

Ruijie Reyee RG-EG Series Router

FAQs



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Preface

Intended Audience

This document is intended for:

- Network engineers
- Technical support and servicing engineers
- Network administrators

Technical Support

- Official website of Ruijie Reyee: https://www.ruijienetworks.com/products/reyee
- Technical support website: <u>https://ruijienetworks.com/support</u>
- Case portal: <u>https://caseportal.ruijienetworks.com</u>
- Community: <u>https://community.ruijienetworks.com</u>
- Technical support Email: service rj@ruijienetworks.com

Conventions

1. GUI Symbols

Interface symbol	Description	Example
Boldface	(1) Button names(2) Window names, tab name, field name and menu items(3) Link	 (1) Click OK. (2) Select Config Wizard. (3) Click the Download File link.
>	Multi-level menus items	Select System > Time .

2. Signs

The signs used in this document are described as follows:

Warning

An alert that calls attention to important rules and information that if not understood or followed can result in data loss or equipment damage.

🛕 Caution

An alert that calls attention to essential information that if not understood or followed can result in function failure or performance degradation.

1 Note

An alert that contains additional or supplementary information that if not understood or followed will not lead to serious consequences.

Specification

An alert that contains a description of product or version support.

3. Note

This manual introduces the product model, port type and CLI for your reference. In case of any discrepancy or inconsistency between the manual and the actual version, the actual version prevails.

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1 FAQs About Login

1.1 What Is the Default Management IP Address of Reyee EG Routers?

For Reyee EG Routers, the default management IP address is 192.168.110.1, 10.44.77.254, or 10.44.77.253.

1.2 How Do I Log In to a Reyee EG Router?

• Log in to the device in wired mode.

Connect a PC to a LAN port of the EG router, and then log in to the EG router with the IP address 192.168.110.1 in DHCP mode or 10.44.77.254 in static mode.

• Log in to the EG router in wireless mode.

If a Reyee AP is deployed on your network, you can connect the default SSID **@Ruijie-mXXXX** of the Reyee AP, and log in to EG router with the IP address 10.44.77.253 or 10.44.77.254.

1.3 How Do I Log In to a Reyee EG Router Through Ruijie Cloud App?

Ruijie Cloud App provides a quick start to create a network and add devices.

Download Ruijie Cloud App by visiting https://cloud-as.ruijienetworks.com/admin3/mobileApp.

Perform the following steps:

- (1) Connect a WAN port of an EG router to the Internet and connect other Reyee devices on the same network.
- (2) Create a project.



(3) Connect to the default SSID@Ruijie-mxxxx of a Reyee AP through your phone.



- (4) Check whether devices are detected.
- (5) Name the project and enter the management password.

< Test Device	Can't find device?	< в	asic Config	
3 devices are detec	ted.		Project Config WAN Config	
Unmanaged/NBS switches are	not displayed.	Project Na	ame	
		Reyeete	st	
() Interne	ei	Managem	ent Password	
<u> </u>	-			7.0
uertes	6	Туре		
Lazzoe	а 	Hotel		
111 100				

(6) Finish the WAN configuration and wireless configuration.

Basic Config	< Add WiFi				
Project Config → WAN Config Link1(WAN0)	Please enter the SSID and password.				
PPPoE DHCP Static IP	Reyee123				
IP					
172.18.158.150	open				
Subnet Mask					
255.255.255.0					
Gateway 172.18.158.1	25s Londing				
DNS Server					
192.168.58.95					
O Dual ISP Links: WAND and WAN1					

After the configuration, you can check that devices are all online. Then you can log in to the device through Ruijie Cloud.

< Reyeetest	G
Hotel Project Status	Uptime Od Oh
Critine Devices 3 Critine Devices 0	
KAPILKO	
J Loading	
Egress Bandwidth	

1.4 What Can I Do If I Fail to Log In to the Eweb Management System?

(1) Check that the network cable is properly connected to the LAN port of the device and the corresponding LED indicator blinks or is steady on.

- (2) Before accessing the configuration GUI, configure automatic IP address assignment (recommended), so that the server with DHCP enabled can automatically assign an IP address to the PC. To allocate a static IP address to the PC, set the IP address of the PC on the same network segment as the IP address of the management interface.
- (3) Run the **ping** command to test the connectivity between the PC and the device.
- (4) If the fault persists, restore the device to factory settings.

2 FAQs About the Password

2.1 What Is the Default Login Password of Reyee EG Routers?

Enter the default password **admin** if you log into a Reyee device with a software version earlier than P20 for the first time. For P20 and later versions, the password is not required upon first login.

2.2 How Do I Change the Device's Login Password?

There are three ways to change the device's login password.

• Log in to the Eweb of the device and choose **System** > Login to change the device password.

Ruíjie ERcycc	Local Device(CG3 -> Currently in Local Device mode.	English ~	C Remote O&M	ê Network Setup	Network Check	凿 Alert	🕞 Log Out
음 Overview	Login Password Session Timeout						
③ Online Clients	Change the following of the set with the new argument later						0
Network ·	Change the login password, riease log in again with the new password later.						0
⊘ Security ~	* Old Password						
iffi Behavior ∨	* New Password						
I VPN V	* Confirm Password						
🖻 Advanced 🛛 🗸	Save						
Diagnostics `							
😤 System 🗠							
System Time							
Login							
Management							
Upgrade							
Reboot							
Cloud Service							
							4
« Collanse							

• If the device is online on Ruijie Cloud, you can change the management password on the Eweb of Cloud App.

Ruíjie	MONITORING	CONFIGURATION	MAINTENANCE •										0 0 ⁰	® 8	•
A abcdelg@111.com V	Project Man	agement How to Use?											<project sha<="" td=""><td>aring</td><td>^</td></project>	aring	^
PROJECT											^				
	Project Info														
Basic	一 歳 PPSK	Rtest *	Root	aludas monu notuorko	You con use it to r	opresent the	network	of a pro		o citu or o					
Layout	- 🖧 32 *		Project group in	cidules many networks.	rou can use it to i	epresent ure	Hetwork	or a pro	wince,	a city of a	company.				
Radio Planning	- 🖧 PPSK	< *	Add Project Group	kt Project											
Roaming	一 歳 EST 一 歳 test12	23 *													-
Bluetooth	- 🖧 Cloud	f_Auth_Test *													P
Load Balancing	- 品 Ryeel	Network1 *	Project List												0
	一 歳 EG21	100 *	Name	Parent Project	Type	Devices A	arms	A1	tion			Advanced			0
C AUTILITICATION	្ឋ GTAC	C_Reyee *	DRSktort	POOT	Project	0/1	0	 م		1	00000	2. Tomatana	Sutation		
Captive Portal	一 彘 Cloud	1_Auth_Test_Auto	FFORIES	ROOT	a a Project	0/1	2	~ ~		<u> </u>	<u>W Dashboard</u>	a a Topology	• Wileless		
PPSK	- 歳 AP71	0	32	ROOT	Project	070	ō	5 87		2	12 Dashboard	at Topology	* Wireless		
Voucher	B <u>III</u> 1		PPSK	ROOT	8 Project	0/2	<u>0</u>	< 9		L	Dashboard	at Topology	Wireless		
Account	- <u></u> f 1		EST	ROOT	a Project	0/1	<u>0</u>	< 0		L	Dashboard	A Topology			
Fasy Sharing	i dia zw	/7281127	test123	ROOT	🖧 Project	4/8	<u>0</u>	< 0		L	Dashboard	A Topology	 ₩ireless		
cusy onuning	Et we	ei zhang	Cloud_Auth_Test	ROOT	Project	1/2	<u>0</u>	< 0		<u>e</u>	Dashboard	A Topology	∻ Wireless		
ADVANCED	tes	st100	RyeeNetwork1	ROOT	Project	0/1	<u>o</u>	< 0		0	Dashboard	A Topology	∻ Wireless		
Batch CLI Config	E Locat	antion1_1	EG2100	ROOT	Project	3/6	0	< ¢		0	Dashboard	and Topology	<u> [™]Wireless</u>		
Customize CLI Set	ි <u>ම</u> 100	1.1.1*	GTAC_Reyee	ROOT	A Project	1/1	0	< 0		0	Dashboard	a Topology			
AP VLAN	✓ &	1_1_2	Cloud_Auth_Test_Auto	ROOT	A Project	0/0	Q	< 0		2	Dashboard	A Topology	 [™]Wreless		~



AP VIAN M <u>& 1_1_2</u> COURLAWE_TEST.AND
 Change the password through Ruijie Cloud App.

iina Telecom 🖬 🚛 究 G 🕸 🛈 🕸 💼 8:09 G < Secen_as_1116 User Experience Tool Kit Office Config Wi-Fi Mgmt Network Test Roaming ptimization Roaming Test \oplus Q 8 Û Optimize Add Device Update Diagnose U e C 0 (10 Share Speed Test Inspect Restart y 0 Scheduled Restart Restore Settings ₽ Ľ oject Name Device Report Advanced 1 G <u>dh</u>

Caution A

Reyee devices on a network use the same login password.

What Can I Do If I Forget the Password? 2.3

- If you manage your Reyee device on Ruijie Cloud, you can change the password through Ruijie Cloud.
- If the Reyee device is not deployed on Ruijie Cloud, you can press the reset button on the device for more than 5s to restore factory settings.

Caution A

Restoring factory settings will delete the existing configuration, and you are required to configure the AP again at your next login. Therefore, exercise caution when performing this operation.

3 FAQs About Network Access

3.1 What Should I Do If a PPPoE Connection Fails to Be Set Up?

(1) Check PPPoE records to obtain connection logs.

- a Choose Network > WAN.
- b Select the target WAN port and click View PPPoE Records.

Ruíjie l R cycc	Cloud_Auth_Test > EG105G-P (Manuar) •	English 🗸 🛆 Ruijie Cloud	畿Download App	A Network Setup	@ Network Check	澍 Warn	🕞 Log Out
옪Overview	Single Line Dual-Line						
(a) Online Clients	WAN WAN1 ISP/Load Settings						
🚇 Router	* Internet PPPoE ~						
⇔Wireless ~	* Username pppoe						
📾 Switches	Forgot Account? Obtain Account from Old Device						
:ENetwork ~	* Password >we						
	* Setting up an PPPoE connection View PPPoE Records						
	IP 0.0.0.0						
	Subnet Mask 0.0.0.0						
	Gateway 0.0.0.0						
	DNS Server 0.0.0.0						
	····· Advanced Settings						
	Save						

- (2) Check whether the PPPoE account and password are correct.
- (3) Check whether the IP address assigned by the ISP conflicts with the IP address configured on the router.
- (4) Check whether the MTU setting of the device meets requirements of the ISP.

The default MTU is 1480. If the default value does not meet requirements, you can perform the following steps to change it:

- a Choose **Network** > **WAN**.
- b Select the target WAN port and click Advanced Settings. In the expanded section, set an MTU.

Ruijie I #Rcy	cc	gw_eg310g-e > Ruijie	•																											ngli		ijie (Do	wnic		4		let	wor		ň۸			
8 Overview		() WAN																																										0	ĺ
③ Online Clients																																											`	9	
Network	^	network.lines	Three Lines Four Lines																																										
WAN		WAN0 WAN1	ISP/Load Settings																																										
LAN		* Internet	PPPoE																																										
IPv6 Address		* Username	13559163002																																										
Port VLAN		Forgot A	ccount? Obtain Account from Old	d Device	e																																								
Port Settings		* Password		me																																									
IPTV		Service Name	(Optional) Provided by ISP																																										
Security	×	⊘ PPPoE co	nnection succeeded. View PPPoE	Records	ls																																								
∰ Behavior		IP	100.62.125.109																																										
I VPN		Subnet Mask	255.255.255.255																																										
🖹 Advanced	×	Gateway	100.68.128.1																																										
Diagnostics Diagno		DNS Server	211.138.151.161 211.138.156.66																																										
≩ System			Advanced Settings																																										

	Advanced Settings
* MTU	1480
* MAC	00:d0:f8:18:28:3a
802.1Q Tag	
* VLAN ID	Range: 2-232 and 234-4090.
Private Line	
	Save

(5) Check whether the VLAN tag needs to be configured for PPPoE.

There is no VLAN tag for PPPoE by default. You can perform the following steps to configure it:

- a Choose Network > WAN.
- b Select the target WAN port and click **Advanced Settings**. In the expanded section, enable **802.1Q Tag** and set a VLAN ID.

Ruíjie ERcycc	gw_eg310g-e > Ruijis O	English ~	C Ruijie Cloud	M Download App	🕀 Wizard	Network Check	澍 Alert 🕒	- Log Out
& Overview	0 WAN						(0
Online Clients							(0
Network ^	network.lines Three Lines Four Lines							
WAN	WAND WAN1 ISP/Load Settings							
LAN	* Internet PPPoE ~							
IPv6 Address	* Username 13559163002							
Port VLAN	Forgot Account? Obtain Account from Old Device							
Port Settings	* Password +++++ her							
IPTV	Service Name (Optional) Provided by ISP							
Security ~	⊘ PPPoE connection succeeded. View PPPoE Records							
mi Behavior 🗸	IP 100.62.125.109							
I VPN V	Subnet Mask: 255.255.255							
🖹 Advanced 🗸 🗸	Gateway 100.68.128.1							
Diagnostics	DNS Server 211.138.151.161 211.138.156.66							
李 System ~ ~	· Advanced Settings							4

											*	N	U	1	Т	1	l

* MTU	1480
* MAC	00:d0:f8:18:28:3a
802.1Q Tag	
* VLAN ID	Range: 2-232 and 234-4090.
Private Line	0
	Save

Advanced Settings

3.2 What Should I Do If the Device Cannot Obtain an IP Address Through DHCP?

- (1) Check the DHCP server configuration.
 - o Check whether the DHCP service is enabled.
 - o Check whether the corresponding DHCP address pool is configured.
 - o Check whether the number of IP addresses in the DHCP address pool is sufficient.

Ruijie Reyco										
e ⁸ h Overview	LAN Sett	ings DHCP Clients	Static IP Addresses DHC	P Option DNS Proxy						
Online Clients Network	0	AN Settings		Add		×				0
WAN	LAN :	Settings		* (p					+ Add	ili Delete Selected
LAN	Up to	I entries can be added.		* Subnet Mask	255.255.255.0					
IPv6 Address		IP	Subnet Mask	VLAN ID			Start	IP Count	Lease Time(Min)	Action
Port VLAN		192.168.111.1	255.255.255.0	De	Remark		192.168.111.1	254	3	Edit Delete
Port Settings				MAC	00:D0:F8:26:80:D2					
IPTV				DHCP Server						
⊘ Security				Differ Server		5				
ាា៍ Behavior 🔗				* Start						
VPN ~				* IP Count	254					
🗎 Advanced 🗠				* Lease Time(Min)	30					
Diagnostics				DNS Server	- 0					
≆ System ~										

- (2) If switches are deployed, check whether the VLAN, access port, and trunk port are configured correctly.
- (3) If DHCP snooping is configured, check whether the port where the DHCP server is located is configured as a trusted port.

3.3 What Should I Do If Internet Access Is Slow?

Compare test speed results of a PC connected directly to the ISP router or modem and a PC connected to a Reyee device. If the results are the same, the ISP router or modem may fail. If the results are different, perform the following steps.

(1) Check whether Smart Flow Control is enabled. If so, disable it.

Choose Behavior > Flow Control > Smart Flow Control.

Ruíjie Rcycc	gw_sg310g-+ > Ruijie ●	English ~	Contraction Ruijie Cloud	M Download App	Wizard	Network Check	∦Alert ⊡Log	Out
$_{d}^{\theta_{5}}$ Overview	Smart Flow Control Custom Policy Application Priority							
③ Online Clients	Smart Flow Control							
Network ~	Intelligently adjust the network speed to ensure that each user shares the network fairly. After a Ruijie Cloud policy is configured, smart flow control will be re-enabled.						0	
Security	Enable 💽 If you want to test the WAN rate, please disable smart flow control first.							
App Control	WAN Bandwidth * Up 1000 Mbps * Down 1000 Mbps							
Website Management	WANT Bandwidth * Up 1000 Mbps * Down 1000 Mbps							
Flow Control	WAN2 Bandwidth * Up 1000 Mbps * Down 1000 Mbps							
Access Control	Save							
User Management								
Clients Management								
Time Management								
🗇 VPN 🗠								
🖹 Advanced								
@ Diagnostics ~								6

(2) Check whether Custom Policy is configured. If so, add it or disable it.

Choose Behavior > Flow Control > Custom Policy.

Rujje	gw_eg310g-e > Ruijie Ø	English -> Ruljie Cloud Download App	&Network Check 浙 Alert 日 Log Out
S Overview	Smart Row Control Cuttom Policy Application Priority		
Network	Cutom Policy Cutom Policy Cutom Policy and template are applied to an application, the cutom policy prevails. When cutom policy and template are applied to an application, the cutom policy prevails.		0
Security	Policy Type Normal Policy VPN Policy Cloud Policy		
App Control	Policy List	Application Library Version: China 🗸	+ Add Delete Selected
Website Management	Up to 30 entries can be added.		
Flow Control	Policy Name User Group Bandwidth Channel Application Uplink Ban Type Priority List Uplink Ban	dwidth Downlink Rate Interface	e Enabled Effectiv Actio e State
Access Control	No Data		
User Management			
Clients Management			
Time Management			
I VPN VPN			
🖻 Advanced 🛛 🗠			
@ Diagnostics			(e Ai

(3) Replace the network cable for testing.

If the wireless speed is still slow, please continue with the following steps to <u>Change Wireless Channel</u>, <u>Transmit Power, and Channel Width for the Reyee AP</u>. You may change the 2.4 GHz channel width to 40 MHz and 5 GHz channel width to 80 MHz, and try to change a better terminal to perform wireless speed test.

3.4 What Should I Do If I Cannot Access the Internet?

(1) Check whether the PC or phone obtains the correct IP address.

If the device's IP address is 169.254.x.x or 0.0.0.0, the device does not obtain a correct IP address.

a End the wired or wireless connection and then reconnect the device.

- b Restart the device.
- (2) Solve this problem according to section <u>3.2</u> What Should I Do If the Device Cannot Obtain an IP Address <u>Through DHCP?</u>.
- (3) If the device obtains the correct IP address, change the DNS server address to 8.8.8.8 or 8.8.4.4.
- (4) Remove and reinstall the network cable between the gateway or router and ISP.

If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

4 FAQs About SON

4.1 What Is SON?

Self-Organizing Networking (SON) eliminates product limitations and realizes auto-discovery, auto-networking, and auto-configuration between routers, switches, and wireless APs without the need for controllers or Internet access. You can quickly complete device deployment and configuration, remote management, and operation and maintenance of the entire network with Ruijie Cloud App, which greatly reduces the investment of device, labor, and time cost during wireless network construction.

4.2 Which Devices Can Act as the Master Device on the SON?

All EG series routers except the Reyee RG-EG3230/3250 router can act as master devices on the SON.

4.3 How Many Devices Can the SON Support?

The number of devices that can be managed on the SON depends on the maximum number of devices managed by the master device.

The Reyee RG-EG router used as the master device can manage different numbers of devices in AC mode and router mode. The capacity varies with models.

Model	Management capacity	
	AC mode	Router mode
RG-EG105G	300	32
RG-EG105G-P	300	32
RG-EG210G-P	500	150
RG-EG105GW	N/A	32
EG105G V2	300	32
EG105G-P V2	300	32
EG210G-E	500	150
RG-EG305GH-P-E	500	150
RG-EG310GH-E	500	150
RG-EG310GH-P-E	500	150
EG209GS	500	150
RG-EG105GW(T)	N/A	32

Model	Management capacity	
	AC mode	Router mode
RG-EG105GW-X	N/A	64

4.4 What Is the Priority of Devices During Master Device Election of the SON?

- (1) For different types of devices, the EG in AC mode, EG in router mode, AP in router mode, AP in AP mode, and NBS switch are in descending order of priority.
- (2) For devices of the same type and different models, the priority is related to the CPU, memory, and other parameters (for example, AP radio number) of the device. A larger parameter value indicates a higher priority.
- (3) For devices of the same type and model, a larger MAC address indicates a higher priority.

A Caution

Ruijie EG3230/3250 and Reyee ES switches cannot act as master devices.

4.5 How Is SON Enabled on a Device?

(1) Click Overview and switch Work Mode in the Device Details pane.

Ruijie Rcycc	gw_eg310g-e > Ruijie 🛛		English 🗸 🛆 Ruijie Cloud 📓 Download App 🕀 Wizard 🙉 N	letwork Check _ 放 Alert 日 Log Out
🖧 Overview	Overview Real Time Flow Flow History URL Log C	Client List		
 Online Clients Network 	Overview			
⊘ Security ~	Memory Usage 18%	Online Clients 8	Status: Online Uptime: 22 days 18 hours 14 minutes 25 seconds Systime: 2022-09-21 10:39:01	
 □ Delavios □ VPN □ Advanced □ Diagnostics □ System 	Device Details Model: EG3105-E MAC: 00:D0:F8:1828:38 Software Ver: Reyer05 1:206:2029 Ethernet status	Hostname: Ruge & Work Mode: Router &	SNE MACCMR1250X01 Hardware Ver: 1.00	
	Connetted		LANS/WANZ WAINI WAINO 1772.20.72.100100.42.125.109	Multi segment configuration 2

(2) Enable Self-Organizing Network and click Save.

Description:

- 1. The device IP address may change upon mode change.
- 2. Change the endpoint IP address and ping the device.
- 3. Enter the new IP address into the address bar of the browser to access EWEB.
- 4. The system menu varies with different work modes.
- 5. The device will be restored and rebooted upon mode change.

Work Mode	Router \vee 🕐
Self-Organizing Network	🔵 🕐 🚺 Tip
AC	0
	Save

4.6 How Is SON Disabled on a Device?

(1) Click Overview and switch Work Mode in the Device Details pane.

Ruíjie Rcycc	gw_eg310g-e > Ruijie 0		English 🗸 🛆 Ruijie Cloud 📓 Download App 🚸 Wizard 🏽 🍭 N	etwork Check _ 放 Alert 日 Log Out
赤 Overview	Overview Real Time Flow Flow History URL Log Cl	lient List		
Online Clients Network	Overview			
⊘ Security ~	Memory Usage 18%	Online Clients 8	Status: Online Uptime: 22 days 18 hours 14 minutes 25 seconds Systime: 2022-09-21 10:39:01	
 □ benavior □ VPN □ Advanced □ Diagnostics □ System 	Device Details Mode: EG3106-E MAC: 00:00F8182838 Software Ver: ReyerOS 1:206:2029 Ethernet status	Hortname: Bigge & Work Meder Router &	SVE MACCMR1250X01 Hardware Ver: 1.00	
	Converted Disconnected		LANSWANZ WANT WAND	Auti segment configuration &

(2) Disable Self-Organizing Network and click Save.

Description:

- 1. The device IP address may change upon mode change.
- 2. Change the endpoint IP address and ping the device.
- Enter the new IP address into the address bar of the browser to access EWEB.
- 4. The system menu varies with different work modes.
- 5. The device will be restored and rebooted upon mode change.

Work Mode	Router 🗸 🕐
Self-Organizing Network	0
	Save

4.7 How Does the SON Perform Device Discover?

Device discovery is based on Layer 2 broadcast, so all devices must be deployed at the same layer without VLAN or port isolation configuration.

A Caution

The SON establishment does not require a device to access the Internet.

4.8 Does the SON Configuration Change If the Master Device Is Disconnected?

The master device will be re-elected after the old master device is disconnected. The configuration does not change during re-election.

4.9 Does the SON Support the Preemption Mode?

Preemption means that a device with a higher priority is added to a stable network, and the master device will change accordingly. When an EG device is added to RAP networking:

- After the master device is successfully elected, the EG router is added and will become the new master device.
- Preemption time: 7s to 8s

🛕 Caution

An EG router can only act as the master device and cannot be preempted.

4.10 What Is the IP Address of the Master Device on the SON?

The IP address of the master device is 10.44.77.253.

4.11 What Is the Difference Between the Default SSID @Ruijie-s and @Ruijie-m?

@Ruijie-m is generated after the SON established successfully, while @Ruijie-s is generated on a standalone device.

4.12 How Is a Device Specified as the Master Device?

A Reyee EG is required to act as a DHCP server and has SON disabled.

(1) Disable SON on the DHCP server. The DHCP server will work in standalone mode.

Ruijie	gw_eg310g-e > Ruijie ●	Description: 1. The device IP address may change upon	English ~ _ Claujie Cloud ૹ૽ૻDownload App	🕞 Log Out
ஃ Overview	Overview Real Time Flow Flow History URL Log Client List	mode change. 2. Change the endpoint IP address and plan the device.		
 Online Clients Network 	Overview	3. Enter the new IP address into the address bar of the browser to access EWEB.		
Security	Memory Usage Onlin 18%	 The system menu varies with different work modes. The device will be restored and rebooted upon mode change. 	Status: Online Uptime: 22 days 18 hours 22 minutes 12 seconds Systime: 2022-09-21 10:46:48	
☐ VPN ∨ Advanced ∨	Device Details Model: EG3106-E	Work Mode Router	SN: MACCMR1250X01	
@ Diagnostics ∨ ∴ System ∨	MAC: 0020678182838 Software Ver: ReyeeOS 1.206.2029 Ethernet status	Save	Hardware Ver: 1.00	
	Connected Disconnected		Multi segment configurati	ion 42
	40 40 40 192.168.111.1		LANGANANA LANGSWARZ VIANT VIANO 1772.20.72.100 100.62.125.109	

(2) Configure DHCP Option 43 on the DHCP server: Option 43: #RJ#Master IP.

Example: The master device's IP address is 192.168.100.1, and Option 43 is #RJ#192.168.100.1.

Ruíjie Rcycc	gw_eg310g-e > Ruijje 0	English ~ 〇Ruijie Cloud 調Download App 會 Wizard @Network Check 道Ak	rt 🕞 Log Out
🖧 Overview	LAN Settings DHCP Clients Static IP Addresses DHCP Option DNS Proxy		
③ Online Clients	DHCP Option		0
Network	DHCP option settings are applied to all LAN ports.		0
WAN	DNS Server Example: 8.8.8.8, each separated by a space.		
LAN	Option 43 Inter an IP address or hexadecimal number.		
IPv6 Address	Option 138 Example: 1.1.1.1		
Port Settings	Option 150 Example: 1.1.1.1, each separated by a space.		
IPTV	Gateway Example: 1.1.1.1		
⊘ Security ~	Save		
∰ Behavior ~			
🗊 VPN 🗸 🗸			
🖹 Advanced 🛛 🕹			
② Diagnostics ~ ~			
🗄 System 🗸			4

🛕 Caution

Option 43: When #RJ#Master IP is configured on the device, the SON function cannot be enabled. To enable the SON function, you need to delete the Option 43 configuration.

4.13 How Does the Master Device Add a New Device to the Network?

- (1) If the default configuration of the new device is retained, the master device will add it to its own network automatically.
- (2) If the configuration of the new device has been changed, you need to add it to the SON manually on the web page of the master device.
 - a Click Manage of Tip in the top right corner.

Ruijie Rcycc	test123 > EG105GW (Manana, O	Tip ×
ஃOverview	Device Info	A device not belonging to this network is discovered Manage
(Online Clients)	Hostname: EG105GW	Secup.
@ Router	Sh: HIPH745119402 Primary WI-Fi: RAP2200 • EG105GW Mor: 1000 eFF2915	Guest Wi-Fi: Security: No
₩ireless	Software Ver: ReyeeOS 1.55.1915	
🖉 Switches		
-=- -e-Network ∽	Net Status (Online Devices / Total)	Refresh O
		5
	Internet Router Switches APs	Online Clients
	Real-Time Flow (Kbps)	Kbps 🗸 WAN 🗸
	1Uplink Flow Downlink Flow	
	0.8	
	0.6-	
«Collapse		

b Select the device you want to add and click Add to My Network.

Rujje	test123 > EG105GW [Maxter] O				English -> 🛆 鼹 😭 阈 🚊	G
중 Overview	My Network					
Online Clients	test123 (4 devices)				~	
個 Router	Model	SN	IP	MAC	Software Ver	
중Wireless ~	Router EG105GW [Master]	H1PH745119402	192.168.110.1	30:0D:9E:E7:E9:15	ReyeeOS 1.55.1915	
<i>■</i> Switches	AP RAP2260(E)	G1QH6WX000534	192.168.110.118	EC:B9:70:23:A4:97	ReyeeOS 1.75.2429	
Network	Switch NBS3100-24GT4SFP-P	G1PHCAA047747	192.168.110.8	C0:B8:E6:9A:43:0D	SWITCH_3.0(1)B11P31,Release(08130616)	
-a- Hethory	Switch RG-ES209GC-P	CAPC0YL008237	192.168.110.87	C0:88:E6:E6:8D:77	ESW_1.0(1)B1P3,Release(07200415)	
	Other Network					
	Unnamed Network (1 devices)	Add to My Network]		×	
	Model	SN	IP	MAC	Software Ver	
	A P RAP1200(E)	CANLC2R001191	192.168.110.203	30:0D:9E:0C:1F:0A	ReyeeOS 1.55.1914	6
						1

c Fill in the password of the device and click Add.

^g oVerview	My Network	<i></i>			
Online Clients	test123 (4 devices)	Add Device to My Netw	ork	×	
Router	Model	* Password		_	Software Ver
⇔Wireless ~	Router EG105GW [Master]			7:E9:15	
Switches			Format Paraurard	4:43:0D	
			roigurrassmolu	1:A4:97	ReyeeOS 1.75.2429
age Network		CAPCOYLO08237			

Unnamed Network (1 devices)		Add to My Network			
	Model	SN	IP	MAC	
		CANLC2R001191		30:0D:9E:0C:1F:0A	

The device is added successfully.

Ruíjie ARcycc	test123 > EG105GW [Master] •	You have added 1 d	evices to My Network.	<u>ן</u>	English 🗸 🛆 🗱 🖨 🍭	ä 🖯
8 Overview	Network List					•
Online Clients	Every network varies in devices and c	onfiguration. You can add device	s of Other Network to My	/ Network.		0
A Router	My Network					
⇔Wireless ~	test123 (5 devices)					~
☑ Switches	Model	SN	IP	MAC	Software Ver	
	Router EG105GW [Master]	H1PH745119402	192.168.110.1	30:0D:9E:E7:E9:15	ReyeeOS 1.55.1915	
	Switch NBS3100-24GT4SFP-P	G1PHCAA047747	192.168.110.8	C0:B8:E6:9A:43:0D	SWITCH_3.0(1)B11P31,Release(08130616)	
	A P RAP1200(E)	CANLC2R001191	192.168.110.203	30:0D:9E:0C:1F:0A	ReyeeOS 1.55.1914	
	AP RAP2260(E)	G1QH6WX000534	192.168.110.118	EC:89:70:23:A4:97	ReyeeOS 1.75.2429	
	Switch RG-ES209GC-P	CAPC0YL008237	192.168.110.87	C0:88:E6:E6:8D:77	ESW_1.0(1)B1P3,Release(07200415)	
						2
« Collapse						

4.14 The SON Has Been Configured Successfully, but Devices Still Cannot Be Online on Ruijie Cloud. Why?

(1) Check whether the firmware is the latest. If not, upgrade the firmware.

Ping the cloud's default URL (devicereg.ruijienetworks.com) on the device. If the ping operation fails, check the device's DNS configuration and network connectivity. For details, see <u>What Should I Do If I</u> <u>Cannot Access the Internet?</u>.

(2) Reset the device.

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trigger the ssid setting manually

5 FAQs About Wireless Configuration

5.1 What Can I Do If SSID Configuration on Ruijie Cloud Fails to Be Synchronized to a Reyee Device?

(1) Check Status and Config Status of the AP. If the AP status is offline, the cloud does not deliver the configurations to the device. If the AP is online and the value of Config Status is Synchronizing, you can trigger the configuration synchronization manually.

	MONITORING CONFIGURATION	MAINTENANCE	🤗 o o o o
A abcdefg@111.com ∨	ALL \checkmark > test123 \checkmark Search Network	٩	(GMT+8.00)Asia/Shanghai Manage Project Take over Helsont. Unbind Device
휾 TOPOLOGY	AP List New firmware available for 2 dev	ices	Auto Refresh: 🇨 😌 🖄 🐺 😪
湭 ALARM	Add Web CLI More - 0 Selec	ted	SN, Alias, Description Q
REPORT	Status A SN C	onfig Status Alias 🌵 MGMT IP Egress IP	Clients 🌐 Network Firmware Version Offline Time Mr
Network	Online	Synchronized c470.aba2.7164 <u>111</u> 192.168.110.27 120.35.11.195	2 test123 ReyeeOS 1.55 1906 - RAP2
	Online Sy	schronize Failed 0624.4862.4686 Empty 10.10.1.14 120.35.11.195 Synchronizing ecb9.7023.a497 Ruijie 192.168.110.118 120.35.11.195	3 test123 AP_RGOS 11 1(9)81P21, Release(06211815) 2022-01-03 16:53:07 AP_ 1 test123 ReyeeOS 1.75:2429 2022-01-05 16:35:07 RAP_
AP	Offine	Synchronizing c470.ab8b.0555 RAP6260(G) 192.168.110.145 120.35.11.195	- test123 ReyeeOS 1 61.1915 2021-10-28 15:48:07 RAPI
AC	Offine	Synchronizing 300d.9e0c.1f0a RAP1200(E) 192.168.110.122 120.35.11.195	- test123 ReyeeOS 1.55.1914 2022-01-06 10:22:07 RAP1
Switch	Not Online Yet O1000	Synchronizing <u>Empty</u>	- <u>test123</u> -
Gateway Home Router		First Previous Page 1 O of 1 Next	Last 0 • 0 in total
Bridge			
CAMERA			
Cameras			
R CLIENT			
		收件相 - yujiamin@ruijie.com.cn - Outlook	
Config Status(C∶C:	т)		×
To synchronize all co	nfigurations to the device, please click	Manually Deliver. If a configuration fails to be synchronize	ed, please click <table-cell> in the Action column to deliver it again.</table-cell>
🚯 Manually Deliver 🤨	Refresh		
	Config	Status	Action
+	Diagnosis Logging Settings;	Synchronized	₽6
+ :	Scheduled restart configuration	Synchronized	Ŀ
+	Indicator config;	Synchronized	₽ ₀
+	WIO schedule	Synchronized	Ŀ
+ Network	management password configuration;	Synchronized	ε,
+	Time Zone Settings;	Synchronized	₽,
+	Device Name Settings;	Synchronized	.
+	RF Power Settings;	Synchronized	.
+	Wireless Signal Settings;	Synchronized	₽₀.

(2) Check whether the SSID configuration is saved successfully. Click **Save** and check the device configuration again.

Synchronized

Synchronized

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Wireless Blacklist/Whitelist Settings Based on SSID;

CWMP Interval Settings;

SSID Settings;

Log Settings

Custom CLI Settings

	MONITORING CO	NFIGURATION MAINTENANCE							🖉 🛛 😐 🕲
A abcdefg@111.com V	PPSKtest V Search N	etwork Q				(GMT+8:00)Asia/Hong_Kon	g Manage Project Ta	ake over Network Unbind Device
WIRELESS						Remember t	o click "Sav	/e" button	Save More -
Layout	Wireless Configur	ration							^
Radio Planning Roaming	SSID G	SSID		Encryption Mode	Hidden	Forward Mode	Radio	Auth Mode	Action
Bluetooth	1	PPSKtest		PPSK	No	Bridge	1,2	Auth Disabled	区直
Load Balancing	2	testguest		Open	No	Nat	1,2	Captive Portal	区直
AUTHENTICATION	3	apartment-ssid (Apartment SSID Prefix)		wpa2-psk	No	Bridge	1,2	Auth Disabled	C 🚊 💆
Captive Portal	4	test		Open	No	Bridge	1,2	Auth Disabled	区直
PPSK		Firs	Previous	Page 1 0 of 1	Next	Last			10 - 4 in total
Voucher Account	Radio								
Easy Sharing	Radio1(2.4GHz)		Radio2(5	GHz)			Radio3 🔞	(2.4GHz or 5GHz)	Scan O Access
ADVANCED									
Batch CLI Config	ON/OFF		ON/OFF				ON/OFF		
Customize CLI Set	Max Clients		Max Clie	ents			Max Clier	nts	
AP VLAN								_	

- (3) Check whether the AP version is the latest one. If not, upgrade it.
- (4) If the configured features are not supported by the Reyee device, configurations are not synchronized to the Reyee device.

Ruíjie					• [®] ¤ ø ® e
A abcdefg@111.com V	SSID				×
PROJECT	WLAN ID	1 v	Hidden	No v	
	SSID	testPsk	Forward Mode @	Bridge v	More -
Basic	Encryption Mode	WPA/WPA2-PSK v	VLAN ID	1	
Layout	Password	ruijie123	Radio	Radio1(2.4GHz) Radio2(5GHz)	^
Radio Planning			/	Radio3 @ (2.4GHz or 5GHz)	Action
Bluetooth	Wi-Fiß Ø				
Load Balancing	50 Drine Assess				<u>ا</u>
① AUTHENTICATION	SG-PHOFACCESS				
Captive Portal	Tip: There are Reyee device	s in the network. The "Speed Limit per Client", "Speed	d Limit by SSID", "Auth" functions ca	in only be enabled on Ruijie Enterprise devices.	
PPSK	Speed Limit per Client				
Voucher	Speed Limit by SSID				10 × 5 in total
Account					
Easy Sharing	Auth				
ADVANCED		ок	Cancel		
Batch CLI Config					
Customize CLI Set	ON/OFF	ON/OFF			
AP VLAN 🗸	Max Clients	32 Max Client	s 32		

5.2 How Are Radio Settings Adjusted When the Wireless Network Quality Is Low?

The device detects the surrounding wireless environment and selects the appropriate configuration upon poweron. However, network freezing caused by wireless environment changes cannot be avoided. You can optimize the network in one click mode, analyze the wireless environment around the access point, and select appropriate parameters.

A Caution

After optimization, settings of the Wi-Fi network are reset, and clients need to reconnect to the W-Fi network. Therefore, exercise caution when performing this operation.

5.2.1 Optimizing the Radio Channel

Switch to the NETWORK mode, Choose Network > Radio Frequency.

Choose the best channel identified by Wi-Fi MOHO or other Wi-Fi scanning App. Click **Save** to make the configuration take effect immediately. More devices in a channel mean more serious interference.

Note

The available channel is related to the country or region code. Select the local country or region.

Country/Region	China (CN)	~				
2.4G Channel Width	Auto	~	5G Channel Width	Auto		~
Client Count Limit	32		Client Count Limit	32		
Kick-off Threshold ⑦ Di	O sable -75dBm	-50dBm	Kick-off Threshold ⑦ Di	O	-75dBm	-50dBm
2.4G Channel	Auto	^	5G Channel	Auto		~
Transmit Power	Auto		Transmit Power	0		
Roaming Sensitivity	1 (2.412GHz) 2 (2.417GHz) 3 (2.422GHz) 4 (2.427GHz)	n	م Roaming Sensitivity © ا	O Low 20% 4	Low Medium 0% 60% 80%	High

5.2.2 Optimizing the Channel Width

Choose Wireless > Radio Frequency.

If the interference is severe, select a lower channel width to avoid network freezing. The AP supports the channel width of 20 MHz and 40 MHz. You are advised to select 20 MHz channel width. After changing the channel width, click **Save** to make the configuration take effect immediately.

A Caution

In SON mode, the channel width settings will be synchronized to all devices on the network.

FAQs

Radio Frequenc	у				
Country/Region	China (CN)	~			
2.4G Channel Width	Auto	^	5G Channel Width	Auto	~
Client Count Limit	Auto 20MHz		Client Count Limit	32	
Kick-off Threshold ⑦	40MHz	3m	Kick-off Threshold ⑦	O Disable -75dBm	-50dBm
2.4G Channel	Auto	\sim	5G Channel	Auto	\sim
Transmit Power	O Auto Lower Low Medium	High	Transmit Power	O Auto Lower Low Mediu	ım High
Roaming Sensitivity	O Low 20% 40% 60% 80%	High	Roaming Sensitivity	O Low 20% 40% 60% 80	% High
	Save				

5.2.3 Configuring the Disconnection Threshold

Choose Wireless > Radio Frequency.

The farther a client is away from an AP, the lower the signal strength is. When the signal strength is lower than the threshold, the client will be disconnected and has to select a nearer Wi-Fi signal.

Radio Frequency	y .		
Country/Region	China (CN)	·	
2.4G Channel Width	Auto	5G Channel Width	Auto
Client Count Limit	32	Client Count Limit	32
Kick-off Threshold ⑦	O	Kick-off Threshold ()	O Disable -75dBm -50dBm
2.4G Channel	Auto	5G Channel	Auto ~
Transmit Power	O o o o o Auto Lower Low Medium H	Transmit Power	O Auto Lower Low Medium High
Roaming Sensitivity	O Low 20% 40% 60% <mark>80%</mark> H	Roaming Sensitivity	O Low 20% 40% 60% 80% High
	Save		

A Caution

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In SON mode, the disconnection threshold settings will be synchronized to all devices on the network.

5.2.4 Configuring the Client Limit

Choose Wireless > Radio Frequency.

If the AP is associated with too many clients, it will have a lower performance, affecting user experience. After you configure the threshold, new clients beyond the threshold will not be allowed to access the Wi-Fi network. You can lower the threshold if there is a requirement for bandwidth per client. You are advised to keep the default settings unless there are special cases.

Radio Frequency	/				
Country/Region	China (CN)	~			
2.4G Channel Width	Auto	~	5G Channel Width	Auto	~
Client Count Limit	32		Client Count Limit	32	
Kick-off Threshold ⑦	O isable -75dBm	-50dBm	Kick-off Threshold ⑦	O o Disable -75dBm	-50dBm
2.4G Channel	Auto	\sim	5G Channel	Auto	~
Transmit Power	O Auto Lower Low Medium	High	Transmit Power	O Auto Lower Low Me	dium High
Roaming Sensitivity	O Low 20% 40% 60% 80%	High	Roaming Sensitivity ⑦	O Low 20% 40% 60%	80% High
	Save				

🚺 Note

In SON mode, the client limit refers to the maximum number of clients connected to all Wi-Fi networks. If you want to specify the client limit for one single AP, group the AP and configure the client limit for this group. Alternatively, proceed with the configuration in standalone mode.

5.2.5 Configuring the Roaming Sensitivity

Choose Wireless > Radio Frequency.

The roaming sensitivity enables the device to proactively disconnect a client from the Wi-Fi network when the client is far away. In this case, the client has to re-select the nearest signal, thereby improving the sensitivity of wireless roaming. A higher roaming sensitivity level indicates a smaller wireless signal coverage. To improve the signal quality for a client moving within more than one Wi-Fi coverage, improve the roaming sensitivity level. You are advised to keep the default settings.

F	Ā	Q	s
		-	. –

Radio Frequenc	у				
Country/Region	China (CN)	~			
2.4G Channel Width	Auto	~	5G Channel Width	Auto	~
Client Count Limit	32		Client Count Limit	32	
Kick-off Threshold ⑦ D	O isable -75dBm	-50dBm	Kick-off Threshold ⑦	O Disable -75dBm	-50dBm
2.4G Channel	Auto	~	5G Channel	Auto	~
Transmit Power	O Auto Lower Low Medium	High	Transmit Power	O Auto Lower Low Medium	n High
Roaming Sensitivity ⑦	O Low 20% 40% 60% 80%	High	Roaming Sensitivity ⑦	O Low 20% 40% 60% 80%	5 High
	Save				

(1) Configuring WIO

Choose Wireless > WIO.

Check I have read the notes. and click Network Optimization to optimize the wireless network. You are advised to set a scheduled task to optimize the wireless network in the early hours of the morning or when the network is idle.



- W WIO is supported only in SON mode.
- The client may be offline during optimization. The configuration cannot be rolled back once optimization starts. Therefore, exercise caution when performing this operation.

Network Optimization	Optimization Record						
Ø ———	Q,	<i>sg</i>	🛇				
Start	Scanning	Optimizing	Finish				
	Description:						
	This feature will optimize the self-organizing network to maximize the WLAN performance. Please make sure that all APs have been online.						
	Notes:						
	1. During network optimization, the APs will switch channels, forcing the clients to go offline. The process will last for a while, subject to the quantity of devices. It is recommended you enable network optimization at night.						
	2. If dynamic channel allocation is running in the backend, network optimization will fail. Please try again later.						
	3. The configuration cannot be rolled back once optimization starts.						
	I have read the notes.						
	Network Optimization						

Scheduled Optimiz	ation
<i>Scheduled Optimi</i> Optimize the networ	zation k performance at a scheduled time for a better user experience.
Enable	
Day	Sun ~
Time	03 ~ : 00 ~
	Save

5.3 Can Reyee EG Routers Support Wi-Fi?

No, other Reyee EGs except EG105GW support Wi-Fi.
6 FAQs About Guest Wi-Fi

6.1 What Is Guest Wi-Fi?

The guest Wi-Fi network can provide guests with an independent Internet access environment, which is isolated from the network connected to main terminals. By creating a guest Wi-Fi network, guest devices are allowed to access the internet, but are not allowed to connect to the internal network.

6.2 How Do I Configure Guest Wi-Fi on Ruijie Cloud App?

(1) Click the project you want to set for your guest Wi-Fi.



(2) Find out ${\bf Guest} \; Wi\text{-}Fi$ on the toolbar and click the ${\bf Enable}$ button.

<		EG105GW_X	QD	11:0	5 ្ រា២២២៨ •	224 1	Ø ≈ 17 al 64%i	í.
Q	Guest Wi-Fi	IP MGMT	Intranet Access	<	EG10	5GW_X	Q	C
Office	Disabled	Disabled	Disabled	Office	art Flow Control	Guest Wi-Fi Disabled	IP MGMT Disabled	-
	Project Stat Bad >	us	Uptime 6d 23h	Enabled	on 8000+ Reyee projec	ts.	Enable	
Alarm	Device offline al	arm	2022-09-140 >		e 🙆			
Online D Offline D	levices: 8 levices: 1	(CP) Internet	Topology					
			Network Planning		1			
		EGIOSOW-X		You c conne but ca you c client	an create a Guest W ected with this Wi-Fi an not access the int an configure Internel S.	I-Fi for visitors can access th ernal network t speed limit fo	. The clients e Internet only In addition, or these	r
		Online Client		Featur	e			
		0		Prot	ect internal network seci	urity		
Wi-Fi	User Experien	ce		Limi	t broadcast storm or viru	is One-click	on/off	
Wi-Fi	User Experien	ce	⊗	Limi	t broadcast storm or vin to enable	ns One-click	on/aff	0
Wi-Fi	User Experien	ce	ø	Limi How Config	t broadcast storm or viru to enable Step	is One-click	on/aff	00
Wi-Fi	User Experien	ce No Data	©	How Config 1 1 2 0	t broadcast storm or vin to enable Step Enable Guest Wi-Fi Configure speed limit	is One-click	on/off	() A
Wi-Fi	User Experien	ce No Data	Ś	How Config 1 1 2 0	t broadcast storm or vin to enable Step Enable Guest Wi-Fi Configure speed limit	is One-click	on/off	0

(3) On the Guest Wi-Fi page, set the SSID, password, rate limit, VLAN ID, and IP address pool for the guest Wi-Fi, and click Save.

1			
× .		Add	
•		— o —	o
WLAN A	CCESS	Subnet Param	Config Delivery
SID/Wi-Fi Jame	Guest		
ncryption			
assword			hr
incryption N	lode		>
	Adv	anced Settings	>

🛕 Caution

- All these configurations have their default settings, but you also can customize them.
- Configuring guest Wi-Fi on the Eweb is of no use.
- For the guest Wi-Fi, ACLs needs to be configured on a Reyee EG.

6.3 What Can I Do If the System Displays the Message that "The configuration is only supported on the project with gateway?"

When using the guest Wi-Fi function, ensure that there is an EG router in the project. This is because ACLs need to be configured on the EG router.



FAQs

7 FAQs About Flow Control

7.1 What Is Flow Control?

Reyee Smart Flow Control is used to avoid congestion by optimizing users' traffic. When the total user traffic is lower than the maximum WAN bandwidth, the rate limit policy is not applied. Each user will get the required bandwidth. However, when the total user traffic exceeds the maximum WAN bandwidth, the user-based rate limit will take effect. The total WAN bandwidth will be equally allocated to every user.

7.2 How Do I Configure Flow Control?

(1) Choose Behavior > Flow Control > Smart Flow Control, and then enable Smart Flow Control.

Ruijie Rcycc	gar.eg310g-e → Ruijie Ø	English 🗸 🛆	Ruijie Cloud	額Download App	♦ Wizard	Network Check	≝Alert ⊡Log Out
🖧 Overview	Smart Flow Control Custom Policy Application Priority						
③ Online Clients	Smart Flow Control						
Network	Instance from Control Instance and the network speed to ensure that each user shares the network fairly. After a Ruijie Cloud policy is configured, smart flow control will be re-enabled.						0
⊘ Security ~	Enable from want to test the WAN rate, please disable smart flow control first.						
m Behavior ~	i pour mant de east une result mate, preude autore annue none contract mate.						
App Control	WAN Bandwidth * Up 1000 Mbps * Down 1000 Mbps						
Website Management	WANT Bandwidth * Up 1000 Mbps * Down 1000 Mbps						
Flow Control	WAN2 Bandwidth * Up 1000 Mbps * Down 1000 Mbps						
Access Control	Save						
User Management							
Clients Management							
Time Management							
I VPN V							
🖹 Advanced 🛛 🗠							
Diagnostics							

(2) Fill in the WAN bandwidth and save the configuration.

Smart Flow Control	Custom Policy	Application Priori	ty	
Smart Flow Con i Intelligently adjus After a Ruijie Clou	itrol It the network speed Id policy is configure	to ensure that each u d, smart flow control	iser shares t will be re-e	the network fairly. enabled.
Enable	If you want	t to test the WAN r	ate, pleas	e disable smart flow control first.
WAN Bandwidth	* Up 1000	Mbps * Down	1000	Mbps
WAN1 Bandwidth	* Up 1000	Mbps * Down	1000	Mbps
WAN2 Bandwidth	* Up 1000	Mbps * Down	1000	Mbps
	Save			

7.3 How Is Flow Control Configured for Specific Users on a Reyee EG Router?

Perform the following steps:

- (1) Configure a smart flow control policy.
 - a Choose Behavior > Flow Control > Smart Flow Control.
 - b Enable Smart flow control.
 - c Set the uplink and downlink rate limit for the WAN port and click Save.

Ruijie Rcycc	gw_eg310g-e ≻ Ruijie Ø	English - 🛆 Ruije Cloud 📓 Download App 🔶 Wizard 🔍 Network Check 📩 Alert 🕒 Log Ou
🖧 Overview	Smart Flow Control Custom Policy Application Priority	
③ Online Clients	Smart Flow Control	
Network ·	Intelligently adjust the network speed to ensure that each user shares the network fairly. After a Ruijie Cloud policy is configured, smart flow control will be re-enabled.	0
⊘ Security ~	Enable () If you want to test the WAN rate, please disable smart flow control first.	
App Control	WAN Bandwidth * Up 1000 Mbps * Down 1000 Mbps	
Website Management	WANI Bandwidth * Up 1000 Mbps * Down 1000 Mbps	
Flow Control	WAN2 Bandwidth * Up 1000 Mbps * Down 1000 Mbps	
Access Control	Save	
User Management		
Clients Management		
Time Management		
VPN ~		
🖹 Advanced 🗠		
@ Diagnostics ~		

(2) After step1 is finished, Custom Policy will be displayed. Click Add to add a policy.

Smart Flow C	ontrol Custom Policy	Application Priority								
Alloca When	om Policy te bandwidth to the specified custom policy and template	I IP address or range.The priority are applied to an application, the	is sorted as follows: Cu custom policy prevails.	stom Policy > Sn	aart Flow Control.					0
Policy Type Policy Li	Normal Policy St	VPN Policy O Cloud Policy	1				Application Library Version: China	→ + Add	🕫 Delete Se	lected
Up to 30	entries can be added.									
	Policy Name	User Group	Bandwidth Type	Channel Priority	Application List	Uplink Bandwidth	Downlink Rate	Interface Enab	e State	Actio
					No Da	ita				

(3) Fill in Policy Name, IP range, Bandwidth Type, and Rate.

FAQs	

Add						×
* Policy Name						
Туре	• User Group O Custom					
* User Group	Select	Ŧ	?			
Bandwidth Type	• Shared O Independent					
Application	• All Applications Custom	1				
Channel Priority	4	~	0			
Bandwidth Limit	• Limit Kbps 🔿 No Limit					
Uplink Bandwidth	* CIR Kbps * PIR	Kbps	0			
Downlink Rate	* CIR Kbps * PIR	Kbps	0			
* Interface	All WAN Ports	~				
Enabled						
					Cancel	ОК
mart Flow Control Custom Policy						
Custom Policy Allocate bandwidth to the specified I	P address or range. The priority is sorted as follows: Custom Pol	icy > Smart Flow Control.				0
Policy List					+ Add	+ Delete Selected
Up to 30 entries can be added.	Bandwidth	Develop 2 -	later	(he)		Art
Policy Name IP/IP Range test 192.168.100.2* 192.168.100.10 192.168.100.10	Type Uplink Rate - CIR 10000 Kbps 0 CIR 10000 Kbps PIR 10000 Kbps	CIR 10000 Kbps PIR 10000 Kbps	Unterface WAN	Status Enable ⊘	Effective State	Action Edit Delete
Coutica				_		

- **Bandwidth Type: Shared** means that all IP addresses share the total bandwidth. **Independent** means that the rate limit is set per IP address.
- **CIR**: indicates the committed information rate.
- **PIR**: indicates the peak information rate.

7.4 What Can I Do If the Custom Policy of Flow Control Do Not Take Effect?

(1) Check the status of the policy.

Ruijie	test123	EG105GW	(Master) 0					E	nglish ~	٥	0,0	٩	Q	Ä
င္မိOverview	0	Custom Pol Allocate ban	l icy dwidth to the	specified IP a	ddress or range. The p	riority is sorted as follo	ws: Custom Pe	olicy > Smar	t Flow Contro	ol.			(?
Online Clients Router	Polic	y List							+ Add		+ 0	elete S	Select	ted
	Up to	30 entrie:	s can be adde	d.										
🕾 Switches		Policy Name	IP/IP Range	Bandwid th Type	Uplink Rate	Downlink Rate	Interfac e	Status	Effective State		Match Order		Actio	m
'a- about Network ∽		2	192.168. 110.1-19 2.168.11 0.1	Shared	CIR 2000 Kbps PIR 2000 Kbps	CIR 2000 Kbps PIR 2000 Kbps	WAN	Disable G	Inactive Ø		1		Edit Dele	t ste
#Collange	•	1	192.168. 110.1-19 2.168.11 0.254	Indepen dent	CIR 1000 Kbps PIR 1000 Kbps	CIR 1000 Kbps PIR 1000 Kbps	WAN	Enable ⊘	Active		٢		Edit Dele	t ite

(2) Check whether the user's IP address is in the range defined by IP/IP Range of the policy.

(3) Check the configuration.

- o If you select Shared Bandwidth Type, all IP addresses share the total bandwidth;
- o If you select Independent Bandwidth Type, the rate limit is set per IP address.

8 FAQs About VPN

8.1 How Is IPsec VPN Configured on a Reyee EG Router?

IPsec VPN is used for site-to-site scenarios. For example, three branches of a company are distributed in three different places of the Internet. Each branch uses a gateway to establish tunnels with each other, and data between company intranets (several PCs) is securely exchanged through the IPsec VPN tunnel established by the gateways.

An IPsec VPN is applied to the following scenario.



Perform the following steps to configure IPsec VPN.

- (1) Headquarters side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose VPN > IPSec > IPSec Security Policy, and then click Add to add a policy.

	gw_eg310g-e > Ruijie O				English ~ 🛆 Ruijie Cloud 📓 Dowr	nioad App 🕀 Wizard 🕘 Netw	
g_{5}^{0} Overview	IPSec Security Policy	PSec Connection Status					
③ Online Clients	IPSec Security Poli	icy					
Network	Note: Example: IP ad Tip: If it is set to 192.	dress/number of subnet mask bit .168.110.x/24, the address range	ts, is from 192.168.110.1 to 192.168.110.254	κ.			0
Security ~	Policy List						+ Add
ffi Behavior	Up to 1 entries can be a	idded.					
	Policy Type	Policy Name	Peer Gateway	Local Subnet	Peer Subnet	Status	Action
L2TP				No Data			
РРТР	10/pa	ige -					Total 0
OpenVPN							
VPN Clients							
🖻 Advanced 🗠							
② Diagnostics ~							
≆ System ~							e
							4

c Configure the IPsec VPN policy.

Add				×				
if clients wa Local ID Typ the same or	nt to access from o be to Name. Otherv ne WAN port.	different WAN wise, all clients	ports, pleas will access t	e set from				
Policy Type	O Client 💿	Server						
* Policy Name	test							
Interface	WAN 🗸 🖉							
* Local Subnet	192.168.113.0/24							
* Pre-shared Key	ruijie123							
Status								
	1. Set Ik 2. Connec	E Policy						
			Cancel	ОК				
	1. Set IK	E Policy						
	Authentication	Encryption	DH Gr	oup				
IKE Policy 1	sha1 ∨	3des 🗸	dh1	\sim				
IKE Policy 2	sha1 ∨	des 🗸	dh1	~				
IKE Policy 3	sha1 v	3des 🗸	dh2	~				
IKE Policy 4	md5 v	des \vee	dh1	~				
IKE Policy 5	md5 v	3des 🗸	dh2	~				
Negotiation Mode	 Main Mode 	 Aggres 	ssive Mode					
Local ID Type	• IP 🔿 NA	IME						
Peer ID Type	O IP 🔿 NA	ME						
* Lifetime	86400							
DPD	• Enable C	Disable						
* DPD Interval	10							
	seconds							

	2. Connection Policy		
Transform Set 1	esp-sha1-aes128	~	
Transform Set 2	esp-md5-3des	~	
Perfect Forward	none	\sim	
Secrecy			
* Lifetime	3600		
		Cancel	ОК

(2) Branch side:

- a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
- b Choose VPN > IPSec > IPSec Security Policy, and then click Add to add a policy.
- c Configure the IPsec policy, and ensure that the IKE policy and connection policy are the same on both sides.

Add		×
Policy Type	• Client O Server	
* Policy Name	test	
* Peer Gateway	172.26.6.93	+
Interface	WAN \vee	0
* Local Subnet	192.168.10.0/24]
* Peer Subnet	192.168.113.0/24	+
* Pre-shared Key	ruijie123	
Status		

1. Set IKE Policy											
	Authentication	Encryptic	on DHG	Group							
IKE Policy 1	sha1 ~	3des	∨ dh1	\sim							
IKE Policy 2	sha1 ∨	des	√ dh1	\checkmark							
IKE Policy 3	sha1 v	sha1 v 3des v dh2 v									
IKE Policy 4	md5 \vee	des	√ dh1	~							
IKE Policy 5	md5 v	3des	v dh2	~							
Negotiation	Main Mode	🔿 Agg	ressive Mod	e							
Mode											
Local ID Type	• IP 🔿 NA	• IP NAME									
Peer ID Type	• IP O NAME										
* Lifetime	86400										
DPD	• Enable 🔿 Disable										
* DPD Interval	10										
	seconds										
	2. Connect	ion Policy ···									
Transform Set 1	esp-sha1-aes1	28		~							
Transform Set 2	esp-md5-3des	\$		\sim							
Perfect Forward	none			~							
Secrecy											
* Lifetime	3600										
			Cancel	ОК							

d Check the IPsec connection status.

Ruíjie Reyce	RyceNetwork	d > ruijieEG	(Master) 🛈		English 🗸 🛆 Ruijie Cloud 📷 Download A	pp 🐣 Netw	ork Setup 🛭 🧕	≬Network Check 演Warn ⊜Log (
송 Overview ⓒ Online Clients	• EG105G	-P-V2	Hostname: ruiji MAC: 005	eEG 5N: EG3494257001 0078:15:08:43	9 IP: 172.26.6.93			(O) Reboot
Router	Overview	Basics ~	Security ~	Behavior ~ Advanced ~	Diagnostics ~ System ~			
\odot Wireless \times	IPSec Securit	ty Policy	PSec Connecti	ion Status				
Switches	🚺 IPSe	c Connection	1 Status					0
至Network ~	IPSec Co	onnection	Status					C Refresh
	Name	SPI	Direction	Tunnel Endpoint	Flow	Status	Security Protocol	Algorithm
	test	32285484 80	in	172.26.6.93<172.26.6.190	192.168.113.0/24 < 192.168.10.0/24	ОК	ESP	AH Authentication: ESP Authentication: SHA1 ESP Security: AES-128
	test	32564381 10	out	172.26.6.93>172.26.6.190	192.168.113.0/24> 192.168.10.0/24	ОК	ESP	AH Authentication: ESP Authentication: SHA1 ESP Security: AES-128
«Collapse		_				_	_	

🛕 Caution

If the EG router on the headquarters has no public IP address configured on external devices that want to access the EG router of the headquarters, you need to configure port mapping on external devices and configure **Local ID Type** as **NAME** on EG routers of the headquarters and branches.

8.2 Can I Use a Reyee EG Router to Establish an IPSec VPN with Devices of Other Brands or Ruijie EG Routers?

- A Reyee EG router can establish an IPsec VPN with other Ruijie EG routers.
- A Reyee EG router can establish an IPsec VPN with IPsec-capable devices of other brands.

8.3 Can Reyee EG Routers Support IKEv2?

Reyee EG routers support only IKEv1 but not IKEv2.

8.4 What Can I Do If Reyee EG Routers Cannot Connect to the IPsec VPN?

(1) Check whether the EG router of a branch can ping the EG router of the headquarters. If not, check the network connection between two EG routers.

Choose **Diagnostics** > **Network Tools** and start the ping operation.

Ruíjie Rcycc	gw_eg310g-e > Ruijie O				English 🗸 🛆 Ruijie C	oud 📓Download Ap	🛛 🐣 Wizard	Network Check	盐 Alert
ి Overview	Network Tools								0
Online Clients			O DNG Lockup						U
Network ~	1001	Ping C Traceroute	O DNS LOOKUP						
⊘ Security ~	* IP Address/Domain	www.google.com							
∰ Behavior ~	* Ping Count	4							
I VPN	* Packet Size	64	Bytes						
🖹 Advanced 🗸 🗸		Start	Stop						
② Diagnostics ^	Result								
Network Check									
Alerts									
Network Tools			h						
Packet Capture									
Fault Collection									
奎 System ~ ~									

- (2) Check whether the settings are correct according to 12.1 How Can I Configure IPTV on a Reyee EG Router?.
- (3) Check whether the WAN IP address of the EG router of the headquarters is a public IP address. If not, , configure DMZ or port mapping (IPsec VPN use UDP ports 500 and 4500) on your external device and configure Local ID Type as NAME on devices of the headquarters and branches.

1. Set IKE Policy								
	Authentication	Encryption	DH Group					
IKE Policy 1	sha1 ~	3des 🗸	dh1 V					
IKE Policy 2	sha1 ∨	des 🗸	dh1 ∨					
IKE Policy 3	sha1 v	3des 🗸	dh2 v					
IKE Policy 4	md5 v	des 🗸	dh1 ∨					
IKE Policy 5	md5 \vee	3des 🗸	dh2 ∨					
Negotiation Mode	• Main Mode	 Aggressi 	ve Mode					
Local ID Type	O IP 💿 NA	ME						
* Local ID	HQ							
Peer ID Type	o IP 💿 NA	ME						
* Peer ID	Branch							
* Lifetime	86400							
DPD	• Enable C	Disable						
* DPD Interval	10							

	1. Set IK	E Policy	
	Authentication	DH Group	
IKE Policy 1	sha1 V	3des 🗸	dh1 V
IKE Policy 2	sha1 V	des 🗸	dh1 ~
IKE Policy 3	sha1 v	3des 🗸	dh2 ∨
IKE Policy 4	md5 v	des \vee	dh1 ∨
IKE Policy 5	md5 ~	3des 🗸	dh2 v
Negotiation Mode	 Main Mode 	 Aggressi 	ve Mode
Local ID Type	O IP 💿 NA	ME	
* Local ID	Branch		
Peer ID Type	O IP 💿 NA	ME	
* Peer ID	HQ		
* Lifetime	86400		
DPD	• Enable	Disable	
* DPD Interval	10		

If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.5 How Do I Configure PPTP VPN on a Reyee EG Router?

PPTP VPN is typically applied to client-to-site and site-to-site scenarios. For example, clients work from home and need to access company servers through PPTP VPN tunnels. Another example is that a company has three branches that are distributed in three different places of the Internet, and branches need to establish tunnels by using the gateways.

PPTP VPN is applied to the following scenarios.

Client-to-site scenario



• Site-to-site scenario



8.5.1 Client-to-Site Scenario Configuration

- (1) Headquarters side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose **VPN > PPTP** and enable PPTP.

Ruíjie @Rcycc	Cloud_Auth_Test > EG105G-P (Mannar) 0	English - 스Ruijie Cloud 뷇Download App : 會 Network Setup @ Network Check 滋Warn 급 Log Out
ස Overview ම Online Clients	Nume Hostname: EG105G-P SN: H1PTATC001746 IP: 172.265.253 • EG105G-P SN: H1PTATC001746 IP: 172.265.253	MAC: C088EE35283C
🕮 Router	Overview Basics ~ Security ~ Behavior ~ VPN ^ Advanced ~ Diagnostics ~ System ~	
⇔Wireless ~	PPTP Settings Tunnel List 1270	
🗟 Switches	PPTP Settings PPTP	0
E Network 🗸	VPN Clients	
	PPTP Type O Server O Client	
	* Local Address 192.168.100.1	
	* IP Range 192.168.100.2-192.168.100.254	
	* DNS Server 8.8.8.8	
	* PPP Hello Interval 10 seconds	
	Save	
		e e e e e e e e e e e e e e e e e e e
« Collapse		A

c Perform PPTP configuration and click **Save**.

Ruijie Rcycc	Cloud_Auth_Test > EG105G-P_INhorm O Operation succeeded. English ~Ruijie Cloud 20Download App & Network Setup @ Network Check 20	Warn 🕞 Log Out
8 Overview	Instrume: EG105G-P SN: H1P7ATC001746 IF: 172.26.5.253 MAC: C088E63528:3C Coreview Bailds × Security × Behavior × VPN × Advanced × Diagnostics × System ×	() Reboot
	PPTP Settings Tunnel List	
Switches	PPTP Settings	?
李Network ~ ~	Enable 💽	
	PPTP Type O Server 🔿 Client	
	* Local Address 192.168.100.1	
	* IP Range 192.168.100.2-192.168.100.254	
	* DNS Server 88.8.8	
	* PPP Hello Interval 10 seconds	
	Save	
// Calleres		

d Configure VPN clients.

Ruíjie Rcycc	Unknown Name > EG-gateway Minister)		English ~ 🛆	28 e @ A 🗗
ిసి Overview ® Online Clients Router	Router Hostname: EG-gateway • EG105G-P IP: 172.26.5.46 Overview Basics ~ Security ~ Behavior ~	SN: H MAC: EC:89:70:17:39:35 VPN ^ Advanced ~ Diagnostics ~ System	×:	(1) Reboot
	1 VPN Clients	IPSec L2TP		0
Switches Network	VPN Client List	PPTP VPN Clients	+ Add	Delete Selected
	Up to 32 entries can be added.			
	Username Password	Service Type Network Mode Peer Subnet	t Status	Action
		No Data		
«Collapse				
•				

Reycc	EWEB_COB88									
ి Overview	EG10	Hostname: EG105G 5G-P MAC: C0:B8:E	Add User		2	×			() Reboot	
Router	Overview	Basics ~ Security ~ Beh	Service Type	РРТР						
ଙ୍ଗ Wireless 🌱	1 VPN	I Clients	* Username	test3					0	
Switches	Switches VPN Client List		* Password		0			+ Add	Delete Selected	
:::: Network	Up to 30	o entries can be added.	Notwork Modo	DC to Douter						
		Username	Network Mode	PC to Router		net	Status		Action	
		test	Status			.0/24	Enable	Ed	it Delete	
		test1				.0/24	Enable	Ed	it Delete	
		test2			Cancel		Enable	Ed	it Delete	
										6
Collapse										

A Caution

- Service Type: Select PPTP.
- Network Mode: select Router to Router.
- **Peer Subnet**: Fill in the internal network segment of the branch. The value and internal network segment of the headquarters cannot overlap.
- (2) Client side (Windows 10 is used as an example):
 - a Choose Control Panel > Network and Internet > Network and Sharing Center.





b Configure a VPN connection.

Network and Sharing Center					- 0	×
← → × ↑ 💆 → Control Pa	anel > All Control Panel Items > Network and Sharin	g Center	~	õ	Search Control Pane	م I
Control Panel Home	View your basic network information a View your active networks	ind set up connections				
Change adapter settings Change advanced sharing settings Media streaming options	Big4 Public network	Access type: Internet Connections: att Wi-Fi (Big4)				
	Local Area Connection Public network	Access type: No Internet access Connections: U Local Area Connection				
	Change your networking settings Set up a new connection or network Set up a broadband, dial-up, or VPN con	nection; or set up a router or access point.				
	Troubleshoot problems Diagnose and repair network problems, o					
See also						
Internet Options Windows Defender Firewall						

6	🐨 Set Up a Connection or Network	_		×
	Choose a connection option			
	Connect to the Internet Set up a broadband or dial-up connection to the Internet.			
	Set up a new network Set up a new router or access point.			
	Manually connect to a wireless network Connect to a hidden network or create a new wireless profile.			
	Connect to a workplace Set up a dial-up or VPN connection to your workplace.			
		Next	Cano	:el
		_		×
÷	Connect to a Workplace	_		×
¢	Connect to a Workplace Do you want to use a connection that you already have?	_		×
÷	Connect to a Workplace Do you want to use a connection that you already have?	_		×
÷	 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection 	_		×
*	 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection 	_		×
÷	 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Wijjie MY WAN Miniport (PPTP) Ruijie Demo WAN Miniport (PPTP) 			×
*	 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Will the property of t			×
*	 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Will Miniport (PPTP) Ruijie Demo WAIN Miniport (PPTP) Ruijie Demo WAIN Miniport (PPTP) ALMA WAIN Miniport (PPTP) 			×

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~	🔚 Connect to a Workplace					
	How do you want to	connect?				_
	→ Use my Internet Connect using a virtu	connection	(VPN) ork (VPN) connection through the Inter	net.		
	_	- 🧼				
	→ Dial directly Connect directly to a	phone number	without going through the Internet.			-
	I	_				
					Cano	el:
				_		×
~	🜆 Connect to a Workplace			_		×
÷	Le Connect to a Workplace	ress to conn	ect to	_		×
÷	Connect to a Workplace Type the Internet add Your network administrator	ress to conn can give you th	ect to is address.	_		×
÷	Connect to a Workplace Type the Internet add Your network administrator Internet address:	ress to conn can give you th 172.26.6.190	ect to is address. The WAN IP of HQ	_		×
÷	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name:	ress to conn can give you th 172.26.6.190 VPN Connect	ect to is address. The WAN IP of HQ tion			×
~	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name:	ress to conn can give you th 172.26.6.190 VPN Connect	ect to is address. The WAN IP of HQ tion			×
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÷	Connect to a Workplace Type the Internet addr Your network administrator Internet address: Destination name: Use a smart card Remember my crede	ress to conn can give you th 172.26.6.190 VPN Connect entials	ect to is address. The WAN IP of HQ tion			×
÷	Connect to a Workplace Type the Internet addr Your network administrator Internet address: Destination name: Use a smart card Remember my crede Carlow other people t This option allows ar	ress to conn can give you th 172.26.6.190 VPN Connect entials o use this conn nyone with acce	ect to is address. <u>The WAN IP of HQ</u> tion ection ess to this computer to use this connect			×
÷	Connect to a Workplace Type the Internet addr Your network administrator Internet address: Destination name: Use a smart card Remember my crede Allow other people t This option allows ar	ress to conn can give you th 172.26.6.190 VPN Connect entials to use this conn myone with acce	ect to is address. The WAN IP of HQ tion ection ess to this computer to use this connect	ion.		×
÷	Connect to a Workplace Type the Internet addr Your network administrator Internet address: Destination name: Use a smart card Remember my crede Allow other people t This option allows ar	ress to conn can give you th 172.26.6.190 VPN Connect vPN Connect entials o use this conn hyone with acce	ect to is address. The WAN IP of HQ tion ection ess to this computer to use this connect	 ion.		×

c Change the adapter configuration.



VPN Connection Properties X
General Options Security Networking Sharing
Type of VPN:
Point to Point Tunneling Protocol (PPTP) $\qquad \sim$
Data encryption:
Optional encryption (connect even if no encryption) $\qquad \qquad \lor$
Authentication
O Use Extensible Authentication Protocol (EAP)
· • ·
Properties
1 topolitics
Allow these protocols
 ✓ Unencrypted password (PAP) ✓ Challenge Handshake Authentication Protocol (CHAP) ✓ Microsoft CHAP Version 2 (MS-CHAP v2) △ Automatically use my Windows logon name and password (and domain, if any)
OK Cancel

d Check the VPN connection status.

Report Bri Report Bri Report Report		
		P Network Connection ogs VMNConnection
4 2 日 2 日 1 日 1 日		<u>Network & Internet settings</u> Charge whop, suits in suiting a consistent national a ⁰ ∧ ∏ 64 42049 □
Windows Security Sign in	×	
User name		
Password		
OK	Cancel	

Recycle Bin Recycle Bin Microsoft Edge	
	Network Connected
	VPN Connection Connected Disconnect
# 2 日 6 日 1 日 1 日 1 日 1 日 1 日 1 日 1 日 1 日 1	Change settings, such as making a connection metered. R ^R

8.5.2 Site-to-Site Scenario Configuration

- (1) Headquarters side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose VPN > PPTP, enable PPTP, and set PPTP Type to Server.

Ruijie Rcycc	gw_eg310g-e > Ruijie 🛛		English ~	Coud	20 Download App	🖶 Wizard	@Network Check	<u>iñ</u> Alert	
${}_{\delta}{}_{\delta}^{9}$ Overview	PPTP Settings Tunnel List								
③ Online Clients	PPTP Settings								0
Network									0
⊘ Security ~	Enable								
∰ Behavior ~	PPTP Type O Server O Client								
📮 VPN 🗠	Local Tunnel IP 2.2.2.1								
IPSec									
LZTP	* IP Kange 2222-22220	0							
РРТР	* DNS Server 192.168.5.28								
OpenVPN	MPPE O Disable O Enable								
VPN Clients	Flow Control • Disable								
🖻 Advanced 🗸 🗸									
Diagnostics ``	* PPP Hello Interval 10								
≩ System ∨	Save								

c Perform PPTP configuration and click **Save**.

PPTP Settings Tunnel	List		
PPTP Settings		0	
Enable			
РРТР Туре	Server O Client		
* Local Tunnel IP	2.2.2.1		
* IP Range	2.2.2.2-2.2.2.20	0	
* DNS Server	192.168.5.28		
MPPE	Olisable O Enable		
Flow Control	Disable C Enable		
* PPP Hello Interval	10		S
	Save		

d Configure the VPN client.

ஃ Overview	•							
③ Online Clients	VPN Client	ls						0
Network	VPN Client L	ist					Username/Password Q + Add	Delete Selected
⊘ Security ~	Up to 300 entr	ies can be added.						
∰ Behavior ~		Username	Password 🐱	Service Type	Network Mode	Client Subnet	Status	Action
₩ VPN ^		1	*	ALL	PC to Router		Enable	Edit Delete
IPSec	< 1 >	10/page V						Total 1
LZTP								
PPTP								
VPN Clients								
Advanced ∨								
Oil Diagnostics V V								
奎 System ~								
					~			
Add User					~			
	- (
Service	Туре	ALL		\sim				
* Usern	ame	Please e	nter a username					
		T TOUSO OF						
* Passv	vord	Please e	nter a password.					
	ſ							
Network N	lode	PC to Ro	outer	\sim				
St	atus (
				Control	OK			
				Cancel	OK			
Caution								

(2) Branch side:

- a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
- b Click VPN > PPTP, enable PPTP, and set PPTP Type to Client.

Thursday (Dougo)			
Таную вксусс	gw_egerogre > Euge	trigent ∼ Calkaje Caud. @Dueskaal Açu. ∳Moord. @Hetwork Dexa. g.Aert. [Juoj	2
A Overview	PPTP Settings Tunnel		
③ Online Clients	0		
Network	PPTP Settings	0	
⊘ Security ~	Enable		
🖆 Behavior — —	PPTP Type	Stever 👩 Client	
🕎 VPN 🗠	* Username	Uservaria of PPP var	
IPSec	 Password 	Personal of 1979 user	
PPTP	Interface	NAR ·	
OpenVPN	Tunnel IP	0 Dynamic 🔿 Static	
VPN Clients	* Server Address	P/Consist	
🗎 Advanced 🧹 🗸	* Server Subnet	Daruph: 132.183.150.024	
② Diagnostics ~	MPPE	Date Date	
ig: system ∪	Work Mode	9 INT O Roder	
	* PPP Helio Interval	10	
		Soe	
			ł

- 🛕 Caution
- PPTP Type: Select Client.
- Username and password: Fill in the username and password that have been added in the headquarters.
- **Tunnel IP**: The value must be within the IP address range of the address pool of the headquarters. **Dynamic** means that an IP address of the address pool is assigned randomly; **Static** means that any address in the address pool can be entered without conflicts.
- **Server Address**: Fill in the WAN port address of the headquarters. The public network IP address is required. Here, a private network address is used for testing.
- **Peer Subnet**: Fill in the internal network segment of the headquarters. The value and internal network segment of the branch cannot overlap.
- Work Mode: Indicate whether the headquarters is allowed to access the branch intranet. If so, select **Router**. If not, select NAT.
- (3) Check the VPN connection status.

PPTP Sett	ings Tunnel List							
() Tu	unnel List							0
								Delete Selected
	Username	Server/Client	Tunnel Name	Virtual Local IP	Access Server IP	Peer Virtual IP	DNS	Action
	test	Server	ppp0	192.168.100.1	172.26.5.237	192.168.100.2	8.8.8.8	Delete

8.6 Can a Reyee EG Router Establish a PPTP VPN with Third-Party Devices or Ruijie EG Routers?

A Reyee EG router can establish a PPTP VPN with PPTP-capable third-party devices. In this case, the Ruijie EG router cannot function as the PPTP client.

8.7 Can PPTP VPN Be Connected on an iPhone or Mac?

PPTP VPN cannot be connected on an iPhone, Mac, or iPad.

8.8 What Can I Do If a Reyee EG Router Fails to Connect the PPTP VPN?

(1) Check whether the EG router of the branch can ping the EG router of the headquarters. If the ping fails, check the network connection between two EG routers.

Choose **Diagnostics > Network Tools** and start the ping operation.

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음 Overview	Network Tools			
Online Clients	Tool	Pina Tracemut		Lookup
Network ·	1001	• Fing O Inderod	e U DNS	LUOKOP
Security ~	* IP Address/Domain	www.google.com		
៣ Behavior ~	* Ping Count	4		
₽ VPN ~	* Packet Size	64		Bytes
🖹 Advanced 🛛 👋		Start	Sto	P
Q Diagnostics ^	Result			
Network Check				
Alerts				,
Network Tools				
Packet Capture				
Fault Collection				
圭 System 🗸				

- (2) Check whether the username and password of VPN client settings of the headquarters are correct.
- (3) Check whether the settings are correct according to <u>8.5</u> How Do I Configure PPTP VPN on a Reyee EG Router?.
- (4) Check whether the WAN IP address of the EG router of the headquarters is a public IP address. If not, configure DMZ on your external device.
- (5) If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.9 What Can I Do If I Fail to Connect PPTP VPN on a PC or an iPhone?

- (1) iPhone and other iOS devices do not support PPTP. You can use L2TP instead.
- (2) Check whether PC settings are correct according to <u>8.5.1 Client-to-Site Scenario Configuration</u>.
- (3) Check whether the PC can ping the EG router of the headquarters. If the ping operation fails, check the network connection on your PC.
- (4) Check whether the WAN IP address of the EG router of the headquarters is the public IP address. If not, configure DMZ on your external device.
- (5) If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.10 What Can I Do If I Have Connected VPN, but Cannot Access Internal Devices of the Headquarters?

- (1) Perform tracert on the internal device's IP address of the headquarters on your PC to check the hop where packets are lost.
- (2) If the local IP address on the EG router is reachable but the IP address of the internal device is unreachable, ping the IP address of the internal device of the headquarters on the EG router.

Rujje	C EWEB_C088E62149FD > EG105G-P.[Master] O Operation succeeded.	oad App 🛛 🐣 Network S	etup @Network Check	marn ⊡ Log Out
⁸ Overview	PPTP Settings Tunnel List			
Online Clients Router	PPTP Settings			0
⇔Wireless ~	Enable PPTP			
🖻 Switches	PPTP Type • PPTP Server • PPTP Client			
 Network	* Local Address 192.168.100.1			
	* IP Range 192.168.100.2-192.168.100.254			
	* DNS Server 8.8.8.8			
	* PPP Hello Interval 10 seconds			
	Save			
«Collapse				
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≪Collapse	CACL Rayse > RaysetG Six H1QHBRLADST6 P: 1722.85.66 MAC; ECB8970:173835 • Convoice Dagnotice System > • Network Tools Network Tools Network Tools • Ping Count 192.168.10.1 P: 1722.85.76 MAC; ECB8970:173835 • Ping Count 192.168.10.1 P: 172.06.10 P: 172.06.10 • Ping Count 192.168.10.1 P: 172.06.10 P: 172.06.10 • Ping Count 1 Start Start Start • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 100 • Ping Count 1 P: 100 P: 100 P: 10	Cloud MDownload App	∲ Network Setup	Check @Warn @Log Out

- (3) If the EG router is unreachable, check whether the firewall on the server that wants to access the EG is enabled.
- (4) If you have disabled the firewall on your server but the EG router is still unreachable, check internal network settings of the headquarters, such as VLAN and route settings.
- (5) If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.11 Why I Fail to Access the Internet After Connecting the VPN?

(1) Deselect **use default gateway on remote network** on the PC. Double-click the VPN adapter to access **Properties**.



	1 😨 > Control Panel > All C	iontrol Panel Items > Network Co	nnections			~ Ö	Search Network Co	nnecti	ions	0,
rganize 🕶	Disconnect this connection	Rename this connection V	iew status of this connection	Delete this connection	Change settings of this connection		1	•		•
Biu Network	etooth Network Connection E connected etooth Device (Personal Area -Fi eflus 7 Pro 6 adcom BCN44352HMB 802.11a	Etiernet Network cable unplugg Realtet PCIe GBE Famil	Test-Net Properties Test-Net Properties General Option Security The connection uses the for transmission Control Prob Prevaluation Transmission Control Prob activity 	et 2 Networking Sharing Networking Sharing Isoland Emers: Isoland Emersion Isoland Fifthermorking Isoland Emersion Isoland Fifthermork Poperties Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview Isoland Protocol. The default of interview	Celebratic Control of		Tex-Net Tex-Net WAN Miniport ()	PPTP)		

Click **OK** three times in sequence to save the configuration.

(2) Then disconnect VPN and reconnect it once again.

8.12 Can a Reyee EG Router Be Enabled with PPTP and IPsec Simultaneously?

A Reyee EG router cannot be enabled PPTP and IPsec simultaneously.

8.13 Can a Reyee EG Router Be Enabled with PPTP and L2TP Simultaneously?

A Reyee EG router cannot be enabled PPTP and L2TP simultaneously on a branch, but it can be enabled PPTP and L2TP simultaneously on the headquarters.

8.14 How Do I Configure L2TP VPN on a Reyee EG Router?

L2TP VPN is typically applied to client-to-site and site-to-site scenarios. For example, clients work from home and need to access company servers through L2TP VPN tunnels. Another example is that a company has three branches that are distributed in three different places of the Internet, and branches need to establish tunnels by using the gateways.

L2TP VPN applies to the following scenarios.

• Client-to-site scenario



• Site-to-site scenario



8.14.1 Client-to-Site Scenario Configuration

- (1) Headquarters side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose **VPN** > **L2TP** and enable L2TP.

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Overview	L27P Settings Tunnel List	
Nature Ciens	LITP Settings	
Security ~	Enable 💽	
Behavior ~	LZTP Type 🔿 Server 🔹 Client	
VPN ~	* Username fengying	
PSec	* Password 0	
L2TP	Interface WMN v	
Oper/VPN	Tunnel IP 🗿 Cynamic 🕓 Static	
VPN Clients	* Server Address 183.234.40.69	
Advanced ~	*Server Subnet 192.168.0.0/21	
Diagnostics ~	Tunnel Authentication 🧧 Disable 📀 Enable	
System ~	IPSec Security 🕒 Open 🛛 Security 🗍	
	Work Mode 🔿 NAT 🛛 🛛 Router	
	* PPP Helio Interval 10	
	Saw	

c Perform L2TP configuration and click **Save**.

A Overview Image: Boulder Houtsame: EG1956-P Six IP: 1722.52.523 MAC: CDE IP: 1722.52.523 IP: 1722.52.523 MAC: CDE	
Witeles L2TP Settings Subtries 0 L2TP Settings Ensele L2TP Settings Ensele L2TP Type o Server Client	2eboot
Suitches Suitches Extension L27P Spetings L27P Type Server Client L27P Type Server Client	
Enable Enable Enable EI2TP Type Server Client * Local Address Tonan	0
L2TP Type Server Client	
*Local address	
FOR LARGE STATE	
* IP Range 10.0.0.2-10.0.0.254	
* DNS Server 88.8.8	
IPSec Security Open ~	
PPP Hello Interval 10 seconds	
Sive	

d Choose VPN > VPN Clients to configure VPN clients.

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\mathcal{E}_{δ} Overview	🕧 VPN CI	ents						0
Online Clients	VPN Client	t List					Username/Password Q +	Add 🐵 Delete Selected
Network	Up to 300 e	ntries can be added.						
∰ Behavior		Username	Password 🐱	Service Type	Network Mode	Client Subnet	Status	Action
👳 VPN 🗠		1	*	ALL	PC to Router		Enable	Edit Delete
IPSec	< 1 >	10/page V						Total 1
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PPTP								
OpenVPN								
VPN Clients								
Advanced								
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Add Us	er				\times			
Servio	се Туре	ALL		\sim				
* Use	ername	Please ei	nter a username.					
* Do	ssword	Diago a	ator a paceword					
Fa	550010	Flease ei	nter a password.					
Network	Mode	PC to Ro	uter	\sim				
		_						
	Status							
				Cancel	OK			

- (2) Client side (Windows 10 is used as an example):
 - a Choose Control Panel > Network and Internet > Network and Sharing Center.





b Configure a VPN connection.



	_		×
← 🔣 Connect to a Workplace			
Do you want to use a connection that you already have?			
No, create a new connection			
○ Yes, I'll choose an existing connection			
Ruijie MY WAN Miniport (PPTP)			
Ruijie Demo WAN Miniport (PPTP)			
ALMA WAN Miniport (PPTP)			
	Next	Can	cel
	_		X



÷	Tonnect to a Workplace	-		×
	Type the Internet address to connect to			
	Your network administrator can give you this address.			
	Internet address: 172.26.6.190 The WAN IP of HQ			
	Destination name: VPN Connection			
	Use a smart card			
	Remember my credentials			
	Allow other people to use this connection This option allows anyone with access to this computer to use this connection	ı.		
	Cre	ate	Canc	el

c Change adapter's setting.

Network and Sharing Center					×
					^
🗧 🔶 👻 Y Control Panel > All Control Panel Items > Network and Sharing Center 🗸 🖏					
Control Panel Home	View your basic network information and s	et up connections			
Change adapter settings	View your active networks				
Change advanced sharing settings	Big4 Public network	Access type: Internet Connections: MWi-Fi (Big4)			
Media streaming options					
	Local Area Connection Public network	Access type: No Internet access Connections: Q Local Area Connection			
	Change your networking settings				
	Set up a new connection or network				
	Set up a broadband, dial-up, or VPN connection	n; or set up a router or access point.			
	Troubleshoot problems Diagnose and repair network problems, or get	troubleshooting information.			
See also					
Internet Options					
Windows Defender Firewall					
FAQs About VPN



d Check the VPN connection status.



Windows Security Sign in	×
User name	
Password	
ОК	Cancel



8.14.2 Site-to-Site Scenario Configuration

- (1) On the HQ side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose SVPN > L2TP, enable L2TP, and set L2TP Type to Server.

Ruijie ERcycc	gw_eg310g-e > Ruijie 🛛		English 🗸 🛆 Ruijie Cloud	B Download App	🖶 Wizard	Network Check	泚 Alert	
and Overview	L2TP Settings Tunnel List							
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⊘ Security ~	Enable							
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VPN ^	* Local Tunnel IP 1.1.1.1							
IPSec								
LZTP	* IP Range 1.1.1.2-1.1.1.100	0						
PPTP	* DNS Server 192.168.5.28							
OpenVPN	Tunnel Authentication O Disable O Enable							
VPN Clients	IPSec Security O Open Security (3)							
🖹 Advanced 🗠								
Diagnostics	Flow Control O Disable O Enable							
≆ System ~	* PPP Hello Interval 10							
	Save							

c Perform L2TP configuration and click **Save**.

Ruíjie l &Rcycc	Cloud_Auth_Test > EG1050	S-P (Master) O		English 🗸 📿	》鬷	٩	0	ы	₽
5° Overview	<i>i</i> L2TP Settings							?	
(8) Online Clients	Enable								
🖽 Router									
♥Wireless ✓	L21P Type	Server Client							
🖾 Switches	* Local Address	192.168.100.254							
-= -= Network	IP Range	192.168.100.1-192.168.100.253	0						
	* DNS Server	8.8.8.8]						
	IPSec Security	Open \lor							
	* PPP Hello Interval	10	seconds						
	[Save							4
« Collapse	L								

d Configure a VPN client.

Ruíjie	Unknown Name > EG-gateway (Minster)		English ~ 🛆	2 A Q A -
ింOnline Clients ඔ Online Clients Router	Roster Hostname: EG-gateway • EG105G-P IP: 172.26.5.46 Overview Basics ~ Security ~ Behavior ~	SN: H MAC: EC:B9:70: 17:39:35 VPN ^ Advanced Y Diagnostics Y System	×	() Reboot
⇔Wireless v	VPN Clients	IPSec L2TP		0
Switches	VPN Client List	PPTP VPN Clients	+ Add	🗇 Delete Selected
	Up to 32 entries can be added.	Service Type Network Mode Peer Subnet	t Status	Action
		No Data		
≪ Collapse				

Rcycc	GTAC_Reyee > EG-gatew	Add User			×	En				ă 🗗
[₽] a ⁰ overview	Router	Service Type	ALL	~					(I) Pak	
(8) Online Clients	• EG105G-P	* Username	test1			Contemport			Oned	
₩ireless	VPN Clients	* Password			0	System *			(0
Switches	VPN Client List	Network Mode	Router to Router	×]		+ Add	🗇 Dele	ete Select	ted
-⊕- -⊕- -a- Network ∽	Up to 32 entries can l	* Peer Subnet	192.168.110.0/24)						
	Username	Status				r Subnet	Status		Action	
	_			Cancel	ОК	k				6
Collapse										

A Caution

The value of **Peer Subnet** is within the local IP address range of its branch.

- (2) Branch side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1
 - b Choose VPN > L2TP, enable L2TP, and set L2TP Type to Client.

Rujjie IRcycc	gw_og210g e > Buije O	English - Chilipia Cloud MillDownlad App & Wand @Metwork Check. <u>B</u> .Metri (} Log Dut
& Overview	L2TP Settings Tunnel List	
③ Online Clients	() L2TP Settings	Ø
Network ~	Enable	
ill Behavior	L2TP Type O Server O Client	● 英 *, 専 回 営 器
😅 VPN 🗠	* Username tes	
IPSec	* Password ••••••	
PPTP	Interface WAN ~	
OpenVPN	Tunnel IP 🧿 Dynamic 🕓 Static	
VPN Clients	* Server Address 183.234.49.69	
🗎 Advanced 🧹 🗸	* Server Subnet 192.168.0.0/21	
② Diagnostics ~ ~	Tunnel Authentication O Disable O Enable	
≆ System ~	IPSec Security 💿 Open 💿 Security 🧒	
	Work Mode 🔿 NAT 🥥 Router	
	* PPP Helio Interval 10	
	Save	

Caution

- NAT: NAT is applied to incoming L2TP packets to replace the source IP address with the local virtual IP address.
- Router: Only incoming L2TP packets are routed.
- (3) Check the VPN connection status.

L2TP Setti	ngs Tunnel List							
() Tu	unnel List							0
								Delete Selected
	Username	Server/Client	Tunnel Name	Virtual Local IP	Access Server IP	Peer Virtual IP	DNS	Action
	test1	Client	l2tp	192.168.30.1	172.26.6.190	192.168.30.254	8.8.8.8	Delete

8.15 Can a Reyee EG Router Establish an L2TP VPN with Third-Party Devices or Ruijie EG Routers?

A Reyee EG router can establish a L2TP VPN with L2TP-capable third-party devices and Ruijie EG routers.

8.16 What Can I Do If a Reyee EG Router Fails to Connect the L2TP VPN?

 Check whether the EG router of the branch can ping the EG router of the headquarters. If the ping fails, check the network connection between two EG routers

Choose **Diagnostics > Network Tools** and start the ping operation.

Ruíjie I Rcycc	Cloud_Auth_Test > EG10	95G-P (Master) 📀	English ~	🛆 Ruijie Cloud	器 Download App	🐣 Network Setup	@Network Check	<u> 祔</u> Warn - ┣ Log Ou
ිය Overview ම Online Clients	Rotter • EG105G-P	Hostname: EG105G-P MAC: C0:88:E6:35:28:3C	SN: F		IP: 172.26.5.253			() Reboot
A Router	Overview Basics $^{\vee}$	Security $\!$	VPN \sim Advanced	Diagnostics	∽ System ∽			
♥Wireless	i Network Tools							0
🗟 Switches	Tool	Ping O Traceroute	O DNS Lookup					
-o -o -o Network ✓	* IP Address/Domain	www.google.com						
	* Ping Count	4						
	* Packet Size	64	Bytes					
		Start	Stop					
	Result							
Collapse								

- (2) Check whether the username and password of VPN client settings of the headquarters are correct.
- (3) Check whether the settings are correct according to <u>8.14</u> How Do I Configure L2TP VPN on a Reyee EG Router?.
- (4) Check whether the WAN IP address of the EG router of the headquarters is a public IP address. If not, configure DMZ on your external device.

If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.17 What Can I Do If I Fail to Connect L2TP VPN on a PC?

- (1) Check whether PC settings are correct according to 8.14.1 Client-to-Site Scenario Configuration.
- (2) Check whether the PC can ping the EG router of the headquarters. If the ping operation fails, check the network connection on your PC.
- (3) Check whether the WAN IP address of the EG router of the headquarters is a public IP address. If not, configure DMZ on your external device.

If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

8.18 Can a Reyee EG Router Be Enabled with L2TP and IPsec Simultaneously?

A Reyee EG router can be enabled with L2TP over IPsec.

8.19 How Do I Configure L2TP over IPsec VPN on a Reyee EG Router?

L2TP over IPsec VPN is typically applied to client-to-site and site-to-site scenarios. For example, three branches of a company are distributed in three different places of the Internet, and branches need to establish tunnels by using the gateways. Data between the company intranets (several PCs) is securely exchanged through the L2TP over IPsec VPN tunnel established by these gateways, and employees who work at home can access company data through L2TP over IPsec VPN tunnels.

L2TP over IPsec VPN is applied to the following scenarios.



Perform the following steps to configure an L2TP over IPsec VPN.

- (1) Headquarters side:
 - a Log in to a Reyee EG router with the default IP address of 192.168.110.1.
 - b Choose Setup > VPN > L2TP and select IPsec Security.

Ruíjie Rcycc	20211224 > EG105G-P-V2 (Minister) 0	English ~ 🛆 Ruijie Cloud	鬷Download App _ 会 Network Setup		📺 Warn 🕞 Default Passwo	ord
윩 Overview	Device Info	Wi-Fi			Setup>	
Online Clients	Hostname: EG105G-P-V2					
🖽 Router	SN: F IP: 174000000 EG105G-P-V2 MACC.000068150843	Primary Wi-Fi: 20211224 Security: Yes	Guest Wi-l	Fi: y: No		
	Software Ver: ReyeeOS 1.55.1914					
🖾 Switches						
-o e Network \checkmark	Net Status (Online Devices / Total) DHCP 1 Internet Router	0.00bps 0/0 0/0 Switches	হি 0/0 APs	0 Online Clients	Refresh 🗅	
	Real-Time Flow (Kbps)				Kbps 🗸 🛛 WAN 🗸	
	1	Uplink Flow Downlin	c Flow			
	0.8					
	0.6-					
	0.4					-
Collapse	0.2					

Ruíjie I & Rcycc	Cloud_Auth_Test > EG105G	G-P (Master) 🕖	En	glish ~ 🛆 Rı	ijie Cloud	鬷Download App	合 Network Setup	@ Network Check	<u>済</u> Warn	_ cog out
Soverview	Router	Hostname: EG105G-P	SN: H1	PTATC001746		IP: 172.26.5.253				
(8) Online Clients	• EG105G-P	MAC: C0:B8:E6:35:28:30	-						U Ke	boot
🚇 Router	Overview Basics ~	Security $^{\vee}$ Behavior $^{\vee}$	VPN ^ Ad	vanced \vee D	iagnostics \	 System ~ 				
♥Wireless ∨	L2TP Settings Tunnel I	List	IPSec							
Switches	<i>i</i> L2TP Settings		PPTP							?
-a- a-Network ∨	Enable		VPN Clients							
	L2TP Type	• Server O Client								
	* Local Address	10.0.0.1								
	* IP Range	10.0.0.2-10.0.0.254		0						
≪ Collapse	* DNS Server	8.8.8.8								
«Collapse	* DNS Server	8.8.8.8 5-P (Master) 0	En	glish ~ 🛆 Rı	ujjie Cloud	鬷Download App	& Network Setup	@Network Check	<u>芮</u> Warn	∃Log Out
≪Collapse Ruffe I €Rcycc [©] Overview	* DNS Server	8.8.8.8	En	glish v 🛛 Rı	uijie Cloud	휈Download App	会 Network Setup	@Network Check	<u>済</u> Warn	∃Log Out
د دیت ایک در	* DNS Server Cloud_Auth_Test > EG105G * DNS Server	8.8.8.8 5-P (Master) @ 8.8.8.8	En	glish v 🔿 Rı	ıijie Cloud	뛢Download App	ਉ Network Setup	@Network Check	<u>ň</u> Warn	☐ Log Out
≪Collapse Collapse	* DNS Server Cloud_Auth_Test > EG1050 * DNS Server IPSec Security	8.8.8.8 5-P Maxter) • 8.8.8.8 Security	En	glish ∨Rı	ıijie Cloud	쀎 Download App	음 Network Setup	@ Network Check	<u>済</u> Warn	∃Log Out
«Collapse Ruffe Mccycc ۵ Overview Online Clients Router Wireless	* DNS Server Cloud_Auth_Test > EG1050 * DNS Server IPSec Security * Pre-shared Key	8.8.8.8 5-P (Maxter) • 8.8.8.8 Security ruijie	En	glish v OR	iijie Cloud	풿 Download App	କ୍ର Network Setup	@Network Check	<u>済</u> Warn	∃Log Out
 «Collapse درمالیه دوله دوله دوله دوله دوله دوله دوله دول	* DNS Server Cloud_Auth_Test > EG1050 * DNS Server IPSec Security * Pre-shared Key IKE Policy	8.8.8.8 5-P [Master] • 8.8.8.8 Security ruijie sha1-3des-dh1	En ~	glish ∨ ∩ru	iijie Cloud	麗 Download App	କ୍ର Network Setup	@Network Check	<u>ằi</u> Warn	∃Log Out
≪Collapse Collapse Colapse Colapse	* DNS Server Cloud_Auth_Test > EG105G * DNS Server IPSec Security * Pre-shared Key IKE Policy Transform Set	8.8.8.8 5-P [Master] • 8.8.8.8 Security ruijie sha1-3des-dh1 esp-sha1-aes128	En ~	glish ∨ ∩ru	ıijie Cloud	麗 Download App	କ୍ର Network Setup	@Network Check	<u>済</u> Wam	G Log Out
Collapse Collapse Contract Doverview Online Clients Router Wireless Switches Network V	* DNS Server Cloud_Auth_Test > EG1050 * DNS Server IPSec Security * Pre-shared Key IKE Policy Transform Set Negotiation Mode	8.8.8.8 5-P [Master] • 8.8.8.8 Security ruijie sha1-3des-dh1 esp-sha1-aes128 • Main Mode Ag	En v	glish ∨ ∩ru	iijie Cloud	麗 Download App	କ୍ର Network Setup	@Network Check	<u>済</u> Wam	⊋Log Out
 ≪Collapse Currie Curriew ⊗ Online Clients @ Router ? Wireless Switches ∑ Network 	* DNS Server	8.8.8.8 5-P [Master] • 8.8.8.8 Security ruijie sha1-3des-dh1 esp-sha1-aes128 • Main Mode Ag • IP NAME	En v	glish ∨ _∩Ru	iijie Cloud	麗 Download App	କ୍ର Network Setup	@Network Check	<u>尚</u> Wam	G Log Out
Collapse Confine Clients Online Clients Router Wireless Switches E Network	* DNS Server	8.8.8.8 5-P [Matter] • 8.8.8.8 Security ruijie sha1-3des-dh1 esp-sha1-aes128 • Main Mode Ag • IP NAME 10	En V	glish ~ _ R	ıijie Cloud	휋 Download App	♠ Network Setup	@Network Check	<u>)ří</u> Warn	G Log Out
Collapse Control Control Control C	* DNS Server Cloud_Auth_Test > EG105C * DNS Server IPSec Security * Pre-shared Key IKE Policy Transform Set Negotiation Mode Local ID Type * PPP Hello Interval	8.8.8.8 5-P [Master] • 8.8.8.8 Security ruijie sha1-3des-dh1 esp-sha1-aes128 • Main Mode Ag • IP NAME 10 Save	En v v ugressive Mode	glish ~ _ R	iijie Cloud	题 Download App	ê Network Setup	@Network Check	<u>尚</u> Warn	C Log Out

A Caution

- **PPP Hello Interval**: Enter the interval between hello messages on a PPP over IPsec connection.
- **IPsec Auth**: Whether IPsec is used on a tunnel.
- **Pre-shared Key**: A pre-shared key is required for IPsec encryption.
- Local ID Type: When the WAN port of the headquarters is configured with a public IP address, select IP. When the WAN port of the headquarters is configured with a private IP address, select Name and configure DMZ on the external device.
- c Configure VPN clients: one is for the branch EG and the other is for the PC.

Rujje	Cloud_Auth_Test	t > EG105G-P [Master) 0	ے × English)Ruijie Cloud	wnload App 合 Network	setup @Network Check	<u> 済</u> Warn [-	}Log Out
_δ ² Overview	Router	Hostr	name: EG105G-P	SN: H1PTATC00174	6 IP: 17	2.26.5.253			
(8) Online Clients	• EG105G-I	P	MAC: C0:B8:E6:35:28:3C						boot
A Router	Overview B	asics ∨ Secu	rity $^{\vee}$ Behavior $^{\vee}$	VPN ^ Advanced ~	Diagnostics $^{\vee}$ Sy	stem 🗸			
	i VPN Clie	ents		IPSec					?
🖾 Switches	VPN Client	t List		РРТР			+ Add	🗊 Delete Selec	cted
-a- -a- -a-Network ∨	Up to 32 en	ntries can be adde	ed.	VPN Clients					
		Jsername	Password	Service Type	Network Mode	Peer Subnet	Status	Action	
		test	test	L2TP	PC to Router	-	Enable	Edit Delet	e
		test1	test1	РРТР	PC to Router	-	Enable	Edit Delet	e
		test2	test2	PPTP	PC to Router	-	Enable	Edit Delet	e 🌔
≪Collapse									

& Overview	
© Online Clients EG105G-P MAC Add User ×	(U) Reboot
Router Overview Basics ~ Security Service Type ALL ~	
Wireless VPN Clients * Username Branch	0
Switches VPN Client List + Add	elete Selected
Network Mode Router to Router Peer Subnet Status	Action
* Peer Subnet 192.168.10.0/24	
Status 💽	
Cancel	4
Collapse	

Ruíjie I Rcycc	Cloud_Auth_Test > EG105G-P [Master] @								
A Overview	Hostname								
Online Clients	EG105G-P MAC AC	dd User			×			() Reboo	
Router	Overview Basics Y Security	Service Type	ALL						
♥Wireless	<i>i</i> VPN Clients	* Username	PC					?	,
Switches	VPN Client List	* Password			•		+ Add) Delete Selected	
an Network ⊻	Up to 32 entries can be added.	Jetwork Mode	DC to Douter						
	Username		PC to Router		eer	Subnet	Status	Action	
		Status							
				Cancel	ок				
									e.
«Collapse									

1 Instruction

- PC to Router: The connection is established between a PC and a terminal.
- Router to Router: A direct, non-shared, and secure connection is set up between two terminals.

8.19.2 Client-Side Configuration

The following example describes how to configure a client on the Windows 10 system.

(1) Choose Control Panel > Network and Internet > Network and Sharing Center.





(2) Configure a VPN connection.

Network and Sharing Center					-		Х
🗧 🔶 👻 🛧 💆 🔸 Control Pan	el > All Control Panel Items > Network and Sharing Cen	ter	~ (Ъ	Search Con	trol Panel	9
Control Panel Home	View your basic network information and s						
Change adapter settings	View your active networks						
Change advanced sharing settings Media streaming options	Big4 Public network	Access type: Internet Connections: Mi-Fi (Big4)					
	Local Area Connection Public network	Access type: No Internet access Connections: Use Local Area Connection					
	Change your networking settings Set up a new connection or network Set up a broadband, dial-up, or VPN connection; or set up a router or access point.						
	Troubleshoot problems Diagnose and repair network problems, or get	troubleshooting information.					
See also							
Internet Options							
Windows Defender Firewall							

		_		\times
🗧 🚰 Set Up a Connection or Network				
Choose a connection option				
Connect to the Internet Set up a broadband or dial-up connection to the Internet.				
Set up a new network Set up a new router or access point.				
Manually connect to a wireless network Connect to a hidden network or create a new wireless profile.				
Connect to a workplace Set up a dial-up or VPN connection to your workplace.				
	_			
		Next	Can	cel
		_		×
← 💁 Connect to a Workplace		-		×
 Connect to a Workplace Do you want to use a connection that you already have? 		-		×
 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Ves I'll choose an existing connection 		_		×
 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection 		-		×
 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Ruijie MY WAN Miniport (PPTP) Ruijie Demo WAN Miniport (PPTP) 		-		×
 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Wain Miniport (PPTP) Ruijie Demo WAN Miniport (PPTP) Ruijie Demo WAN Miniport (PPTP) ALMA WAN Miniport (PPTP) 		-		×
 Connect to a Workplace Do you want to use a connection that you already have? No, create a new connection Yes, I'll choose an existing connection Yes, I'll choose an existing connection Wan Miniport (PPTP) Ruijie Demo WAN Miniport (PPTP) ALMA WAN Miniport (PPTP) 		-		×

				—		×
←	🌆 Connect to a Workplace	2				
	How do you want to	connect?				,
	→ Use my Internet Connect using a virtu	connection Jal private netwo	(VPN) ork (VPN) connection through the li	nternet.		
	i	- 🤍				
	→ Dial directly Connect directly to a	phone number	without going through the Internet	t.		
	I	-				
					Canc	el
						×
÷	🌆 Connect to a Workplace	:		_		×
4	Type the Internet add	ress to conn	lect to	_		×
÷	Connect to a Workplace Type the Internet add Your network administrator	ress to conn can give you th	iect to iis address.	_		×
÷	Connect to a Workplace Type the Internet add Your network administrator	ress to conn can give you th 172.26.6.190	is address. The WAN IP of HQ	_		×
<	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name:	ress to conn can give you th 172.26.6.190 VPN Connect	is address. The WAN IP of HQ tion			×
<i>←</i>	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name:	ress to conn can give you th 172.26.6.190 VPN Connect	is address. The WAN IP of HQ tion			×
<i>←</i>	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name:	ress to conn can give you th 172.26.6.190 VPN Connect	iect to iis address. The WAN IP of HQ tion			×
«	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name: Use a smart card Remember my cred	ress to conn can give you th 172.26.6.190 VPN Connect entials	nect to nis address. The WAN IP of HQ tion			×
«	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name: Use a smart card Remember my cred Allow other people	ress to conn can give you th 172.26.6.190 VPN Connect entials to use this conn	ect to is address. The WAN IP of HQ tion			×
<	Connect to a Workplace Type the Internet add Your network administrator Internet address: Destination name: Use a smart card Remember my cred Allow other people of This option allows a	ress to conn can give you th 172.26.6.190 VPN Connect vPN Connect to use this conn nyone with acce	ect to The WAN IP of HQ tion			×

(3) Change the adapter configuration.



eneral Options	Security	Networking	Sharing	9	
Type of VPN:					
Layer 2 Tunnelin	g Protocol	with IPsec (L2	TP/IPse	ec)	~
Data encryption:			Ad	vanced set	tings
Optional encrypti	on (connec	ct even if no e	ncryption	n)	~
Authentication					
O Use Extensib	le Authent	ication Protoc	ol (EAP)		
					\sim
				Despertie	
				Propente	5
Allow these p	protocols				
	ted nasew	and (PAP)			
Challenge	Handehal	e Authenticat	ion Prot	CHAP	
Microsoft	CHAP Ver	sion 2 (MS-CH	AP v2)		
	atically up	a my Windows		ame and	
1 1 4 8 0 0	laucally us	e my windows	logonn		
passv	vord (and d	Undin, i any)			

(4) Click **Advanced Settings** to configure the pre-shared password.

	Security	Networking	Sharing	
Type of VPN:				
Layer 2 Tunnelin	g Protocol w	ith IPsec (L2	TP/IPsec)	~
Data encryption:			Advanced s	ettings
Optional encrypti	on (connect	even if no e	ncryption)	~
Authentication				
O Use Extensit	le Authentic	ation Protoco	ol (EAP)	
				\sim
			Proper	ties
Allow these p	protocols			
	ted passwor	d (PAP)		
Unencryp	Handshake	Authenticat	ion Protocol (CHA	(P)
Unencryp Challenge Microsoft	Handshake	Authenticat	ion Protocol (CHA AP v2)	NP)



(5) Set **Network Mode** to **PC to Router** to connect the VPN.

Ruíjie l ®Rcycc	Cloud_Auth_Test > EG105G-P (Mast						
5 ⁸ 5 Overview	Hostname				3		
Online Clients	EG105G-P MAC	Add User		×			() Reboot
Router	Overview Basics Y Security	Service Type	ALL	~			
ିଙ୍କ Wireless 🗸 🗸	VPN Clients	* Username	PC				0
Switches	VPN Client List	* Password		©		+ Add	Delete Selected
Here Network	Up to 32 entries can be added.	Network Mode	PC to Router	~			
	Username				eer Subnet	Status	Action
		Status					
			Cance	ОК			
							(e.
«Collapse							



8.19.3 Branch-Side Configuration

- (1) Log in to a Reyee EG router with the default IP address of 192.168.110.1.
- (2) Choose **VPN** > **L2TP** and enable IPsec.



(3) Configure IPsec and ensure that the pre-share password, IKE policy, and transform set are the same at both ends.

F	-Δ	C)c
- E		5	ເວ

e Rcycc	GTAC_Reyee > ReyeeEG (Master) 0	English ~ 🔷 Ruijie Cloud	鬷 Download App	👌 Network Setup	@ Network Check	
verview	* Server Address 172.26.2.253					
nline Clients	* Peer Subnet 192.168.110.0/24					
puter	IPSec Security Security					
vitches	* Pre-shared Key ruijie					
Network	IKE Policy sha1-3des-dh1 V					
	Transform Set esp-sha1-aes128					
	Negotiation Mode 💿 Main Mode 💿 Aggressive Mode					
	Peer ID Type • IP O NAME					
	Work Mode • NAT O Router					
	* PPP Helio Interval 10 seconds					
	Save					
«Collapse						

(4) Check the status of L2TP over IPsec connection.

Ruíjie	GTAC_Reyee > F	ReyeeEG [Maste	r] O		English ~	合 Ruijie Cloud 認 Dow	nload App - 👲 Network !	Setup @Network C	heck 📺 Warn 🕞 Log Out
Solverview	Router	Hosti	name: ReyeeEG	SN: H1QH6RL04575	54 IP; 172.	26.5.46			(U Reboot
(8) Online Clients	• EG105G- Overview E	P Basics ~ Secu	rity ~ Behavior ~ V	PN × Advanced ×	Diagnostics ~ Syste	m ~			
⇔Wireless ~	L2TP Settings	Tunnel List							
🖻 Switches	🧃 Tunnel	List							0
-0- -0- Network \checkmark									Delete Selected
		Username	Server/Client	Tunnel Name	Virtual Local IP	Access Server IP	Peer Virtual IP	DNS	Action
		Branch	Client	l2tp	10.0.0.2	172.26.5.253	10.0.0.1	8.8.8.8	Delete
Collapse									

8.20 Can a Reyee EG Router Establish an L2TP over IPsec VPN with Third-Party Devices or Ruijie EG Routers?

A Reyee EG router can establish an L2TP over IPsec VPN with third-party devices that support L2TP over IPsec and Ruijie EG routers.

8.21 Can Branches Connect to Each Other?

Yes, you can set **Work Mode** to **Router**. Then the branches can connect to each other.

Rujje	Cloud_Auth_Test > EG1056	S-P [Master] 0	English ~	⊂ Ruijie Cloud	器Download App	会 Network Setup	@Network Check	<u>済</u> Warn	🕒 Log Out	
[₽] _{δδ} Overview	* Password	Password of L2TP user								
(8) Online Clients	Interface	WAN								
Router	Tunnel IP	• Dynamic O Static								
♥Wireless ∨	* Soquer Address	170.06.5.050								
Switches	Server Address	172.20.3.235								
:=- :=- Network	* Peer Subnet	Example: 192.168.110.0/24 This field is required.								
	IPSec Security	Open								
	Work Mode	O NAT • Router								
	* PPP Hello Interval	10	seconds							
		Save								
≪Collapse										I

8.22 What Can I Do If I Fail to Connect L2TP over IPsec VPN on a Reyee EG Router?

(1) Check whether the EG router of the branch can ping the EG router of the headquarters. If the ping operation fails, check the network connection between two EG routers.

Choose **Diagnostics > Network Tools** and start the ping operation.

Ruijie sRcycc	Cloud_Auth_Test > EG105G-P (Master)	● English ~	🛆 Ruijie Cloud	鬷Download App	♣ Network Setup	@Network Check	<u> 済</u> Warn	🕞 Log Out
20 Overview	Hostname: EG	5105G-P SN: F		IP: 172.26.5.253				
(8) Online Clients	• EG105G-P MAC: CO	D:B8:E6:35:28:3C					O F	Reboot
魯 Router	Overview Basics \sim Security \sim	Behavior \checkmark VPN \checkmark Advanced \searrow	Diagnostics	System ~				
ି Wireless ୪	i Network Tools							0
🖾 Switches	Tool O Ping	Traceroute 🔿 DNS Lookup						
-o- -o- -e-Network ∽	* IP Address/Domain www.google.	com						
	* Ping Count 4							
	* Packet Size 64	Bytes						
	Start	Stop						
	Result							
≪ Collapse								_

- (2) Check whether PC settings are correct according to <u>8.19</u> How Do I Configure L2TP over IPsec VPN on a Reyee EG Router?.
- (3) Check whether the WAN IP address of the EG router of the headquarters is the public IP address. If not, configure DMZ on your external device and set Local ID Type to Name on EG routers of the headquarters and branches.

FAQs About VPN

Ruíjie ARcycc		IKE Policy 1	sha1-3des-dh1 V					
နီOverview		IKE Policy 2	sha1-des-dh1 v					
(8) Online Clients	EG105G-P MAC: C0:B8:E6:33	IKE Policy 3	sha1-3des-dh2 V					(U) Reboot
A Router	Overview Basics ~ Security ~ Behavi	IKE Policy 4	md5-des-dh1 ~					
♥Wireless	IPSec Security Policy IPSec Connection Sta	IKE Policy 5	md5-3des-dh2 V					
🖾 Switches	IPSec Security Policy	Negotiation	Main Mode Aggressive Mode					
∺e= e=Network ∽	1 Note: Example: IP address/number of subr Tip: If it is set to 192.168.110.x/24, the add	Mode						0
	Policy List	Local ID Type	IP O NAME	ן ר				+ Add
	Up to 1 entries can be added.	* Local ID	Branch					
	Policy Type Policy Name	Peer ID Type	IP O NAME		Peer Subnet	s	tatus	Action
		* Peer ID	HQ					
		* Lifetime		┙╽				
		Lifetime	86400					6
		DPD	• Enable O Disable					2
Collapse								

If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

9 FAQs About DDNS

9.1 What Is DDNS?

Dynamic DNS (DDNS) allows users on the Internet to gain access to resources on a local network when the Internet address of the local network is constantly changing. The resources mainly include the web server, Webcam, and a PC for remote control operation.

9.2 Which DDNS Service Providers Are Available for Reyee Devices?

Reyee devices support No-IP DNS, DynDNS, and Ruijie DDNS.

9.3 To Which Scenarios Are DDNS Applied?

- (1) Access intranet servers or cameras through domain names.
 - a Choose **Advanced** > **Dynamic DNS** and configure DDNS on a Reyee device.

Ruíjie Rcycc	gw_sg310g-e → Ruijie Ø	English ~	C Ruijie Cloud	Download App	Wizard	Network Check	ĂAlert [∃Log Out
🖧 Overview	No-IP DNS DynDNS							
③ Online Clients	-							
Network ·	No-IP DNS							
⊘ Security ~	* Service Interface WAN2 V							
nii Behavior 🗸 🗸	* Username Register							
I VPN VPN	* Password							
Advanced ^	Domain							
Routing	Delate							
PPPoE Server	Log in Delete							
Authentication	Link Status -							
Session Limit	Domain -							
Port Mapping								
Dynamic DNS								
UPnP Settings								
Local DNS								e ai

b Choose Advanced > Port Mapping and configure port mapping on a Reyee device. Port mapping can map TCP/UDP ports to the corresponding ports on the intranet device.

Ruíjie #Rcycc	gw_eg310g-e > Ruijie 🛛				English 🗸 🛆 Ruijie Cloud 🗱 🛙	Download App 🔮 Wizard 🙉 Ne	twork Check	g Out
8 Overview	Port Mapping NAT-DMZ							
③ Online Clients	Dest Manning						0	
Network ·	Port mapping						0	
Security ~	Port Mapping List					+ /	Add 🐵 Delete Selected	
∰ Behavior ~	Up to 50 entries can be added.							
I VPN ~	Name	Protocol	External IP Address	External Port	Internal IP Address	Internal Port	Action	
🗄 Advanced	310	TCP	All WAN Ports	40310	192.168.111.123	54133	Edit Delete	
Routing	< 1 > 10/page ~						Total	
PPPoE Server								
Authentication								
Session Limit								
Port Mapping								
Dynamic DNS								
UPnP Settings								
Local DNS								1

(2) Choose VPN > IPSec VPN to configure a VPN client to connect to the VPN server through domain names.

Ruijie IRcycc	.gw eg310g-e ≥ Ruijie Ø				English ~	C Ruijie Cloud	置Download App	@ Wizard	@Network Check	ill Alert	⊡ Log OL
8 Overview	IPSec Security Policy IPSec Connection Status										
Online Clients	IBCar Carrylty Ballay	Add		×							
Network	Note: Example: IP address/number of subnet mask bits. Tip: If it is set to 192.168.110.x/24, the address range is from 192.16	Huu									0
⊘ Security ~	Increase	Policy Type	Client Server								
m Behavior	Policy List	* Policy Name	Length: 1-28 characters long.								+ Aaa
VPN 🔿	Up to 3 entries can be added.	* Peer Gateway	IP/Domain	+							
IPSec	Policy Type Policy Name Pe				P	eer Subnet		Status	1	Action	
1.370		Interface	Auto	~ 0							
LEIP		* Local Subnet	Example: 192.168.110.0/24								
OpenVPN	T0/page	* Peer Subnet	Example: 192.168.110.0/24	+							
VPN Clients		* Pre-shared Key									
🖹 Advanced 🛛 👻		Status									
@ Diagnostics			1. Set IKE Policy								
≆ System ~			2. Connection Policy								
			Cance	ОК							

(3) Log in to the web interface of the device.

For the Reyee EW router, you can configure DDNS and enable **Remote Access** on the web page. Then you can log in the web interface through DDNS domain names.

a Configure DDNS on the Reyee device.

Choose More > Advanced > Dynamic DNS.

Ruíjie	#Reyee	1 Home	8 Clients	(Internet	(r Wi-Fi	More		8	8
⊕ Basics ~	Peanut Shell NAT Dyn	namic DNS No-IF	DNS DynDNS						
⇔ Wireless ~	1 No-IP DNS								
⊘ Security ~	* Username		Register						
윰 Advanced ^	* Password								
Flow Control Port Mapping	Domain		0						
Dynamic DNS		Log In	Delete						
UPnP Settings	Link Status								
Local DNS Reyee Mesh	Domain -								
Hardware Acceleration									
Other Settings									
@ Diagnostics ~									
«Collapse									

b Enable **Remote Access**.

Choose More > System > Login > Remote Access.

R	Jijie	я́Reyee	1 Home	8 Clients	Internet	(Reference) Wi-Fi	More	Englis	1 × 80	8
Basics	~	Login Password Ses	ssion Timeout Remot	te Access						
† Wireless	~	Remote Access								
⊘ Security	~	 After enabling, the 	e Internet device can visit thi	s URL and this may caus	e attack.					
음 Advanced	~	Enable								
@ Diagnostics	~	Login URL	http://192.168.110.182							
📑 System			Save							
System Time										
Login										
Uporade										
LED										
Reboot										4
										4

A Caution

The web interface of the Reyee EG router is inaccessible through the DDNS domain name. This is because the Reyee EG router does not support web interface access through the WAN port's IP address.

10 FAQs About Behavior Strategy

10.1 What Should I Do If the Behavior Strategy Does Not Take Effect?

- (1) Check whether IP addresses that need to be blocked are added to IP Address Group.
- (2) Check whether the current time is within the range of the strategy time that you have scheduled before.
- (3) Check whether the apps or websites that need to be blocked are selected.

🛕 Caution

The value of Time for behavior strategy means the time when this strategy takes effect.

10.2 How Do I Configure the Users That Are Allowed to Access Only Certain Websites/Apps?

The Reyee EG router does not provide the whitelist function, so it cannot limit the users that access certain websites or apps.

🛕 Caution

Ruijie EG device routers do not support the whitelist function.

10.3 How Do I Configure Different Users to Access Different Websites/Apps?

- (1) Create different behavior strategies for different users.
- (2) Customize the IP address or IP address range and websites/apps separately for different users with different behavior strategies.

🛕 Caution

Up to 20 behavior strategies can be added on a Reyee router.

10.4 How Is the Access/Blocking Time Customized for Websites/Apps?

(1) Click App Control/ Website Management, and then Click Add to add a behavior strategy.

Ruijie Rcycc	gw_eg310g-e > Ruijie O				ŧ	inglish 🗸 🛆 Ruijie Cloud 🛛 🗱 Download App	⊕ Wizard @ Network Check <u>M</u> Alert □ Log Out
da Overview	App Control Application Library Update Custom						
③ Online Clients		Add App			×		
Network	App control						
🥥 Security 🚽	App Control	Туре	User Group ()	Custom		Application Library Version: China	+ Add Delete Selected
mi Behavlor	Up to: 50 entries can be added.	* User Group	Select		0		
App Control	User Group Tir	Time	All Time			s Remark	Action
Website Management		* Blocked App					
Flow Control							
Access Control		Remark					
User Management		Status					
Clients Management					_		
Time Management				Cancel	ОК		
S VPN -							
🖹 Advanced 🚽							
Diagnostics ~							

(2) Select Custom from the Time drop-down list box and select the time range.

Overview Basics Y Se	urity ~ _ IP Address Group	Gutem	с I		
		custom			
App Control	* Custom	192.168.110.100-192.168.110.200	+		
App Control	Time	Custom	151	ion: International - Add	Delete Select
Up to 50 entries can be ac	ded. * Time	Please Select Time			
IP Address Gro 192.168.110.10 192.168.110.2	* Blocked App 10- 20	Video × Play × Payment × Shopping × ×		Remark	Action
	Remark	blockedAPP]		
	Status				

A Caution

The value of Time for behavior strategy means the time when this strategy takes effect.

10.5 How Many Behavior Strategies Can Be Created?

Up to 20 behavior strategies can be added on a Reyee router.

11 FAQs About Authentication

11.1 What Should I Do If Local Account Authentication Does Not Take Effect?

- (1) Check whether the router can access the Internet. Otherwise, the portal page may be not displayed on the terminal.
- (2) Check whether the IP address is in the range of Auth IP / IP Range. If not, add the IP address to the range.
- (3) Check whether the IP address is added to the whitelist. The IP address in the whitelist does not need to be authenticated.
- (4) Check whether the username and password of your account are correct.

11.2 How Is Local Account Authentication Configured on a Reyee Router?

(1) Choose Advanced > Authentication > Local Account Auth.

Ruíjie Rcycc	gw_sg310g-e > Ruijje ●									
e Overview	Cloud Auth Local Account Auth Authorized Auth QR Code Auth Whitelist Online Clients									
Ø Online Clients	Local Account Auth									
Network ·	1. Enable account authentication and create an account.									
⊘ Security ~	A A user logs in with the account created in step 1 and will be allowed to access the Internet. Make sure that the device can access the Internet.Otherwise, the Portal page may not pop up on the terminal.									
∰ Behavior 🗸	In a layer-2 network, if the IP address of the EAP device is in the authentication IP range, please add its MAC address to the MAC address whitelist of Whitelist. In a layer-3 network, if the IP address of the EAP device is in the authentication IP range, please add its IP address to the IP address whitelist of Whitelist.									
🖶 VPN 🗸	cal Account Auth									
🖻 Advanced 🔷 🔿	Azerupter 0									
Routing	Accounts o									
PPPoE Server	* Network Type Layer-2 Network V									
Authentication	* Auth IP / IP Range 1.1.1.1 Add									
Session Limit	Save									

(2) Enable Local Account Auth on the web page of the Reyee router.

¢	loud	Auth	Local Account Auth	Authorized Auth	QR Code Auth	Whitelist	Online Clients			
	Local Account Auth 1. Enable account authentication and create an account. 2. A user logs in with the account created in step 1 and will be allowed to access the Internet. Make sure that the device can access the Internet.Otherwise, the Portal page may not pop up on the terminal. In a layer-2 network, if the IP address of the EAP device is in the authentication IP range, please add its IP address to the IAC address whitelist of Whitelist. In a layer-3 network, if the IP address of the EAP device is in the authentication IP range, please add its IP address to the IP address whitelist of Whitelist.									
(Loca	al Account Acc	t Auth							
		* Network	Layer-2 Netw	ork	~					
	* Au	ith IP / IP I	Range 1.1.1.1	Ac	bb					
			Save							

(3) Select a network type. Enter an authentication IP address or IP range and click Add. Click Save to add a local account.

0000				
Local Account Auth				
Accounts 0				
* Network Type Layer-2 Network	~			
* Auth IP / IP Range 1.1.1.1	Add			
Save				
Account Settings			Search by Username	+ Add 🗈 Delete Selected
Up to 200 accounts can be added.				
Username	Password	At most of Concurrent Users	MAC	Action

(4) Click Add in the Account Settings pane. In the displayed Add Account window, configure the username and password for the local account and click OK.

Add Account			×	
* Username	Username			
* Password	Password			
At most of	Optional(1-100). The default is 5.			
Concurrent Users				
	Canc	el	ОК	

(5) When the client with the specified authentication IP address or in the authentication IP range tries to access the Internet, the authentication page is displayed.

16:26	0.0KB/s 🕫 🗑 📶 🗟 📾
×	\checkmark
Test_auth	
Connect automatically	
Please enter y pas	Q rour username and rsword~
Please enter use	rname
Change Password	iswoid
	Login
F	Reset

(6) The user is allowed to access the Internet after the correct username and password are entered.

16:26 1.9KB/s 🌾 🎯 ''ail 🖽 🙊 💷	16:26 2.5KB/s 🌮 🗑 📶 🔤 🐨
× ✓	× √
Test_auth	Test_auth
Connect automatically	Connect automatically
Q Authentication succeeded.	Please enter your username and password~ test •••• Change Password Login Reset

Up to five authentication IP addresses or ranges can be added for local account authentication.

11.3 How Many Users Are Supported for One Account?

Set **Maximum Clients** to limit the number of clients supported by each account. The value ranges from 1 to 100. The default value is 5.

For example, if the value is set to 6, the account supports up to six clients. If the seventh user logs in on this account, the first user will be removed from the user list.

Add Account			×
* Username	Username		
* Password	Password]	
At most of Concurrent Users	Optional(1-100). The default is 5.]	
	Cance	el	ОК

11.4 How Is Authorized Authentication Configured on a Reyee Router?

(1) Choose Advanced > Authentication > Authorized Auth.

(2) Enable Authorized Auth on the web page of the Reyee router.

Ruijie #Rcycc	ger, eg316ger > Ruijie 0 Englich ~ Buijie Cood ﷺDowntoad App - ∳Waard @Network Oreck. ﷺArt []	Log Out
8 Overview	Cloud Auth Local Account Auth Authorited Auth QR Code Auth Whitelist Online Clients	
③ Online Clients	Authorized Auth	
Network	An authenticated user can authentia guests by scanning his QR code.	
⊘ Security ~	Whate sure that the device can access the internet. Otherwise, the Portal page may not pop up on the terminal. In a layer-2 network, if the IP address of the EAP device is in the authentication IP range, please add its IMAC address to the MAC address whitelist of Whitelist.	2
m Behavior ∨	In a layer-3 network, If the IP address of the EAP device is in the authentication IP range, please add its IP address to the IP address whitelist of Whitelist.	
I VPN V	Authorized Auth	
🖆 Advanced 🗠	Popup Message	
Routing		
PPPoE Server	* Auth IP / IP Range Example: 1.1.1-1.1.1.100 Add	
Authentication	Limit Online Duration	
Session Limit		
Port Mapping	* Authorization IP/IP Example: 1.1.1.1.1.1.00 Range	
Dynamic DNS	Sine	
UPnP Settings		
Local DNS		1

(3) Enter the IP address or IP address range of authorized authentication. A message is displayed.

Authorized Auth		
Popup Message	Unauthorized	
-		
* Auth IP/IP Range	192.168.30.2-192.168.30.25 A	dd
Limit Online Duration		
* Duration Limit	60 minu	ute
* Authorization IP/IP	192.168.10.2-192.168.10.254	
Range		
	Save	

(4) When the client with the specified authentication IP address or in the authentication IP range tries to access the Internet, the QR code authentication page is displayed.



(5) The user is allowed to access the Internet after the terminal with the authorized IP address or local account scans the QR code.



A Caution

If an IP address is specified in **Local Account Auth**, the user can still perform authorization even though the IP address is excluded from the authentication IP address range.

11.5 Why Authorized Authentication Does Not Take Effect?

- (1) Check whether the IP address of the authorized user is included in the range of **Authorization IP / IP range** or the authorized user is a local account user. If not, the user is not authorized.
- (2) Check whether the IP address is included in the range of Auth IP/IP Range. If not, the user is not authorized.
- (3) Check whether the IP address is added to the whitelist. The IP address in the whitelist is not authenticated.

A Caution

If an IP address is specified in **Local Account Auth**, the user can still perform authorization even though the IP address is excluded from the authentication IP address range.

11.6 How Is QR Code Authentication Configured on a Reyee Router?

- (1) Choose Advanced > Authentication > QR Code Auth.
- (2) Enable **QR Code Auth** on the web page of the Reyee router.

Ruíjie Rcycc	gw_eg310g e > Ruijie 0 English ~ _ Okulje Cloud 📓Download App 👌 Wizard @ Network Check 🚊 Alert 🕞 Lo	og O
a Overview	Cloud Auth Local Account Auth Authorized Auth OR Code Auth Whitelist Online Clients	
③ Online Clients	QR Code Auth	
Network	A user can access the Internet by scanning the specified QR code.	
⊘ Security ~	(i) Make sure that the device can access the Internet. Otherwise, the Portal page may not pop up on the terminal. (i) In a layer-2 network, if the IP address of the EAP device is in the authentication IP range, please add its MAC address to the MAC address whitelist of Whitelist.	
mi Behavior 🗸 🗸	In a layer-3 network, if the IP address of the EAP device is in the authentication IP range, please add its IP address to the IP address whitelist of Whitelist.	
I VPN V	OR Code Auth	
🚔 Advanced	* Auth IP / IP Range Example: 1.1.1.1-1.1.1.100 Add	
Routing	Limit Online Duration	
PPPoE Server	QR Code Generator	
Authentication	* Dynamic QR deferrode	
Session Limit		
Port Mapping	Popp Message	
Dynamic DNS		
UPnP Settings	Please print and paste the QR code for guests to scan.	
Local DNS		

(3) Enter the IP address or IP address range of authorization, duration limit for users, and popup message.

QR Code Auth					
* Auth IP / IP Range	Example: 1.1.1.1-1	1.1.1.100	Add		
Limit Online Duration					
QR Code Generator	* Dynamic QR Code Popup Message	defqrcode			
	Please print and	paste the QR	code for guests to) scan.	

(4) When the client with the specified authentication IP address or in the authentication IP address range tries to access the Internet, the QR code authentication page is displayed.



(5) The user is allowed to access the Internet after the correct QR code is scanned.



🛕 Caution

The QR code needs to be updated if the dynamic QR code has changed.

11.7 What Should I Do If QR Code Authentication Does Not Take Effect?

- (1) Check whether the IP address is included in the range of **Authorization IP / IP Range**. If not, QR code authentication does not take effect.
- (2) Check whether the QR code you scan is correct or the latest. The QR code needs to be updated if the dynamic QR code has changed.

12 FAQs About IPTV

12.1 How Can I Configure IPTV on a Reyee EG Router?

The IPTV service applies to the following two scenarios.

The Reyee EG router supports IPTV functions. There are two scenarios based on network cables.

Scenario 1: Dual-WAN scenario

Two network cables are used to carry IPTV and network flows, respectively.



Scenario 2: Single-WAN scenario

A network cable carries both IPTV and network flows.



Perform the following steps to configure IPTV.

- (1) Connect the ISP cable to a WAN port, and connect your PC with a LAN port. Use the default IP address of 192.168.110.1 to log in to the Reyee EG router and use the EG router to access the Internet according to the wizard.
- (2) Choose Network > IPTV.

Ruíjie	20211224 > EG105G-P-V2 [Minister]	English ~ 🛆 Ruijie Cloud	畿 Download App	k <u>満</u> Warn 🕞 Default Password
윦Overview	Device Info	Wi-Fi		Setups
Online Clients	Hostname: EG105G-P-V2			o top
🖹 Router	SN: F	Primary Wi-Fi: 20211224 Security: Yes	Guest Wi-Fi: Security: No	
⇔Wireless ~	EG105G-P-V2 MAC: 00:D0:F8:15:08:43 Software Ver: ReyeeOS 1.55.1914			
🖻 Switches				
Network	Net Status (Online Devices / Total)	0.00bps	হি	Refresh 🗘
	DHCP 1 Internet Bouter	0 / 0 Switches	0/0 0 APs Online Clients	
	Real-Time Flow (Kbps)			Kbps V WAN V
	1	Uplink Flow Downlini	k Flow	
	0.8-			
	0.5-			
	0.4			
≪ Collapse	0.2-			

Ruijie	20211224 > EG105G-P-V2 (Minuter •	English Ruijie Cloud
8 Overview		
Online Clients	• EG105G-P-V2 IP: 172,266.93	O Reboot
Router	Overview Basics ^ Security Y Behavior Y VPN Y Advanced Y Diagnostics Y System Y	
⇔Wireless ∨	() IPTV.	
Switches	IPTV/VL IPv6 Address	
⊞Network ~	PoE	
	IPTV/UAN	
	* LAN1 IPTV V	
	* LAN2 IP-Phone V	
	*LAN3/WAN1 Internet ~	
	* IPTV VLAN ID 100	
	+ IP-Phone VLAN ID 200	
	Internet VLAN Dec.1Q Tag	
	Save	1
«Collapse		

- (3) Configure the VLAN ID for the IPTV device or IP phone.
- If you are in any of the following regions in red box, you can select the mode directly.

Ruijie #Rcycc	20211224 >	EG105G-P-	-V2 (Master) O			English ~	🛆 Ruijie Cloud	👷 Download App	Network Setup	Network Check	<u>iłi</u> Warn	Default Password
සි Overview ම Online Clients	• EG105	G-P-V2	Hostname: EG105G-P-V2 S	N: EG34942570019	IP: 172.26.6.93	MAC: 00:D0:F8:15:	:08:43					() Reboot
🖪 Router	Overview	Basics ~	Security \sim Behavior \sim VPN \sim	Advanced Y Diagnostics Y	 System ~ 							
⇔Wireless ∨	🚺 IPT	V/VLAN set	ttings.									
Switches	IPTV/V	/LAN										
②Network ~ ~	1	* Mode	Singapore-Singtel	ן								
		+ LANO	Singapore-Singtel									
		* LAN1	Malaysia-Unifi Malaysia-Maxis-I									
		+ LAN2	Maylaysia-Maxis-2									
	* L4	AN3/WAN1	Australia-NBN									
	* IPT	IV VLAN ID	Custom	J								
	lote	ernet VI AN										
	* Intorn	at VI AN ID	10									
	- Interne	PE VLAN ID	10									
			Save									2
Collapse												
• If you are not in any of these regions, select **Custom**, contact with the ISP for the IPTV settings, and connect the IPTV device and IP phone with LAN ports. For example, the VLAN IDs for the IPTV device, IP phone, and Internet are 100, 200, and 300, respectively.

Ruíjie #Rcycc	20211224 > EG105G-P-	-V2 [Master] O			English ~	CRuijie Cloud	證Download App	Network Setup	Network Check	<u>洪</u> Warn	Default Password
S Overview	EG105G-P-V2	Hostname: EG105G-P-V2	58	IP: 172.26.6.93	MAC: 00:D0:F8:15:	38:43					(1) Reboot
Router	Overview Basics ~	Security ~ Behavior ~ VPN ~	Advanced \sim Diagnostics \sim	System ~							
\$₩ireless ~	IPTV/VLAN set	tings.									
Switches	IPTV/VLAN										
	* Mode	Custom ~									
	* LANO	Internet ~									
	* LAN1	IPTV ~									
	* LAN2	IP-Phone ~									
	* LAN3/WAN1	Internet ~									
	* IPTV VLAN ID	100									
	* IP-Phone VLAN ID	200									
	Internet VLAN	802.1Q Tag									
	* Internet VLAN ID	300									6
// Collinso		form.									

- (4) In scenario 2, after IPTV configuration is performed on a Reyee EG router, configure VLAN ID 100 for the IPTV device on a VLAN port of a wall AP. In scenario 1, ignore this step.
 - a Choose Wireless > LAN Ports > Add.

Ruíjie #Rcycc	Cloud_Auth_Test > EG105G-P (Master) 0	English ~ 🛛 Ruijie Cloud	聽Download App - 会 Netw	ork Setup @Network Check	📉 Warn 🕞 Log Out
പ്പ് Overview @ Online Clients	LAN Port Settings the configuration takes effect only for the AP with a LAN port, e.g., EA Note: The configured LAN port settings prevail. The AP device with no	P101. LAN port settings will be enabled with default setti	ngs.		
■Router ♥Wireless ^	Default Settings	Add VLAN			
APs Wi-Fi Clients	(Range: 2-232 and 234-4090. A blank value indica WAN port.)	tes the same VLAN as			
Blacklist/Whitelist Radio Frequency	Applied to AP device with no LAN port settings O				
LAN Ports LED	LAN Port Settings			+ Add	Delete Selected
Network Optimization	Up to 8 VLAN IDs or 32 APs can be added (0 APs have been added).				
Switches	VLAN ID \$	Applied to		Action	1
: Network		No Data			
Collapse					

b Set the VLAN ID to 100 and apply it to the wall AP.

Ruíjie I & Rcycc									
	VLAN ID			Add VLAN					
APs		Edit			×				
Wi-Fi		VLAN ID	100	C	D				
Clients	Applied to								
Blacklist/Whitelist		* Applied to	G1Q 0534 🛞	~					
Radio Frequency					-				
LAN Ports	LAN Port Setti			Cancel	ок	+ Add	🗇 Delete	Selected	
LED	Up to 8 VLAN IDs or	32 APs can be add	ded (1 APs have been adde	d).					
Network Optimization	ULAN I	D \$		Applied to			Action		
Switches	123	6					Edit Dele	te	
ee⊨ ee⊨Network ⊻									
≪ Collapse									

🛕 Caution

Firmware EG_3.0(1)B11P55 or later can support IPTV.

12.2 What Can I Do If the IPTV Device Does Not Work After the IPTV Device Is Connected to the Reyee EG Router?

- (1) Check whether the IPTV device restarts properly.
- (2) Check whether settings are correct according to <u>12.1 How Can I Configure IPTV on a Reyee</u>EG Router?.
- (3) Contact the ISP to check whether there are any errors for the IPTV function.
- (4) If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

12.3 What Can I Do If the IPTV Service Is Frozen Frequently After the IPTV Device Is Connected to the Reyee EG Router?

- (1) Check whether the IPTV device works properly and restart it.
- (2) Contact the ISP to check whether there are any errors for the IPTV function.
- (3) Restart the Reyee EG router.
- (4) If the fault persists, start a live chat with Ruijie technical support: Ruijie Support.

13 FAQs About the Mesh Function

13.1 Can Wired Mesh Switch to Wireless Mesh?

Yes, after a wired mesh connection has been established successfully, the wired mesh mode will automatically switch to the wireless mesh mode if you disconnect the network cable between routers.

13.2 The Master Device Has Been Powered Off, Will the Slave Device Automatically Connect to the Master Device When It Is Powered On Again?

When the master device is powered off, the slave device will detect the master device continuously. When the master device is powered on again, the slave device will detect it and connect to the master device once again.

13.3 What Should I Do If It Takes a Long Time for the Slave Device to Reconnect to the Master Device After the Master Device Has Restarted?

Check whether the wireless channel of the master device is one of the following: CH52, CH56, CH60, CH64, CH100, CH104, CH108, CH112, CH116, CH120, CH124, CH128, CH132, CH136, and CH140I. If so, try to change the wireless channel of the master device to another channel.

13.4 Why the SSID and Channel Cannot Be Changed on the Slave Device After a Mesh Network Is Set Up Successfully?

You cannot change the SSID and channel on the slave device, but can change them on the master device. When the master device's configuration changes, the slave device's configuration will change accordingly.

13.5 What Should I Do If a Mesh Network Fails to Be Set Up?

- (1) Check the distance between the two devices. When a mesh network is established for the first time, the slave device should be within two meters of the master device in an unobstructed environment.
- (2) When a slave device is moved to a location where Wi-Fi coverage is required, there is no more than one wall between the slave device and master device. If more than two walls exist between the two devices, the mesh network may fail to be established.

14 FAQs About Parameters of Reyee Routers

14.1 Where Can I Find All Parameters of Reyee Routers?

Refer to the link

https://community.ruijienetworks.com/forum.php?mod=viewthread&tid=1820&page=1&extra=#pid2844.

14.2 What Is the Maximum Number of Concurrent Clients on a Reyee

Router?

Model	Maximum Number of Clients
RG-EG105G	100
RG-EG105G-P	100
RG-EG210G-P	200
RG-EG105GW	100 (recommended number of wireless terminals: 60)
RG-EG105G V2	100
RG-EG105G-P V2	100
RG-EG210G-E	200
RG-EG305GH-P-E	300
RG-EG310GH-E	300
RG-EG310GH-P-E	300
EG209GS	200
RG-EG105GW(T)	100
RG-EG105GW-X	150

14.3 How Many Devices Can a Router Manage in AC or Gateway Mode?

Model	Management capacity				
	AC mode	Router mode			
RG-EG105G	300	32			
RG-EG105G-P	300	32			

Model	Management capacity				
model	AC mode	Router mode			
RG-EG210G-P	500	150			
RG-EG105GW	N/A	32			
EG105G V2	300	32			
EG105G-P V2	300	32			
EG210G-E	500	150			
RG-EG305GH-P-E	500	150			
RG-EG310GH-E	500	150			
RG-EG310GH-P-E	500	150			
EG209GS	500	150			
RG-EG105GW(T)	N/A	32			
RG-EG105GW-X	N/A	64			

14.4 What Is the Difference Between the AC Mode and Router Mode for a Reyee EG Router?

- The AC mode has a higher SON priority and capacity to manage devices than the router mode.
- The Reyee EG router in AC mode does not support most features and can be used to manage device only.