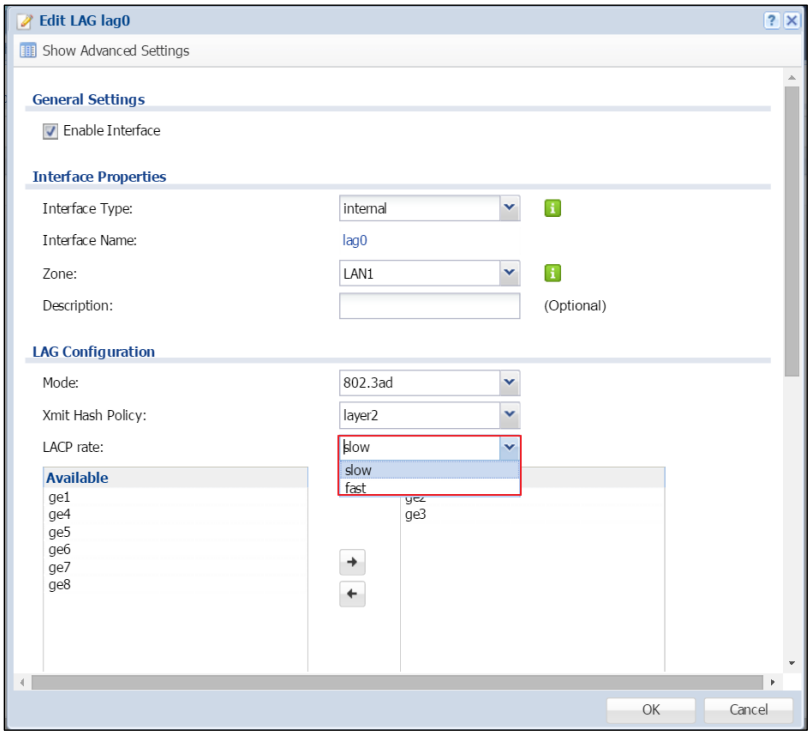


Xmit Hash Policy:

Xmit Hash policy: Select **layer2** or **layer2+3**.

Select **layer 2** if the LAG interface is connect to a layer 2 subnet.

Select **layer 2+3** if the LAG interface is connect to a network with a router or a L3 switch.

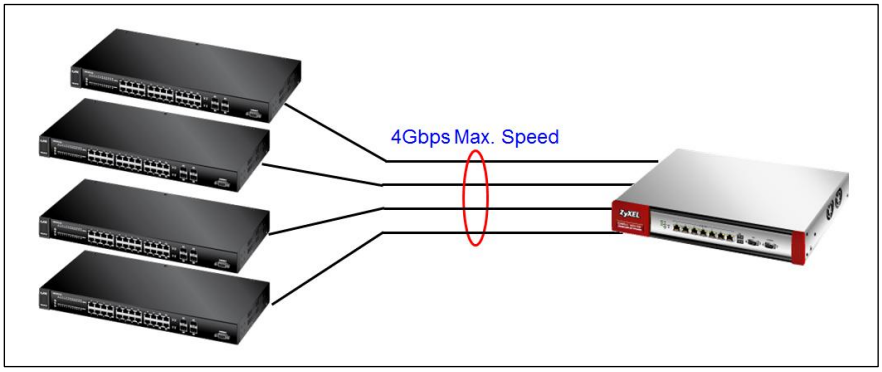


LACP rate:

The interval can be fast (every second) or slow (every 30 seconds).

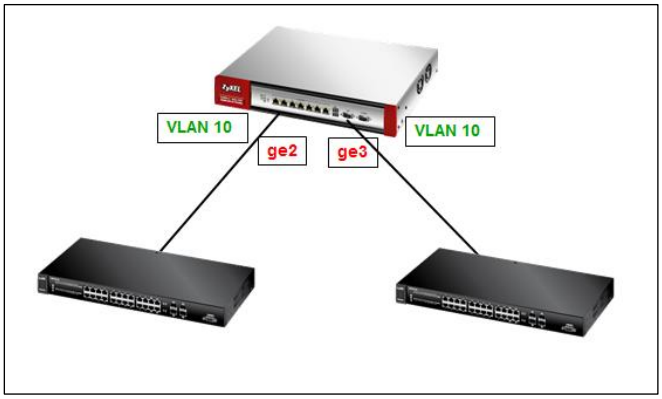
Balance-alb Mode:

(Does not require configuration on the switch and one or multiple switches can be used.)

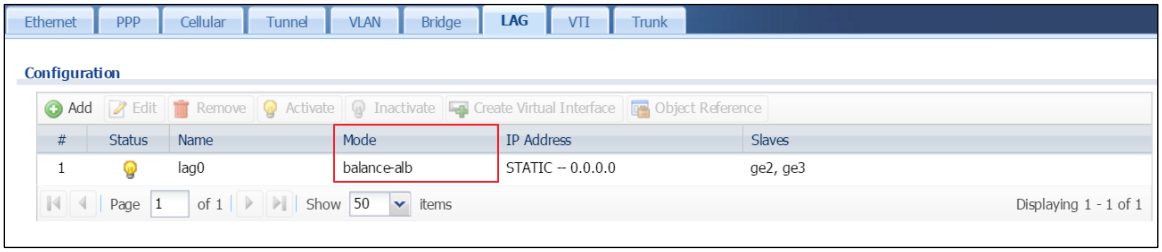


The settings are the same as the active-backup mode.

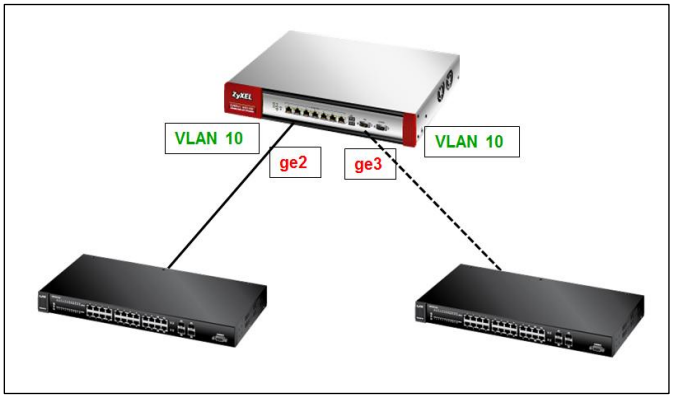
The VLAN interface is cross-connected to different switches and the link statuses on both switches are active.



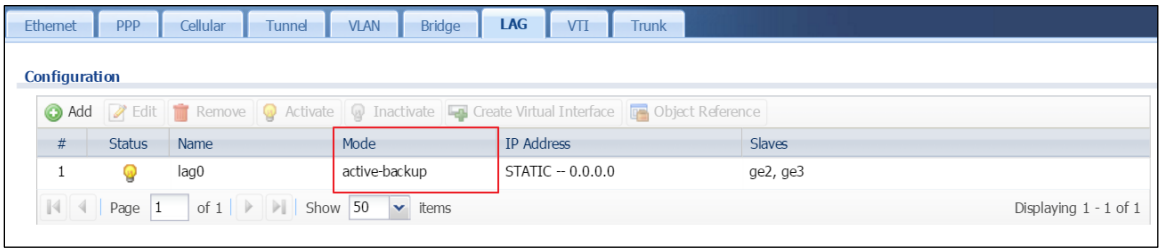
In this case, the LAG interface mode must be set to **Balance-alb**.

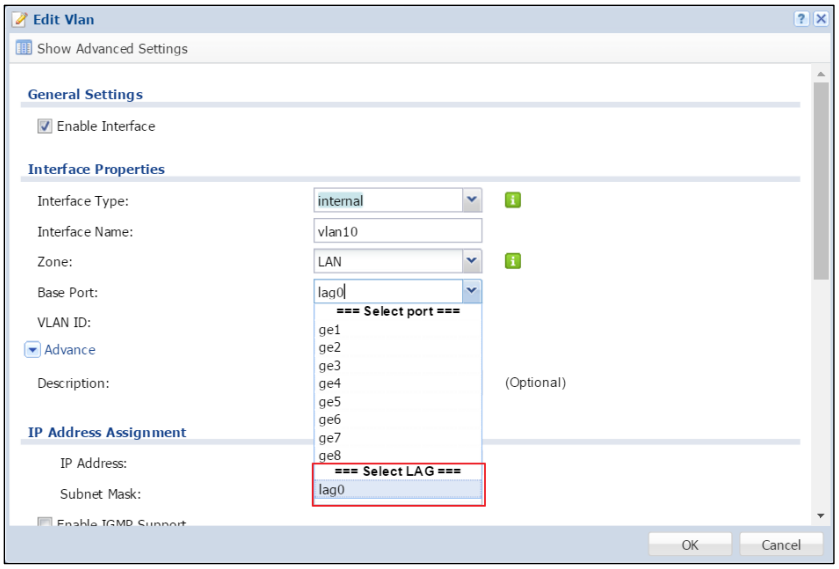


The VLAN interface is cross-connected to different switches (fault tolerance).



Only one link connection is up and the other is down. In this case, you will need to use the **active-backup** mode.





You can find the LAG interface in the VLAN interface..